COVID-19 Dental Care Guide

DELTA DENTAL®

HDS
Hawaii Dental Service

Our priority is your smile and well-being. Following the COVID-19 pandemic, there will be changes in everyone's dental visit experience. Our HDS participating dentists are working diligently to ensure you get the care you need while keeping you and your loved ones safe, as well as their employees.

The next time you go to the dentist, things may be a bit different because of COVID-19. The following are things you might see, but verify with your dentist on what changes they're implementing.

Prior to your appointment

- Practices may limit appointments to allow time to disinfect the office between patient visits.
- Patients may be asked a few screening questions to determine if they have any COVID-19 symptoms or have been in contact with someone who does.

Questions?

Call our Customer Service team at (808) 529-9248 or email CS@HawaiiDentalService.com.

Keep your smile healthy.

It's still important to keep your smile healthy at home by brushing twice a day, flossing daily and maintaining a healthy diet.

These changes may vary from office to office. Consult with your dentist upon scheduling your next appointment.

Live Well, Smile More.

Day of your appointment

- Patients may be asked to wait in their car prior to their appointments and wait to be called in on their cell phone. For most practices, waiting rooms are no longer accessible and will not have magazines or toys. If the patient is a child, one guardian may accompany the child inside.
- Patients and accompanying guardians may be asked to wear a mask upon entering the dental office.
- Dentists and their staff may take the patient's temperature and ask screening questions again.
- Dental staff will ask patients to wash their hands before going into the treatment room. Hand sanitizer may also be available.

During your appointment

- Staff may be wearing face shields, masks, gowns and head coverings.
- Treatment may be modified to reduce the amount of aerosols created. (For example, the hygienist may hand polish your teeth instead of ultrasonic cleaning.)

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