1 2 3 4	HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND Minutes of the Board of Trustees Tuesday, February 11, 2025			
5 6 7 8 9	TRUSTEES PRESENT Mr. Robert Yu, Vice Chairperson Ms. Jacqueline Ferguson-Miyamoto Ms. Audrey Hidano	Mr. Wesley Machida (via video conference) Mr. Osa Tui Ms. Maureen Wakuzawa		
10 11 12 13	TRUSTEES ABSENT Mr. Ryan Yamane, Chairperson Mr. James Wataru, Secretary-Treasurer	Mr. Christian Fern Ms. Sabrina Nasir		
14 15 16	ATTORNEY Mr. Michael Chambrella, Deputy Attorne	y General		
17 18 19 20 21 22 23	EUTF STAFF Mr. Derek Mizuno, Administrator Ms. Donna Tonaki, Assistant Administrat Ms. Amy Cheung, Financial Management Ms. Jessica McDonald, Member Services video conference) Mr. Todd Nishida, Information Systems O	t Officer (via video conference)  Branch Manager (via  Ms. Lara Nitta  Ms. Melissa Tom (via video conference)  Ms. Desiree Yamauchi		
24 25 26 27 28	CONSULTANTS (via video conference) Mr. Tyler Brotz, Segal Consulting Ms. Shelley Chun, Segal Consulting Ms. Mary Fedor, Segal Consulting	Mr. Quentin Gunn, Segal Consulting Mr. Stephen Murphy, Segal Consulting Mr. Richard Ward, Segal Consulting		
29 30 31 32 33 34 35 36 37 38 39 40 41 42 43	OTHERS PRESENT (via video or audio co Ms. Tiffany Andrade, HMSA Mr. Blaise Aquino, HMSA Ms. Salena Atencio, Verdegard Ms. Stacia Baek, HDS Mr. Kevin Balaod, With.Intelligence Ms. Sandra Benevides, CVS Mr. Su Chai, Kaiser Mr. Thomas England, Kaiser Ms. Samantha Furutani, CVS Mr. Galen Haneda, HMSA Ms. Monica Kim, VSP Ms. Meagan Kini-Ho, HMSA	Ms. Mae Kishimoto, HSTA-Retired Mr. Chris Letoto, HMSA Ms. Charina Masatsugu, Kaiser Dr. Christopher Miura, Kaiser Mr. Kurt Neuenfeld, CVS Mr. Ezra Ng, HMSA Ms. Canela Queiruga, Verdegard Mr. Dave Shiroma, Kaiser Ms. Jenny Smith, Humana Mr. Troy Tomita, Kaiser Ms. Anne VanHaaren, CVS Mr. Scott Yamaguchi, Kaiser		
44 45 46 47 48 49 50 51 52 53	Fund (EUTF) was called to order Board Room, 201 Merchant Stre 2025.  II. REVIEW OF MINUTES – JAN	nutes of January 13, 2025. Since there were no edits or		

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### III. NEW BUSINESS

A. 2025 EUTF Related Legislation

Mr. Derek Mizuno provided an update on the status of the EUTF bill related to the base monthly contribution and other bills related to vacancies, board composition, EUTF being administratively attached to a different department, board meetings, consultants, health insurance mandates, prior authorization and ERS vesting periods.

MOTION was made and seconded to Oppose the following bills:

- 1. SB645 Relating to Vacant State Positions
- 2. SB1292 Relating to Government, specifically moving EUTF under the newly created Department of Healthcare Services
- 3. SB1646 Relating to Health Insurance

(Tui/Ferguson-Miyamoto) The motion passed unanimously. (Employer Trustees-3/ Employee-Beneficiary Trustees-3)

MOTION was made and seconded to Support HB403 Relating to the Sunshine Law. (Wakuzawa/Ferguson-Miyamoto) The motion passed unanimously. (Employer Trustees-3/Employee-Beneficiary Trustees-3)

