

HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND
Minutes of the Board of Trustees
Tuesday, July 26, 2022

TRUSTEES PRESENT

Mr. Roderick Becker, Chairperson	Mr. Wesley Machida (via video conference)
Ms. Audrey Hidano, Vice Chairperson	Ms. Celeste Nip (via video conference)
Mr. Osa Tui, Secretary-Treasurer (via video conference)	Mr. James Wataru
Mr. Damien Elefante (via video conference, entered at 9:11 a.m.)	Mr. Robert Yu
Mr. Christian Fern	

TRUSTEES ABSENT

Ms. Jacqueline Ferguson-Miyamoto

ATTORNEY

Mr. Michael Chambrella, Deputy Attorney General (via video conference)

EUTF STAFF

Mr. Derek Mizuno, Administrator	Ms. Emily Kaimulua (via video conference)
Ms. Donna Tonaki, Assistant Administrator	Mr. Quoc Le (via video conference)
Mr. Kuan Yuan, Chief Investment Officer	Ms. Jessica McDonald (via video conference)
Ms. Desiree Yamauchi	Ms. Lara Nitta (via video conference)
Ms. Amy Cheung (via video conference)	Mr. Jack O'Neill (via video conference)
Ms. Linda Green (via video conference)	Mr. Brett Tatsuno (via video conference)
Mr. Marvin Judd (via video conference)	Mr. Dylan Zheng (via video conference)
Ms. Bonny Kahalewai (via video conference)	

CONSULTANTS (via video conference)

Mr. Jeff Allen, Epic	Ms. Lynn Smith, PSG
Ms. Diane Clausen, PSG	Mr. Johnny Wu, Segal Consulting
Mr. Stephen Murphy, Segal Consulting	

OTHERS PRESENT (via video or audio conference)

Ms. Stacia Baek, HMSA	Ms. Monica Kim, VSP
Mr. Kevin Balaod, With.Intelligence	Ms. Mae Kishimoto, HSTA-Retired
Ms. Sandra Benevides, CVS	Ms. Angela Kohls, Kaiser
Ms. Julie Bodenski, Humana	Mr. Chris Letoto, HMSA
Ms. Tammi Bongoll, Kaiser	Ms. Charina Masatsugu, Kaiser
Ms. Cheryl Byron, CVS	Ms. Denise Mercil, Securian
Mr. Su Chai, Kaiser	Dr. Christopher Miura, Kaiser
Mr. Nathan Dorward, LifeWorks	Mr. Kurt Neuenfeld, CVS
Mr. Thomas England, Kaiser	Ms. Maureen Sapienza
Ms. Elaine Fujiwara, HDS	Mr. Fred Seavey
Dr. Rupal Gohil, HMSA	Mr. Dave Shiroma, Kaiser
Mr. Brent Griffiths, LifeWorks	Dr. Julie Tanabe
Mr. Galen Haneda, HMSA	Ms. Anne VanHaaren, CVS
Ms. Vanelle Hirayasu, HMA	Mr. Scott Yamaguchi, Kaiser

I. CALL TO ORDER

The meeting of the Board of Trustees of the Hawaii Employer-Union Health Benefits Trust Fund (EUTF) was called to order at 9:00 a.m. by Chairperson Roderick Becker, in the EUTF Board Room, 201 Merchant Street, Suite 1700, Honolulu, Hawaii, on Tuesday, July 26, 2022.

II. REVIEW OF MINUTES – JUNE 28, 2022

The Board reviewed the draft minutes of June 28, 2022.

MOTION was made and seconded to approve the minutes of June 28, 2022, as circulated. (Yu/Wataru) The motion passed unanimously. (Employer Trustees-4/Employee-Beneficiary Trustees-4)

III. OLD BUSINESS

A. Benefits Administration System Implementation Status Update

Ms. Donna Tonaki and Mr. Brent Griffiths, LifeWorks, provided the Board with an update on the implementation of the new Benefits Administration System (BAS) noting the following:

1. EUTF staff have made progress on reducing the number of outstanding workflows – approximately 5,600 mid-June to approximately 1,600 now. Administration is processing active workflows while Member Services staff focus on telephone calls, Teams and in-person meetings, processing RUSH enrollments through email and processing retiree workflows. The Financial Services Branch continues to work on ensuring payroll files, shortage notices and cancellations are accurate. The Information Systems Branch continues to work on ensuring the carrier files are accurate and reflect current enrollment.
2. There are significant defects that LifeWorks is working on related to payroll files, refunds, milestone events, terminations, Medicare Part B premium reimbursements, and approval of supporting documents.

