

JOSH GREEN, M.D.  
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**STATE OF HAWAII**  
**HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND**  
201 MERCHANT STREET, SUITE 1700  
HONOLULU, HAWAII 96813  
Oahu (808) 586-7390  
Toll Free 1(800) 295-0089  
[www.eutf.hawaii.gov](http://www.eutf.hawaii.gov)

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May 13, 2026

**NOTICE OF MEETING**  
**HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND**  
**BENEFITS COMMITTEE**

**DATE:** May 19, 2026, Tuesday  
**TIME:** 9:00 a.m.  
**PLACE:** HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND (EUTF)  
CITY FINANCIAL TOWER  
201 MERCHANT STREET, SUITE 1700  
HONOLULU, HAWAII

**A G E N D A**

**OPEN SESSION PARTICIPATION IN PERSON, VIA TELECONFERENCE AND  
VIA TELEPHONE**  
(see below for teleconference and telephone details)

- I. Call to Order
- II. Review of Minutes – April 16, 2026
- III. New Business
  - A. Carrier Utilization Reports for the period ending December 31, 2025
    - 1. Kaiser Permanente Semi-Annual Utilization Report
    - 2. HMSA Semi-Annual Utilization Report
    - 3. Humana Annual Utilization Report
    - 4. HDS Retiree Annual Utilization Report
    - 5. VSP Retiree Annual Utilization Report
  - B. Kaiser Permanente Proposed Plan Changes
  - C. HMSA Primary Care Payment Model
  - D. 2026 Segal Retiree Annual Report
- IV. Executive Session
  - A. CVS Inflation Cap and Trend Guarantees [Authorized under HRS 92-5(a)(8) and HRS 103D]

The Hawaii Employer-Union Health Benefits Trust Fund (EUTF), an agency within the State Department of Budget and Finance, provides medical, prescription drug, dental, vision and life insurance coverage to eligible state and county employees, retirees and dependents.

City Financial Tower, 201 Merchant Street, Suite 1700, Honolulu, Hawaii 96813

B. Review of Minutes – November 19, 2025 [Authorized under HRS 92-5(a)(8) and 92-9(b)]

V. Next Meeting – August 18, 2026

The next meeting agenda will include updates on HMSA's primary care payment model, care management model, and disease management programs.

VI. Adjournment

If you need an auxiliary aid/service or other accommodation due to a disability, please contact Ms. Desiree Yamauchi at (808) 587-5434 or [eutfadmin@hawaii.gov](mailto:eutfadmin@hawaii.gov), as soon as possible, preferably at least 3 business days prior to the meeting. Requests made as early as possible have a greater likelihood of being fulfilled.

Testimony may be submitted prior to the meeting via email to [eutfadmin@hawaii.gov](mailto:eutfadmin@hawaii.gov) or mailed or delivered in person to: Hawaii Employer-Union Health Benefits Trust Fund, Attn: Benefits Committee-Testimony, 201 Merchant Street, Suite 1700, Honolulu, HI 96813. Please include the word "testimony", the agenda item number, and subject matter following the address line. There is no deadline for submission of testimony, however, the EUTF requests that all written testimony be received no later than 9:00 a.m., one (1) business day prior to the meeting date in order to afford Board members adequate time to review materials.

To view the meeting and provide live oral testimony during the meeting, following are the Microsoft Teams Meeting details:

- **[Join the meeting now](#)** or copy and paste the following URL into your browser:  
[https://teams.microsoft.com/l/meetup-join/19%3ameeting\\_NTBhM2Y4ODEtNWE2Ny00NDEzLWI0YjEtOGNjNzk2YjMzZDJh%40thread.v2/0?context=%7b%22Tid%22%3a%223847dec6-63b2-43f9-a6d0-58a40aaa1a10%22%2c%22Oid%22%3a%221ec28820-992a-428a-a6a0-44c156209163%22%7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_NTBhM2Y4ODEtNWE2Ny00NDEzLWI0YjEtOGNjNzk2YjMzZDJh%40thread.v2/0?context=%7b%22Tid%22%3a%223847dec6-63b2-43f9-a6d0-58a40aaa1a10%22%2c%22Oid%22%3a%221ec28820-992a-428a-a6a0-44c156209163%22%7d)
  - o If prompted, enter:
    - Meeting ID: 231 060 255 086 55
    - Passcode: 9qh9NP9A
  - o For instructions to turn on live captions in Microsoft Teams, [please click here](#).
- Dial-in number: [+1 808-829-4853](tel:+18088294853) United States, Honolulu (Toll)
  - o Phone Conference ID: 452 695 783#

A listing of all documents included in the Board packet will be available at the EUTF website ([eutf.hawaii.gov](http://eutf.hawaii.gov)) through the Events Calendar three (3) business days prior to the meeting.

The Board packet can be accessed at the EUTF website ([eutf.hawaii.gov](http://eutf.hawaii.gov)) through the Events Calendar three (3) business days prior to the meeting. A copy of the packet will also be available for public inspection in the EUTF office at that time.

Please contact Ms. Desiree Yamauchi at (808) 587-5434 or [eutfadmin@hawaii.gov](mailto:eutfadmin@hawaii.gov) if you have any questions.

Upon request, an electronic copy of this notice can be provided.

HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND  
Minutes of the Benefits Committee Meeting  
Thursday, April 16, 2026

TRUSTEES PRESENT

|                                  |                                              |
|----------------------------------|----------------------------------------------|
| Mr. Osa Tui, Chairperson         | Mr. Aedward Los Banos (via video conference) |
| Mr. Robert Yu, Vice Chairperson  | Ms. Kristen Sakamoto                         |
| Ms. Jacqueline Ferguson-Miyamoto | Ms. Maureen Wakuzawa                         |
| Mr. Christian Fern               | Mr. James Wataru                             |
| Mr. Brian Furuto                 |                                              |

TRUSTEES ABSENT

Ms. Sabrina Nasir

ATTORNEY

Mr. Michael Chambrella, Deputy Attorney General

EUTF STAFF

|                                           |                |
|-------------------------------------------|----------------|
| Ms. Donna Tonaki, Assistant Administrator | Ms. Lara Nitta |
| Ms. Desiree Yamauchi                      |                |

CONSULTANTS (Segal Consulting) (in person, unless otherwise noted)

|                                        |                                           |
|----------------------------------------|-------------------------------------------|
| Mr. Tyler Brotz (via video conference) | Mr. Quentin Gunn                          |
| Ms. Shelley Chun                       | Ms. Tammy Halter                          |
| Ms. Mary Fedor (via video conference)  | Mr. Stephen Murphy (via video conference) |

OTHERS PRESENT (via video conference or teleconference, unless otherwise noted)

|                                       |                                    |
|---------------------------------------|------------------------------------|
| Mr. Blaise Aquino, HMSA               | Mr. Kenneth Lee, Kaiser            |
| Ms. Sandra Benevides, CVS (in person) | Ms. Denise Mercil, Securian        |
| Mr. Ty Bowers, CVS (in person)        | Mr. Kurt Neuenfed, CVS (in person) |
| Mr. Francis Cuenca, CVS               | Mr. Ezra Ng, HMSA                  |
| Mr. Thomas England, Kaiser            | Ms. Kelsi Quon, HMSA               |
| Ms. Sami Furutani, CVS                | Ms. Taylor Relich, CVS             |
| Mr. Galen Haneda, HMSA                | Ms. Michelle Sasaki, HMSA          |
| Mr. Gabe Hellinger, Humana            | Mr. Troy Tomita, Kaiser            |
| Ms. Meagan Kini-Ho, HMSA              | Ms. Valerie Wang, Kaiser           |
| Ms. Joey Lee, HDS                     |                                    |

I. CALL TO ORDER

The meeting of the Benefits Committee of the Hawaii Employer-Union Health Benefits Trust Fund (EUTF) was called to order at 9:00 a.m. by Trustee Osa Tui, Chairperson, in the EUTF Board Room, 201 Merchant Street, Suite 1700, Honolulu, Hawaii, on Thursday, April 16, 2026.

II. REVIEW OF MINUTES – March 31, 2026

The Benefits Committee reviewed the draft minutes of March 31, 2026. Since there were no edits or objections by the Trustees, the minutes stand approved.

III. NEW BUSINESS

A. CVS/SilverScript Semi-Annual Utilization Reports for the period ending December 31, 2025

Mr. Ty Bowers and Ms. Taylor Relich of SilverScript presented the plan year-end report

for the EUTF Medicare retiree prescription drug plan (EGWP) noting a claims PMPM trend of 10.3% and -3.3% after subsidies and rebates. Cost drivers include dermatologic, antidiabetic, and oncology drug spend.

Ms. Sandra Benevides, Mr. Kurt Neuenfeld and Mr. Alex Rutter of CVS Health presented the plan year-end report for the EUTF non-Medicare retiree prescription drug plan and the mid-year report for the EUTF active prescription drug plans noting a claims PMPM trend of 17.3% for non-Medicare retirees and 11.7% for actives noting that cost drivers include antidiabetic, anti-obesity, and dermatologic spend. The non-Medicare retiree increase is also due to the enrollment clean up in 2024 caused by the new benefits administration system implementation in 2022.

B. CVS Prescription Drug Plan Changes

Ms. Shelley Chun, Segal Consulting, presented a recommendation for prior authorization (with embedded step therapy and quantity limit) for Rhapsido, the first oral medication that treats chronic spontaneous urticaria (CSU), due to the high cost of the drug, new to market status, and maintaining consistent utilization management (UM) across CSU therapies.

MOTION was made and seconded to recommend to the Board addition of prior authorization (with embedded step therapy and quantity limit) for Rhapsido under the EUTF active and non-Medicare retiree prescription drug plans administered by CVS effective July 1, 2026, with grandfathering. (Yu/Wataru) The motion passed unanimously. (Employer Trustees-4/Employee-Beneficiary Trustees-5)

Ms. Benevides also presented CVS' retirement of UM for antiemetic and topical antifungal products as part of its UM optimization project. The removal would add cost but lessen member and prescriber burden. Because CVS will no longer offer UM for these products under the EUTF active and non-Medicare retiree plans effective July 1, 2026, no Board action is needed.

C. Segal Biennial Pharmacy Report (Part 1)

Ms. Chun, Ms. Tammy Halter, and Mr. Quentin Gunn, Segal Consulting, presented Part 1 of Segal's biennial pharmacy report. Segal presented its review of the active and retiree prescription drug plans through December 31, 2025, and gave an overview of trend observations, cost drivers, formulary, and CVS' biosimilar strategy.

IV. NEXT MEETING DATE – May 19, 2026

The next meeting agenda will include carrier utilization reports for the period ending December 31, 2025, retiree plan changes, and Segal annual retiree report.

V. ADJOURNMENT

MOTION was made and seconded to adjourn the meeting at 10:34 a.m. (Yu/Wataru) The motion passed unanimously. (Employer Trustees-4/Employee-Beneficiary Trustees-5)

Documents Distributed:

1. Draft Benefits Committee Minutes for March 31, 2026. (3 pages)

HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND

Benefits Committee Meeting

April 16, 2026 Minutes

Page 3

- 1 2. Memorandum to Benefits Committee from Program Specialist, regarding 4/16/26 Benefits  
2 Committee Meeting – Reference Sheet – Confidential, dated April 16, 2026, Redacted Version.  
3 (3 pages)
- 4 3. RxInsights, EUTF-Actives, Jan 2025 – Dec 2025, Prescription Drug Benefit Review, prepared  
5 by CVS Health, Redacted Version. (15 pages)
- 6 4. RxInsights, EUTF Non-Medicare Retiree Report, January – December 2025, Prescription  
7 Benefit Review, prepared by CVS Health, Redacted Version. (24 pages)
- 8 5. RxInsights, EUTF Medicare Retirees, Jan 2025 – Dec 2025, Prescription Benefit Review,  
9 prepared by CVS Health, Redacted Version. (26 pages)
- 10 6. Memorandum to EUTF Benefits Committee from Segal Consulting, regarding Recommendation  
11 to Implement Prior Authorization for Rhapsido (remibrutinib), dated April 16, 2026, Redacted  
12 Version. (2 pages)
- 13 7. Memorandum to Benefits Committee EUTF from CVS Health, regarding CVS Caremark  
14 Utilization Management Programs Retiring, dated April 16, 2026, Redacted Version. (1 page)
- 15 8. EUTF, Biennial Pharmacy Report, prepared by Segal Consulting, dated April 2026, Redacted  
16 Version. (31 pages)



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DONNA A. TONAKI

May 19, 2026

TO: Benefits Committee

THROUGH: Donna Tonaki, Administrator

FROM: Lara Nitta, Program Specialist

SUBJECT: 5/19/26 Benefits Committee Meeting – Reference Sheet – **Confidential**

This provides a brief overview of the items presented at today's Benefits Committee meeting.

**Carrier Utilization Reports.** The per member per month (PMPM) trend is annual net cost divided by member enrollment divided by 12 months compared year over year (YoY) and is a good indicator of potential premium increases. Then, we look at the change in net cost and services/1,000 members to see if the trend is being driven by cost inflation, utilization, or both.

For non-Medicare retirees:

| PMPM                | 2022     | 2023     | 2024     | 2025     | YoY   | BOB YoY | CAGR <sup>4</sup> | BOB CAGR <sup>4</sup> |
|---------------------|----------|----------|----------|----------|-------|---------|-------------------|-----------------------|
| Kaiser <sup>1</sup> | \$704.88 | \$735.98 | \$857.16 | \$873.46 | 1.9%  |         | 7.4%              |                       |
| HMSA <sup>2</sup>   | \$453.66 | \$466.42 | \$556.31 | \$653.70 | 17.5% |         | 12.9%             |                       |
| CVS <sup>3</sup>    |          |          |          |          |       |         |                   |                       |

<sup>1</sup> Driven by outpatient visits and drug spend. The benchmark used above is the Kaiser Permanente Hawaii region Health Plan population (non-demographically adjusted).

<sup>2</sup> Driven by inpatient and specialty drug spend. The benchmark used above is the HMSA Commercial population (non-demographically adjusted), and this PMPM trend comparison is a Strategic Plan measure.

<sup>3</sup> Driven by antidiabetic, anti-obesity, and dermatologic spend drug spend. The benchmark used above is made up of CVS government client groups (non-demographically adjusted), and this PMPM trend comparison (after rebates) is a Strategic Plan measure.

<sup>4</sup> Compound annual growth rate (CAGR) over three years.

For Medicare retirees:

| PMPM                | 2022     | 2023     | 2024       | 2025       | YoY   | BOB YoY | CAGR <sup>4</sup> | BOB CAGR <sup>4</sup> |
|---------------------|----------|----------|------------|------------|-------|---------|-------------------|-----------------------|
| HMSA <sup>1</sup>   | \$869.55 | \$929.85 | \$1,016.52 | \$1,057.68 | 4.0%  |         | 6.7%              |                       |
| SSI <sup>2</sup>    |          |          |            |            |       |         |                   |                       |
| Humana <sup>3</sup> | --       | --       | \$630.98   | \$778.15   | 23.3% | --      | --                | --                    |

<sup>1</sup> Driven by outpatient surgery and specialty drug spend. The benchmark used above is the HMSA Medicare Advantage population, and this PMPM trend comparison is a Strategic Plan measure.

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<sup>2</sup> Driven by dermatologic, antidiabetic, and oncology drug spend. The benchmark used in the table is the SSI EGWP book of business, and this PMPM trend comparison (before subsidies and rebates) is a Strategic Plan measure.

<sup>3</sup> The benchmark used in the table is the Humana Medicare Advantage population. This is the first time Humana is reporting because enrollment has reached 100 members. Because enrollment is low, claims trend is volatile.

<sup>4</sup> Compound annual growth rate (CAGR) over three years.

For all retirees:

| PMPM             | 2022    | 2023    | 2024    | 2025    | YoY  | BOB YoY | CAGR <sup>3</sup> | BOB CAGR <sup>3</sup> |
|------------------|---------|---------|---------|---------|------|---------|-------------------|-----------------------|
| HDS <sup>1</sup> | \$35.97 | \$37.71 | \$39.44 | \$41.73 | 5.8% |         | 5.1%              |                       |
| VSP <sup>2</sup> | \$4.37  | \$4.55  | \$4.51  | \$4.64  | 2.9% |         | 2.0%              |                       |

<sup>1</sup> Driven by basic care benefit change to 80% coverage effective 1/1/25. The benchmark used above is the HDS 65+ book of business.

<sup>2</sup> Driven by eye exam utilization. The benchmark used above is the VSP National book of business.

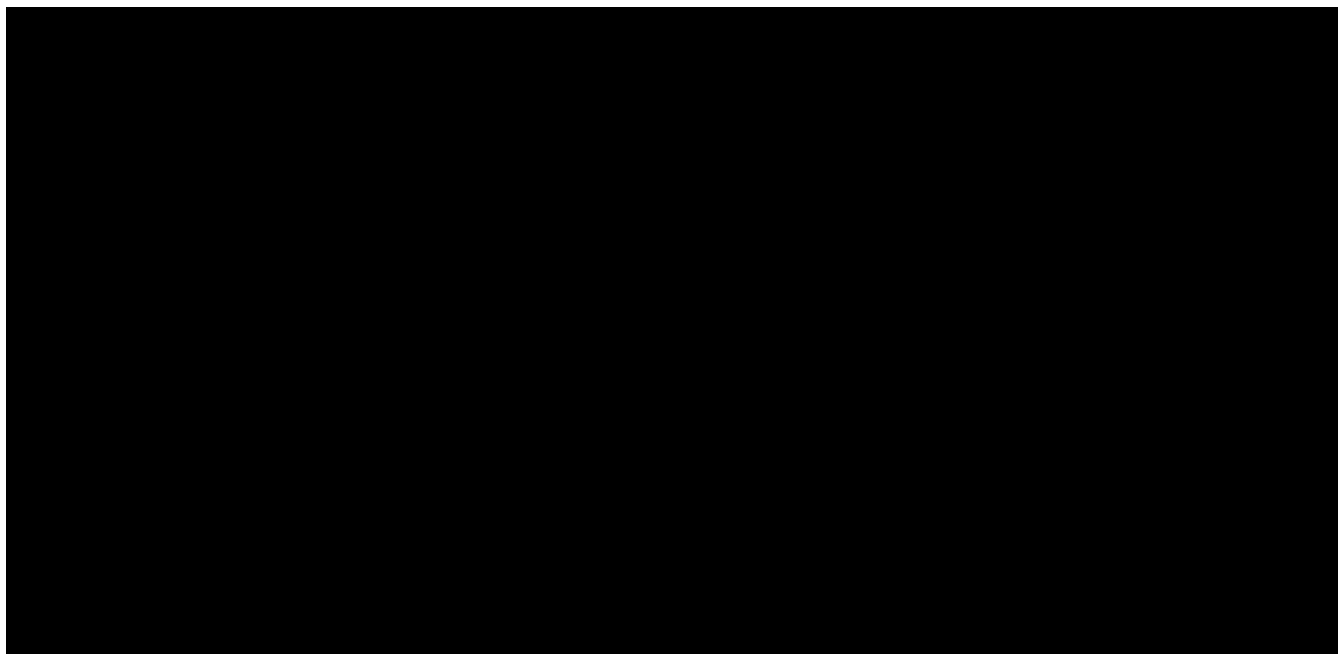
<sup>3</sup> Compound annual growth rate (CAGR) over three years.

**Kaiser Permanente Proposed Plan Changes.** Kaiser is proposing the following enterprise-wide plan changes, both of which Segal recommends [REDACTED]:

1. 100% coverage of post-discharge non-emergency medical transportation (NEMT) under the retiree and active plans effective January 1, 2027 and July 1, 2027, respectively.
2. Changing the day supply limit for maintenance medications from 90 to 100 days under the KPSA plans only effective January 1, 2027.

**2026 Segal Retiree Annual Report.** The purpose of this report is for Segal to compare our plans with benchmarks from Western State peers to identify cost drivers and plan changes that we should consider in the future.

**HMSA Primary Care Payment Model.** HMSA has had a capitated payment model for primary care since 2018. HMSA has reported in the past that this has stabilized physician reimbursement and contributed to physician satisfaction with work. However, due to the decline in physician visits and appointment slots since COVID, HMSA will return to a fee for service (FFS) model for primary care effective July 1, 2026.



Cc: Steve Murphy, Segal  
Tammy Halter, Segal  
Shelley Chun, Segal  
Tyler Brotz, Segal  
Mary Fedor, Segal  
Quentin Gunn, Segal



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# **Hawaii Employer-Union Health Benefits Trust Fund**

## **Cost and Utilization Summary**

### **Retirees and Actives**

***Benefits Committee Meeting***  
***05/19/2026***

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## **Non-Medicare and Medicare Retirees**

- **Executive Summary**
- **Membership Overview**
- **Paid Claims Comparisons**

## **Actives Six Month Update**

- **Executive Summary**
- **Membership Overview**
- **Paid Claims Comparisons**

## **Appendix**

# Non-Medicare Retirees

Includes Early Retirees and the Non-Medicare dependents of Retirees enrolled in KPSA

- Kaiser Permanente Senior Advantage (KPSA) members of the EUTF are not included in the costs and utilizations report.

# Executive Summary Non-Medicare Retirees

## **Overall Trend: \$873.46 PMPM (+1.9%)**

Overall costs increased 1.9% PMPM from CY 2024 to CY 2025. The increase was driven by higher Outpatient utilization and increased Brand and Specialty Pharmacy spending, offset by lower Inpatient costs due to fewer high-cost claimants.

## **Inpatient: \$135.25 PMPM (-25.0%)**

The 25% Inpatient cost decrease is driven primarily by the higher-costing claimants in CY 2024 falling off and a 23.0% reduction in Admissions / 1,000 in the current period.

## **Outpatient: \$460.74 PMPM (+12.0%)**

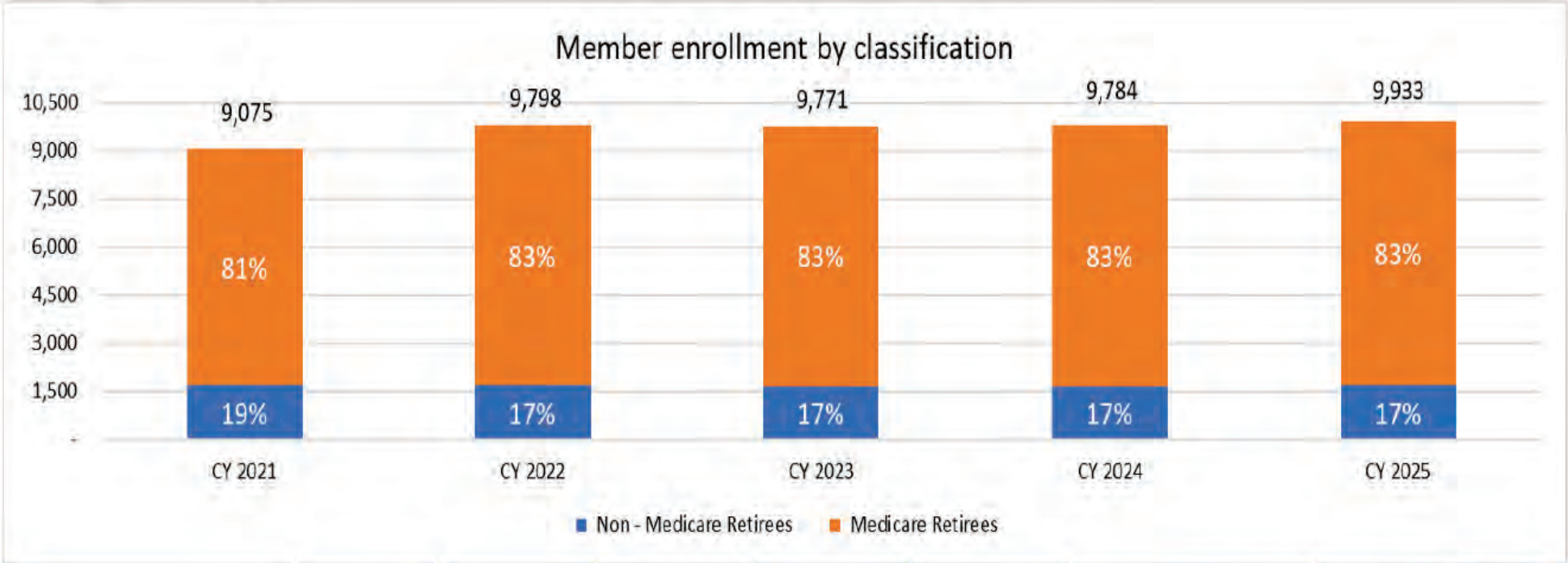
The 12% Outpatient increase is driven by a 3% increase in utilization and an 8.7% increase in the Average Costs per Visit.

## **Pharmacy: \$130.53 PMPM (+9.1%)**

The 9.1% increase in Pharmacy Spend is driven by increasing brand and specialty drug costs, with both Brand and Specialty seeing increases in Prescription counts.

# Membership Overview by classification

83% (8,257 members) of the EUTF Retiree membership are in our community-rated Medicare Advantage plans marketed as Kaiser Permanente Senior Advantage. EUTF Retiree membership has been stable with a modest annual growth rate of 2.3% over the past four periods.



| Members                | CY 2021 | CY 2022 | CY 2023 | CY 2024 | CY 2025 | YoY % Change | CAGR CY 2021 - CY 2025 |
|------------------------|---------|---------|---------|---------|---------|--------------|------------------------|
| Non-Medicare Retirees* | 1,690   | 1,698   | 1,659   | 1,654   | 1,676   | 1.3%         | (0.2%)                 |
| Medicare Retirees      | 7,385   | 8,100   | 8,112   | 8,130   | 8,257   | 1.6%         | 2.8%                   |
| EUTF Retirees (Total)  | 9,075   | 9,798   | 9,771   | 9,784   | 9,933   | 1.5%         | 2.3%                   |

\*Non-Medicare dependents of Medicare Retirees are reflected in the Medicare Retiree count. However, the utilization and cost metrics included in the slides that follow are for Non-Medicare members, including those Non-Medicare dependents of Medicare Retirees.

CAGR = Compounded Annual Growth Rate | YoY = Year over Year

# Chronic Conditions Non-Medicare Retirees – CY 2025

| EUTF Non-Medicare Retirees     | % of Total Plan Members | Members / 1,000 | Average Age | Paid Claim \$PMPM |
|--------------------------------|-------------------------|-----------------|-------------|-------------------|
| Asthma                         | 10.4%                   | 104.4           | 48.6        | \$1,699           |
| COPD                           | 1.4%                    | 14.3            | 63.9        | \$5,239           |
| Chronic Kidney Disease (CKD)   | 7.0%                    | 69.8            | 63.2        | \$2,105           |
| Congestive Heart Failure (CHF) | 4.8%                    | 48.3            | 62.7        | \$3,435           |
| Depression                     | 7.9%                    | 78.8            | 48.0        | \$2,144           |
| Coronary Artery Disease (CAD)  | 6.2%                    | 62.1            | 60.8        | \$2,152           |
| Diabetes                       | 28.9%                   | 288.8           | 60.4        | \$1,380           |
| Cancer                         | 10.3%                   | 103.2           | 59.2        | \$3,155           |

| EUTF Non-Medicare Retirees | Total Plan | Chronic Condition Members | % Difference |
|----------------------------|------------|---------------------------|--------------|
| Average Age                | 54.1       | 56.2                      | 4%           |
| Paid Claim \$PMPM          | \$873.46   | \$1,297.11                | 49%          |
| Relative Risk Score*       | ■          | ■                         | ■            |

Approximately 50.4% (845 members) of the total EUTF Non-Medicare Retiree members (1,676 members) have one or more chronic conditions listed to the left.