## IV. COMMITTEE REPORTS

- A. Administrative Committee
  - Strategic Plan Update as of June 30, 2024
     Mr. Mizuno provided an update on the Strategic Plan as of June 30, 2024 noting the following:
    - a. The HMSA, Kaiser and CVS active plans are not meeting their goals to be below by 200 basis points (HMSA and CVS) or equal to or lower than (Kaiser) the carriers' book of business (BOB). The HMSA and Kaiser under performance is primarily due to a high number of high cost claims (HMSA) and high complexity admissions (Kaiser) during the plan year that ended June 30, 2024. The CVS under performance is primarily due to higher trends for diabetes and specialty utilization than the BOB.
    - b. Limiting growth in the actuarial accrued liability and annual required contributions this goal is measured on a calendar year basis.
    - c. Investment portfolio returns and commensurate risk the annualized return over the period July 1, 2021 June 30, 2024 of 3.7% was below the 7% goal but was in the 37<sup>th</sup> percentile of public plans.
    - d. Customer satisfaction for the period July 1, 2023 June 30, 2024 (86%) we are meeting the goal of 85% of survey respondents being satisfied or very satisfied with customer service for the period July 1, 2024 June 30, 2025. Turnover has been low during calendar year 2024 (one employee left), Member Services Branch call answer rates have improved to 85.5% and more members and employers are utilizing the online portals.

## 2. Draft Strategic Plan 2025-2029

Mr. Mizuno noted that the proposed goals are similar to the current strategic plan relating to 1) the active employee medical and prescription drug claims trends, 2) the projected unfunded actuarial accrued liability and annual required contributions, 3) investment returns and 4) member and employer satisfaction rates.

3. Unrestricted, unreserved Net Assets

and June 30, 2035 active employees.

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MOTION was made and seconded to approve the Administrative Committee's recommendation to approve goal #4 and the related objectives and tactics for the Strategic Plan for the period July 1, 2025 to June 30, 2029. (Hidano/Ferguson-Miyamoto) The motion passed unanimously. (Employer Trustees-3/Employee-Beneficiary Trustees-3). Vice Chairperson Yu asked Mr. Mizuno to consider hiring a third party consultant to assist with the survey questions and process.

Mr. Mizuno noted that EUTF has been using unrestricted, unreserved net assets from

January 1, 2014 retirees and July 1, 2014 active employees to pay for administrative

expenses. The current waiver from the September 25, 2018 Board meeting runs through December 31, 2028 retirees and June 30, 2029 active employees. A

consideration from the 2024 EUTF Permitted Interaction Group was to extend the waiver of the administration fee for an additional four years. EUTF staff recommended

MOTION was made and seconded to approve the Administrative Committee's

12/31/34 for retirees and 7/1/29 - 6/30/35 for active employees and transfer of

1. Kaiser Permanente Burden of Disease and HEDIS Report for Calendar Year 2023

Mr. Mizuno noted that Kaiser reported on the health, screenings and disease

Mr. Mizuno noted that HMSA reported on the health, screenings and disease

Mr. Mizuno noted that staff presented the 2025 health and wellness communication

plan that focuses on encouraging members to see their providers and education on

management for the EUTF, Kaiser Hawaii and national populations.

2. HMSA Disease Burden and HEDIS Summary for Calendar Year 2023

management for the EUTF, HMSA and national populations.

for the retirees' share of the waived EUTF administrative fee. (Hidano/Ferguson-Miyamoto) The motion passed unanimously. (Employer Trustees-3/Employee-

extension of the waiver for an additional six years through December 31, 2034 retirees

recommendation to extend the EUTF administrative fee waiver for the periods 1/1/29 –

cash/short-term investments and net assets from the agency fund to the enterprise fund

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V. REPORTS

A. EUTF Benefits Consultant (Segal)

Beneficiary Trustees-3)

B. Benefits Committee

1. 2025 Health Plan Cost Trend Survey Summary

3. 2025 Health and Wellness Communication Plan

- 2. Compliance News
  - Mr. Stephen Murphy, Segal, summarized the Segal reports.

mental health, chronic conditions and healthy lifestyle.

- B. Administrator
  - 1. Meetings with Legislators and Unions

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2.	Staffing	Update
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3. Training

Mr. Mizuno provided information on the vacancies and recruitment efforts.

