

Questions Regarding Plans

Who should I call for questions related to my health benefits, such as whether my doctor is a participating doctor?

A: You should contact the individual health plan carriers directly.

Hawaii Medical Service Association (HMSA)

www.hmsa.com

808-948-6499 or Toll Free: 1-800-776-4672

Kaiser Permanente (Kaiser)

my.kp.org/eutf

808-432-5955 (Oahu) or Toll Free: 1-800-966-5955

UnitedHealthcare (UHC)

www.uhcretiree.com

(866) 868-0324

CVS Caremark (CVS)

caremark.com

Toll Free: 1-855-801-8263

SilverScript (SSI)

Medicare Retirees Only

eutf.silverscript.com

hstavb.silverscript.com

Toll Free: 1-877-878-5715

Vision Service Plan (VSP)

www.vsp.com

Toll Free: 1-866-240-8420

(Monday through Friday, 5:00 am 8:00 pm PST Saturdays 6:00 am 5:00 p.m. PST)

Oahu: 808-532-1600 or Toll Free: 1-800-522-5162

Hawaii Dental Service (HDS)

www.HawaiiDentalService.com

808-529-9310 or Toll Free: 1-866-702-3883

Royal State National (RSN)

www.chiroplanhawaii.com

Chiropractic Benefit (HSTA VB only)

808-621-4774 or Toll Free: 1-800-414-8845

USAbLe Life (USA)

www.bshi.net

Toll Free: 1-855-207-2021

Contact Us

201 Merchant Street Suite 1520

Honolulu, HI 96813

Toll Free: 800-295-0089

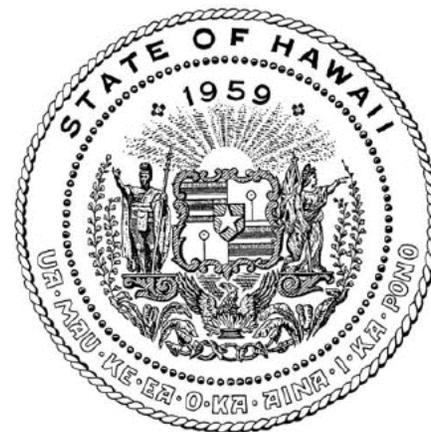
(For Neighbor Islands)

Phone: 808-586-7390

Fax: 808-586-2161

Email: eutf@hawaii.gov

Visit us online at
eutf.hawaii.gov

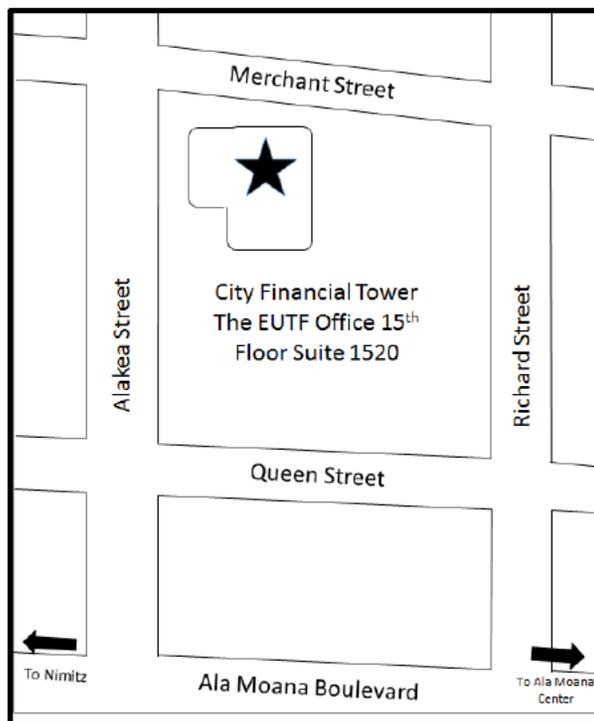


*The Hawaii
Employer-Union
Health Benefits
Trust Fund*

(EUTF)

Our Mission

We care for the health and well-being of our beneficiaries by striving to provide quality benefit plans that are affordable, reliable, and meet their changing needs. We provide service that is excellent, courteous, compassionate, and informative.





Aloha from the EUTF

The Hawaii Employer-Union Health Benefits Trust Fund (EUTF) is administratively attached to the Department of Budget and Finance. We are responsible for managing the health plans for nearly two hundred thousand state and county employees, retirees and their qualified dependents.

Our Purpose

Our purpose is to provide health and other benefit plans to State and County employees and retirees at a cost affordable to both the public employers and public employees. The EUTF's role is three-fold:

1. Determining eligibility
2. Enrolling qualified employees, retirees and their qualified dependents into plans
3. Premium collection and payments

The EUTF Board of Trustees

The EUTF Board of Trustees consists of 10 members appointed by the Governor: 5 represent public employers and 5 represent employee beneficiaries. The EUTF Board of Trustees is responsible for:

- Determining the nature and scope of the benefit plans offered
- Negotiating and entering into contracts with insurance carriers and plan administrators
- Establishing eligibility criteria and management policies for the EUTF
- Overseeing all EUTF activities

Our EUTF board of trustees are:

Celeste Y.K. Nip - Chairperson
Julia Zeghmi - Vice-Chairperson
Audrey Hidano - Secretary/Treasurer
Roderick K Becker
Linda Currivan-Musto
Wesley Machida
James Nishimoto
Colleen Pasco
Dr. Virginia Pressler
Clifford Uwaine

The EUTF Operation

The EUTF was established under the Hawaii Revised Statutes 87A in 2003. We operate based on administrative rules which are amended from time to time. A copy of our Administrative Rules is available on our website at eutf.hawaii.gov.

FAQs

When can I make changes to my plan?

A: You can make changes when you have a mid-year qualifying event, such as marriage, birth of a child, or divorce. Or, you can make changes during annual open enrollment, which for active

employees is in the Spring and for retirees in the Fall. Visit EUTF's website at eutf.hawaii.gov and click on "Qualifying Events" for additional information on mid-year qualifying events.

How do I update my address?

A: Active employees: Complete Section 1 of the EC-1/EC-1H enrollment form and submit to your personnel office or enrollment designee.

A: Retirees: Complete Section 1 of the EC-2/EC-2H form or an Address Change Form available on our website at eutf.hawaii.gov.

Mail to EUTF:

PO Box 2121 Honolulu, HI 96805

If I do not select plans as an active employee will I still qualify for health plans with the EUTF when I retire?

A: Yes. Once you retire and are deemed retired by the Employee Retirement System (ERS) you will qualify for coverage under EUTF retiree benefits.

When I retire, am I required to enroll in Medicare Part B?

A: Yes. If you are 65+ when you retire, you must enroll in Part B at retirement. If you are already retired and turn age 65, you must enroll in Part B when you turn 65. EUTF must receive a copy of your Medicare card showing enrollment in Part B.