## Chronic Conditions within EUTF Non-Medicare Retirees

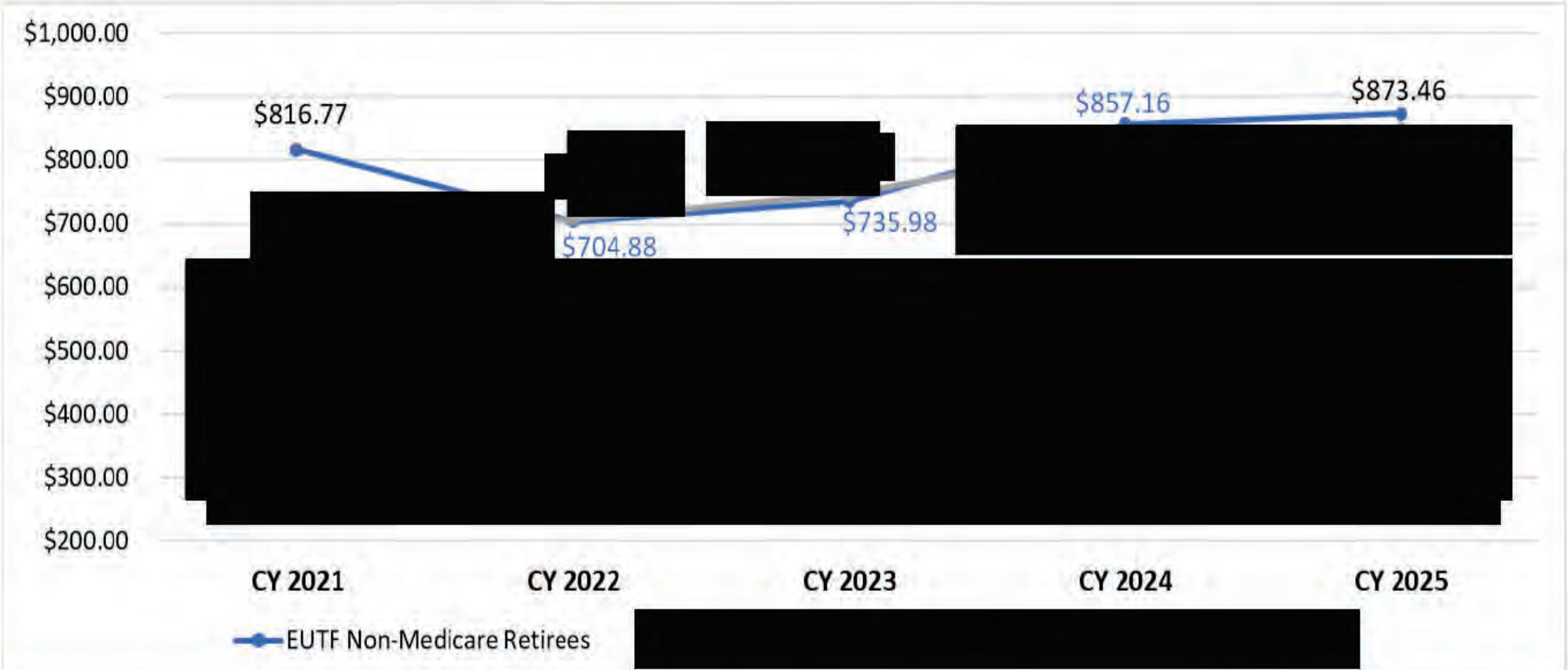
**Higher Risk Population Among Chronic Condition Members:** EUTF Non-Medicare Retiree members with chronic conditions average 56.2 years old compared to 54.1 for the total plan. In addition, the chronic condition members' average paid claims are 49% higher than the total plan average which indicates a costlier population that requires more intensive management.

**Elevated Risk Scores Across Chronic Conditions:** The relative risk score for chronic condition members is ■ a striking ■ higher than the total plan score of ■ COPD drives the highest per-member cost at \$5,239 PMPM, followed by CHF at \$3,435 and Cancer at \$3,155, indicating these members require significantly more healthcare resources than the average member.

**Diabetes Drives Volume, COPD Drives Intensity:** While Diabetes affects the most members by far at 28.9% of the population (288.8 per 1,000), COPD members present the highest cost at \$5,239 PMPM, followed by CHF at \$3,435 PMPM—both well above the chronic condition average of \$1,297.11. Approximately 50.4% of EUTF Non-Medicare Retiree members have one or more chronic conditions, reinforcing the fact that the Non-Medicare Retirees, by nature of who is enrolled in the plan, have inherently higher healthcare needs.

*\*Relative Risk Score: Based on the DxCG Grouper model and benchmarked against a commercial population. Not suitable for trending or cross-comparison. Chronic Conditions: Grouped from January 2026 data. Members may fall into multiple categories.*

# Paid Claims PMPM Comparison Non-Medicare Retirees

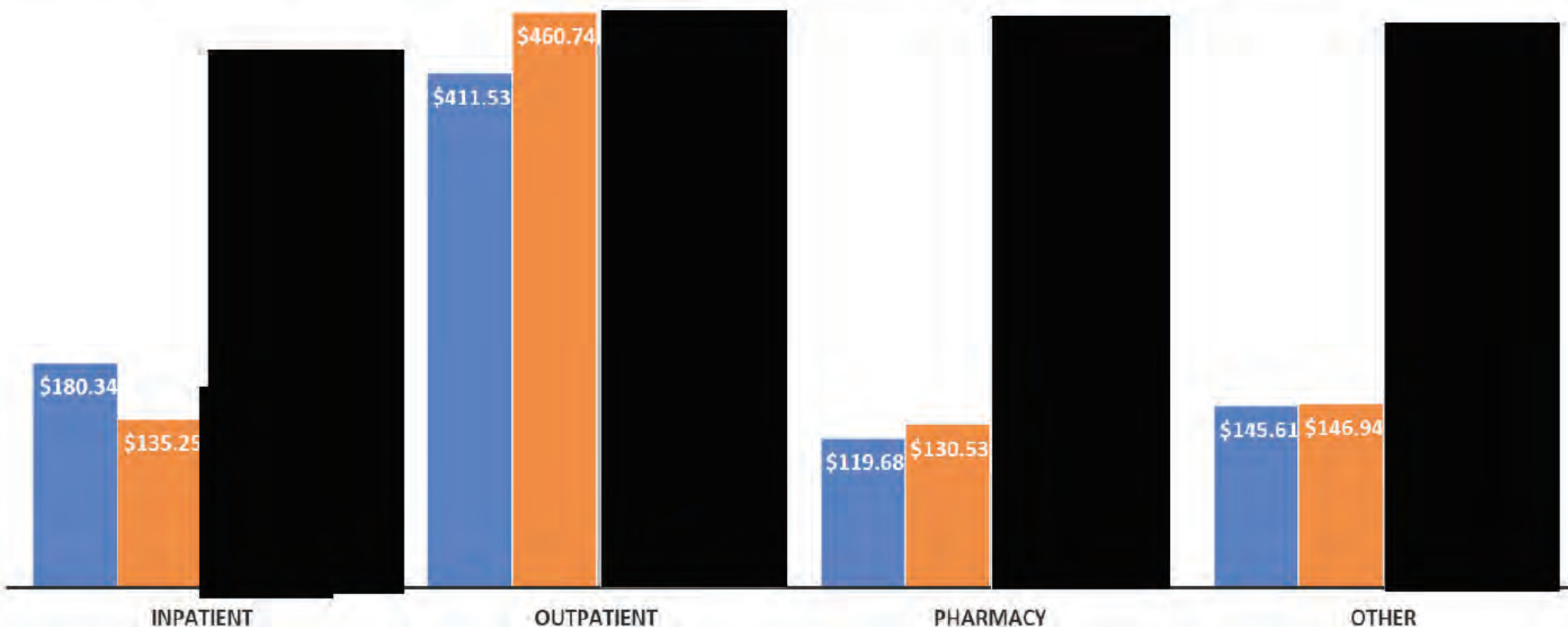


| Paid Claims PMPM           | CY 2021  | CY 2022  | CY 2023  | CY 2024  | CY 2025  | YoY %<br>Change | CAGR              |
|----------------------------|----------|----------|----------|----------|----------|-----------------|-------------------|
|                            |          |          |          |          |          |                 | CY 2021 - CY 2025 |
| EUTF Non-Medicare Retirees | \$816.77 | \$704.88 | \$735.98 | \$857.16 | \$873.46 | 1.9%            | 1.7%              |
|                            |          |          |          |          |          |                 |                   |
|                            |          |          |          |          |          |                 |                   |

\*Health Plan Demographically Adjusted adjusts the Health Plan claims based on the gender / age mix of the Non-Medicare Retiree population.  
\*\*Health Plan comparison is not a retiree-only population, it is predominantly an active population and PMPM costs are therefore much lower.  
Paid Claims PMPM figures are reported on a gross basis before large claim adjustments.

## Non-Medicare Retirees compared to Health Plan Paid Claims by Category

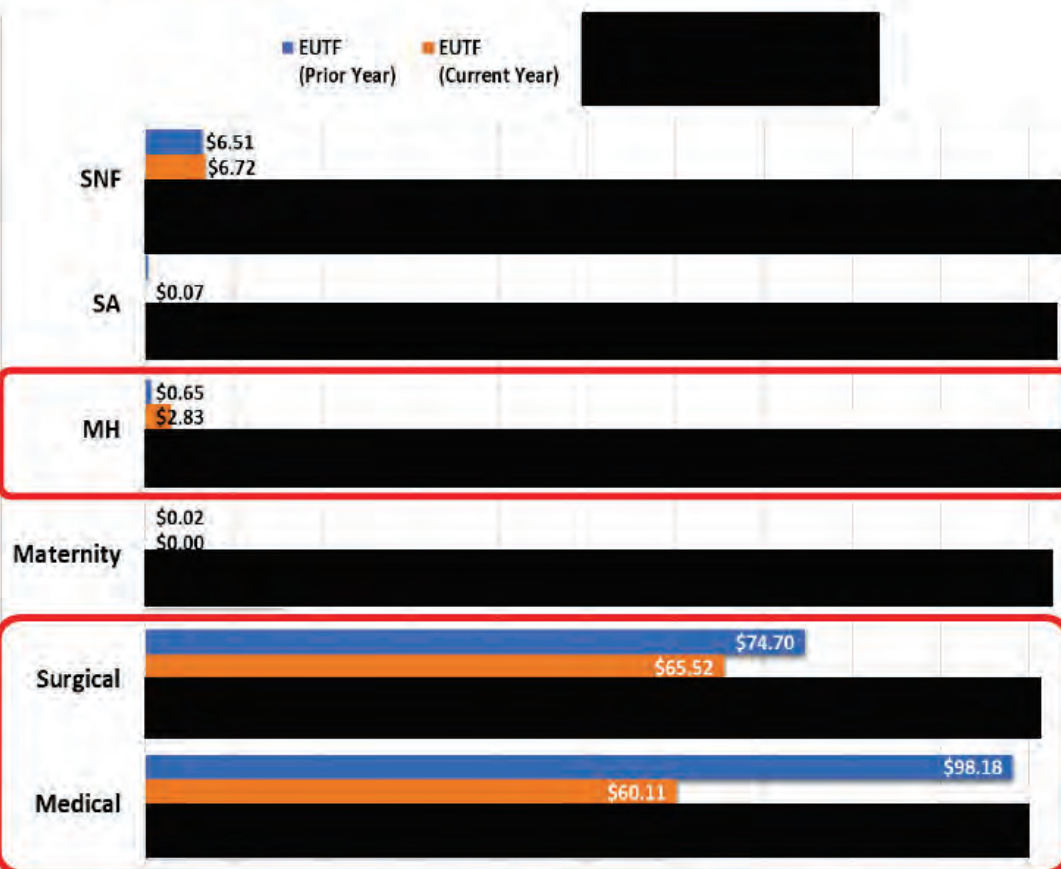
■ CY 2024 EUTF    ■ CY 2025 EUTF



| Major Service Categories | EUTF     |          |         |           |
|--------------------------|----------|----------|---------|-----------|
|                          | CY 2024  | CY 2025  | YoY %   | 4-Yr CAGR |
| Inpatient                | \$180.34 | \$135.25 | (25.0%) | (7.1%)    |
| Outpatient               | \$411.53 | \$460.74 | 12.0%   | 3.1%      |
| Pharmacy                 | \$119.68 | \$130.53 | 9.1%    | 7.4%      |
| Other                    | \$145.61 | \$146.94 | 0.9%    | 3.2%      |

HI Health Plan Paid Claim PMPMs are demographically-adjusted.

# Inpatient



## Inpatient Cost Decrease

Inpatient costs declined significantly, driven primarily by reduced Medical and Surgical utilization.

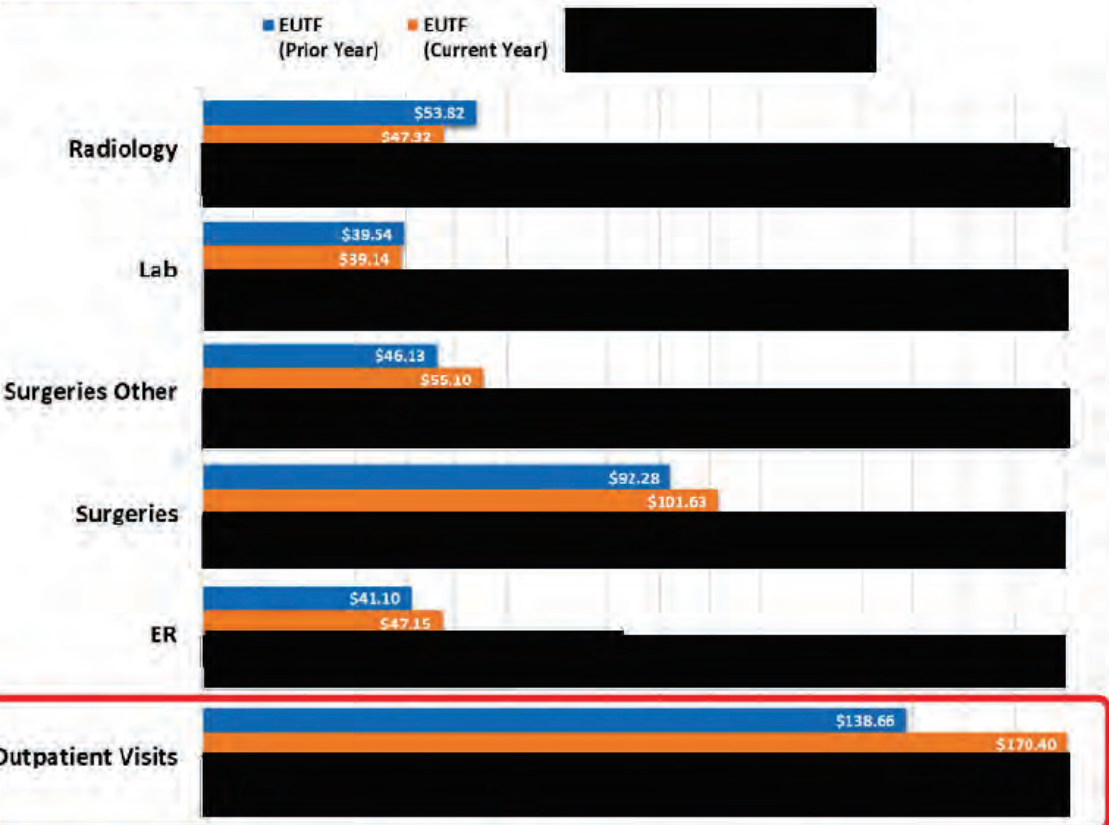
- Combined Medical/Surgical admissions per 1,000 fell 25.4% (60.3 → 45.0), and days per 1,000 declined 15.8% (326.8 → 275.1).
- However, average length of stay increased 13.0% (5.4 → 6.1 days), suggesting that while fewer members were admitted, those who were admitted tended to have more complex or extended stays.
- In addition, impact from the high-cost claimant change contributed to the decrease in Inpatient PMPM. This was driven by a lower overall spend and a favorable change in the mix of high-cost claimants between CY 2024 and CY 2025.

## Inpatient – Mental Health (MH)

Mental Health showed large percentage increases for EUTF and Health Plan (EUTF +335.4%; [REDACTED]). However, this category represents only ~2% of total inpatient spend.

| Inpatient PMPM                 | EUTF Prior Year | EUTF Current Year | % Change |
|--------------------------------|-----------------|-------------------|----------|
| Medical                        | \$98.18         | \$60.11           | (38.8%)  |
| Surgical                       | \$74.70         | \$65.52           | (12.3%)  |
| Maternity                      | \$0.02          | \$0.00            | (100.0%) |
| Mental Health (MH)             | \$0.65          | \$2.83            | 335.4%   |
| Substance Abuse (SA)           | \$0.28          | \$0.07            | (75.0%)  |
| Skilled Nursing Facility (SNF) | \$6.51          | \$6.72            | 3.2%     |
| Total                          | \$180.34        | \$135.25          | (25.0%)  |

# Outpatient



## Outpatient Visits – Mental Health

Mental Health visits account for 10.6% of the Outpatient Visits. While it does not represent a significant portion of your total costs, Mental Health Outpatient increase represented 12.3% of the Outpatient Visit \$PMPM increase.

Mental Health Visits / 1,000 has had a compounded average growth rate (CAGR) of 22.1% from CY 2022 to CY 2025. Health Plan had a CAGR of [redacted] over the same periods. More detail is within the appendix – Outpatient Metrics.

| Mental Health                                | EUTF      |           |       |  |
|----------------------------------------------|-----------|-----------|-------|--|
|                                              | CY 2024   | CY 2025   | YoY % |  |
| Visits / 1,000                               | 636.3     | 743.5     | 16.8% |  |
| Average Cost per Visit                       | \$ 233.50 | \$ 262.82 | 12.6% |  |
| % of Mental Health visits through Telehealth | 64.4%     | 66.7%     | 2.3%  |  |

## Outpatient Visits – Emergency Room

ER costs increased by 14.7% driven by a 3.8% increase in Visits / 1,000 and 10.5% increase in Average Costs per Visit.

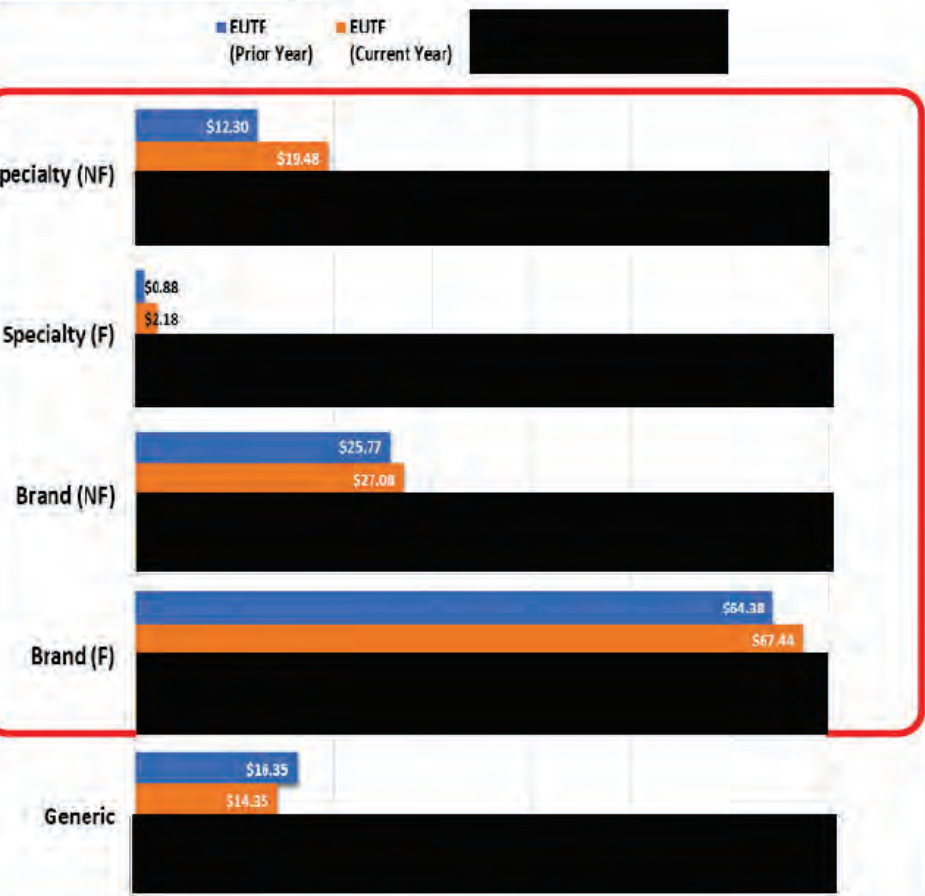
| Low Intensity Emergency Room Visits / 1,000 | CY 2024 | CY 2025 | YoY % Chg |
|---------------------------------------------|---------|---------|-----------|
| EUTF Non-Medicare Retirees                  | 10.6    | 15.3    | 44.3%     |
|                                             |         |         |           |

| Outpatient PMPM     | EUTF Prior Year | EUTF Current Year | % Change |
|---------------------|-----------------|-------------------|----------|
| Outpatient Visits   | \$138.66        | \$170.40          | 22.9%    |
| Emergency Room (ER) | \$41.10         | \$47.15           | 14.7%    |
| Surgeries           | \$92.28         | \$101.63          | 10.1%    |
| Surgeries - Other   | \$46.13         | \$55.10           | 19.4%    |
| Lab                 | \$39.54         | \$39.14           | (1.0%)   |
| Radiology           | \$53.82         | \$47.32           | (12.1%)  |
| Total               | \$411.53        | \$460.74          | 12.0%    |

Surgeries – Other includes non-surgical services provided in an outpatient hospital or facility, including but not limited to dialysis treatment, hospital observation visits originating in the emergency room, some colonoscopies, mental health & substance abuse partial hospitalization.



# Pharmacy



## Pharmacy Quick Hits

- Generic Dispensing Rate: 88.4% [HI Health Plan: ██████████]
- Top 3 Therapeutic Classes (by spend)
  - Endocrine (Diabetes Medications)
  - Dermatological (Dermatitis/Psoriasis)
  - Antineoplastics (Cancer)

| Average Costs per Script | CY 2024 | CY 2025 | % Change |
|--------------------------|---------|---------|----------|
| Generic                  | ██████  | ██████  | ██████   |
| Brand                    | ██████  | ██████  | ██████   |
| Specialty                | ██████  | ██████  | ██████   |

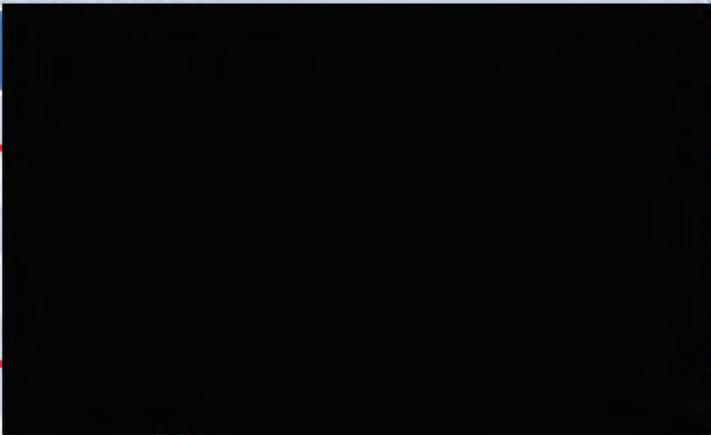
## Pharmacy Brand + Specialty \$PMPM Cost Trend +12.4%

The increase in Brand and Specialty costs were driven by more prescription volume, which increased by 2.9% from 2,831 to 2,912.

| Class of Prescriptions  | CY 2024 | CY 2025 | % Change |
|-------------------------|---------|---------|----------|
| Brand                   | ██████  | ██████  | 1.9%     |
| Specialty               | ██████  | ██████  | 131.8%   |
| Total Brand + Specialty | ██████  | ██████  | 2.9%     |

The Specialty prescription growth was driven primarily by treatments for Immune Thrombocytopenia (ITP), Cancer-related conditions (Renal Cell Carcinoma and Cancer-related neutropenia support), Moderate-to-Severe Plaque Psoriasis, and Chronic Hepatitis B, which together represented 16.5% of total pharmacy costs in CY 2025.

| Pharmacy PMPM                | EUTF Prior Year | EUTF Current Year | % Change |
|------------------------------|-----------------|-------------------|----------|
| Generic                      | \$16.35         | \$14.35           | (12.2%)  |
| Brand Formulary (F)          | \$64.38         | \$67.44           | 4.8%     |
| Brand Non-Formulary (NF)     | \$25.77         | \$27.08           | 5.1%     |
| Specialty Formulary (F)      | \$0.88          | \$2.18            | 147.7%   |
| Specialty Non-Formulary (NF) | \$12.30         | \$19.48           | 58.4%    |
| Total                        | \$119.68        | \$130.53          | 9.1%     |



# Specialty Drug Impact – Non-Medicare Retirees

- Specialty Prescriptions increased slightly, however proportionally remain similar compared to CY 2024.
- The primary driver in Specialty continues to be Promacta, a medication to help increase platelet counts.

Reporting Period: January 1, 2025 - December 31, 2025

|           | PMPM     | % of Total PMPM |
|-----------|----------|-----------------|
| Specialty | \$21.66  | 16.6%           |
| Brand     | \$94.52  | 72.4%           |
| Generic   | \$14.35  | 11.0%           |
| Total     | \$130.53 | 100.0%          |

Prior Period: January 1, 2024 - December 31, 2024

|           | PMPM     | % of Total PMPM |
|-----------|----------|-----------------|
| Specialty | \$13.18  | 11.0%           |
| Brand     | \$90.15  | 75.3%           |
| Generic   | \$16.35  | 13.7%           |
| Total     | \$119.68 | 100.0%          |

## Top 5 Specialty Drugs

Reporting Period: January 1, 2025 - December 31, 2025

| Drug Name        | Indications                         |
|------------------|-------------------------------------|
| PROMACTA (50 MG) | Persistent or Chronic (ITP)         |
| INLYTA           | Renal Cell Carcinoma                |
| COSENTYX PEN     | Moderate to Severe Plaque Psoriasis |
| VEMLIDY          | Chronic Hepatitis B Virus (HBV)     |
| GRANIX           | Cancer                              |
| Total            |                                     |

Prior Period: January 1, 2024 - December 31, 2024

| Drug Name        | Indications                         |
|------------------|-------------------------------------|
| PROMACTA (50 MG) | Persistent or Chronic (ITP)         |
| PROMACTA (75 MG) | Persistent or Chronic (ITP)         |
| COPAXONE         | Multiple Sclerosis (MS)             |
| VEMLIDY          | Chronic Hepatitis B Virus (HBV)     |
| COSENTYX PEN     | Moderate to Severe Plaque Psoriasis |
| Total            |                                     |

KP's approach to pharmacy and specialty utilization includes several integrated mechanisms.

- The primary control is **step therapy**, which encourages providers to start patients on lower-tier options like generics or preferred drugs. If these prove ineffective or cause side effects, higher-tier medications can then be prescribed.
- Additionally, **quantity limits** are placed on certain medications to prevent waste and misuse by restricting the amount a patient can receive over a specific timeframe.
- KP also conducts **drug utilization reviews** led by Pharmacy and Physician leadership to monitor prescribing patterns, identify inappropriate use, and pinpoint opportunities for improvement.
- Finally, **provider education and feedback** play a key role. Prescribers receive information comparing their prescribing patterns to clinical guidelines and peer benchmarks, helping align practices with evidence-based standards.

These combined strategies contribute to low specialty medication utilization and high generic dispensing rate.

