



An Independent Licensee of the Blue Cross and Blue Shield Association

HMSA Subcontractors for EUTF (updated 3/4/2024)

Name	Function	Location
Accordant Health Services LLC	An independent company that offers members with rare conditions nurse support with a holistic view, in addition to medication management services through our specialty pharmacy on behalf of HMSA.	Irving, Texas
Addy Systems LLC (TimeTap)	An independent company providing the hosting and maintenance of online appointment scheduling on behalf of HMSA.	Charlotte, NC
American Specialty Health	An independent company providing chiropractic, acupuncture and/or massage therapy services on behalf of HMSA.	San Diego, CA
AmericanWell	An independent company providing the hosting and software services for HMSA's Online Care platform on behalf of HMSA.	Boston, MA
Carelton Behavioral Health Strategies (fka Beacon Health Options)	An independent company providing behavioral health utilization management and quality improvement services on behalf of HMSA.	Boston, Massachusetts
Evolent Health [fka National Imaging Associates (NIA)/Magellan Hawaii]	An independent company providing utilization management services for certain advanced imaging, cardiac care, back pain treatment, joint surgery and physical medicine services on behalf of HMSA.	Columbia, MD
Firstsource Health Plans and Healthcare Services, LLC	Staff augmentation services on claims processing operations, membership enrollment, and IT support. FirstSource staff access HMSA network and data through VDI. Data remains on-premise within HMSA Center.	Louisville, KY
MCMC, LLC	An independent review organization (IRO) that provides internal appeal reviews on behalf of HMSA members.	Quincy, MA



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Navvis & Company LLC	An independent company that provides services and solutions to assist in the delivery of sustainable, comprehensive care to identified populations.	St. Louis, MO
Novologix	An independent company that provides an online preauthorization tool for HMSA providers to access and manage medical specialty drug information on behalf of HMSA members.	Woonsocket, RI
OmniTrak Group	An independent company providing member, employer, group, and provider surveys on behalf of HMSA.	Honolulu, HI
Ramona Wong, MD (Aloha Kidney)	An independent company providing chronic kidney disease education to our members on behalf of HMSA.	Honolulu, HI
Sharecare	An independent company that provides well-being programs to engage members on behalf of HMSA.	Atlanta, GA
The Rawlings Company	An independent company providing Third Party Liability investigation and subrogation services on behalf of HMSA.	La Grange, KY