Emergency Dental Services

DELTA DENTAL®

HDS
Hawaii Dental Service

BE WELL BE STRONG
EUTF

Stay healthy and safe.

If you seek emergency dental care, please contact your dentist FIRST to minimize the burden on primary care physicians and emergency rooms.

Our priority is your smile and well-being. During the COVID-19 pandemic, it may be unclear what dental services are available. The American Dental Association (ADA) recommends dentists limit elective services like routine cleanings, exams, fillings, etc., and provide only emergency dental services.

What emergency services are provided?

Dentists can provide emergency dental care that addresses conditions causing severe dental pain, tissue trauma, uncontrolled bleeding, bacterial infection or affecting your ability to chew or breathe. Example conditions are:

- **Trauma involving facial bones**
- **Injuries resulting in tooth loss, broken or fractured teeth**
- **Broken crowns, fillings, implants, dentures, or orthodontic wiring or appliances that are causing pain, tissue trauma, bleeding, bacterial infection, or affecting your ability to chew**
- **Abnormal tissue requiring an oral biopsy**
- **Inflammation of the gums or dry socket following oral surgery**
- **Removal of stitches**

For more detail on emergency dental services, visit HawaiiDentalService.com/EmergencyCare.

HDS is here for you.

HDS recommends patients contact their dentists or dental office for availability to evaluate and provide treatment. If you're not able to reach your dentist or need to find a specialist, our HDS Customer Service team is ready to serve you:

Phone: (808) 529-9310 or toll-free 1-866-702-3883
Call center hours are Monday through Friday, 7:30 a.m. to 6 p.m. HST.

Email: CS@HawaiiDentalService.com

EUTF members may also access their account online at HawaiiDentalService.com/members/eutf and view their plan benefits to see which services are covered.

Questions?

Call our Customer Service team at (808) 529-9310.