# Top Drug Classes: EUTF Non-Medicare Retirees and Health Plan

| Top 5 Therapeutic Classes                                          | Pharmacy Paid \$PMPM |         |  |
|--------------------------------------------------------------------|----------------------|---------|--|
|                                                                    | EUTF                 |         |  |
|                                                                    | CY 2024              | CY 2025 |  |
| Endocrine (Diabetes Medications)                                   | \$32.53              | \$32.78 |  |
| Dermatological (Dermatitis / Psoriasis)                            | \$15.58              | \$25.21 |  |
| Antineoplastics (Cancer Medications)                               | \$27.99              | \$18.79 |  |
| Hematological Agents (Blood Thinners & Blood Disorder Medications) | \$16.35              | \$17.48 |  |
| Anti-Infective Agents (Bacterial, Viral and Fungal Infections)     | \$6.19               | \$9.39  |  |

The Top 5 Therapeutic Classes provide insight into the types of care driving overall pharmacy spend.

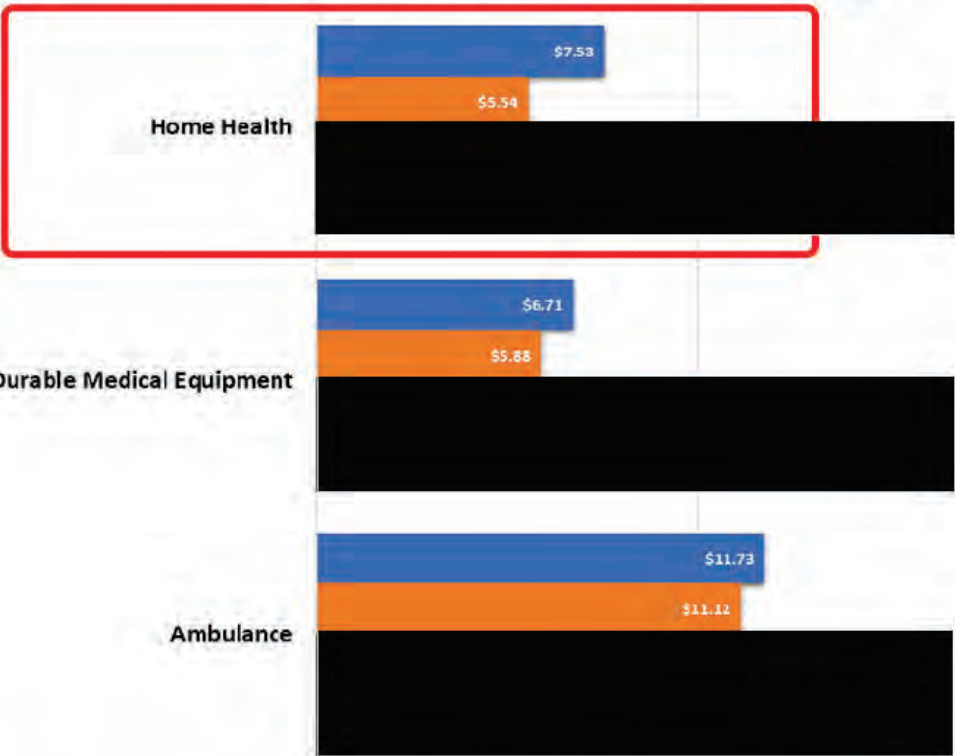
- Endocrine (Diabetes Medications) remains the #1 class at \$32.78 PMPM, essentially flat YoY. The low cost per day supply paired with high PMPM reflects broad, sustained utilization, consistent with chronic diabetes management and continued use of newer agents like GLP-1s. EUTF spend in this class is more than the Health Plan benchmark pointing to higher diabetes prevalence within the early retiree population.
- Dermatological medications have surpassed Antineoplastics to become the second-largest class, climbing from \$15.58 to \$25.21 PMPM (+61.8%). With an average cost per script of spend in this category is being driven by high-cost specialty therapies for autoimmune and inflammatory conditions, mirroring broader industry trends in specialty drug utilization.
- Antineoplastics (Cancer Medications) dropped from \$27.99 to \$18.79 PMPM (-32.9%). With cost per script still at the decline appears to be driven more by shifts in utilization or member mix than by changes in unit cost.
- After adjusting Health Plan for age and gender mix, a large gap still exists between the Non-Medicare Retirees and Health Plan indicating that pharmacy cost drivers extend beyond age and gender mix alone.

Overall, pharmacy spend continues to be shaped by two dynamics: (1) consistent utilization in chronic categories such as diabetes, and (2) growing cost pressure from specialty medications, most notably within Dermatological and Antineoplastic therapies.

\*Health Plan Pharmacy Paid \$PMPM is adjusted based on the gender / age mix of the Non-Medicare Retiree population.

# Other Services

EUTF (Prior Year) EUTF (Current Year)



## Home Health Decrease

Lower Home Health costs were driven by a decrease in utilization.

Home Health care is Medically Necessary health care that can be safely and effectively provided in the home by healthcare personnel, with a KP Physician working with the member to develop a plan of treatment. It is typically utilized for post-surgical recovery, post-hospitalization transitions, wound care, IV therapy, and management of chronic conditions such as CHF, COPD, and diabetes.

### Total Home Health Utilization per 1,000 Members

- EUTF: CY 2024: 30.1 / CY 2025: 24.5 -18.6%
- Health Plan: CY 2025: [REDACTED]

### Average Costs per Home Health

- EUTF: CY 2024: [REDACTED]
- Health Plan: CY 2025: [REDACTED]

| Other PMPM                | EUTF Prior Year | EUTF Current Year | % Change |
|---------------------------|-----------------|-------------------|----------|
| Ambulance                 | \$11.73         | \$11.12           | (5.2%)   |
| Durable Medical Equipment | \$6.71          | \$5.88            | (12.4%)  |
| Home Health               | \$7.53          | \$5.54            | (26.4%)  |
| ICM                       | \$119.64        | \$124.40          | 4.0%     |
| Total                     | \$145.61        | \$146.94          | 0.9%     |

ICM: Integrated Care Management

# Medicare Retirees

Includes Medicare Retirees and the Medicare dependents of Early Retirees enrolled in Kaiser Permanente Senior Advantage (KPSA)

# Executive Summary Medicare Retirees - Utilization

The Medicare Retirees below includes all EUTF members enrolled in the Group Medicare KPSA plan. Overall EUTF Medicare Retiree utilization is closely aligned with the Health Plan (KPSA) benchmark across Inpatient, Outpatient, and Pharmacy metrics.

## Inpatient Metrics

Inpatient utilization is in line with the Health Plan (KPSA) benchmark, [REDACTED]

| Inpatient                     | Medicare Retirees (KPSA) |         | % Change | Health Plan (KPSA) |
|-------------------------------|--------------------------|---------|----------|--------------------|
|                               | CY 2024                  | CY 2025 |          | CY 2025            |
| Admits / 1,000                |                          |         |          |                    |
| Average Length of Stay (ALOS) |                          |         |          |                    |
| Days / 1,000                  |                          |         |          |                    |

## Outpatient Metrics

Overall outpatient utilization for EUTF Medicare Retirees declined -2.1% year-over-year [REDACTED] driven primarily by decreases in Outpatient Visits (-3.1%), Lab (-2.5%), and Radiology (-0.5%).

Total utilization remains closely aligned with the Health Plan (KPSA) benchmark [REDACTED] with all sub-categories tracking within a narrow range of the benchmark.

| Visits / 1,000                          | Medicare Retirees (KPSA) |         | % Change | Health Plan (KPSA) |
|-----------------------------------------|--------------------------|---------|----------|--------------------|
|                                         | CY 2024                  | CY 2025 |          | CY 2025            |
| Outpatient Visits                       |                          |         |          |                    |
| Emergency Room                          |                          |         |          |                    |
| Surgeries and Hospital Outpatient Other |                          |         |          |                    |
| Lab                                     |                          |         |          |                    |
| Radiology                               |                          |         |          |                    |
| Total                                   |                          |         |          |                    |

## Pharmacy Metrics

EUTF Medicare Retirees continue to demonstrate strong generic dispensing performance, with the Generic Dispensing Rate increasing to [REDACTED] — matching the Health Plan (KPSA) benchmark.

Generic Scripts/1,000 [REDACTED] and Brand & Specialty Scripts/1,000 [REDACTED] are also in line with the benchmark [REDACTED], indicating consistent prescribing patterns and effective utilization management within the EUTF Medicare population.

| Pharmacy                            | Medicare Retirees<br>(KPSA) |         | % Change | Health Plan<br>(KPSA) |
|-------------------------------------|-----------------------------|---------|----------|-----------------------|
|                                     | CY 2024                     | CY 2025 |          | CY 2025               |
| Generic Dispensing Rate             |                             |         |          |                       |
| Generic Scripts / 1,000             |                             |         |          |                       |
| Brand and Specialty Scripts / 1,000 |                             |         |          |                       |
|                                     |                             |         |          |                       |

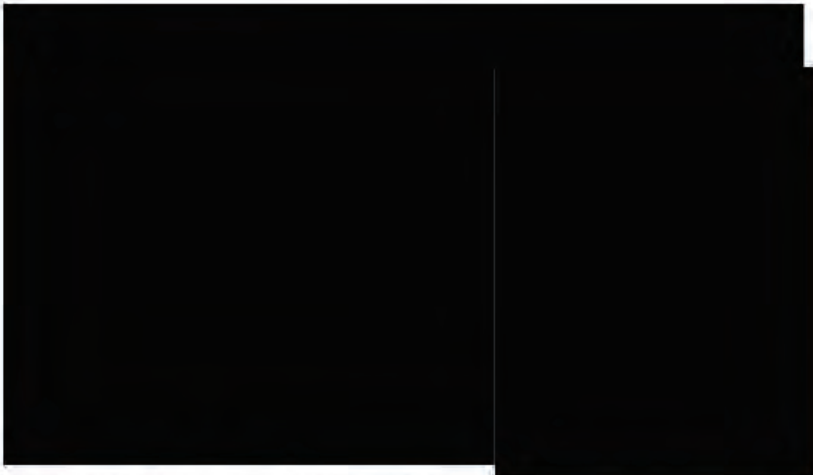
# Actives

- PY 2026 utilization metrics are annualized for comparison purposes based on 6 months of data (07/01/2025 – 12/31/2025), no trend was applied.

# Executive Summary Actives

## Overall Trend: \$556.33 PMPM (+1.1%)

The slight PMPM increase reflects a normalization after the atypically high costs and utilization among EUTF Actives in PY 2024. After normalizing in PY 2025, costs have continued to trend well compared to Health Plan through the first six months of PY 2026.



## Inpatient: \$85.83 PMPM (-3.4%)

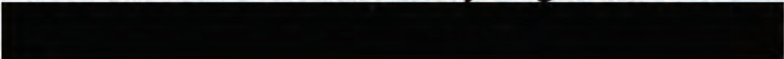
The 3.4% decrease in Inpatient care for PY 2026 primarily stems from both a decrease in admissions and days / 1,000.

|                               | EUTF    |         | % Change |
|-------------------------------|---------|---------|----------|
|                               | PY 2025 | PY 2026 |          |
| Admits / 1,000                | 38.3    | 34.2    | -10.7%   |
| Average Length of Stay (ALOS) | 5.1     | 5.2     | 2.0%     |
| Days / 1,000                  | 194.2   | 176.8   | -9.0%    |

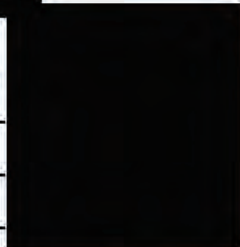


## Outpatient: \$308.85 PMPM (+2.9%)

2.9% increase is driven by slight increase in average costs per outpatient visit.

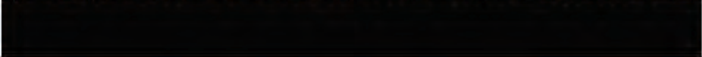


|                         | EUTF     |          | % Change |
|-------------------------|----------|----------|----------|
|                         | PY 2025  | PY 2026  |          |
| Visits / 1,000          | 10,036.6 | 10,006.4 | -0.3%    |
| Average Costs per Visit | \$358.74 | \$367.45 | 2.4%     |



## Pharmacy: \$59.59 PMPM (-0.3%)

Pharmacy costs increased 10.7% from PY 2024 to PY 2025, driven by higher utilization of Brand (+9.4%) and Specialty (+20.1%) prescriptions. The slight 0.3% decrease in PY 2026 suggests that while PY 2025 was a high year, costs seem to be stable at this higher level. By comparison,



PY 2026 utilization metrics are annualized for comparison purposes based on 6 months of data (07/01/2025 – 12/31/2025), no trend was applied.

# EUTF Actives Maximum Out of Pocket (MOOP)

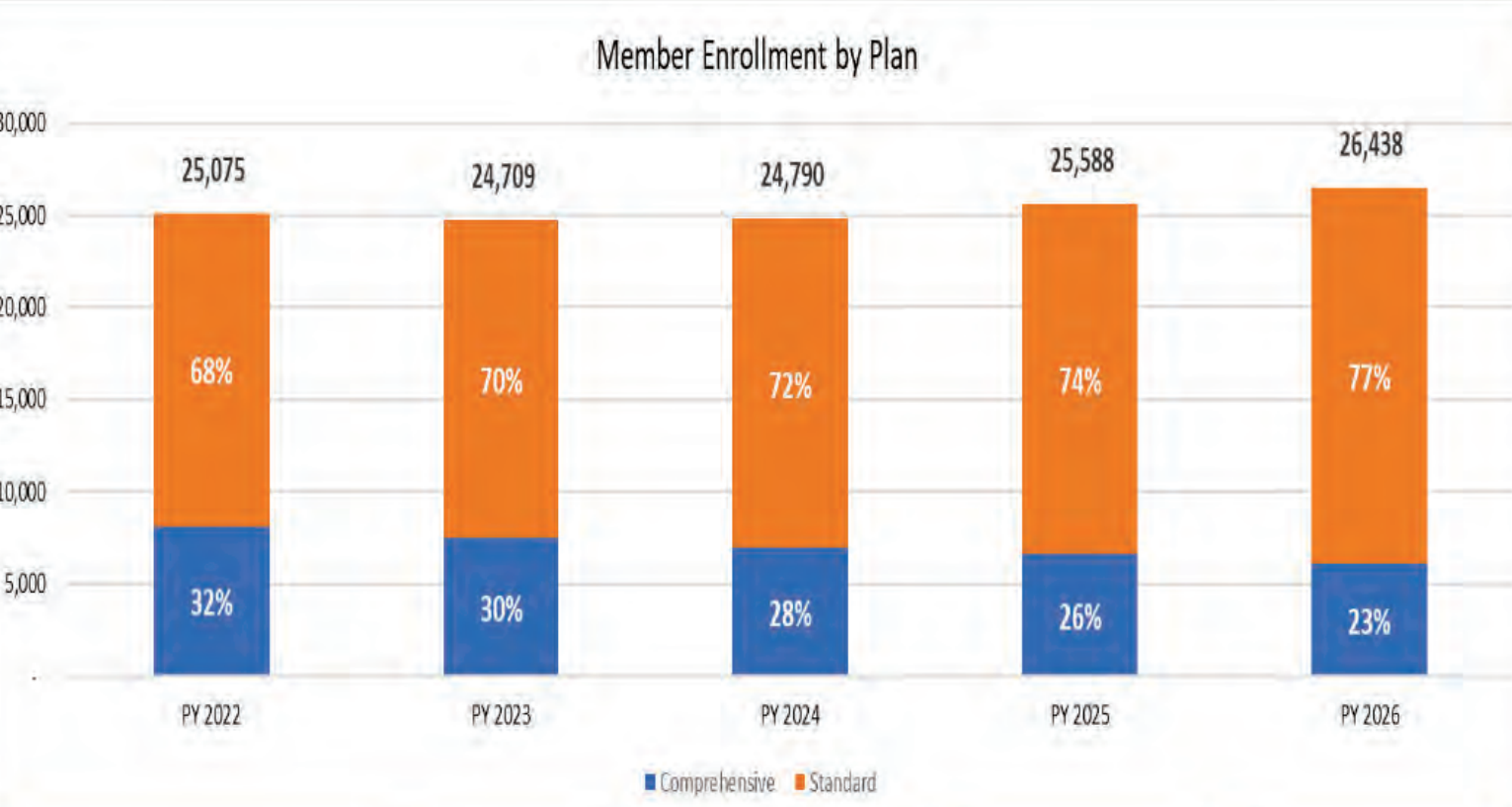
| Maximum Out of Pocket (MOOP) Review | Comprehensive     | Standard          |
|-------------------------------------|-------------------|-------------------|
| MOOP Benefit                        | \$2,000 / \$6,000 | \$2,500 / \$7,500 |
| Members who reach MOOP (CY 2025)    | █                 | █                 |
| Membership Snapshot                 | 6,134             | 20,304            |
| % of Membership who reach MOOP      | █                 | █                 |

MOOP attainment rates for both active plans are lower than expected, which is typically somewhere between █

- Comprehensive: █ reflecting both the smaller plan footprint and the richer benefit design that slows out-of-pocket accumulation.
- Standard: █ consistent with the higher cost-sharing structure that allows high-utilizers to reach the threshold more quickly despite the higher MOOP amount.

While the Comprehensive plan has a lower MOOP threshold (\$2,000 vs. \$2,500), the lower attainment rate reflects plan design dynamics; richer cost-sharing means members accumulate out-of-pocket spend more slowly. Both attainment rates are within expected ranges and do not indicate adverse selection or catastrophic claim concerns at this time.

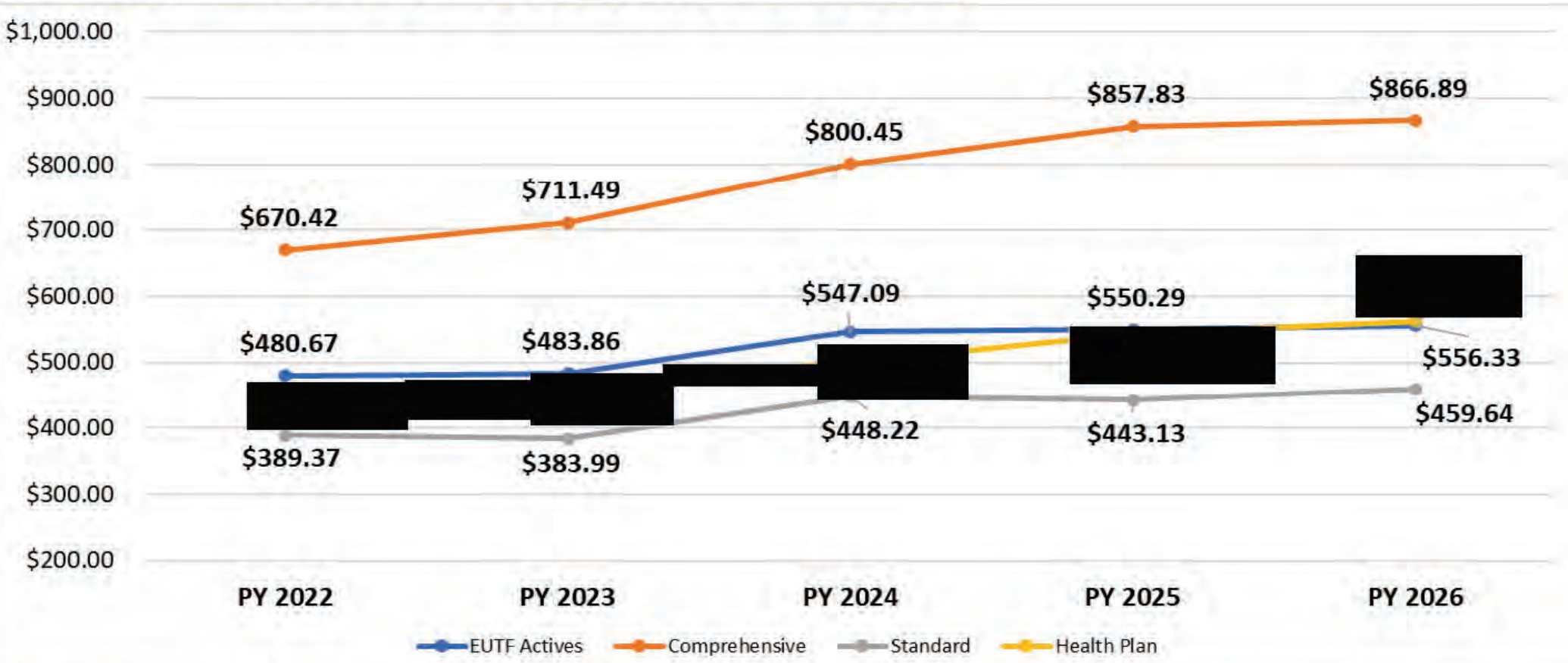
# Membership Overview Actives



- Plan Membership Changes**
- Standard plan membership as a proportion to the total Actives membership has grown over the years.
  - The Standard plan represented 68% of the total membership in PY 2022. The Standard plan now represents 77% of the total membership.
  - The majority of KP's membership growth comes from newly eligible members.
  - KP expects membership trends to continue at this level going forward based on no changes to the contributions, plan premiums or plan design.

| Members       | PY 2022 | PY 2023 | PY 2024 | PY 2025 | PY 2026 | YoY % Change |
|---------------|---------|---------|---------|---------|---------|--------------|
| Comprehensive | 8,146   | 7,534   | 6,959   | 6,612   | 6,134   | (7.2%)       |
| Standard      | 16,929  | 17,175  | 17,831  | 18,976  | 20,304  | 7.0%         |
| EUTF Actives  | 25,075  | 24,709  | 24,790  | 25,588  | 26,438  | 3.3%         |

# Paid Claims PMPM Comparison Actives

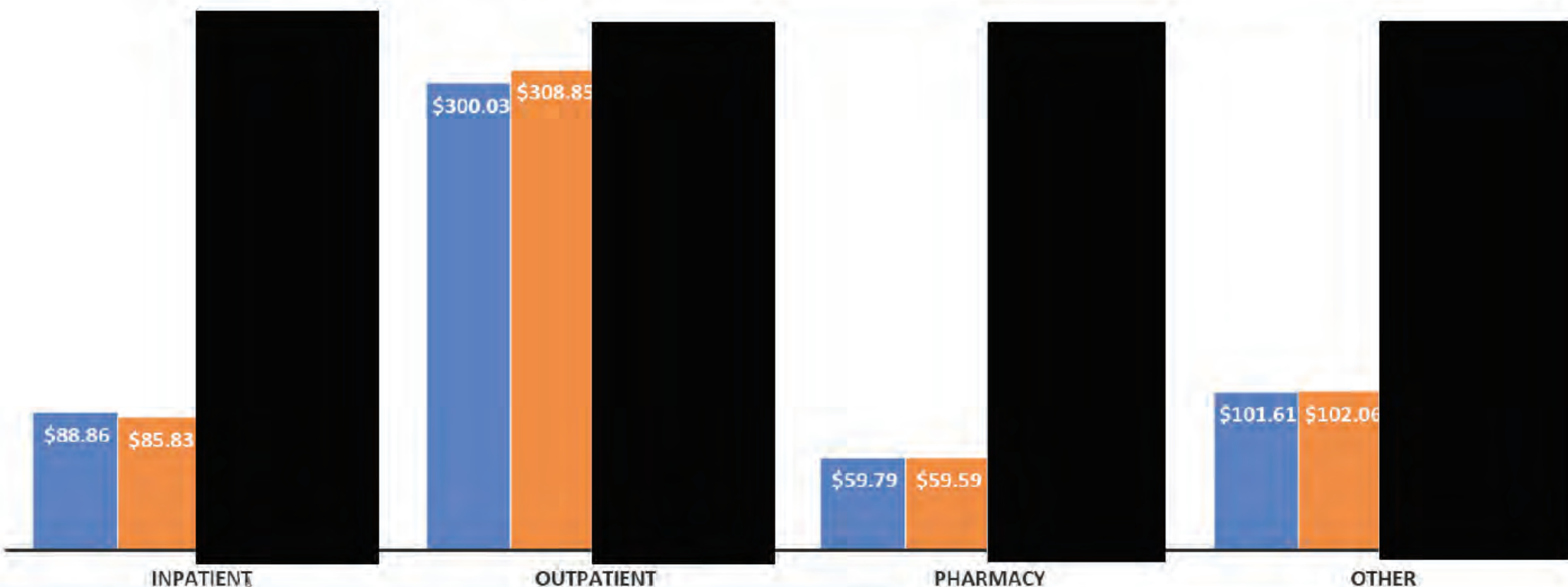


| Paid Claims PMPM | PY 2022  | PY 2023  | PY 2024  | PY 2025  | PY 2026  | YoY % Change | CAGR              |
|------------------|----------|----------|----------|----------|----------|--------------|-------------------|
|                  |          |          |          |          |          |              | PY 2022 - PY 2026 |
| Comprehensive    | \$670.42 | \$711.49 | \$800.45 | \$857.83 | \$866.89 | 1.1%         | 6.6%              |
| Standard         | \$389.37 | \$383.99 | \$448.22 | \$443.13 | \$459.64 | 3.7%         | 4.2%              |
| EUTF Actives     | \$480.67 | \$483.86 | \$547.09 | \$550.29 | \$556.33 | 1.1%         | 3.7%              |
|                  |          |          |          |          |          |              |                   |

EUTF Actives Paid Claims PMPM are representative of the combined EUTF Standard and EUTF Comprehensive experience  
Paid Claims PMPM figures are reported on a gross basis before large claim adjustments.  
21 May 7, 2026 | Kaiser Foundation Health Plan, Inc.

## EUTF Actives compared to Health Plan Paid Claims by Category

■ PY 2025 EUTF    ■ PY 2026 EUTF



| Major Service Categories | EUTF     |          |          |           |
|--------------------------|----------|----------|----------|-----------|
|                          | PY 2025  | PY 2026  | % Change | 4-Yr CAGR |
| Inpatient                | \$88.86  | \$85.83  | (3.4%)   | 2.7%      |
| Outpatient               | \$300.03 | \$308.85 | 2.9%     | 3.1%      |
| Pharmacy                 | \$59.79  | \$59.59  | (0.3%)   | 7.5%      |
| Other                    | \$101.61 | \$102.06 | 0.4%     | 4.6%      |

Paid Claims PMPM figures are reported on a gross basis before large claim adjustments.

PY 2026 utilization metrics are annualized for comparison purposes based on 6 months of data (07/01/2025 – 12/31/2025), no trend was applied.