The Board instructed LifeWorks to prepare a timeline for resolution of the outstanding defects.

Trustee Damien Elefante joined the meeting at 9:11 a.m.

B. 2022 EUTF Related Legislation

Mr. Derek Mizuno summarized the EUTF related legislative bills noting the requirement in Act 264 that Board materials be posted 48 hours prior to the Board meeting. EUTF staff will post Board packet materials by end of day Friday for Tuesday meetings. Any materials after that will be presented to the Board and public at the meeting.

C. HMSA Update on Audio-Only Visits

Ms. Stacia Baek, HMSA, covered the HMSA memorandum related to coverage of audio-only telehealth visits noting the following:

1. Medical audio-only coverage will be extended to the end of the national public health emergency (PHE) currently scheduled to end October 13, 2022. Benefit criteria will be added effective September 1, 2022.
2. Behavior health audio-only coverage will be extended to the later of the end of the PHE or December 31, 2023. Benefit criteria will be added after the PHE ends and mirrors the audio-only behavioral health visit guidelines that will be implemented by the Center for Medicare and Medicaid Services.

IV. NEW BUSINESS

A. 2023 Humana Medicare Advantage Plan Benefit Changes

Ms. Julie Bodenski, Humana, reviewed a memorandum detailing 2023 coverage:

1. COVID-19 vaccinations will continue to be covered at standard plan benefits at 100%.
2. COVID-19 testing and treatment will be covered at standard plan benefits instead of 100% in 2022, assuming the PHE will end in 2022. Humana will re-evaluate CMS guidelines if the PHE extends into 2023.
3. COVID-19 meal program has been discontinued.
4. The \$0 copayment for in-network telehealth will continue in 2023.
5. Post-Discharge Transportation Services are being added in 2023.

Trustee Robert Yu asked if the transportation request is over the 50 mile limit would the member pay the difference or would it not be covered. Ms. Bodenski will follow up on that question.

MOTION was made and seconded to approve the following benefit changes to the EUTF Humana Medicare Advantage medical plan for calendar year 2023:

1. Coverage of in-network telehealth visits for primary care, urgent care, and behavioral health and substance abuse at \$0 member cost share.
2. Coverage of post discharge transportation services at 100% with limitations as specified in Humana's memo.

(Wataru/Yu) The motion passed unanimously. (Employer Trustees-5/Employee-Beneficiary Trustees-4)

V. REPORTS

1. Segal

1. Compliance News June 24, and July 13, 2022
 2. Five-Year Rate Projection with Approved 2023 Retiree Rates
- Mr. Stephen Murphy, Segal, summarized the Segal reports.

2. PSG

1. Five-Year Rate Projection with Approved 2023 Retiree Prescription Drug Rates
- Mr. Jeff Allen, Epic, summarized the rate projection.

2. Administrator

1. Meetings with Legislators and Unions
2. Staffing Update
3. Training

3. EUTF Managers', Program Specialist and Benefits Audit Specialist Reports

1. Member Services Branch (MSB)
 - a. MSB Data
 - b. Outreach & Training
2. Information Systems (IS)
 - a. EUTF New Benefits Administration System (BAS) Project
 - b. EUTF New Benefits Administration System (BAS) Project – Data Conversion
 - c. EUTF Computer Replacement
 - d. Enrollment Counts
3. Eligibility and Enrollment Report
 - a. Audits Currently in Progress
 - b. Completed and Recurring Audits
4. EUTF Program Specialist Report

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- a. Worksite wellness
- b. Preventive health
- c. Chronic disease management
5. Financial Services Branch (FSB)
 - a. FSB Performance Data
 - b. Refunds and Medicare Part B Overpayments Status
 - c. EUTF Collections
 - d. 2022 Financial Audit
 - e. Financial Statements as of April 30, 2022
4. Carrier Reports
 1. CVS Caremark
 2. SilverScript
 3. Hawaii Dental Service (HDS)