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# C. EUTF Managers' and Program Specialists' Reports

- 1. Member Services Branch (MSB)
  - a. MSB Data
  - b. Outreach & Training
  - c. 2025 Active Open Enrollment
  - d. 2025 Retiree Special Open Enrollment
- 2. Information Systems (IS)
  - a. EUTF Benefits Administration System (BAS) Project
  - b. Equipment Replacement
  - c. Enrollment Counts
- 3. Eligibility and Enrollment Report
  - a. Audits Currently in Progress
  - b. Point in Time Reconciliation Audits
  - c. Recurring Audits
- 4. Health and Wellness Report
  - a. Worksite Wellness
  - b. Preventive Health
  - c. Chronic Disease Management
- 5. Financial Services Branch (FSB)
  - a. FSB Performance Data
  - b. Refunds and Medicare Part B Overpayments Status
- c. EUTF Collections
  - d. Financial Statements as of October 31, 2024
- D. Carrier Reports
  - 1. CVS Caremark
  - 2. SilverScript
  - 3. Hawaii Dental Service (HDS)
  - 4. Hawaii Medical Service Association (HMSA)
- 33 5. Humana
  - 6. Kaiser Health Foundation
- 35 7. Securian
  - 8. Verdegard Hawaii (formerly known as HMA)
  - 9. Vision Service Plan (VSP)

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### VI. EXECUTIVE SESSION

MOTION was made and seconded to move into Executive Session at 9:37 a.m. (Ferguson-

41 Miyamoto/Tui) The motion passed unanimously. (Employer Trustees-3/Employee-

42 Beneficiary Trustees-3)

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The regular meeting reconvened at 9:52 a.m.

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Vice Chairperson Yu reported that during Executive Session, the Board

Approved a contract award under RFP 25-001 Actuarial Valuation Services.

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- Concurred with the Department of the Attorney General and insurance counsels' decision relating to pending litigation.
  - Reviewed and discussed the January 13, 2025 minutes. Since there were no edits or objections, the minutes stand approved.

5 6 VII. NEXT MEETING

Tuesday, March 11, 2025, 9:00 a.m. – EUTF related legislation and Investment Committee Reports

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## 10 VIII. ADJOURNMENT

- MOTION was made and seconded for the Board to adjourn the meeting at 9:54 a.m.
- 12 (Ferguson-Miyamoto/Hidano) The motion passed unanimously. (Employer Trustees-
- 13 3/Employee-Beneficiary Trustees-3)

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### 15 Documents Distributed:

- 1. Draft Board Minutes for January 13, 2025. (5 pages)
- 2. EUTF Legislative Update, dated February 6, 2025. (8 pages)
- Memorandum to EUTF BOT from Administrative Committee, regarding February 6, 2025
   Administrative Committee Meeting, dated February 6, 2025. (2 pages)
- 4. Memorandum to EUTF BOT from Benefits Committee, regarding Benefits Committee Meeting,
   dated February 5, 2025. (1 page)
- Memorandum to BOT EUTF from Segal Consulting, regarding Segal's 2025 Health Plan Cost
   Trend Survey, dated February 11, 2025. (37 pages)
- Memorandum to BOT EUTF from Segal Consulting, regarding Segal Reports Compliance
   News, dated February 11, 2025. (13 pages)
- 7. Administrator's Monthly Report to the Board for January 4 January 31, 2025, dated January
   31, 2025. (1 page)
- 8. Memorandum to BOT from Member Services Branch Manager, regarding January 2025 Member
   Services Operations Report, dated January 31, 2025. (6 pages)
- Memorandum to BOT from Information Systems Chief, regarding January 2025 Information
   Systems (IS) Operations Report, dated January 31, 2025. (9 pages)
- 32 10. Memorandum to Administrator from Eligibility Specialist regarding January 2025 Eligibility and
   33 Enrollment Report, dated January 31, 2025. (2 pages)
- 34 11. Memorandum to EUTF BOT from Health and Wellness Specialist regarding January Health and
   35 Wellness Specialist Report, dated January 31, 2025. (1 page)
- Memorandum to BOT from EUTF Financial Management Officer regarding January 2025
   Financial Services Branch (FSB) Report, dated January 31, 2025. (15 pages)
- 38 13. CVS/Caremark Monthly Carrier Report for January 2025 dated February 3, 2025. (2 pages)
- 39 14. SilverScript Monthly Carrier Report for January 2025 dated February 1, 2025. (3 pages)
- 40 15. HDS Monthly Carrier Report for January 2025 dated February 4, 2025. (2 pages)
- 41 16. HMSA Monthly Carrier Report for January 2025 dated February 4, 2025. (3 pages)
- 42 17. Securian Financial Monthly Carrier Report for January 2025 dated February 5, 2025. (1 page)
- 43 18. Verdegard Hawaii Monthly Carrier Report for January 2025 dated February 5, 2025. (2 pages)