# Appendix

**Inpatient and Outpatient Utilization Metrics**

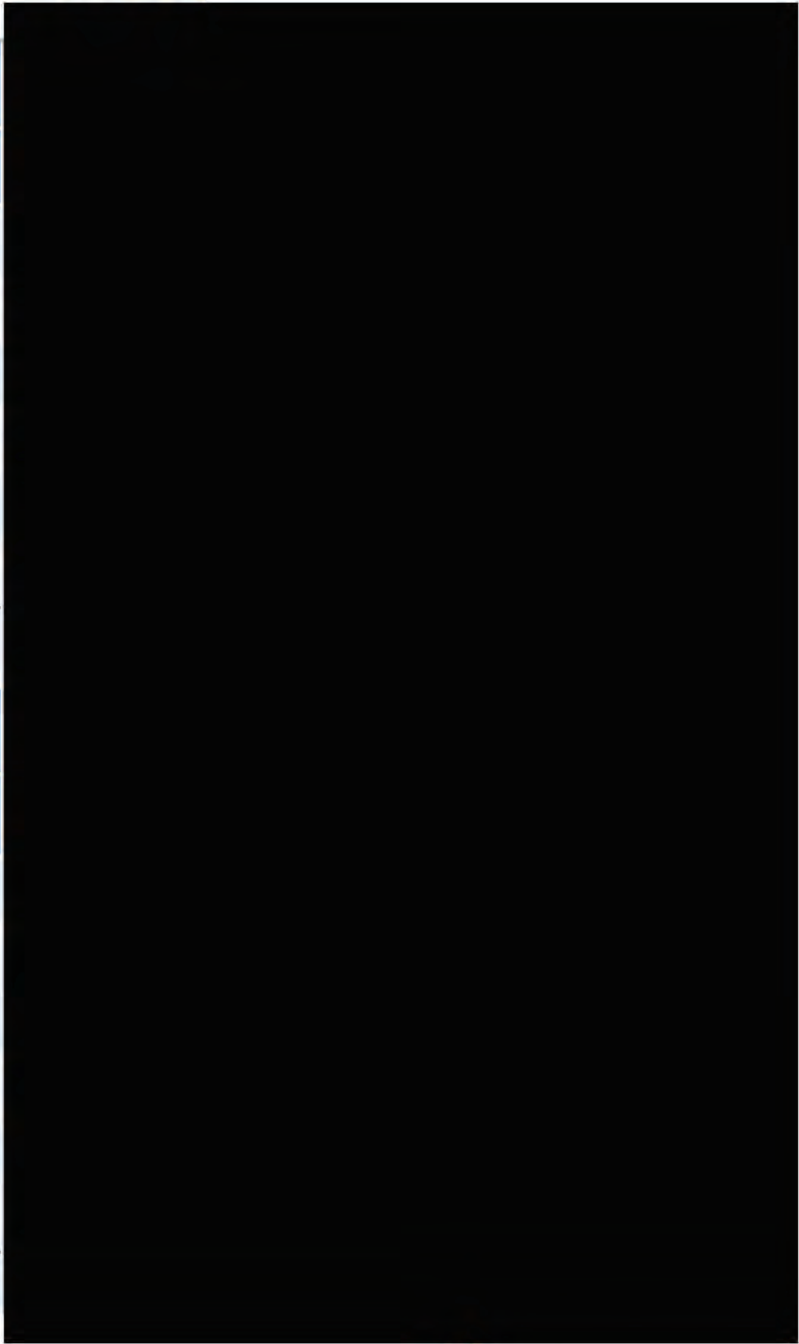
**High Cost Claimant Impact**

**Overall Telehealth Metrics**

# Inpatient Detail – Non-Medicare Retirees

| Admits / 1,000           | Non-Medicare Retirees |             |                |
|--------------------------|-----------------------|-------------|----------------|
| Inpatient                | CY 2024               | CY 2025     | % Change       |
| Medical                  | 44.3                  | 30.6        | (30.9%)        |
| Surgical                 | 16.0                  | 14.4        | (10.0%)        |
| Maternity                | 0.0                   | 0.0         | -              |
| Mental Health            | 0.9                   | 3.1         | 244.4%         |
| Substance Abuse          | 0.4                   | 0.4         | 0.0%           |
| Skilled Nursing Facility | 7.1                   | 4.4         | (38.0%)        |
| <b>Total</b>             | <b>68.7</b>           | <b>52.9</b> | <b>(23.0%)</b> |

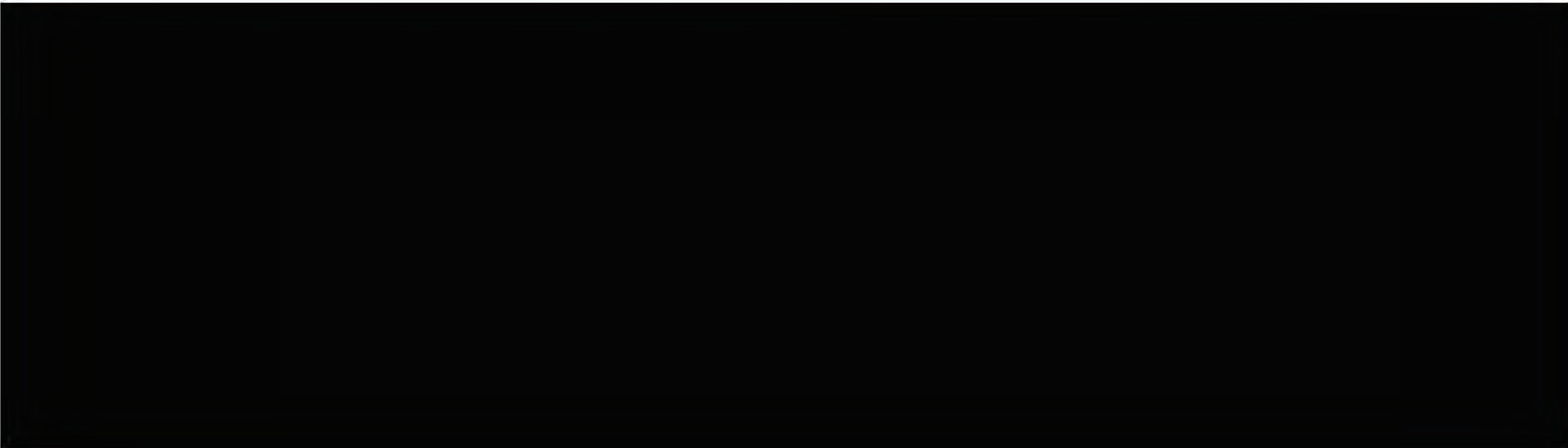
| Average Length of Stay   | Non-Medicare Retirees |            |              |
|--------------------------|-----------------------|------------|--------------|
| Inpatient                | CY 2024               | CY 2025    | % Change     |
| Medical                  | 4.7                   | 5.1        | 8.5%         |
| Surgical                 | 7.5                   | 8.3        | 10.7%        |
| Maternity                | 0.0                   | 0.0        | -            |
| Mental Health            | 5.0                   | 5.1        | 2.0%         |
| Substance Abuse          | 6.0                   | 14.0       | 133.3%       |
| Skilled Nursing Facility | 17.3                  | 32.1       | 85.5%        |
| <b>Total</b>             | <b>6.6</b>            | <b>8.3</b> | <b>25.8%</b> |



# Outpatient Detail – Non-Medicare Retirees

| Visits / 1,000    | Non-Medicare Retirees |          |          |
|-------------------|-----------------------|----------|----------|
| Outpatient        | CY 2024               | CY 2025  | % Change |
| Outpatient Visits | 6,255.5               | 6,295.7  | 0.6%     |
| Mental Health     | 636.3                 | 743.5    | 16.8%    |
| Substance Abuse   | 9.3                   | 0.4      | (95.7%)  |
| Emergency Room    | 231.3                 | 240.1    | 3.8%     |
| Surgeries         | 125.8                 | 139.5    | 10.9%    |
| Surgeries - Other | 739.1                 | 858.6    | 16.2%    |
| Lab               | 3,517.0               | 3,555.5  | 1.1%     |
| Radiology         | 1,589.0               | 1,664.7  | 4.8%     |
| Total             | 13,103.3              | 13,498.0 | 3.0%     |

# High-Cost Claimants – Non-Medicare Retirees CY 2025



\*Active status means member is still on the plan as of 02/2026.

## Telehealth – Actives and Non Medicare Retirees

PUBLIC

# EUTF Semi-Annual Cost and Utilization Summary

Benefits Committee Meeting  
May 19, 2026

Presented by:  
Isaac Yuen, Senior Manager

# EUTF Retiree Plans

January 2025 – December 2025



# Retiree Key Terms and Background

## Reporting Period

### Current Plan Year:

Incurred Jan 2025 – Dec 2025, Paid through Mar 2026.

*Data for historical periods follow same guidelines; incurred during plan year, paid through March of the following year.*

## Year-over-Year (YoY)

Metric used to represent the percentage change from the prior calendar year to the current calendar year.

**For this Report:** Calendar Year 2024 vs Calendar Year 2025

## Benchmark/Peer

Retiree with Medicare: HMSA Medicare Advantage

Retiree without Medicare: HMSA Merit Rated Group (MRG), Retro Rate Group (RRG), Alternative Financing Methods (AFM) / Administrative Services Only (ASO) Groups – No age adjustment

## Compound Annual Growth Rate (CAGR)

Metric used to represent an annualized trend over a set period; for purposes of this report, over a four-year period.

**Four Year CAGR:** Calendar Year 2021 vs Calendar Year 2025

## Per Member Per Month (PMPM)

Industry standard metric for comparing overall expenditures which adjusts for fluctuation in membership. PMPM for EUTF Medicare Retiree includes payments made by other payers to create a more accurate and comparable analysis with the peer group.

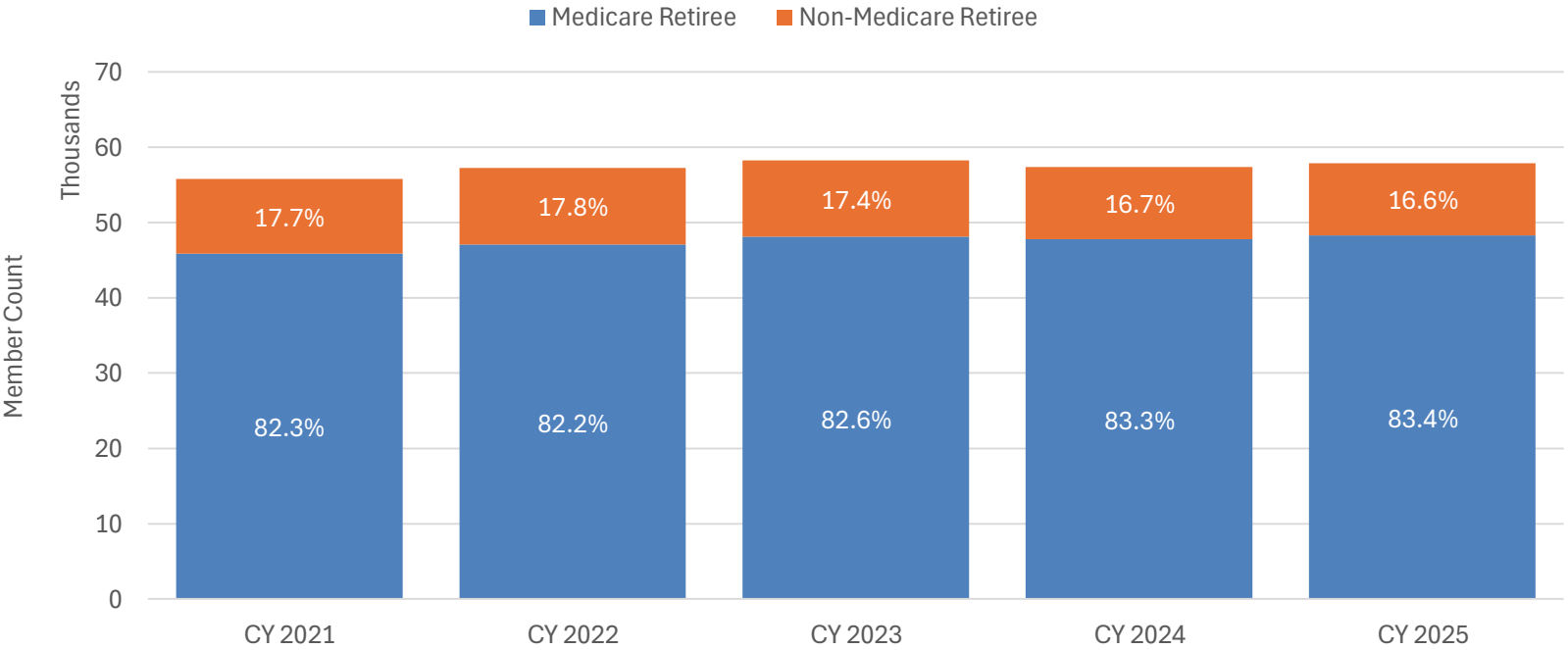
## Services/Admissions per 1,000

Industry standard metric of the overall utilization of a service which adjusts for changes in membership over time.

## Exclusions

HSTA VB | EUTF Part-Time/ Temp Plan | Chiropractic Claims

# Enrollment - Plan Breakdown

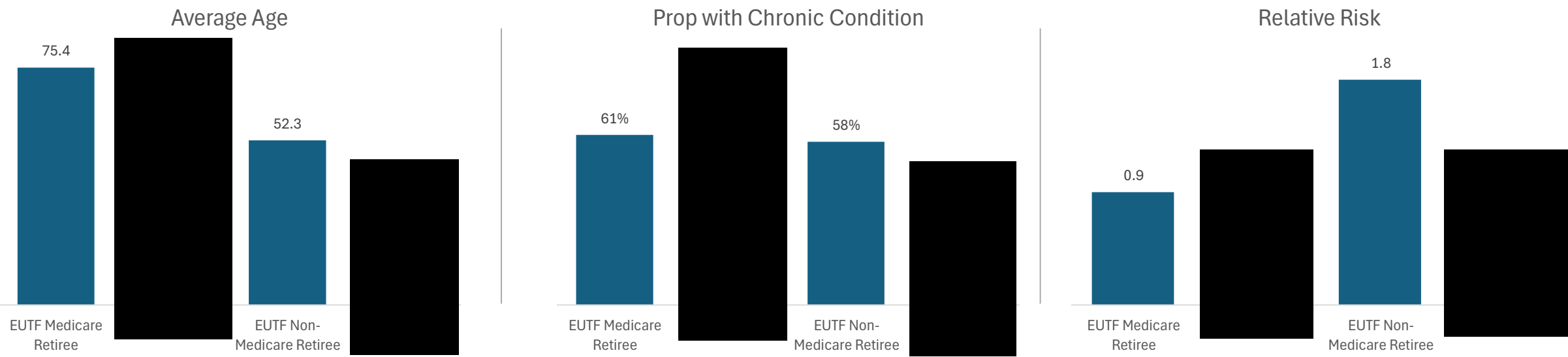


## Highlights

- Increase in Medicare and Non-Medicare populations.

|                      | CY 2021 | CY 2022 | CY 2023 | CY 2024 | CY 2025 | YoY  | CAGR (4-year) |
|----------------------|---------|---------|---------|---------|---------|------|---------------|
| Medicare Retiree     | 45,877  | 47,072  | 48,122  | 47,793  | 48,276  | 1.0% | 1.3%          |
| Non-Medicare Retiree | 9,882   | 10,203  | 10,147  | 9,593   | 9,639   | 0.5% | -0.6%         |
| All EUTF Retirees    | 55,759  | 57,275  | 58,269  | 57,386  | 57,915  | 0.9% | 1.0%          |

# Risk Metrics 2025



|                           | Average Age | Chronic Condition Prop | Relative Risk Score |
|---------------------------|-------------|------------------------|---------------------|
| EUTF Medicare Retiree     | 75.4        | 61%                    | 0.9                 |
|                           |             |                        |                     |
| EUTF Non-Medicare Retiree | 52.3        | 58%                    | 1.8                 |
|                           |             |                        |                     |

## Highlights

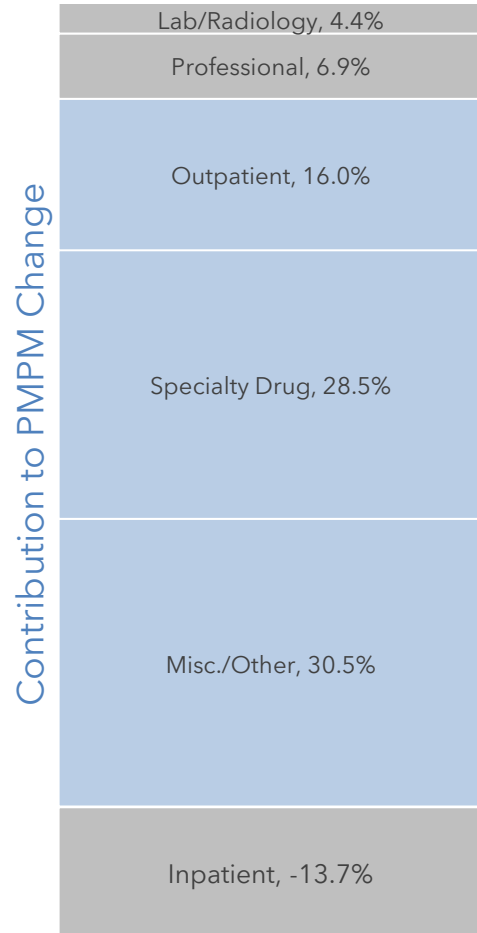
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# EUTF Medicare Retirees Plans

January 2025 - December 2025



# Executive Summary - EUTF Medicare Retirees



## Membership Trend:

- Total Enrollment increased by 1.0% from the prior year.

## Medical Trend: \$1,057.68 PMPM (+4.0%)

### Outpatient: \$109.44 PMPM (+9.1%)

- 11.4% PMPM increase in Outpatient Surgery – ASC. Increase in cost and utilization in array of surgical procedures.

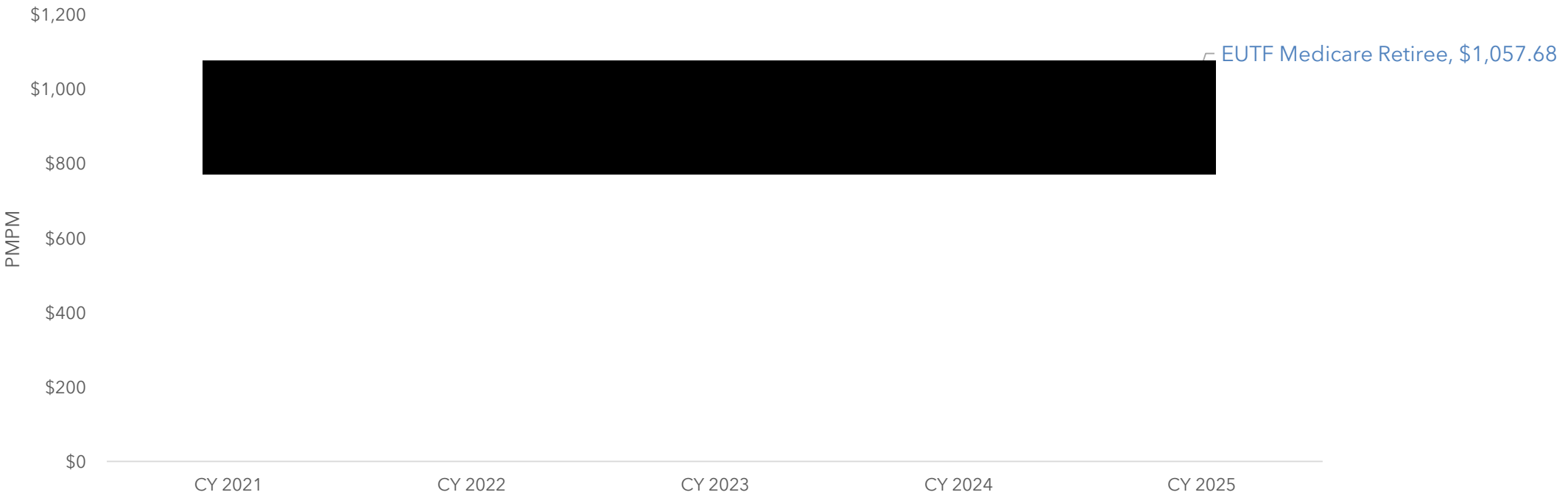
### Misc/Other: \$176.02 PMPM (+10.9%)

- 19.0% PMPM increase in Miscellaneous Services. Majority of increase from higher utilization of CGMs and few instances of high-cost wound covers.
- 8.4% PMPM increase in Other Facility Outpatient. CMS ended Hospice coverage component of Value-Based Insurance Design (VBID), returning coverage from Medicare Advantage to traditional Medicare.

### Specialty Drug: \$112.04 PMPM (+16.9%)

- 21.3% PMPM increase in Antineoplastic spend. Combination of increased utilization and cost per claim.

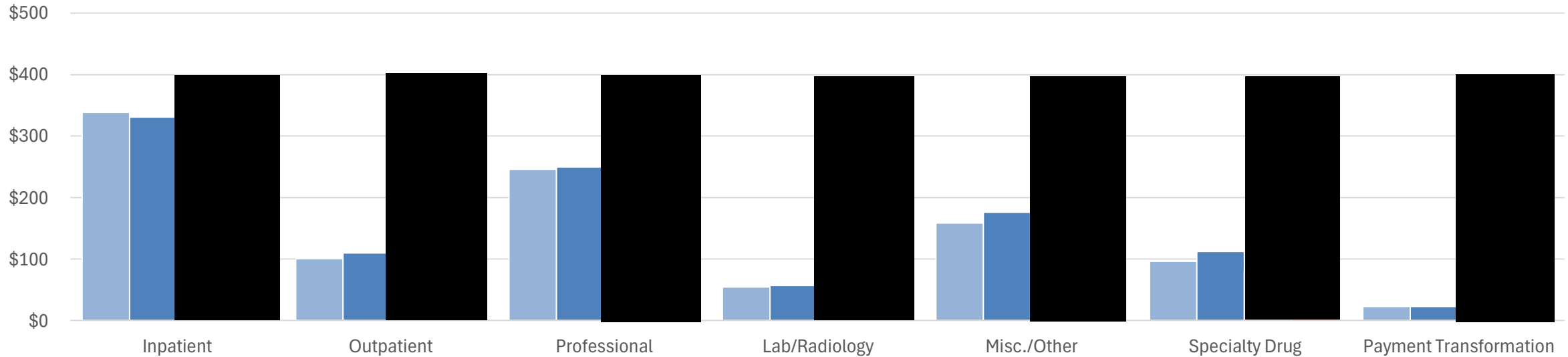
# 5-Year PMPM Peer Comparison – Medicare Retiree



|                       | CY 2021  | CY 2022  | CY 2023  | CY 2024    | CY 2025    | YoY  | CAGR (4-Year) |
|-----------------------|----------|----------|----------|------------|------------|------|---------------|
| EUTF Medicare Retiree | \$819.10 | \$869.55 | \$929.85 | \$1,016.52 | \$1,057.68 | 4.0% | 6.6%          |
|                       |          |          |          |            |            |      |               |

# PMPPM by Trend Category – Medicare Retiree

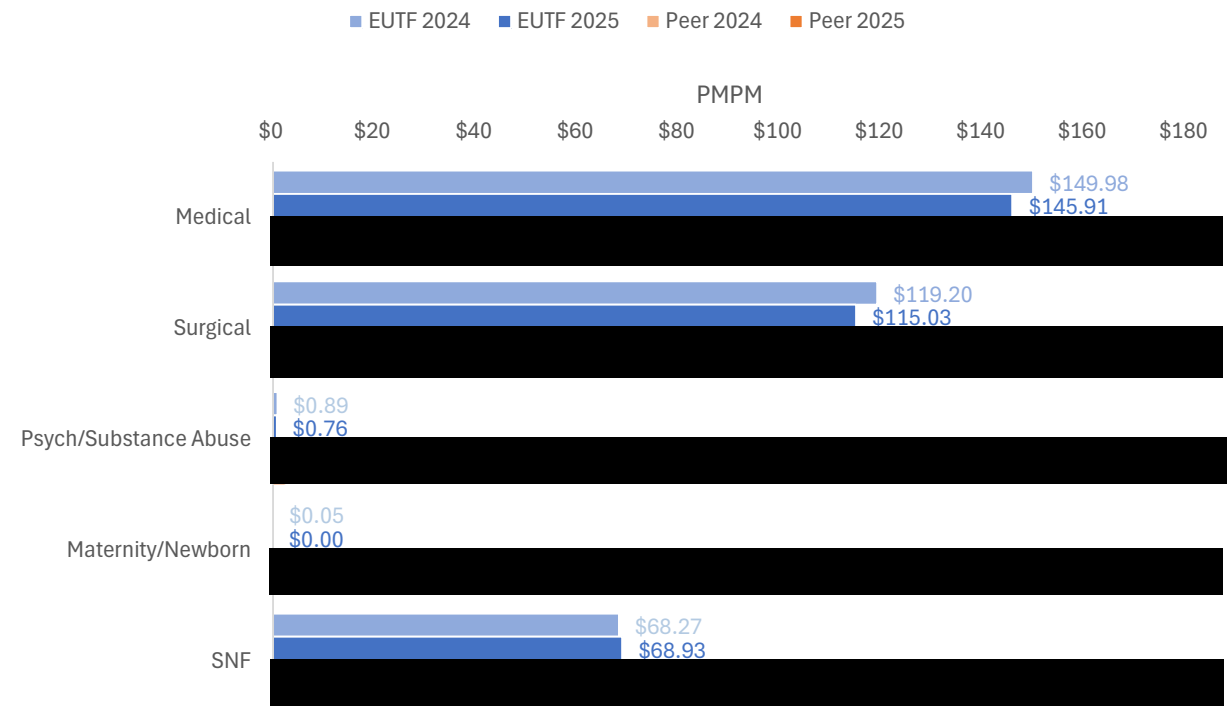
■ EUTF 2024 ■ EUTF 2025 ■ Peer 2024 ■ Peer 2025



| Trend Category         | EUTF 2024         | EUTF 2025         | % Chg       | CAGR (4-Year) |  |  |  |  |  |  |
|------------------------|-------------------|-------------------|-------------|---------------|--|--|--|--|--|--|
| Inpatient              | \$338.39          | \$330.63          | -2.3%       | 5.1%          |  |  |  |  |  |  |
| Outpatient             | \$100.34          | \$109.44          | 9.1%        | 7.9%          |  |  |  |  |  |  |
| Professional           | \$245.94          | \$249.86          | 1.6%        | 3.8%          |  |  |  |  |  |  |
| Lab/Radiology          | \$54.41           | \$56.88           | 4.5%        | 4.2%          |  |  |  |  |  |  |
| Misc./Other            | \$158.72          | \$176.02          | 10.9%       | 9.6%          |  |  |  |  |  |  |
| Specialty Drug         | \$95.88           | \$112.04          | 16.9%       | 16.6%         |  |  |  |  |  |  |
| Payment Transformation | \$22.83           | \$22.79           | -0.1%       | 1.3%          |  |  |  |  |  |  |
| <b>Total</b>           | <b>\$1,016.52</b> | <b>\$1,057.68</b> | <b>4.0%</b> | <b>6.6%</b>   |  |  |  |  |  |  |

- Misc./Other is a residual category encompassing services as ambulance transportation, durable medical equipment (DME) and dialysis services.
- Payment Transformation is HMSA's Primary Care Payment Model which shifts reimbursement to a per member per month global payment. Participating PCPs must have one of the following specialties: APRN, Family Practice, General Practice, Internist, Pediatric, or Naturopathic.
- Effective 7/1/2026, HMSA will reset and adjust the Primary Care Payment Model program. As a result, HMSA will pay Fee-for-Service (FFS) reimbursement for participating primary care providers instead of a per member, per month (PMPPM) payment.

# Inpatient – Medicare Retiree



| Inpatient             | EUTF 2024 | EUTF 2025 | % Chg  |  |  |  |
|-----------------------|-----------|-----------|--------|--|--|--|
| Medical               | \$149.98  | \$145.91  | -2.7%  |  |  |  |
| Surgical              | \$119.20  | \$115.03  | -3.5%  |  |  |  |
| Psych/Substance Abuse | \$0.89    | \$0.76    | -13.8% |  |  |  |
| Maternity/Newborn     | \$0.05    | \$0.00    | --     |  |  |  |
| SNF                   | \$68.27   | \$68.93   | 1.0%   |  |  |  |
| Total                 | \$338.39  | \$330.63  | -2.3%  |  |  |  |

## Acute

Decrease in utilization and cost per admit in the Acute setting. [REDACTED]

| Facility Inpatient - Acute | 2024     | 2025     | % Chg |  |
|----------------------------|----------|----------|-------|--|
| PMPM                       | \$270.12 | \$261.70 | -3.1% |  |
| Cost/Svc                   | \$21,704 | \$21,176 | -2.4% |  |
| Svcs/1k                    | 149.3    | 148.3    | -0.7% |  |

## High Dollar Admits

- Reduction in number of high-dollar admissions. \$1.8M reduction in high-dollar reimbursement year over year.

