

HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND
Minutes of the Benefits Committee Meeting
Tuesday, March 31, 2026

TRUSTEES PRESENT

Mr. Robert Yu, Vice Chairperson	Ms. Kristen Sakamoto
Ms. Jacqueline Ferguson-Miyamoto	Ms. Maureen Wakuzawa
Mr. Christian Fern	Mr. James Wataru
Mr. Aedward Los Banos	

TRUSTEES ABSENT

Mr. Osa Tui, Chairperson	Ms. Sabrina Nasir
Mr. Brian Furuto	

ATTORNEY

Mr. Michael Chambrella, Deputy Attorney General

EUTF STAFF

Ms. Donna Tonaki, Assistant Administrator	Ms. Lara Nitta
Ms. Desiree Yamauchi	Ms. Melissa Tom

CONSULTANTS (Segal Consulting) (in person, unless otherwise noted)

Mr. Tyler Brotz (via video conference)	Mr. Quentin Gunn (via video conference)
Ms. Shelley Chun (via video conference)	Ms. Tammy Halter
Ms. Mary Fedor	Mr. Stephen Murphy (via video conference)
Ms. Sarah Gunderson	Mr. Richard Ward (via video conference)

OTHERS PRESENT (via video conference or teleconference, unless otherwise noted)

Ms. Stacia Baek, HDS	Ms. Denise Mercil, Securian
Ms. Patti Bazin, HMSA (in person)	Dr. Christopher Miura, Kaiser (in person)
Ms. Sandra Benevides, CVS	Ms. Joy Narciso, HMSA (in person)
Mr. Ty Bowers, CVS	Mr. Kurt Neuenfeld, CVS
Mr. Francis Cuenca, CVS	Mr. Ezra Ng, HMSA
Mr. Thomas England, Kaiser	Ms. Kelsi Quon, HMSA
Ms. Sami Furutani, CVS	Ms. Michelle Sasaki, HMSA (in person)
Mr. Galen Haneda, HMSA	Mr. Dave Shiroma, Kaiser
Mr. Gabe Hellinger, Humana	Dr. Rodd Takiguchi, Kaiser
Ms. Alyson Kusatsu, HMSA (in person)	Mr. Troy Tomita, Kaiser (in person)
Ms. Joey Lee, HDS	Ms. Valerie Wang, Kaiser
Mr. Kenneth Lee, Kaiser	Mr. Brian Wu, HMSA

I. CALL TO ORDER

The meeting of the Benefits Committee of the Hawaii Employer-Union Health Benefits Trust Fund (EUTF) was called to order at 9:00 a.m. by Trustee Robert Yu, Vice Chairperson, in the EUTF Board Room, 201 Merchant Street, Suite 1700, Honolulu, Hawaii, on Tuesday, March 31, 2026.

II. REVIEW OF MINUTES – November 19, 2025

The Benefits Committee reviewed the draft minutes of November 19, 2025. Since there were no edits or objections by the Trustees, the minutes stand approved.

III. NEW BUSINESS

HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND

Benefits Committee Meeting

March 31, 2026 Minutes

Page 2

- A. Kaiser Permanente Annual Disease Burden, HEDIS, and DM/IHM Improvement Report ending 12/31/24 and DM/IHM Improvement Plan effective 1/1/25
Mr. Troy Tomita and Dr. Christopher Miura, Kaiser Permanente, presented the health, screenings and disease management for the EUTF, Kaiser Hawaii and national populations. In addition, Kaiser reported its 4-year goal starting January 1, 2025, for disease management/integrated health management plan.
- B. HMSA Annual Disease Burden, HEDIS, and DM/IHM Improvement Report ending 12/31/24 and DM/IHM Improvement Plan effective 1/1/25
Ms. Michelle Sakaki, HMSA, presented the health, screenings and disease management for the EUTF, HMSA and national populations. In addition, HMSA reported its 4-year goal starting January 1, 2025 for disease management/integrated health management plan.
- C. 2026 Health and Wellness Communication Plan
Ms. Melissa Tom, presented the 2026 health and wellness communication plan that focuses on encouraging members to utilize their health and wellness benefits, see their providers, and education on mental health, chronic conditions and healthy lifestyle. Trustee Yu asked that a high-level summary of post event survey results be presented next year.
- D. HMSA Model of Crae effective 4/1/26
Ms. Patti Bazin, HMSA, presented program changes to its Care Management model (formerly Model of Care) effective April 1, 2026. The presentation provided information on the current and redesigned programs, marketing and transition plan, member impact, and timeline. The main reason for these program changes being to better align engagement intensity with member risk. In its evaluation of these programs, HMSA will shift its focus to key performance indicators.

IV. NEXT MEETING DATE – April 16, 2026

The next meeting agenda will include CVS/SilverScript semi-annual utilization reports for the period ending December 31, 2025 and Segal biennial Rx report (Part 1).

V. ADJOURNMENT

MOTION was made and seconded to adjourn the meeting at 10:30 a.m. (Wataru/Ferguson-Miyamoto) The motion passed unanimously. (Employer Trustees-3/Employee-Beneficiary Trustees-4)

APPROVED on April 16, 2026.

Documents Distributed:

1. Draft Benefits Committee Minutes for November 19, 2025. (4 pages)
2. Burden of Disease, HEDIS, & Disease Management / Integrated Health Management Improvement Plan Report ending 12/31/2024 & DM/IHM Improvement Plan for contract beginning 1/1/2025, Measurement Period 1/1/2024 – 12/31/2024, prepared by Kaiser Permanente, dated March 31, 2026, Redacted Version. (56 pages)
3. Annual Disease Burden, HEDIS Report, and Disease Management (DM)/Integrated Health Management (IHM) Improvement Plan, Plan Ending 12/31/2024, DM/IHM Improvement Plan,

HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND

Benefits Committee Meeting

March 31, 2026 Minutes

Page 3

Contract Beginning 01/01/2025, prepared by HMSA, dated March 31, 2026, Redacted Version.
(60 pages)

4. 2026 Health and Wellness Communication Plan, dated March 31, 2026. (4 pages)
5. Care Management Operating Framework, prepared by HMSA, dated March 31, 2026, Redacted Version. (19 pages)