Ms. Maureen Sapienza, Retiree, provided testimony regarding HDS Total Health Benefits for retirees. Mr. Mizuno noted Total Health Benefits which includes additional cleanings and/or fluoride for medical conditions or diagnosis that put members at higher risk of oral disease is included in the active plans but not the retiree plans. Total Health Benefits for retiree plans was presented to the Benefits Committee and Board in 2019. Trustee James Wataru requested that HDS Total Health Benefits for retirees be included in the agenda for the next Benefits Committee Meeting. Trustee Audrey Hidano asked that HDS provide information on projected utilization.
 4. Hawaii Mainland Administrators (HMA)
 5. Hawaii Medical Service Association (HMSA)

Ms. Baek noted that HMSA has reached an agreement with the Hawaii Health Systems Corporation on reimbursement rates. HMSA had planned contingencies if an agreement was not reached.
 6. Humana
 7. Kaiser Health Foundation
 8. Securian
 9. Vision Service Plan (VSP)

VI. EXECUTIVE SESSION

MOTION was made and seconded to move into Executive Session at 9:46 a.m. (Wataru/Machida) The motion passed unanimously. (Employer Trustees-5/Employee-Beneficiary Trustees-4)

The regular meeting reconvened at 10:06 a.m.

Chairperson Becker reported that the May 24, 2022 Executive Session minutes were approved during Executive Session.

VII. NEXT MEETING DATE

Tuesday, August 23, 2022, 9:00 a.m.

VIII. ADJOURNMENT

MOTION was made and seconded for the Board to adjourn the meeting at 10:14 a.m.

(Wataru/Yu) The motion passed unanimously. (Employer Trustees-5/Employee-Beneficiary Trustees-4)

Respectfully submitted,

Osa Tui, Secretary-Treasurer

APPROVED on August 23, 2022.

Documents Distributed:

1. Draft Board Minutes of June 28, 2022. (5 pages)
2. Legislative Update, dated July 20, 2022. (2 pages)
3. Memorandum to BOT from HMSA, regarding Updates to audio-only benefit, dated July 25, 2022 redacted version. (2 pages)
4. Memorandum to BOT from Humana, regarding 2023 Humana Medicare Advantage Plan Benefit changes, dated July 26, 2022. (2 pages)
5. Memorandum to BOT from Segal Consulting, regarding Meeting of the Board of Trustees – Segal Reports (Compliance), dated July 26, 2022. (5 pages)
6. Memorandum to BOT from Epic Insurance Brokers & Consultants, regarding Five-Year Rate Projection with Approved 2023 Retiree Prescription Drug Rates, dated July 2022. (2 pages)
7. Administrator’s Monthly Report to the Board for June 18 – July 15, 2022, dated July 15, 2022, (1 page)
8. Memorandum to BOT from Member Services Branch Manager regarding June – July 2022 Member Services Operations Report, dated July 15, 2022. (6 pages)
9. Memorandum to BOT from Information Systems Chief regarding June – July 2022 Information Systems (IS) Operations Report, dated July 15, 2022. (2 pages)
10. Memorandum to Administrator from Program Specialist (Eligibility and Enrollment) regarding – June-July 2022 Eligibility and Enrollment Report, dated July 15, 2022. (2 pages)
11. Memorandum to Administrator from EUTF Program Specialist regarding June – July 2022 EUTF Program Specialist Report, dated July 15, 2022. (4 pages)
12. Memorandum to BOT from EUTF Financial Management Officer regarding June – July 2022 Financial Services Branch (FSB) Report, dated July 15, 2022. (12 pages)
13. CVS Caremark Monthly Carrier Report for June 2022 dated July 7, 2022. (2 pages)
14. SilverScript Monthly Carrier Report for June 2022 dated July 6, 2022. (3 pages)
15. HDS Monthly Carrier Report for June 2022 dated July 7, 2022. (2 pages)
16. HMA Monthly Carrier Report for June 2022 dated July 7, 2022. (2 pages)
17. HMSA Monthly Carrier Report for June 2022 dated July 10, 2022. (4 pages)
18. Humana Monthly Carrier Report for June 2022 dated July 8, 2022. (3 pages)
19. Kaiser Permanente Monthly Carrier Report for June 2022 dated July 8, 2022. (2 pages)
20. Securian Financial Monthly Carrier Report for June 2022 dated July 10, 2022. (1 page)
21. VSP Monthly Carrier Report for June 2022 dated July 6, 2022. (2 pages)