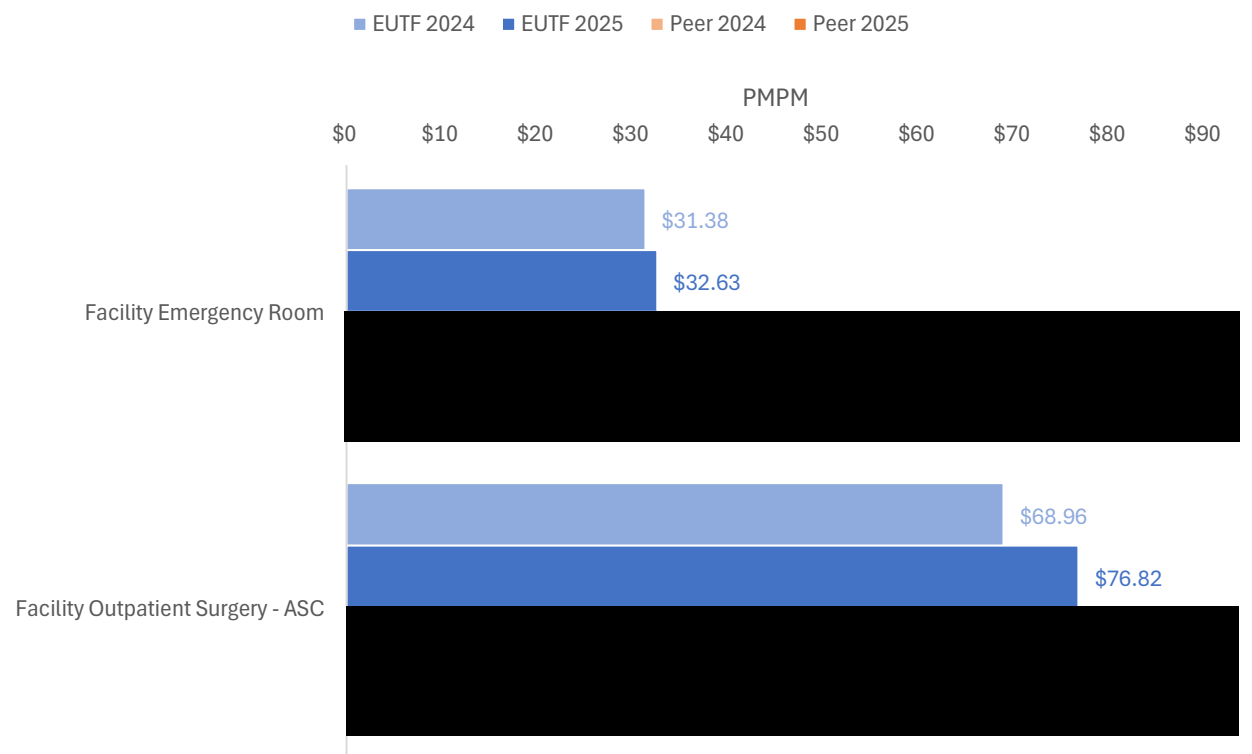
| High-Dollar Admits | Admits 2024 | Admits 2025 | # Chg | Reimbursement 2024 | Reimbursement 2025 | \$ Chg       |
|--------------------|-------------|-------------|-------|--------------------|--------------------|--------------|
| EUTF               | 4           | 1           | -3    | \$2,304,601        | \$530,467          | -\$1,774,134 |
|                    |             |             |       |                    |                    |              |

## Skilled Nursing Facility (SNF)

Increased lengths of stay are offsetting fewer admits. [REDACTED]

| Facility Inpatient - SNF | 2024     | 2025     | % Chg |  |
|--------------------------|----------|----------|-------|--|
| PMPM                     | \$68.27  | \$68.93  | 1.0%  |  |
| Cost/Admit               | \$25,652 | \$26,170 | 2.0%  |  |
| Admits/1k                | 31.9     | 31.6     | -1.0% |  |

# Outpatient – Medicare Retiree



| Outpatient                        | EUTF 2024 | EUTF 2025 | % Chg |  |  |  |  |
|-----------------------------------|-----------|-----------|-------|--|--|--|--|
| Facility Emergency Room           | \$31.38   | \$32.63   | 4.0%  |  |  |  |  |
| Facility Outpatient Surgery - ASC | \$68.96   | \$76.82   | 11.4% |  |  |  |  |
| Total                             | \$100.34  | \$109.44  | 9.1%  |  |  |  |  |

## Facility Emergency Room

PMPM increase driven largely by increased utilization, offset by lower cost per visit.

| Facility Emergency Room | 2024    | 2025    | % Chg |  |
|-------------------------|---------|---------|-------|--|
| PMPM                    | \$31.38 | \$32.63 | 4.0%  |  |
| Cost / Visit            | \$1,097 | \$1,074 | -2.1% |  |
| Visits / 1k             | 343.3   | 364.6   | 6.2%  |  |

Low-intensity ER as proportion of visits are down, total utilization relatively flat.

| Low-intensity ER | Rate 2024 | Rate 2025 | % Chg  | Svcs / 1k 2024 | Svcs / 1k 2025 | % Chg |
|------------------|-----------|-----------|--------|----------------|----------------|-------|
| EUTF             | 9.9%      | 8.8%      | -11.3% | 28.1           | 28.3           | 0.8%  |
|                  |           |           |        |                |                |       |

## Facility Outpatient Surgery - ASC

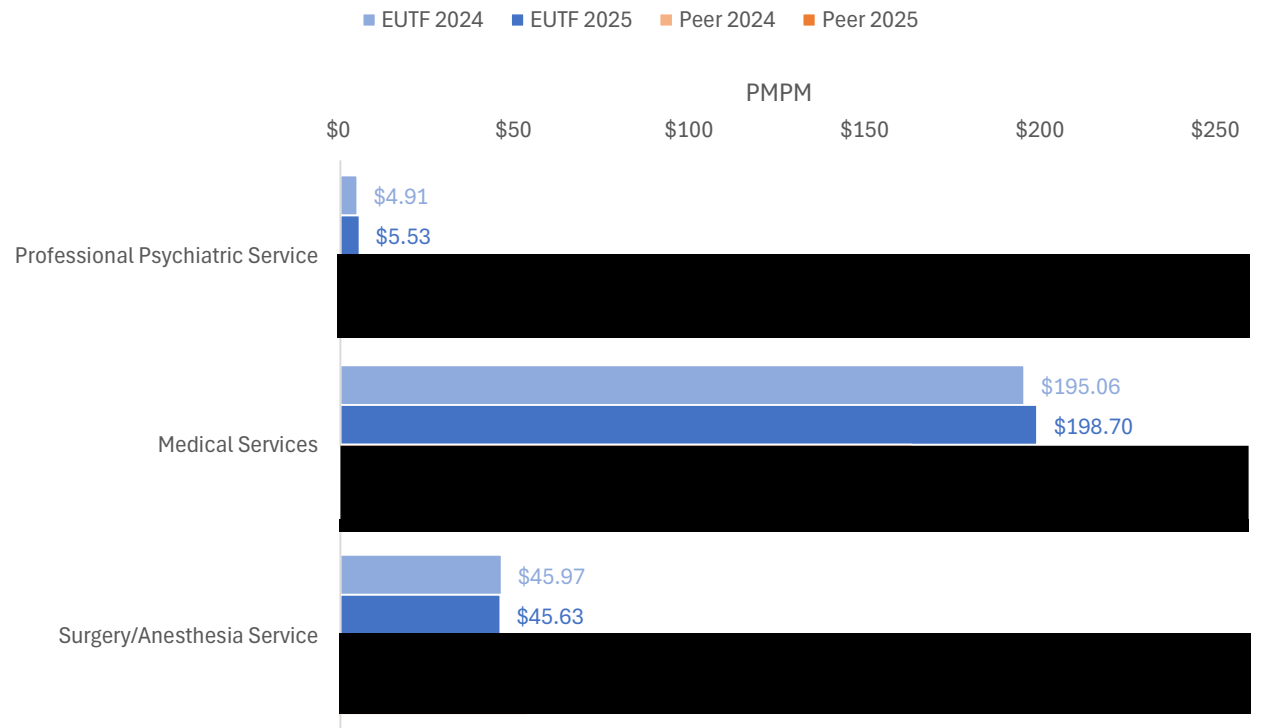
Discrepancy to peer largely driven by higher rate of utilization.

| Facility Outpatient Surgery - ASC | 2024    | 2025    | % Chg |  |
|-----------------------------------|---------|---------|-------|--|
| Cost/Visits                       | \$3,239 | \$3,460 | 6.8%  |  |
| Visits/1k                         | 227.2   | 220.5   | -2.9% |  |

Top Facility Outpatient Surgery - ASC Services (PMPM)

| Facility Outpatient Surgery - ASC          | Visits/1k 2024 | Visits/1k 2025 | % Chg | Cost/Svc 2024 | Cost/Svc 2025 | % Chg |
|--------------------------------------------|----------------|----------------|-------|---------------|---------------|-------|
| HIP REPLACEMENT                            | 2.9            | 3.6            | 25.2% | \$12,869      | \$13,389      | 4.0%  |
| INSERTION OF CATHETER OR SPINAL STIMULATOR | 9.5            | 11.5           | 20.9% | \$1,473       | \$2,165       | 47.0% |
| GLAUCOMA PROCEDURES                        | 8.4            | 10.3           | 22.5% | \$1,868       | \$2,527       | 35.3% |
| ARTHROPLASTY KNEE                          | 5.2            | 6.4            | 22.2% | \$13,148      | \$12,366      | -5.9% |
| LENS AND CATARACT PROCEDURES               | 62.2           | 66.6           | 7.1%  | \$1,316       | \$1,355       | 3.0%  |

# Professional – Medicare Retiree



## Professional Psychiatric Services

Increase largely driven by increased therapy utilization.

| Professional Psychiatric Service | 2024     | 2025     | % Chg |  |
|----------------------------------|----------|----------|-------|--|
| PMPM                             | \$4.91   | \$5.53   | 12.7% |  |
| Cost/Svc                         | \$108.57 | \$105.93 | -2.4% |  |
| Svcs/1k                          | 543      | 627      | 15.5% |  |

## Medical Services

| Medical Services | 2024     | 2025     | % Chg |  |
|------------------|----------|----------|-------|--|
| PMPM             | \$195.06 | \$198.70 | 1.9%  |  |
| Cost/Svc         | \$76.33  | \$74.46  | -2.5% |  |
| Svcs/1k          | 30,665   | 32,022   | 4.4%  |  |

## Top Medical Services Procedure Categories

| Office/Other Outpatient Svcs | 2024     | 2025     | % Chg |  |
|------------------------------|----------|----------|-------|--|
| PMPM                         | \$65.80  | \$68.02  | 3.4%  |  |
| Cost/Svc                     | \$103.16 | \$103.23 | 0.1%  |  |

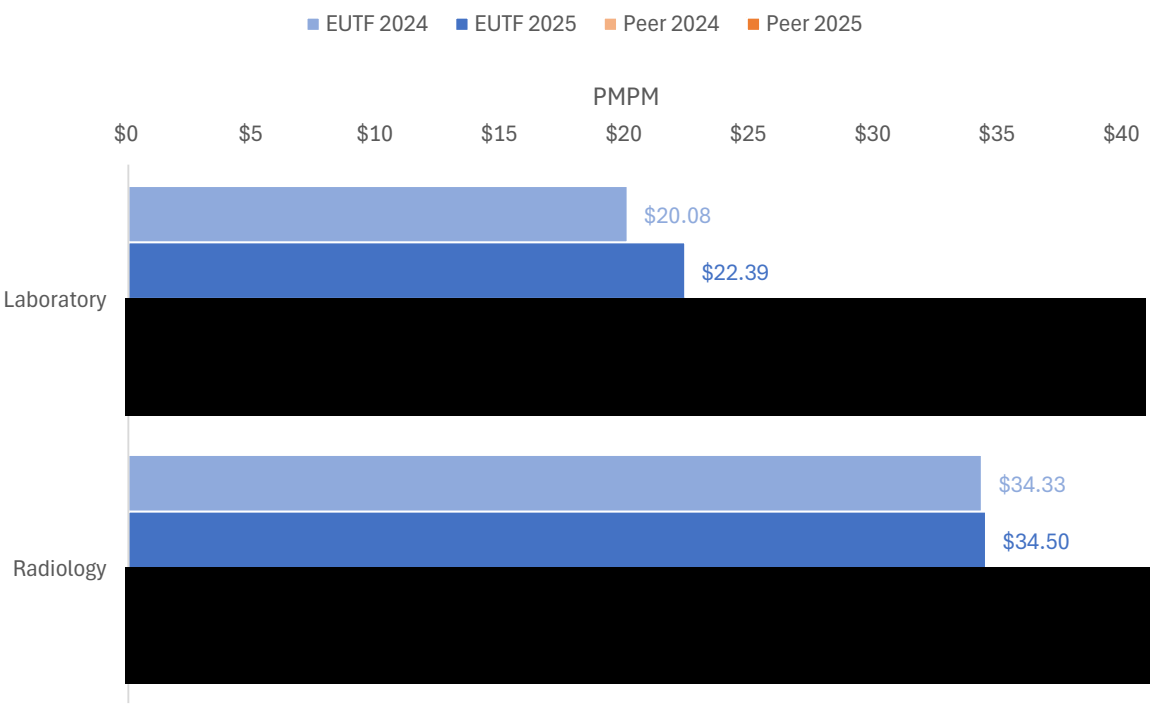
| Physical Medicine and Rehabilitation | 2024    | 2025    | % Chg |  |
|--------------------------------------|---------|---------|-------|--|
| PMPM                                 | \$19.87 | \$20.67 | 4.1%  |  |
| Svcs/1k                              | 8,625   | 9,102   | 5.5%  |  |

Decline in immunizations in both populations, EUTF maintains higher rates of immunizations than peer.

| Immunization Injections | 2024    | 2025    | % Chg  |  |
|-------------------------|---------|---------|--------|--|
| PMPM                    | \$13.67 | \$13.13 | -3.9%  |  |
| Svcs/1k                 | 2,104   | 1,760   | -16.3% |  |

| Professional                     | EUTF 2024       | EUTF 2025       | % Chg       |  |
|----------------------------------|-----------------|-----------------|-------------|--|
| Professional Psychiatric Service | \$4.91          | \$5.53          | 12.7%       |  |
| Medical Services                 | \$195.06        | \$198.70        | 1.9%        |  |
| Surgery/Anesthesia Service       | \$45.97         | \$45.63         | -0.7%       |  |
| <b>Total</b>                     | <b>\$245.94</b> | <b>\$249.86</b> | <b>1.6%</b> |  |

# Laboratory/Radiology – Medicare Retiree



| Lab/Radiology | EUTF 2023 | EUTF 2024 | % Chg |  |
|---------------|-----------|-----------|-------|--|
| Laboratory    | \$20.08   | \$22.39   | 11.5% |  |
| Radiology     | \$34.33   | \$34.50   | 0.5%  |  |
| Total         | \$54.41   | \$56.88   | 4.5%  |  |

## Laboratory

PMPM increase driven by a combination of increased utilization per 1,000 and cost per service.

| Laboratory | Svcs / 1k 2024 | Svcs / 1k 2025 | % Chg | Cost/Svc 2024 | Cost/Svc 2025 | % Chg |
|------------|----------------|----------------|-------|---------------|---------------|-------|
| EUTF       | 13,725         | 14,384         | 4.8%  | \$17.56       | \$18.68       | 6.4%  |

### Top Laboratory Services (PMPM)

| Service Category                            | EUTF 2024 | EUTF 2025 | \$ Chg   |  |
|---------------------------------------------|-----------|-----------|----------|--|
| Chemistry - Clinical                        | \$8.15    | \$8.12    | (\$0.03) |  |
| Organ or Disease Oriented Panels - Clinical | \$3.34    | \$4.17    | \$0.82   |  |
| Surgical Pathology - Clinical               | \$2.52    | \$2.65    | \$0.14   |  |
| Anatomic Panel - Clinical                   | \$0.72    | \$1.92    | \$1.19   |  |
| Microbiology - Clinical                     | \$1.66    | \$1.64    | (\$0.02) |  |

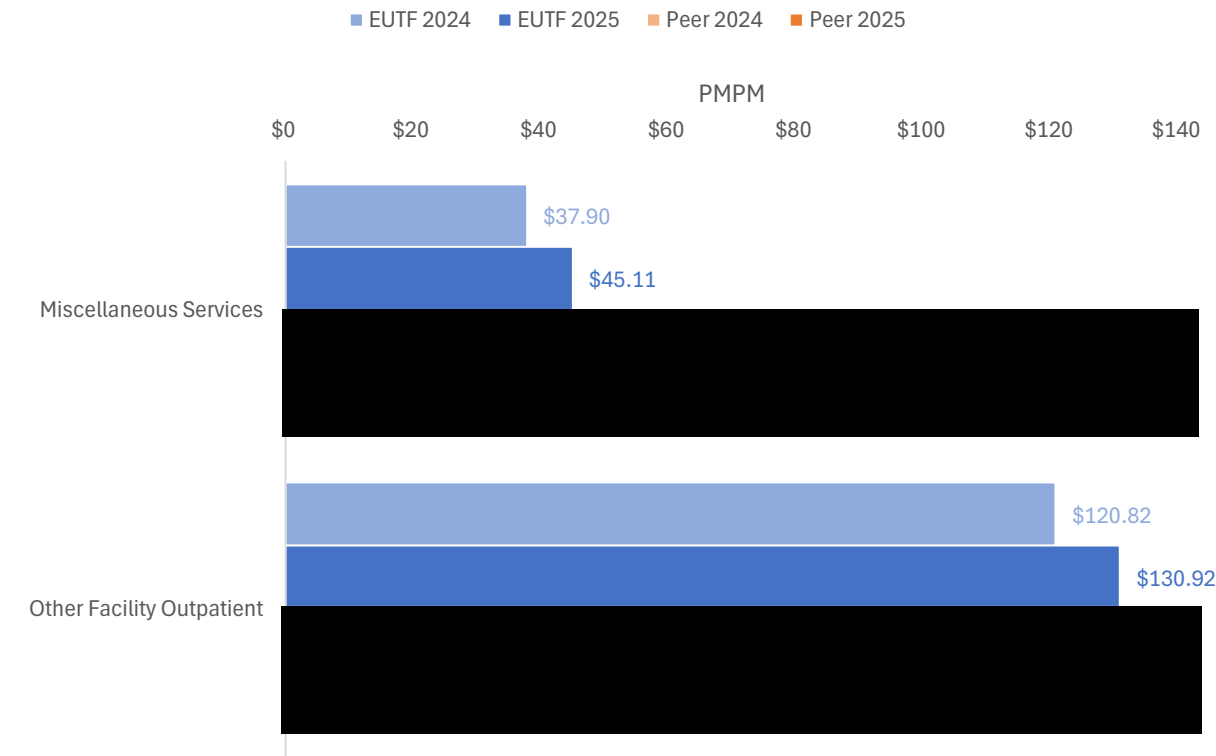
## Radiology

| Radiology | Svcs / 1k 2024 | Svcs / 1k 2025 | % Chg | Cost / Svc 2024 | Cost / Svc 2025 | % Chg |
|-----------|----------------|----------------|-------|-----------------|-----------------|-------|
| EUTF      | 4,430          | 4,514          | 1.9%  | \$92.99         | \$91.69         | -1.4% |

### Top Radiology Services (PMPM)

| Service Category     | EUTF 2024 | EUTF 2025 | \$ Chg   |  |
|----------------------|-----------|-----------|----------|--|
| Nuclear Medicine     | \$9.70    | \$9.20    | (\$0.49) |  |
| CT Scans             | \$6.38    | \$6.62    | \$0.24   |  |
| Diagnostic Radiology | \$4.86    | \$4.86    | \$0.00   |  |
| Breast, Mammography  | \$4.50    | \$4.50    | \$0.00   |  |
| MRI Scans            | \$3.85    | \$4.15    | \$0.30   |  |

# Miscellaneous/Other Facility Outpatient – Medicare Retiree



| Misc/Other                | EUTF 2024 | EUTF 2025 | % Chg |  |
|---------------------------|-----------|-----------|-------|--|
| Miscellaneous Services    | \$37.90   | \$45.11   | 19.0% |  |
| Other Facility Outpatient | \$120.82  | \$130.92  | 8.4%  |  |
| Total                     | \$158.72  | \$176.02  | 10.9% |  |

## Miscellaneous Services

| Miscellaneous Services | 2024     | 2025     | % Chg |  |
|------------------------|----------|----------|-------|--|
| PMPM                   | \$37.90  | \$45.11  | 19.0% |  |
| Cost/Svc               | \$138.10 | \$148.96 | 7.9%  |  |
| Svcs/1k                | 3,293.3  | 3,633.8  | 10.3% |  |

## Medical/Surgical Supplies

- \$4.79 PMPM increase from Medical/Surgical supplies.

| Medical/Surgical Supplies | 2024     | 2025     | % Chg |  |
|---------------------------|----------|----------|-------|--|
| PMPM                      | \$8.67   | \$13.46  | 55.2% |  |
| Cost/Svc                  | \$120.72 | \$177.97 | 47.4% |  |

Cost per service increase driven by few instances of high-cost wound covers and higher utilization of CGMs than peer

| Code  | Procedure                | Cost/Claim 2024 | Cost/Claim 2025 | % Diff | Claims 2024 | Claims 2025 | % Diff |
|-------|--------------------------|-----------------|-----------------|--------|-------------|-------------|--------|
| Q4275 | 0172 ESANO ACA           | \$43,837        | \$89,193        | 103.5% | 4           | 7           | 75.0%  |
| Q4239 | 0172 AMNIO-MAXX OR LITE  | \$9,522         | \$33,267        | 249.4% | 7           | 17          | 142.9% |
| A4239 | 0172 NON-ADJU CGM SUPPLY | \$521           | \$601           | 15.3%  | 1,928       | 1,961       | 1.7%   |

## Other Facility Outpatient

| Other Facility Outpatient | 2024     | 2025     | % Chg |  |
|---------------------------|----------|----------|-------|--|
| PMPM                      | \$120.82 | \$130.92 | 8.4%  |  |
| Cost/Svc                  | \$230.13 | \$241.47 | 4.9%  |  |
| Svcs/1k                   | 6,300    | 6,506    | 3.3%  |  |

## Hospice Services

- CMS ended the Hospice Benefit component of the Value-Based Insurance Design (VBID), returning hospice coverage to traditional Medicare.

| Hospice Services | 2024    | 2025    | % Chg |  |
|------------------|---------|---------|-------|--|
| PMPM             | \$60.59 | \$66.67 | 10.0% |  |
| Svcs/1k          | 2,859   | 2,979   | 4.2%  |  |

Note: Misc/Other is a catch-all bucket and includes items like ambulance services, durable medical equipment (DME) and dialysis services. May see movement between reports, this bucket also catches non-labeled Specialty Drugs

# Specialty Drug – Medicare Retiree

EUTF 2024 EUTF 2025 Peer 2024 Peer 2025

PMPM

\$0 \$20 \$40 \$60 \$80 \$100 \$120

Specialty Drug

\$95.88

\$112.04

|                | EUTF 2024 | EUTF 2025 | % Chg |  |  |  |
|----------------|-----------|-----------|-------|--|--|--|
| Specialty Drug | \$95.88   | \$112.04  | 16.9% |  |  |  |

## Specialty Drug

PMPM increase driven by combination of Cost per Service and Services per 1,000.

| Specialty Drug | 2024    | 2025     | % Chg |  |
|----------------|---------|----------|-------|--|
| PMPM           | \$95.88 | \$112.04 | 16.9% |  |
| Cost/Svc       | \$1,923 | \$2,222  | 15.5% |  |
| Svcs/1k        | 598.2   | 605.1    | 1.1%  |  |

## Top Therapeutic Classes by PMPM

| Therapeutic Class PMPM                   | EUTF 2024 | EUTF 2025 | % Chg  |  |  |  |
|------------------------------------------|-----------|-----------|--------|--|--|--|
| ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES | \$48.54   | \$58.89   | 21.3%  |  |  |  |
| ENDOCRINE AND METABOLIC AGENTS - MISC.   | \$19.51   | \$21.51   | 10.3%  |  |  |  |
| OPHTHALMIC AGENTS                        | \$7.26    | \$8.46    | 16.6%  |  |  |  |
| HEMATOPOIETIC AGENTS                     | \$4.80    | \$5.80    | 21.0%  |  |  |  |
| ANALGESICS - ANTI-INFLAMMATORY           | \$5.08    | \$4.21    | -17.2% |  |  |  |

**Endocrine and Metabolic Agents:** Used in treatment/management of endocrine (hormones) and metabolism.

- PMPM and cost-per claim differences driven by proportion of drugs administered in dialysis facilities, which are reimbursed under a bundled payment. The drug line appears as \$0 on claims, lowering the average cost. The average cost per service for EUTF at a dialysis facility is \$15, the average cost outside of a dialysis facility is \$1,950.

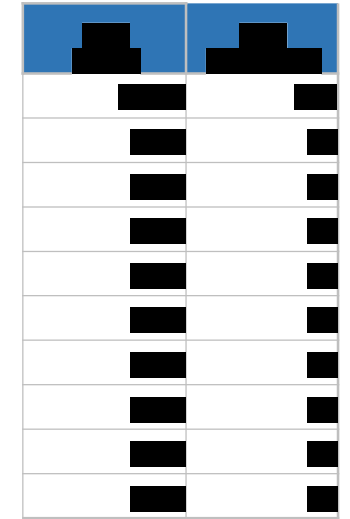
|             | Prop of Endocrine Drug Svcs at Dialysis Facility |
|-------------|--------------------------------------------------|
| MC Retirees | 12.9%                                            |
|             |                                                  |

**Ophthalmic Agents:** Medications used for treatment of the eyes.

- \$711k increase in Vabysmo spend driven by 65% increase in unique utilizers.

# Top Specialty Drugs – Medicare Retiree

| Curr Rank | \$ Change   | Drug Name        | Therapeutic Class                        | Utilizers | Claims | Total Cost  | Cost/Claim | % of Total Cost | PMPM    | Claims / 1k | Prev Rank |
|-----------|-------------|------------------|------------------------------------------|-----------|--------|-------------|------------|-----------------|---------|-------------|-----------|
| 1         | \$613,639   | <b>KEYTRUDA</b>  | ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES | 123       | 630    | \$9,122,328 | \$14,480   | 14.0%           | \$15.71 | 13.2        | 1         |
| 2         | \$1,841,010 | <b>PROLIA</b>    | ENDOCRINE AND METABOLIC AGENTS - MISC.   | 2,879     | 4,329  | \$6,910,794 | \$1,596    | 10.6%           | \$11.90 | 90.5        | 2         |
| 3         | \$1,687,099 | <b>OPDIVO</b>    | ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES | 63        | 408    | \$4,444,624 | \$10,894   | 6.8%            | \$7.66  | 8.5         | 4         |
| 4         | \$867,605   | <b>DARZALEX</b>  | ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES | 37        | 375    | \$3,667,091 | \$9,779    | 5.6%            | \$6.32  | 7.8         | 3         |
| 5         | \$711,433   | <b>VABYSMO</b>   | OPHTHALMIC AGENTS                        | 372       | 1,143  | \$2,355,755 | \$2,061    | 3.6%            | \$4.06  | 23.9        | 8         |
| 6         | (\$80,693)  | <b>EYLEA</b>     | OPHTHALMIC AGENTS                        | 424       | 1,203  | \$2,093,115 | \$1,740    | 3.2%            | \$3.61  | 25.1        | 6         |
| 7         | (\$478,260) | <b>EVENITY</b>   | ENDOCRINE AND METABOLIC AGENTS - MISC.   | 207       | 866    | \$2,048,242 | \$2,365    | 3.1%            | \$3.53  | 18.1        | 5         |
| 8         | (\$235,580) | <b>XGEVA</b>     | ENDOCRINE AND METABOLIC AGENTS - MISC.   | 104       | 570    | \$1,859,566 | \$3,262    | 2.9%            | \$3.20  | 11.9        | 7         |
| 9         | \$592,615   | <b>TECENTRIQ</b> | ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES | 19        | 142    | \$1,738,019 | \$12,240   | 2.7%            | \$2.99  | 3.0         | 11        |
| 10        | \$177,425   | <b>REBLOZYL</b>  | HEMATOPOIETIC AGENTS                     | 25        | 131    | \$1,701,830 | \$12,991   | 2.6%            | \$2.93  | 2.7         | 9         |



## Highlights

1. Consistent ranking of the top drugs year-over-year.
2. Prolia and Xgeva biosimilars came to market in late 2025, expect to see shifting in 2026.

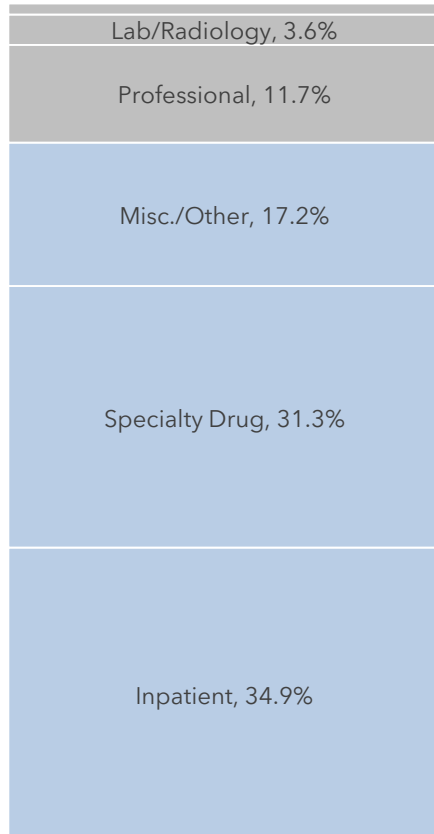
# EUTF Non-Medicare Retirees Plans

January 2025 - December 2025



# Executive Summary - EUTF Non-Medicare Retirees

Contribution to PMPM Change



## Membership:

- Total enrollment increased by 0.5%.

**Total: \$653.70 PMPM (+17.5%)**

**Inpatient: \$177.05 PMPM (+23.8%)**

- \$2.3M increase is mostly due to high-cost claimants residing out of state.
- Number of SNF admissions decreased but offset by increased average length of stay.

**Specialty Drug: \$80.55 PMPM (+60.8%)**

- \$2.6M increase in antineoplastic reimbursement, low volume high-cost drugs.

**Misc/Other: \$73.24 PMPM (+29.5%)**

- \$2M increase in dialysis reimbursement. Large part of increase from out of state dialysis utilization.

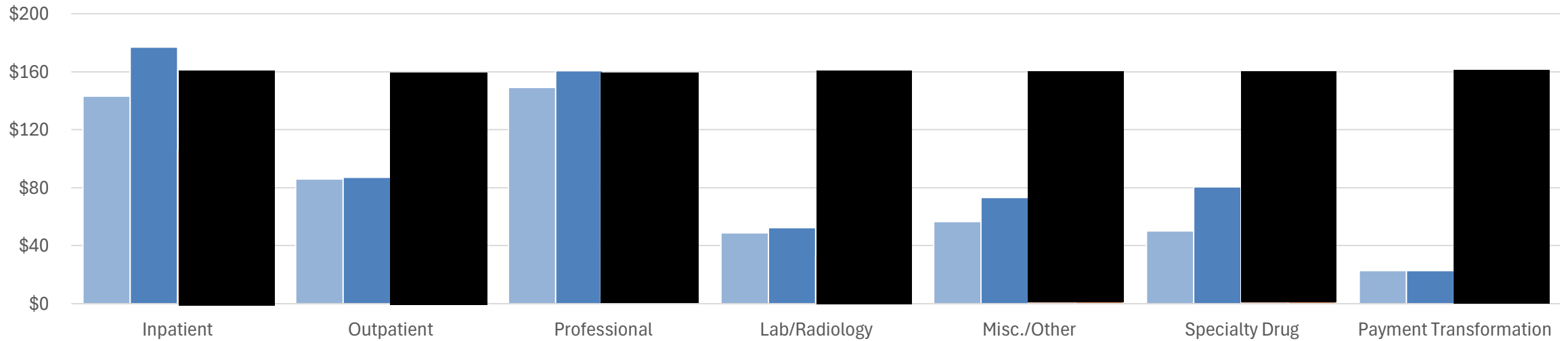
# 5-Year PMPM Peer Comparison



|                           | CY 2021  | CY 2022  | CY 2023  | CY 2024  | CY 2025  | YoY   | CAGR (4-Year) |
|---------------------------|----------|----------|----------|----------|----------|-------|---------------|
| EUTF Non-Medicare Retiree | \$395.56 | \$453.66 | \$466.42 | \$556.31 | \$653.70 | 17.5% | 13.4%         |
|                           |          |          |          |          |          |       |               |
|                           |          |          |          |          |          |       |               |

# PMPM by Trend Category - Non-Medicare Retiree

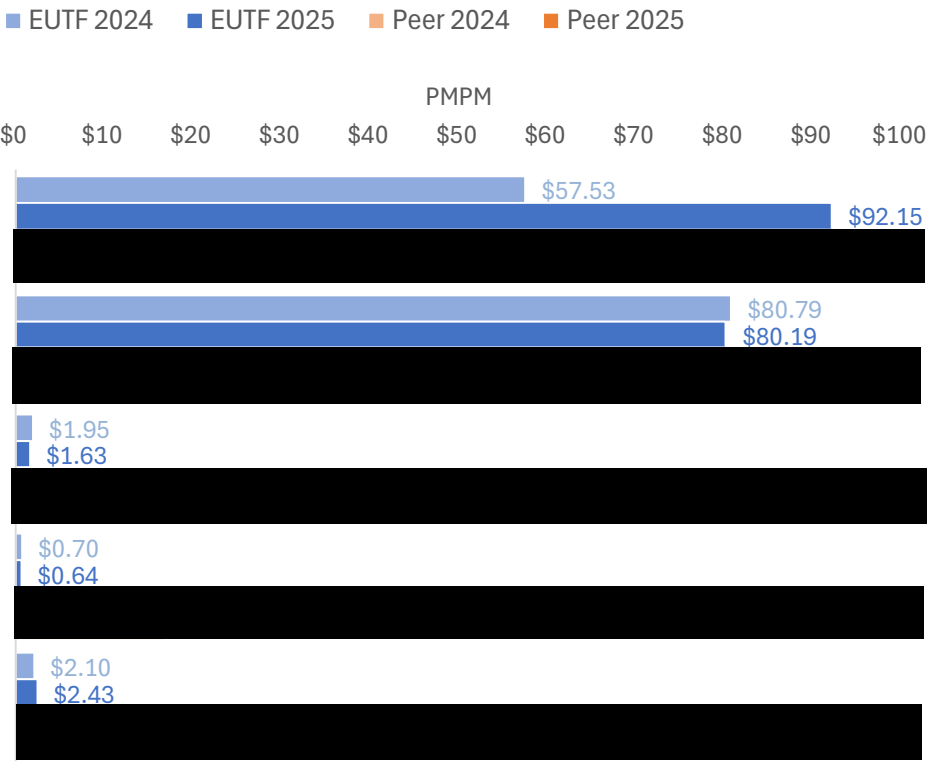
■ EUTF 2024 ■ EUTF 2025 ■ Peer 2024 ■ Peer 2025



| Trend Category         | EUTF 2024       | EUTF 2025       | % Chg        | CAGR (4-Year) |  |  |  |  |  |  |
|------------------------|-----------------|-----------------|--------------|---------------|--|--|--|--|--|--|
| Inpatient              | \$143.07        | \$177.05        | 23.8%        | 15.6%         |  |  |  |  |  |  |
| Outpatient             | \$85.92         | \$87.20         | 1.5%         | 9.2%          |  |  |  |  |  |  |
| Professional           | \$149.24        | \$160.64        | 7.6%         | 9.1%          |  |  |  |  |  |  |
| Lab/Radiology          | \$48.71         | \$52.24         | 7.3%         | 5.9%          |  |  |  |  |  |  |
| Misc./Other            | \$56.54         | \$73.24         | 29.5%        | 16.6%         |  |  |  |  |  |  |
| Specialty Drug         | \$50.08         | \$80.55         | 60.8%        | 43.6%         |  |  |  |  |  |  |
| Payment Transformation | \$22.75         | \$22.77         | 0.1%         | 1.7%          |  |  |  |  |  |  |
| <b>Total</b>           | <b>\$556.31</b> | <b>\$653.70</b> | <b>17.5%</b> | <b>13.4%</b>  |  |  |  |  |  |  |

- The Peer PMPMs shown in the remainder of the presentation have not been demographically adjusted.
- Payment Transformation is HMSA's Primary Care Payment Model which shifts reimbursement to a per member per month global payment. Participating PCPs must have one of the following specialties: APRN, Family Practice, General Practice, Internist, Pediatric, or Naturopathic.
- Effective 7/1/2026, HMSA will reset and adjust the Primary Care Payment Model program. As a result, HMSA will pay Fee-for-Service (FFS) reimbursement for participating primary care providers instead of a per member, per month (PMPM) payment.

# Inpatient Non-Medicare Retirees



| Inpatient                | EUTF 2024 | EUTF 2025 | % Chg  |  |
|--------------------------|-----------|-----------|--------|--|
| Medical                  | \$57.53   | \$92.15   | 60.2%  |  |
| Surgical                 | \$80.79   | \$80.19   | -0.7%  |  |
| Psych/Substance Abuse    | \$1.95    | \$1.63    | -16.4% |  |
| Maternity/Newborn        | \$0.70    | \$0.64    | -8.0%  |  |
| Skilled Nursing Facility | \$2.10    | \$2.43    | 15.9%  |  |
| Total                    | \$143.07  | \$177.05  | 23.8%  |  |

## Acute

- Increases in admits and cost per admit. Increase predominantly driven by Medical admits.
- In-state Medical cost per admission also up 23%.

| Facility Inpatient - Acute | 2024     | 2025     | % Chg |  |
|----------------------------|----------|----------|-------|--|
| PMPM                       | \$140.97 | \$174.61 | 23.9% |  |
| Cost/Admit                 | \$39,443 | \$45,847 | 16.2% |  |
| Admits/1k                  | 42.9     | 45.7     | 6.6%  |  |

## Medical (Acute)

- \$2.3M increase from high-cost claimants residing out of state. Number of visits relatively flat, reimbursement increase largely due to higher costing admissions.

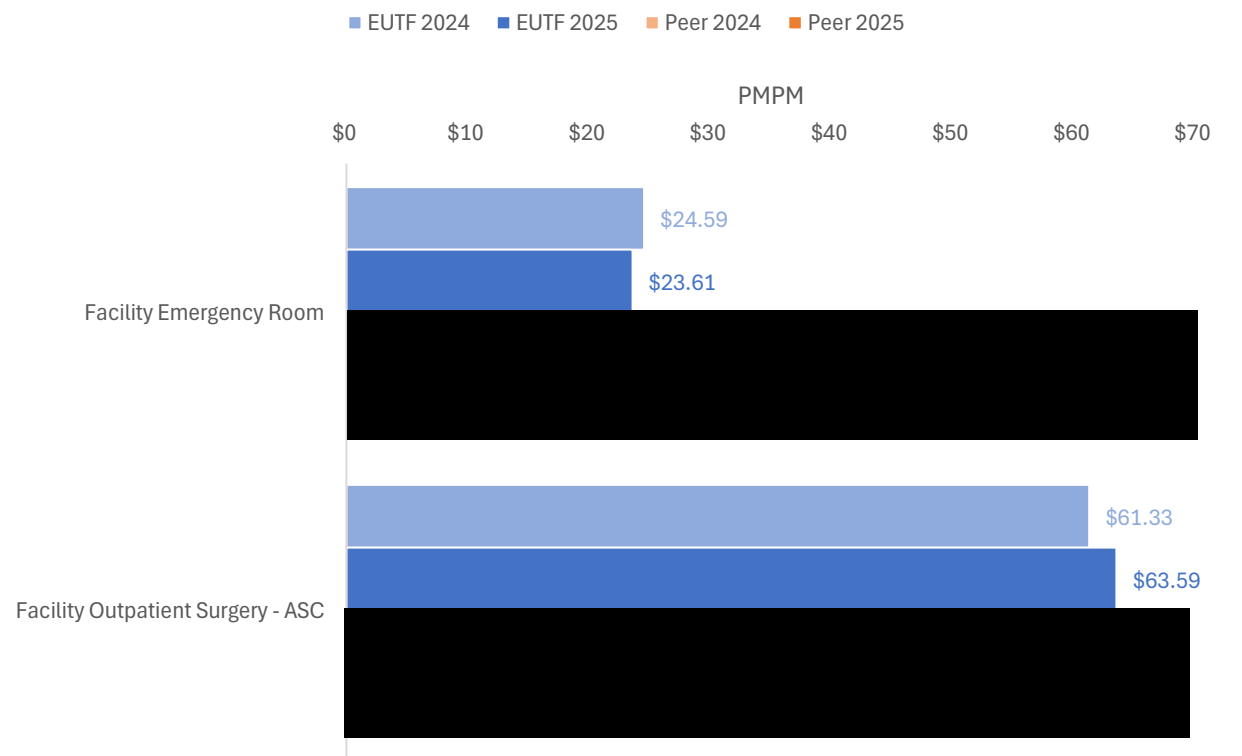
| Out of State Admits | 2024     | 2025     | % Chg |  |
|---------------------|----------|----------|-------|--|
| PMPM                | \$8.72   | \$28.86  | 231%  |  |
| Cost/Admit          | \$24,909 | \$72,061 | 189%  |  |

## SNF

- EUTF Number of admissions relatively flat, trend driven by increase in Average Length of Stay (ALOS).

| Facility Inpatient - SNF | 2024     | 2025     | % Chg |  |
|--------------------------|----------|----------|-------|--|
| PMPM                     | \$2.10   | \$2.43   | 15.9% |  |
| Cost/Admit               | \$13,268 | \$15,870 | 19.6% |  |
| Admits/1k                | 1.9      | 1.8      | -3.1% |  |
| ALOS                     | 22.6     | 33.2     | 46.9% |  |

# Outpatient – Non-Medicare Retiree



| Outpatient                        | EUTF 2024 | EUTF 2025 | % Chg |  |  |  |  |
|-----------------------------------|-----------|-----------|-------|--|--|--|--|
| Facility Emergency Room           | \$24.59   | \$23.61   | -4.0% |  |  |  |  |
| Facility Outpatient Surgery - ASC | \$61.33   | \$63.59   | 3.7%  |  |  |  |  |
| Total                             | \$85.92   | \$87.20   | 1.5%  |  |  |  |  |

## Emergency Room

ER utilization decline year over year. Lower utilization than peer despite EUTF population being higher risk.

| Facility Emergency Room | 2024    | 2025    | % Chg |  |  |
|-------------------------|---------|---------|-------|--|--|
| PMPM                    | \$24.59 | \$23.61 | -4.0% |  |  |
| Cost/Visit              | \$1,557 | \$1,574 | 1.1%  |  |  |
| Visits/1k               | 189.5   | 180.1   | -5.0% |  |  |

## Facility Outpatient Surgery - ASC

EUTF utilization decreased year over year.

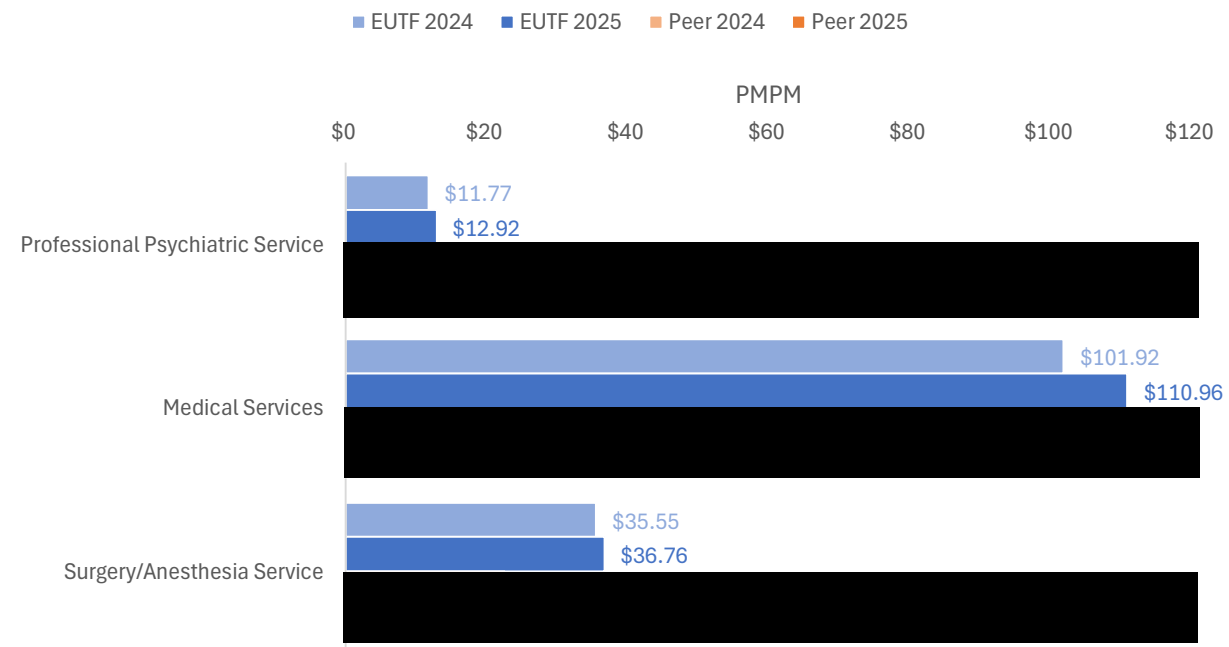
| Facility Outpatient Surgery - ASC | 2024    | 2025    | % Chg |  |  |
|-----------------------------------|---------|---------|-------|--|--|
| PMPM                              | \$61.33 | \$63.59 | 3.7%  |  |  |
| Cost/Visit                        | \$3,239 | \$3,460 | 6.8%  |  |  |
| Visits/1k                         | 227.2   | 220.5   | -2.9% |  |  |

## Top Facility Outpatient Surgery - ASC Service Categories (PMPM)

- PMPM differences largely driven by increased utilization of EUTF population.
- Utilization consistent with age difference between EUTF and peer population.

| Service Category                                    | EUTF 2024 | EUTF 2025 | \$ Chg   |  |  |  |  |
|-----------------------------------------------------|-----------|-----------|----------|--|--|--|--|
| COLONOSCOPY AND BIOPSY                              | \$11.26   | \$10.99   | (\$0.26) |  |  |  |  |
| DME AND SUPPLIES                                    | \$3.80    | \$5.52    | \$1.72   |  |  |  |  |
| LENS AND CATARACT PROCEDURES                        | \$3.21    | \$3.99    | \$0.78   |  |  |  |  |
| OTHER THERAPEUTIC PROCEDURES ON MUSCLES AND TENDONS | \$2.68    | \$2.72    | \$0.05   |  |  |  |  |
| HIP REPLACEMENT, TOTAL AND PARTIAL                  | \$1.86    | \$2.58    | \$0.72   |  |  |  |  |

# Professional Services – Non-Medicare Retiree



| Misc/Other                       | EUTF 2024 | EUTF 2025 | % Chg |  |  |  |
|----------------------------------|-----------|-----------|-------|--|--|--|
| Professional Psychiatric Service | \$11.77   | \$12.92   | 9.8%  |  |  |  |
| Medical Services                 | \$101.92  | \$110.96  | 8.9%  |  |  |  |
| Surgery/Anesthesia Service       | \$35.55   | \$36.76   | 3.4%  |  |  |  |
| Total                            | \$149.24  | \$160.64  | 7.6%  |  |  |  |

## Professional Psychiatric Service

Continuing increase in psychiatric service utilization.

| Professional Psychiatric Service | 2024    | 2025    | % Chg  |  |
|----------------------------------|---------|---------|--------|--|
| PMPM                             | \$11.77 | \$12.92 | 9.8%   |  |
| Cost/Svc                         | \$63.90 | \$57.51 | -10.0% |  |
| Svcs/1k                          | 2,211   | 2,697   | 22.0%  |  |

## Medical Services

PMPM differences largely driven by higher EUTF utilization.

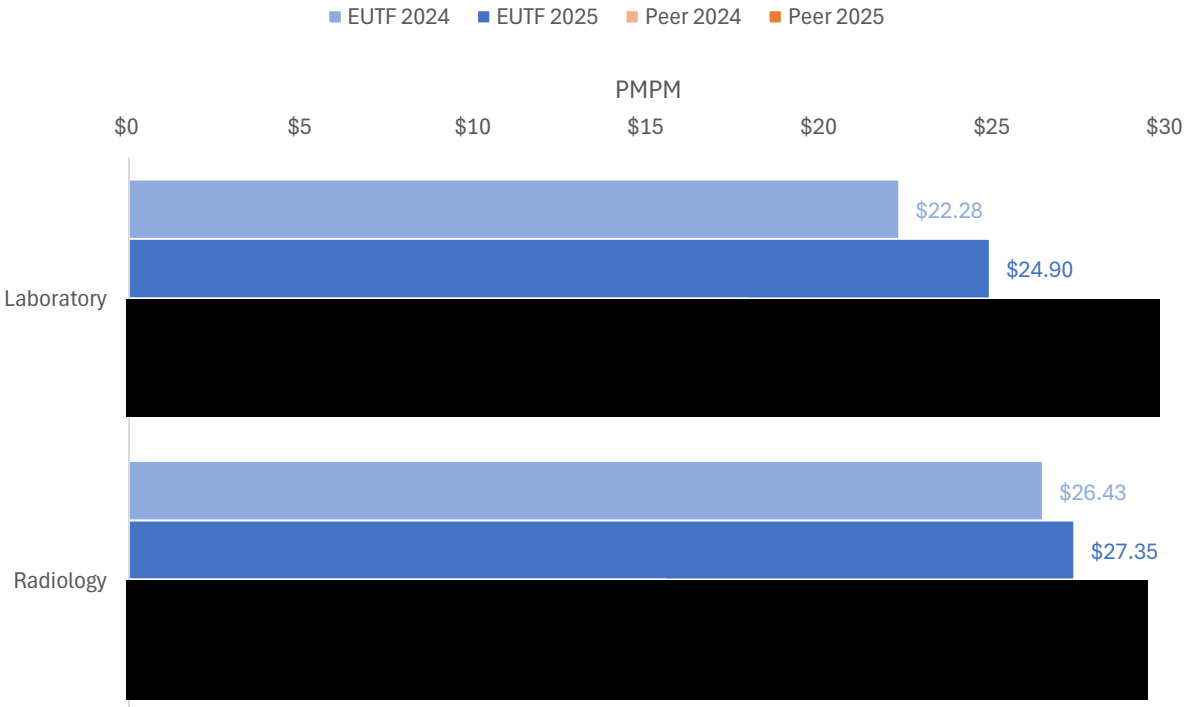
| Medical Services | 2024     | 2025     | % Chg |  |
|------------------|----------|----------|-------|--|
| PMPM             | \$101.92 | \$110.96 | 8.9%  |  |
| Cost/Svc         | \$65.59  | \$67.89  | 3.5%  |  |
| Svcs/1k          | 18,645   | 19,612   | 5.2%  |  |

## Top Medical Service Categories (PMPM)

Difference from peer largely driven by utilization, is consistent with age difference.

| Service Category                     | EUTF 2024 | EUTF 2025 | \$ Chg |  |  |  |
|--------------------------------------|-----------|-----------|--------|--|--|--|
| Office/Other Outpatient Services     | \$36.77   | \$37.91   | \$1.14 |  |  |  |
| Immunization Injections              | \$9.53    | \$11.62   | \$2.10 |  |  |  |
| Radiation Oncology                   | \$11.30   | \$11.39   | \$0.09 |  |  |  |
| Physical Medicine and Rehabilitation | \$9.71    | \$9.94    | \$0.23 |  |  |  |
| Hospital Inpatient Services          | \$3.40    | \$4.55    | \$1.15 |  |  |  |

# Lab/Radiology – Non-Medicare Retiree



| Lab/Radiology | EUTF 2024 | EUTF 2025 | % Chg |
|---------------|-----------|-----------|-------|
| Laboratory    | \$22.28   | \$24.90   | 11.8% |
| Radiology     | \$26.43   | \$27.35   | 3.5%  |
| Total         | \$48.71   | \$52.24   | 7.3%  |

Laboratory and Radiology PMPM differences from peer are largely driven by higher rates of utilization, consistent with expectations given age difference.

## Laboratory

| Laboratory | 2024    | 2025    | % Chg |
|------------|---------|---------|-------|
| PMPM       | \$22.28 | \$24.90 | 11.8% |
| Cost/Svc   | \$24.96 | \$25.72 | 3.0%  |
| Svcs/1k    | 10,709  | 11,616  | 8.5%  |

## Top Laboratory Service Categories (PMPM)

| Service Category                            | EUTF 2024 | EUTF 2025 | \$ Chg |
|---------------------------------------------|-----------|-----------|--------|
| Chemistry - Clinical                        | \$6.93    | \$7.81    | \$0.88 |
| Organ or Disease Oriented Panels - Clinical | \$5.74    | \$5.97    | \$0.22 |
| Surgical Pathology - Clinical               | \$2.31    | \$2.58    | \$0.27 |
| Microbiology - Clinical                     | \$2.21    | \$2.29    | \$0.08 |
| Hematology and Coagulation - Clinical       | \$1.10    | \$1.50    | \$0.41 |

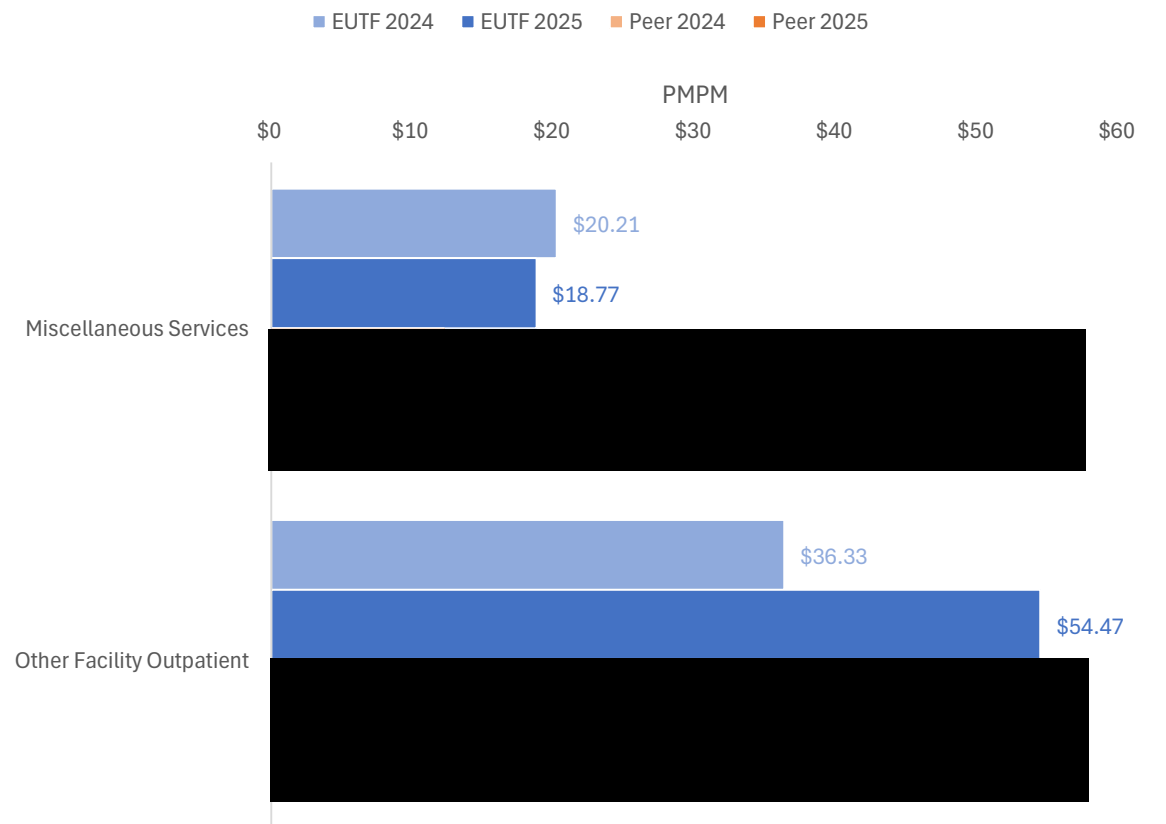
## Radiology

| Radiology | 2024     | 2025     | % Chg |
|-----------|----------|----------|-------|
| PMPM      | \$26.43  | \$27.35  | 3.5%  |
| Cost/Svc  | \$109.51 | \$107.41 | -1.9% |
| Svcs/1k   | 2,897    | 3,055    | 5.5%  |

## Top Radiology Service Categories (PMPM)

| Service Category      | EUTF 2024 | EUTF 2025 | \$ Chg   |
|-----------------------|-----------|-----------|----------|
| Breast, Mammography   | \$5.57    | \$6.42    | \$0.84   |
| MRI Scans             | \$5.65    | \$5.80    | \$0.15   |
| CT Scans              | \$6.06    | \$5.06    | (\$0.99) |
| Nuclear Medicine      | \$2.59    | \$3.13    | \$0.54   |
| Diagnostic Ultrasound | \$2.47    | \$2.70    | \$0.23   |

# Misc/Other – Non-Medicare Retiree



| Misc/Other                | EUTF 2024 | EUTF 2025 | % Chg |  |
|---------------------------|-----------|-----------|-------|--|
| Miscellaneous Services    | \$20.21   | \$18.77   | -7.1% |  |
| Other Facility Outpatient | \$36.33   | \$54.47   | 49.9% |  |
| Total                     | \$56.54   | \$73.24   | 29.5% |  |

## Miscellaneous Services

A broad residual category, includes services such as ambulance transport and durable medical equipment (DME)

- PMPM decrease largely from fewer emergency air transportation.

| Miscellaneous Services | 2024    | 2025    | % Chg  |  |
|------------------------|---------|---------|--------|--|
| PMPM                   | \$20.21 | \$18.77 | -7.1%  |  |
| Cost/Svc               | \$95.22 | \$69.10 | -27.4% |  |
| Svcs/1k                | 2,547   | 3,260   | 28.0%  |  |

## Other Facility Outpatient

Facility delivered services that do not fall into standard hospital categories, including dialysis clinics and endoscopy centers.

| Other Facility Outpatient | 2024     | 2025     | % Chg |  |
|---------------------------|----------|----------|-------|--|
| PMPM                      | \$36.33  | \$54.47  | 49.9% |  |
| Cost/Svc                  | \$305.33 | \$375.09 | 22.8% |  |
| Svcs/1k                   | 1,428    | 1,743    | 22.1% |  |

## Dialysis Services

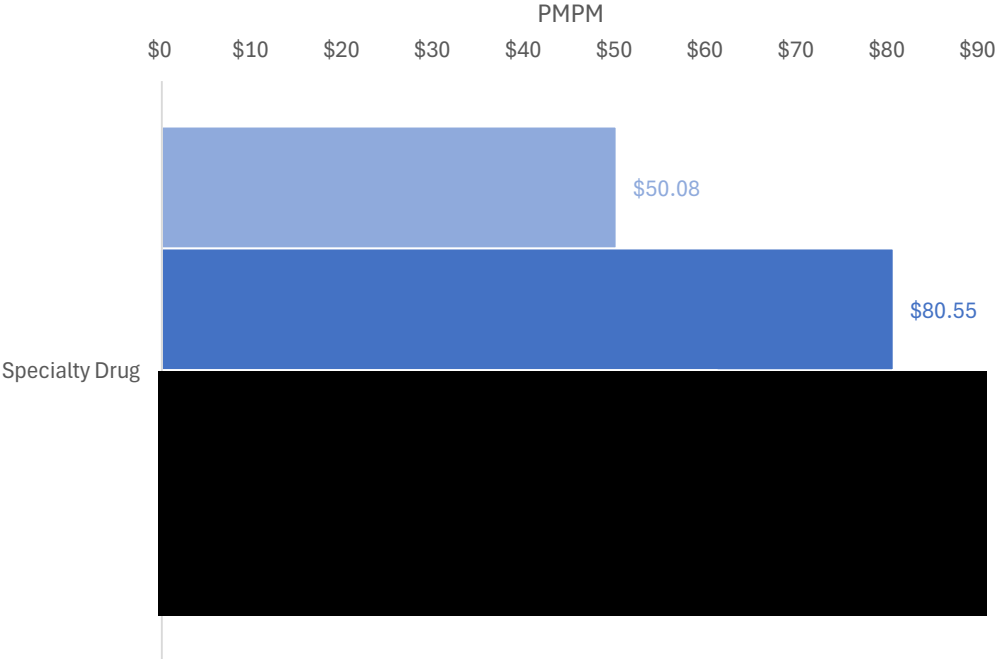
- 31% increase in unique dialysis members.
- Cost per service increase driven by single member utilizing out of state dialysis through BCBS provider. Individual accounts for 41% of EUTF dialysis spend.
- BCBS contract is a percentage of bill charge, and we are unable to disclose the actual bill charge amount. HMSA is a bundled payment similar to Medicare for dialysis services.

| Dialysis Services | 2024    | 2025    | % Chg  |  |
|-------------------|---------|---------|--------|--|
| PMPM              | \$12.00 | \$29.10 | 142.5% |  |
| Svcs/1k           | 411.7   | 605.1   | 47.0%  |  |
| Cost/Svc          | \$350   | \$577   | 65.0%  |  |

- Misc/Other is a residual category encompassing services as ambulance transportation, durable medical equipment (DME) and dialysis services.

# Specialty Drug – Non-Medicare Retiree

EUTF 2024 EUTF 2025 Peer 2024 Peer 2025



|                | EUTF 2024 | EUTF 2025 | % Chg |  |  |  |  |
|----------------|-----------|-----------|-------|--|--|--|--|
| Specialty Drug | \$50.08   | \$80.55   | 60.8% |  |  |  |  |

## Specialty Drug

Increase driven by a combination of increased utilization and cost per service.

| Specialty Drug | 2024    | 2025    | % Chg |  |  |
|----------------|---------|---------|-------|--|--|
| PMPM           | \$50.08 | \$80.55 | 60.8% |  |  |
| Cost/Svc       | \$1,723 | \$2,237 | 29.8% |  |  |
| Svcs/1k        | 348.8   | 432.1   | 23.9% |  |  |

## Top Therapeutic Classes

| Therapeutic Class PMPM                   | EUTF 2024 | EUTF 2025 | % Chg  |  |  |  |  |
|------------------------------------------|-----------|-----------|--------|--|--|--|--|
| ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES | \$22.19   | \$44.83   | 102.0% |  |  |  |  |
| GOUT AGENTS                              | \$12.05   | \$13.79   | 14.5%  |  |  |  |  |
| ENDOCRINE AND METABOLIC AGENTS           | \$5.49    | \$8.88    | 61.8%  |  |  |  |  |
| PASSIVE IMMUNIZING AGENTS                | \$2.56    | \$5.15    | 101.3% |  |  |  |  |
| OPHTHALMIC AGENTS                        | \$2.67    | \$4.13    | 54.5%  |  |  |  |  |

**Antineoplastics:** Used in the treatment of cancer.

- Unique utilizers relatively flat. Spend increase from utilization of higher cost drugs.

**Gout Agents:** Used in treatment for gout.

- Only 4 unique members, up from 3 in prior year. Similar claims count despite an additional user.

**Endocrine and Metabolic Agents:** Includes therapies hormone production.

- Cost per claim caused by shift towards higher cost drug (Prolia).

**Passive Immunizing Agents:** Treatments delivering antibodies directly to the body to provide immune protection.

- Gammagard approved in 2025, utilization shifting towards this new higher costing drug.

**Ophthalmic Agents:** Medications used for treatment of the eyes.

- Shift towards higher costing medications.

# Top Specialty Drugs – Non-Medicare Retiree

| Curr Rank | \$ Change  | Drug Name | Therapeutic Class                        | Utilizers | Claims | Total Cost  | Cost/Claim | % of Total Cost | PMPM    | Claims / 1k | Prev Rank |
|-----------|------------|-----------|------------------------------------------|-----------|--------|-------------|------------|-----------------|---------|-------------|-----------|
| 1         | \$172,395  | KRYSTEXXA | GOUT AGENTS                              | 4         | 49     | \$1,618,628 | \$33,033   | 17.1%           | \$13.79 | 4.9         | 1         |
| 2         | \$564,259  | KEYTRUDA  | ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES | 20        | 109    | \$1,370,669 | \$12,575   | 14.5%           | \$11.68 | 10.9        | 2         |
| 3         | #N/A       | ABECMA    | ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES | 1         | 1      | \$771,336   | \$771,336  | 8.2%            | \$6.57  | 0.1         | #N/A      |
| 4         | #N/A       | BLINCYTO  | ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES | 1         | 8      | \$680,162   | \$85,020   | 7.2%            | \$5.80  | 0.8         | #N/A      |
| 5         | (\$33,544) | PERJETA   | ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES | 7         | 45     | \$463,095   | \$10,291   | 4.9%            | \$3.95  | 4.5         | 3         |
| 6         | #N/A       | TALVEY    | ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES | 1         | 6      | \$375,949   | \$62,658   | 4.0%            | \$3.20  | 0.6         | #N/A      |
| 7         | \$260,418  | DARZALEX  | ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES | 3         | 33     | \$305,459   | \$9,256    | 3.2%            | \$2.60  | 3.3         | 24        |
| 8         | #N/A       | GAMMAGARD | PASSIVE IMMUNIZING AGENTS                | 9         | 46     | \$298,008   | \$6,478    | 3.2%            | \$2.54  | 4.6         | #N/A      |
| 9         | \$32,109   | EVENITY   | ENDOCRINE AND METABOLIC AGENTS - MISC.   | 16        | 85     | \$284,102   | \$3,342    | 3.0%            | \$2.42  | 8.5         | 4         |
| 10        | #N/A       | TEPEZZA   | ENDOCRINE AND METABOLIC AGENTS - MISC.   | 1         | 8      | \$275,172   | \$34,396   | 2.9%            | \$2.34  | 0.8         | #N/A      |

[illegible]

## Highlights

1. Low-volume high-cost antineoplastics dominate specialty drug costs.
2. Krystexxa remains top drug year over year.

# EUTF Active Plans

July 2025 – December 2025



# Key Terms and Background

## Reporting Period

### Current Plan Year:

Incurred July 2025 – December 2025, Paid through March 2026.

*Data for historical periods are based on a full 12-months, incurred during plan year (July – June) , paid through September of the following year.*

## Year-over-Year (YoY)

Metric used to represent the percentage change from the prior plan year to the current plan year.

**For this Report:** Plan Year 2025 vs Plan Year 2026

## Benchmark/Peer

HMSA Merit Rated Group (MRG), Retro Rate Group (RRG) , Alternative Financing Methods (AFM) / Administrative Services Only (ASO) Groups

## Compound Annual Growth Rate (CAGR)

Metric used to represent an annualized trend over a set period; for purposes of this report, over a four-year period.

**Four Year CAGR:** Plan Year 2022 vs Plan Year 2026

## Per Member Per Month (PMPM)

Industry standard metric for comparing overall expenditures which adjusts for fluctuation in membership.

## Services/Admissions per 1,000

Industry standard metric of the overall utilization of a service which adjusts for changes in membership over time.

## Exclusions

HSTA VB | EUTF Part-Time/ Temp Plan | Chiropractic Claims

# Executive Summary - EUTF Actives

## Membership

- 3% enrollment increase.
- Increased enrollment movement towards 75/25 plan, 6.8% increase.

**Total: \$392.48 PMPM (-1.8%)**

**Inpatient: \$105.77 PMPM (-9.9%)**

- 6% lower rate of admission in early PY 2026.

**Professional: \$111.35 PMPM (+6.8%)**

- 11% increase in Professional Psychiatry PMPM, largely driven by rate increases for therapist services.
- 31% increase in Immunization Injections PMPM, seasonality of interim period also plays a factor.

**Specialty Drug: \$29.54 PMPM (-11.8%)**

- 11% increase in Antineoplastic PMPM, lower utilization offset by higher individual drug costs.
- Decrease in Endocrine/Metabolic agents and Gout agents utilization.

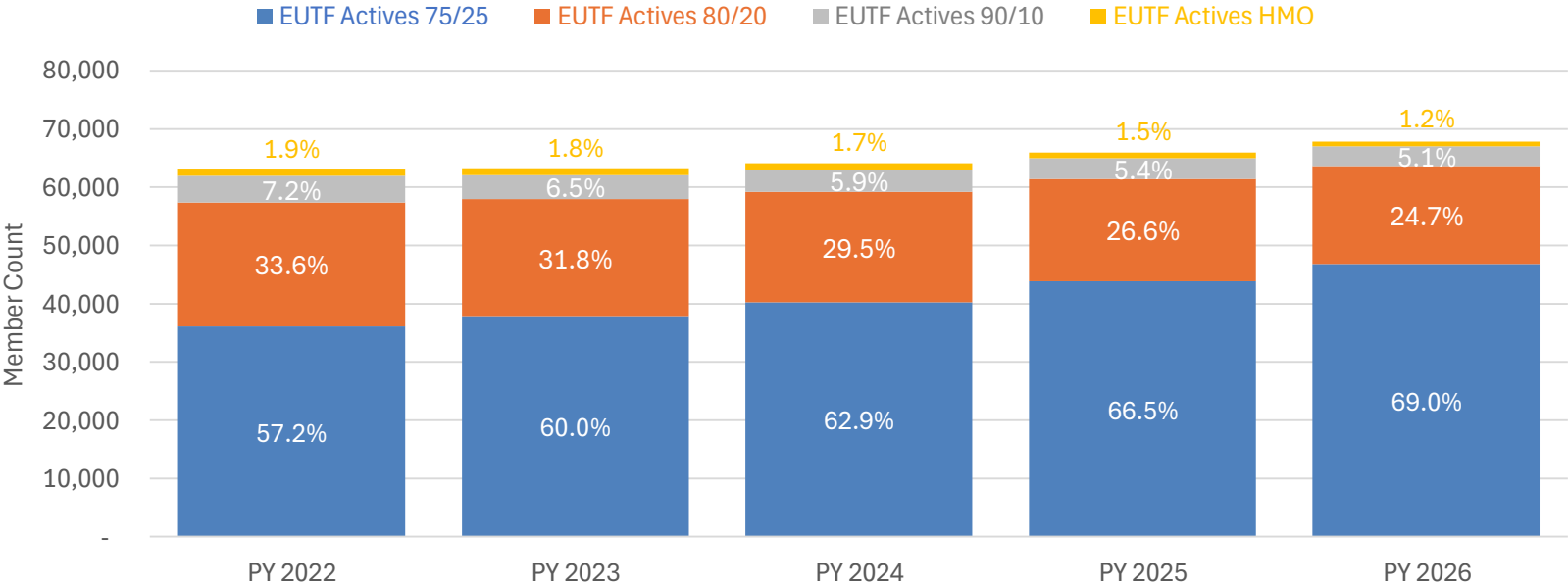
## Member Out-of-Pocket Maximum

- A small proportion of members reached the out-of-pocket maximum in CY 2025, with 3.5% in the 90/10 and 3.1% in the 80/20 plans, compared to 1.0% in 75/25 and 1.4% in the HMO.

## Deductibles (75/25)

- Approximately 20.2% of 75/25 members met the deductible in CY 2025.

# Enrollment - Plan Breakdown

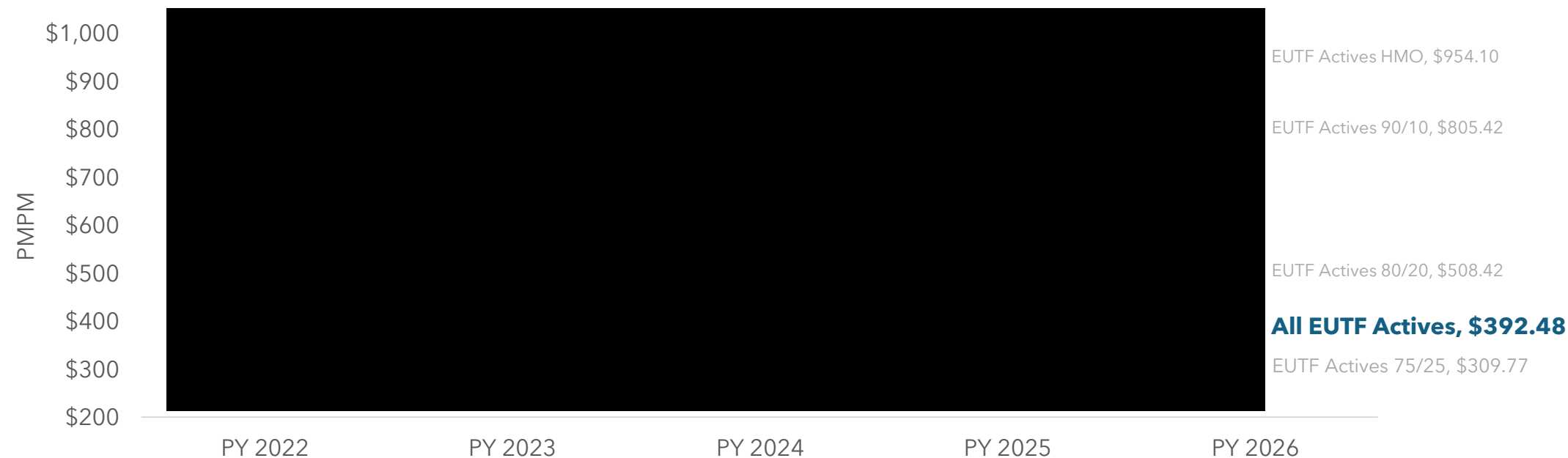


## Highlights

- 75/25 Enrollment continues to increase. Pace of growth is also accelerating.

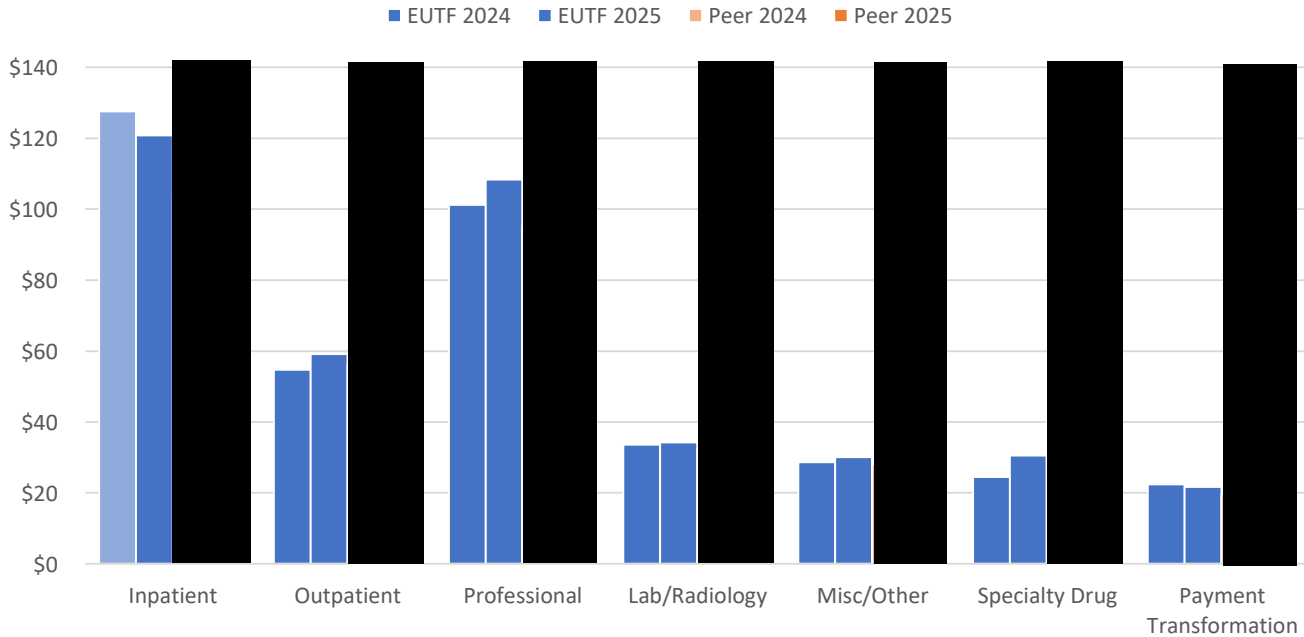
|                    | PY 2022 | PY 2023 | PY 2024 | PY 2025 | PY 2026 | YoY    | CAGR (4-Year) |
|--------------------|---------|---------|---------|---------|---------|--------|---------------|
| EUTF Actives 75/25 | 36,138  | 37,905  | 40,299  | 43,865  | 46,839  | 6.8%   | 6.7%          |
| EUTF Actives 80/20 | 21,254  | 20,077  | 18,924  | 17,559  | 16,774  | -4.5%  | -5.7%         |
| EUTF Actives 90/10 | 4,554   | 4,084   | 3,808   | 3,528   | 3,473   | -1.6%  | -6.6%         |
| EUTF Actives HMO   | 1,223   | 1,156   | 1,070   | 962     | 788     | -18.1% | -10.4%        |
| All EUTF Actives   | 63,169  | 63,222  | 64,101  | 65,914  | 67,874  | 3.0%   | 1.8%          |

# PMPPM Trend Comparison - Actives



|                         | PY 2022         | PY 2023         | PY 2024         | PY 2025         | PY 2026         | YoY          | CAGR<br>(4-Year) |
|-------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|--------------|------------------|
| EUTF Actives 75/25      | \$255.91        | \$272.00        | \$306.11        | \$322.70        | \$309.77        | -4.0%        | 4.9%             |
| EUTF Actives 80/20      | \$404.08        | \$430.50        | \$507.45        | \$500.65        | \$508.42        | 1.6%         | 5.9%             |
| EUTF Actives 90/10      | \$512.28        | \$556.84        | \$668.73        | \$722.40        | \$805.42        | 11.5%        | 12.0%            |
| EUTF Actives HMO        | \$592.99        | \$647.27        | \$559.52        | \$770.67        | \$954.10        | 23.8%        | 12.6%            |
| <b>All EUTF Actives</b> | <b>\$331.55</b> | <b>\$348.56</b> | <b>\$392.38</b> | <b>\$399.62</b> | <b>\$392.48</b> | <b>-1.8%</b> | <b>4.3%</b>      |
|                         |                 |                 |                 |                 |                 |              |                  |

# PMPPM by Trend Category



| Trend Category         | EUTF 2025 | EUTF 2026 | % Chg  | CAGR (4-Year) |  |  |  |  |
|------------------------|-----------|-----------|--------|---------------|--|--|--|--|
| Inpatient              | \$117.41  | \$105.77  | -9.9%  | 1.3%          |  |  |  |  |
| Outpatient             | \$57.38   | \$60.46   | 5.4%   | 8.2%          |  |  |  |  |
| Professional           | \$104.31  | \$111.35  | 6.8%   | 5.8%          |  |  |  |  |
| Lab/Radiology          | \$34.51   | \$35.66   | 3.3%   | 1.0%          |  |  |  |  |
| Misc./Other            | \$29.90   | \$28.25   | -5.5%  | 1.6%          |  |  |  |  |
| Specialty Drug         | \$33.51   | \$29.54   | -11.8% | 17.1%         |  |  |  |  |
| Payment Transformation | \$22.60   | \$21.45   | -5.1%  | -0.4%         |  |  |  |  |
| Total                  | \$399.62  | \$392.48  | -1.8%  | 4.3%          |  |  |  |  |

## Inpatient

- 6% lower rate of admissions in early PY 2026.

| Inpatient                  | EUTF PY 2025 | EUTF PY 2026 | % Chg  |  |  |  |
|----------------------------|--------------|--------------|--------|--|--|--|
| Facility Inpatient - Acute | \$115.73     | \$103.84     | -10.3% |  |  |  |
| Facility Inpatient - SNF   | \$1.68       | \$1.93       | 14.6%  |  |  |  |

## Professional

- 11% increase in Professional Psychiatry PMPPM, largely driven by rate increases for therapists.
- 31% increase in Immunization Injections PMPPM, partially due to seasonality of interim period.

| Professional       | EUTF PY 2025 | EUTF PY 2026 | % Chg |  |  |  |
|--------------------|--------------|--------------|-------|--|--|--|
| Professional Psych | \$15.94      | \$17.76      | 11.4% |  |  |  |
| Medical Services   | \$66.05      | \$71.15      | 7.7%  |  |  |  |
| Surgery/Anesthesia | \$22.31      | \$22.45      | 0.6%  |  |  |  |

## Specialty Drug

- 11% drug increase in Antineoplastic PMPPM, lower utilization, but higher individual cost.
- Offset by decreases in Endocrine/Metabolic agents and Gout agents.

- Specialty Drugs discrepancy from peer largely due to retail or specialty pharmacy fills being covered by the prescription drug plan.
- Payment Transformation is HMSA's Primary Care Payment Model which shifts reimbursement to a per member per month global payment. Participating PCPs must have one of the following specialties: APRN, Family Practice, General Practice, Internist, Pediatric, or Naturopathic

# Maximum Out of Pocket – Actives

|                                              | 90/10             | 80/20             | 75/25              | HMO               |
|----------------------------------------------|-------------------|-------------------|--------------------|-------------------|
| <b>MOOP Amount<br/>(Individual   Family)</b> | \$2,000   \$4,000 | \$2,500   \$5,000 | \$5,000   \$10,000 | \$1,500   \$3,000 |
| <b># Hitting MOOP</b>                        | 170               | 643               | 447                | 12                |
| <b>Average Enrollment<br/>Count</b>          | 4,870             | 21,020            | 45,058             | 887               |
| <b>% Hitting MOOP</b>                        | 3.5%              | 3.1%              | 1.0%               | 1.4%              |

Data for calendar year 2025

# Deductible – Actives 75/25

|                                                    | 75/25         |
|----------------------------------------------------|---------------|
| <b>Deductible Amount<br/>(Individual   Family)</b> | \$300   \$900 |
| <b># Hitting Deductible</b>                        | 9,105         |
| <b>Average Enrollment<br/>Count</b>                | 45,058        |
| <b>% Hitting Deductible</b>                        | 20.2%         |

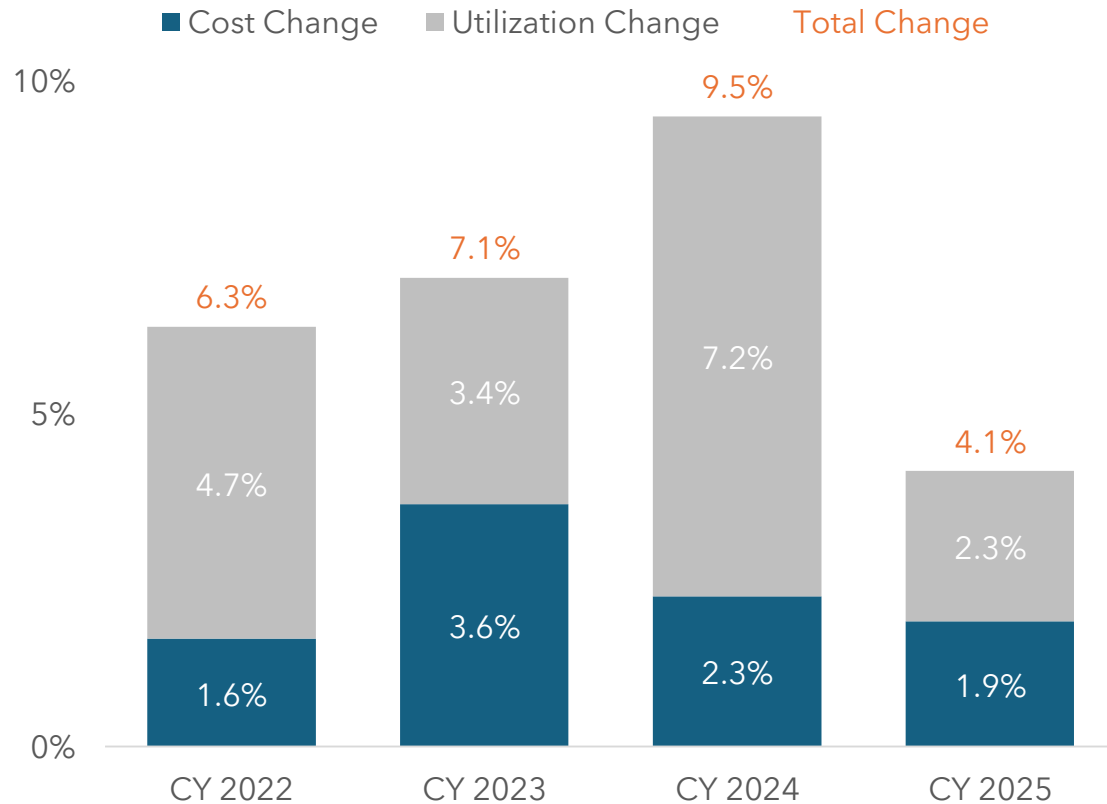
# QUESTIONS?

MAHALO!

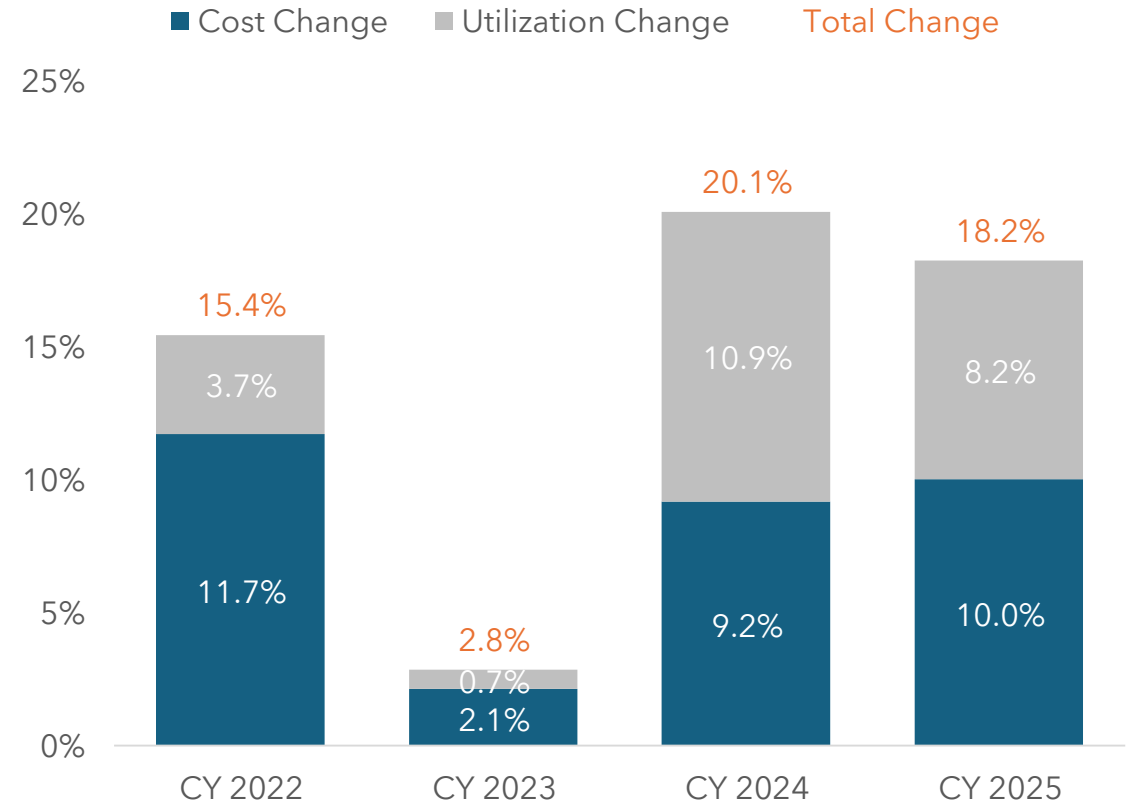
# Appendix

# Cost and Utilization changes year over year

## Medicare Retiree



## Non-Medicare Retiree



# High-Cost Claimants

## Medicare Retiree

| ID | Reimbursement | Trend Category             | Admission Category | Diagnosis                                                                    | Out of State | Resolved |
|----|---------------|----------------------------|--------------------|------------------------------------------------------------------------------|--------------|----------|
| 1  | \$1,199,250   | Miscellaneous Services     | Not Applicable     | Non-pressure ulcer of skin                                                   | Y            | Y        |
| 2  | \$680,626     | Miscellaneous Services     | Not Applicable     | Diabetes mellitus with complication                                          | Y            | Y        |
| 3  | \$671,187     | Specialty Drug             | Not Applicable     | Multiple myeloma                                                             | N            | N        |
| 4  | \$643,361     | Specialty Drug             | Not Applicable     | Encounter for antineoplastic therapies                                       | N            | Y        |
| 5  | \$580,071     | Miscellaneous Services     | Not Applicable     | Complication of other surgical or medical care, injury, subsequent encounter | Y            | N        |
| 6  | \$568,334     | Facility Inpatient - Acute | Surgical           | Chronic kidney disease                                                       | Y            | Y        |

## Non-Medicare Retiree

| ID | Reimbursement | Trend Category             | Admission Category | Diagnosis                                                                | Out of State | Resolved |
|----|---------------|----------------------------|--------------------|--------------------------------------------------------------------------|--------------|----------|
| 1  | \$2,687,879   | Facility Inpatient - Acute | Medical            | Encounter for antineoplastic therapies                                   | Y            | N        |
| 2  | \$1,430,297   | Specialty Drug             | Not Applicable     | Multiple myeloma                                                         | N            | N        |
| 3  | \$1,324,559   | Facility Inpatient - Acute | Medical            | Aortic; peripheral; and visceral artery aneurysms                        | N            | Y        |
| 4  | \$1,109,015   | Other Facility Outpatient  | Not Applicable     | Chronic kidney disease                                                   | Y            | N        |
| 5  | \$1,004,297   | Specialty Drug             | Not Applicable     | Leukemia - acute lymphoblastic leukemia (ALL)                            | Y            | Y        |
| 6  | \$959,256     | Facility Inpatient - Acute | Surgical           | Complication of internal orthopedic device or implant, initial encounter | N            | Y        |
| 7  | \$889,451     | Specialty Drug             | Not Applicable     | Gout                                                                     | N            | N        |
| 8  | \$751,750     | Specialty Drug             | Not Applicable     | Gout                                                                     | N            | N        |
| 9  | \$629,275     | Facility Inpatient - Acute | Surgical           | Intestinal obstruction and ileus                                         | Y            | Y        |
| 10 | \$595,304     | Facility Inpatient - Acute | Medical            | Secondary malignancies                                                   | Y            | N        |
| 11 | \$510,292     | Facility Inpatient - Acute | Surgical           | Acute pulmonary embolism                                                 | N            | N        |

# Top Therapeutic Classes

## Medicare Retiree

| Curr Rank | \$ Change   | Therapeutic Class                        | Utilizers | Claims | Total Cost   | Cost/Claim | % of Total Cost | PMPM    | Cost per Claim | Claims / 1k |
|-----------|-------------|------------------------------------------|-----------|--------|--------------|------------|-----------------|---------|----------------|-------------|
| 1         | \$6,323,687 | ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES | 2,253     | 8,716  | \$34,188,895 | \$3,923    | 52.6%           | \$58.89 | 180.2          | 1           |
| 2         | \$1,290,635 | ENDOCRINE AND METABOLIC AGENTS - MISC.   | 3,746     | 7,835  | \$12,488,674 | \$1,594    | 19.2%           | \$21.51 | 162.0          | 2           |
| 3         | \$744,831   | OPHTHALMIC AGENTS                        | 883       | 2,608  | \$4,910,893  | \$1,883    | 7.6%            | \$8.46  | 53.9           | 3           |
| 4         | \$615,299   | HEMATOPOIETIC AGENTS                     | 1,523     | 6,631  | \$3,368,828  | \$508      | 5.2%            | \$5.80  | 137.1          | 5           |
| 5         | (\$475,092) | ANALGESICS - ANTI-INFLAMMATORY           | 140       | 856    | \$2,443,715  | \$2,855    | 3.8%            | \$4.21  | 17.7           | 4           |
| 6         | \$619,671   | DERMATOLOGICALS                          | 165       | 343    | \$2,060,091  | \$6,006    | 3.2%            | \$3.55  | 7.1            | 6           |
| 7         | \$278,810   | GASTROINTESTINAL AGENTS - MISC.          | 96        | 641    | \$1,265,590  | \$1,974    | 1.9%            | \$2.18  | 13.3           | 7           |
| 8         | \$154,931   | ANTIASTHMATIC AND BRONCHODILATOR AGENTS  | 65        | 271    | \$946,486    | \$3,493    | 1.5%            | \$1.63  | 5.6            | 8           |
| 9         | \$6,329     | ASSORTED CLASSES                         | 241       | 1,343  | \$739,070    | \$550      | 1.1%            | \$1.27  | 27.8           | 9           |
| 10        | \$73,604    | PASSIVE IMMUNIZING AGENTS                | 84        | 431    | \$721,270    | \$1,673    | 1.1%            | \$1.24  | 8.9            | 10          |

| Curr Rank | \$ Change   | Therapeutic Class                        | Utilizers | Claims | Total Cost   | Cost/Claim | % of Total Cost | PMPM    | Cost per Claim | Claims / 1k |
|-----------|-------------|------------------------------------------|-----------|--------|--------------|------------|-----------------|---------|----------------|-------------|
| 1         | \$6,323,687 | ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES | 2,253     | 8,716  | \$34,188,895 | \$3,923    | 52.6%           | \$58.89 | 180.2          | 1           |
| 2         | \$1,290,635 | ENDOCRINE AND METABOLIC AGENTS - MISC.   | 3,746     | 7,835  | \$12,488,674 | \$1,594    | 19.2%           | \$21.51 | 162.0          | 2           |
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| 4         | \$615,299   | HEMATOPOIETIC AGENTS                     | 1,523     | 6,631  | \$3,368,828  | \$508      | 5.2%            | \$5.80  | 137.1          | 5           |
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## Non-Medicare Retiree

| Curr Rank | \$ Change   | Therapeutic Class                                 | Utilizers | Claims | Total Cost  | Cost/Claim | % of Total Cost | PMPM    | Cost per Claim | Claims / 1k |
|-----------|-------------|---------------------------------------------------|-----------|--------|-------------|------------|-----------------|---------|----------------|-------------|
| 1         | \$2,597,195 | ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES          | 263       | 1,118  | \$5,261,376 | \$4,706    | 55.7%           | \$44.83 | 114.3          | 1           |
| 2         | \$172,395   | GOUT AGENTS                                       | 4         | 49     | \$1,618,628 | \$33,033   | 17.1%           | \$13.79 | 5.0            | 2           |
| 3         | \$383,359   | ENDOCRINE AND METABOLIC AGENTS - MISC.            | 131       | 532    | \$1,042,305 | \$1,959    | 11.0%           | \$8.88  | 54.4           | 3           |
| 4         | \$297,411   | PASSIVE IMMUNIZING AGENTS                         | 17        | 111    | \$604,679   | \$5,448    | 6.4%            | \$5.15  | 11.3           | 5           |
| 5         | \$163,737   | OPHTHALMIC AGENTS                                 | 48        | 180    | \$484,354   | \$2,691    | 5.1%            | \$4.13  | 18.4           | 4           |
| 6         | (\$6,325)   | HEMATOPOIETIC AGENTS                              | 163       | 789    | \$157,061   | \$199      | 1.7%            | \$1.34  | 80.7           | 6           |
| 7         | (\$12,236)  | GASTROINTESTINAL AGENTS - MISC.                   | 5         | 41     | \$83,025    | \$2,025    | 0.9%            | \$0.71  | 4.2            | 8           |
| 8         | \$28,839    | ASSORTED CLASSES                                  | 10        | 39     | \$68,055    | \$1,745    | 0.7%            | \$0.58  | 4.0            | 10          |
| 9         | (\$39,559)  | PSYCHOTHERAPEUTIC AND NEUROLOGICAL AGENTS - MISC. | 2         | 5      | \$50,580    | \$10,116   | 0.5%            | \$0.43  | 0.5            | 9           |
| 10        | \$997       | NEUROMUSCULAR AGENTS                              | 32        | 71     | \$32,903    | \$463      | 0.3%            | \$0.28  | 7.3            | 12          |

| Curr Rank | \$ Change   | Therapeutic Class                                 | Utilizers | Claims | Total Cost  | Cost/Claim | % of Total Cost | PMPM    | Cost per Claim | Claims / 1k |
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| 3         | \$383,359   | ENDOCRINE AND METABOLIC AGENTS - MISC.            | 131       | 532    | \$1,042,305 | \$1,959    | 11.0%           | \$8.88  | 54.4           | 3           |
| 4         | \$297,411   | PASSIVE IMMUNIZING AGENTS                         | 17        | 111    | \$604,679   | \$5,448    | 6.4%            | \$5.15  | 11.3           | 5           |
| 5         | \$163,737   | OPHTHALMIC AGENTS                                 | 48        | 180    | \$484,354   | \$2,691    | 5.1%            | \$4.13  | 18.4           | 4           |
| 6         | (\$6,325)   | HEMATOPOIETIC AGENTS                              | 163       | 789    | \$157,061   | \$199      | 1.7%            | \$1.34  | 80.7           | 6           |
| 7         | (\$12,236)  | GASTROINTESTINAL AGENTS - MISC.                   | 5         | 41     | \$83,025    | \$2,025    | 0.9%            | \$0.71  | 4.2            | 8           |
| 8         | \$28,839    | ASSORTED CLASSES                                  | 10        | 39     | \$68,055    | \$1,745    | 0.7%            | \$0.58  | 4.0            | 10          |
| 9         | (\$39,559)  | PSYCHOTHERAPEUTIC AND NEUROLOGICAL AGENTS - MISC. | 2         | 5      | \$50,580    | \$10,116   | 0.5%            | \$0.43  | 0.5            | 9           |
| 10        | \$997       | NEUROMUSCULAR AGENTS                              | 32        | 71     | \$32,903    | \$463      | 0.3%            | \$0.28  | 7.3            | 12          |

# Specialty Drug by Management Category

| Group                     | Category           | CY 2023 | PMPM<br>CY 2024 | CY 2025 | CY 2023 | Prop of PMPM<br>CY 2024 | CY 2025 |
|---------------------------|--------------------|---------|-----------------|---------|---------|-------------------------|---------|
| EUTF Medicare Retiree     | Preferred Drug     | \$4.78  | \$6.30          | \$5.80  | 6.3%    | 6.6%                    | 5.2%    |
| EUTF Medicare Retiree     | Non-Preferred Drug | \$5.45  | \$6.38          | \$7.17  | 7.2%    | 6.7%                    | 6.4%    |
| EUTF Medicare Retiree     | Managed Therapy    | \$57.09 | \$73.09         | \$88.74 | 75.6%   | 76.2%                   | 79.2%   |
| EUTF Medicare Retiree     | Monitored Therapy  | \$8.24  | \$10.11         | \$10.34 | 10.9%   | 10.5%                   | 9.2%    |
|                           |                    |         |                 |         |         |                         |         |
|                           |                    |         |                 |         |         |                         |         |
|                           |                    |         |                 |         |         |                         |         |
|                           |                    |         |                 |         |         |                         |         |
|                           |                    |         |                 |         |         |                         |         |
| EUTF Non-Medicare Retiree | Preferred Drug     | \$4.82  | \$4.91          | \$3.90  | 15.5%   | 9.8%                    | 4.8%    |
| EUTF Non-Medicare Retiree | Non-Preferred Drug | \$0.70  | \$0.94          | \$0.87  | 2.3%    | 1.9%                    | 1.1%    |
| EUTF Non-Medicare Retiree | Managed Therapy    | \$21.01 | \$40.68         | \$70.98 | 67.4%   | 81.2%                   | 88.1%   |
| EUTF Non-Medicare Retiree | Monitored Therapy  | \$4.63  | \$3.56          | \$4.81  | 14.9%   | 7.1%                    | 6.0%    |
|                           |                    |         |                 |         |         |                         |         |
|                           |                    |         |                 |         |         |                         |         |
|                           |                    |         |                 |         |         |                         |         |
|                           |                    |         |                 |         |         |                         |         |

| Category           | Definition                                                                                  |
|--------------------|---------------------------------------------------------------------------------------------|
| Preferred Drug     | Drug is the preferred drug in a preferred drug strategy.                                    |
| Non-Preferred Drug | Drug is the non-preferred drug in a preferred drug strategy.                                |
| Managed Therapy    | Drug has utilization management requirements.                                               |
| Monitored Therapy  | Drug does not require prior authorization (Pharmacy Management still monitors utilization). |

## Low-Intensity ER Utilization

## EUTF Medicare and Non-Medicare

|         | Low-Intensity Rate |         |         |         |         | Low Intensity Services per 1,000 |         |         |         |         |
|---------|--------------------|---------|---------|---------|---------|----------------------------------|---------|---------|---------|---------|
|         | CY 2021            | CY 2022 | CY 2023 | CY 2024 | CY 2025 | CY 2021                          | CY 2022 | CY 2023 | CY 2024 | CY 2025 |
| HAWAII  | 31.1%              | 24.2%   | 23.9%   | 25.7%   | 22.9%   | 86.9                             | 74.8    | 76.2    | 75.0    | 69.9    |
| KAUAI   | 5.3%               | 7.0%    | 7.2%    | 7.6%    | 8.2%    | 16.4                             | 26.0    | 26.9    | 30.4    | 32.6    |
| LANAI   | 25.8%              | 8.0%    | 12.8%   | 2.0%    | 13.3%   | 73.2                             | 35.4    | 52.1    | 9.0     | 53.5    |
| MAUI    | 8.1%               | 10.4%   | 11.8%   | 9.2%    | 10.9%   | 16.3                             | 27.8    | 34.4    | 26.8    | 32.8    |
| MOLOKAI | 10.8%              | 10.7%   | 14.2%   | 14.0%   | 11.4%   | 68.0                             | 30.2    | 44.5    | 47.8    | 70.4    |
| OAHU    | 7.8%               | 8.4%    | 7.6%    | 6.7%    | 5.8%    | 20.9                             | 23.8    | 21.7    | 19.4    | 19.4    |
| TOTAL   | 11.8%              | 11.3%   | 10.8%   | 10.1%   | 9.1%    | 28.3                             | 29.3    | 28.8    | 26.9    | 27.0    |

### Non-Medicare Peer

[illegible]

## Managing Emergency Room Utilization

## Utilizer Outreach

- In late 2023, letters were mailed, and follow-up calls were done by the Model Of Care (MOC) call center to members with a recent 'avoidable' ER visit.
- After the campaign ended, we did not see a reduction in ER usage or an uptick in urgent care or telephone calls from this outreach campaign.
- There was a positive uptick in PCP visits.

# Prior-Authorization- EUTF Retirees

| Metric                  | 2024   | 2025   | % Change |  |
|-------------------------|--------|--------|----------|--|
| PA Requests             | 10,539 | 10,516 | -0.2%    |  |
| Approvals               | 9,425  | 9,303  | -1.3%    |  |
| Approval Rate           | 89.4%  | 88.5%  | -0.9%    |  |
| Denial Rate             | 10.6%  | 11.5%  | 0.9%     |  |
| Appeals Overturned Rate | 43.9%  | 39.9%  | -4.0%    |  |
| Unique Members          | 6,168  | 6,120  | -0.8%    |  |

## Pre-Authorization Denials by Reason

| Denial Reason           | 2024  | 2025  | % Change |
|-------------------------|-------|-------|----------|
| Administrative Denial*  | 1,020 | 1,097 | 7.5%     |
| Benefit Maximum Met     | 1     | 0     | -100.0%  |
| Criteria Not Met        | 9     | 9     | 0.0%     |
| Not a Covered Benefit   | 9     | 25    | 177.8%   |
| Not Medically Necessary | 76    | 82    | 7.9%     |

\*Administrative Denial: A pre-authorization denial issued for non-clinical reasons, including but not limited to CPT and diagnosis code mismatches, member ineligibility, duplicate requests, or missing/incorrect submission data. These denials are not related to plan benefits or medical-necessity criteria.

# Inpatient - Retiree

| All EUTF Retirees      | CY 2021  | CY 2022  | CY 2023  | CY 2024  | CY 2025  | YoY  | CAGR (4-Year) |
|------------------------|----------|----------|----------|----------|----------|------|---------------|
| PMPM                   | \$240.00 | \$267.60 | \$281.05 | \$304.61 | \$304.80 | 0.1% | 6.2%          |
| Average Length of Stay | 9.6      | 10.0     | 9.7      | 9.3      | 9.6      | 3.9% | 0.0%          |
| Admissions per 1000    | 133.0    | 142.1    | 149.8    | 157.7    | 157.6    | 0.0% | 4.3%          |
| Average Cost           | \$21,660 | \$22,599 | \$22,507 | \$23,182 | \$23,202 | 0.1% | 1.7%          |

| EUTF Medicare Retirees | EUTF 2024 | EUTF 2025 | % Change |  |  |  |  |
|------------------------|-----------|-----------|----------|--|--|--|--|
| PMPM                   | \$338.39  | \$330.63  | -2.3%    |  |  |  |  |
| Average Length of Stay | 9.4       | 9.8       | 3.6%     |  |  |  |  |
| Admissions per 1000    | 181.3     | 179.9     | -0.8%    |  |  |  |  |
| Average Cost           | \$22,400  | \$22,054  | -1.5%    |  |  |  |  |

| EUTF Non-Medicare Retirees | EUTF 2024 | EUTF 2025 | % Change |  |  |  |  |
|----------------------------|-----------|-----------|----------|--|--|--|--|
| PMPM                       | \$143.07  | \$177.05  | 23.8%    |  |  |  |  |
| Average Length of Stay     | 6.2       | 7.1       | 14.0%    |  |  |  |  |
| Admissions per 1000        | 44.8      | 47.5      | 6.2%     |  |  |  |  |
| Average Cost               | \$38,333  | \$44,687  | 16.6%    |  |  |  |  |

# Outpatient - Retiree

| All EUTF Retirees   | CY 2021 | CY 2022 | CY 2023 | CY 2024 | CY 2025  | YoY  | CAGR<br>(4-Year) |
|---------------------|---------|---------|---------|---------|----------|------|------------------|
| PMPM                | \$77.25 | \$84.99 | \$90.06 | \$97.85 | \$105.70 | 8.0% | 8.2%             |
| Admissions per 1000 | 507.1   | 555.1   | 566.1   | 607.2   | 631.1    | 3.9% | 5.6%             |
| Average Cost        | \$1,828 | \$1,837 | \$1,909 | \$1,934 | \$2,010  | 3.9% | 2.4%             |

| EUTF Medicare Retirees | EUTF 2024 | EUTF 2025 | % Change |  |  |  |  |  |
|------------------------|-----------|-----------|----------|--|--|--|--|--|
| PMPM                   | \$100.34  | \$109.44  | 9.1%     |  |  |  |  |  |
| Admissions per 1000    | 647.0     | 677.7     | 4.8%     |  |  |  |  |  |
| Average Cost           | \$1,861   | \$1,938   | 4.1%     |  |  |  |  |  |

| EUTF Non-Medicare Retirees | EUTF 2024 | EUTF 2025 | % Change |  |  |  |  |  |
|----------------------------|-----------|-----------|----------|--|--|--|--|--|
| PMPM                       | \$85.92   | \$87.20   | 1.5%     |  |  |  |  |  |
| Admissions per 1000        | 416.8     | 400.6     | -3.9%    |  |  |  |  |  |
| Average Cost               | \$2,474   | \$2,612   | 5.6%     |  |  |  |  |  |

# Professional - Retiree

| All EUTF Retirees  | CY 2021  | CY 2022  | CY 2023  | CY 2024  | CY 2025  | YoY   | CAGR (4-Year) |
|--------------------|----------|----------|----------|----------|----------|-------|---------------|
| PMPM               | \$196.75 | \$199.67 | \$211.66 | \$229.22 | \$234.86 | 2.5%  | 4.5%          |
| Services per 1,000 | 29,803   | 30,544   | 31,796   | 34,297   | 35,910   | 4.7%  | 4.8%          |
| Average Cost       | \$79.22  | \$78.44  | \$79.88  | \$80.20  | \$78.48  | -2.1% | -0.2%         |

| EUTF Medicare Retirees | EUTF 2024 | EUTF 2025 | % Change |  |
|------------------------|-----------|-----------|----------|--|
| PMPM                   | \$245.94  | \$249.86  | 1.6%     |  |
| Services per 1,000     | 36,421    | 37,978    | 4.3%     |  |
| Average Cost           | \$81.03   | \$78.95   | -2.6%    |  |

| EUTF Non-Medicare Retirees | EUTF 2024 | EUTF 2025 | % Change |  |
|----------------------------|-----------|-----------|----------|--|
| PMPM                       | \$149.24  | \$160.64  | 7.6%     |  |
| Services per 1,000         | 24,143    | 25,681    | 6.4%     |  |
| Average Cost               | \$74.18   | \$75.06   | 1.2%     |  |

# Lab/Radiology - Retiree

| All EUTF Retirees  | CY 2021 | CY 2022 | CY 2023 | CY 2024 | CY 2025 | YoY  | CAGR<br>(4-Year) |
|--------------------|---------|---------|---------|---------|---------|------|------------------|
| PMPM               | \$47.03 | \$48.89 | \$49.62 | \$53.43 | \$56.10 | 5.0% | 4.5%             |
| Services per 1,000 | 17,597  | 17,986  | 17,250  | 17,369  | 18,187  | 4.7% | 0.8%             |
| Average Cost       | \$32.07 | \$32.62 | \$34.52 | \$36.91 | \$37.02 | 0.3% | 3.6%             |

| EUTF Medicare Retirees | EUTF 2024 | EUTF 2025 | % Change |  |  |  |  |  |  |
|------------------------|-----------|-----------|----------|--|--|--|--|--|--|
| PMPM                   | \$54.41   | \$56.88   | 4.5%     |  |  |  |  |  |  |
| Services per 1,000     | 18,156    | 18,898    | 4.1%     |  |  |  |  |  |  |
| Average Cost           | \$35.96   | \$36.12   | 0.4%     |  |  |  |  |  |  |

| EUTF Non-Medicare Retirees | EUTF 2024 | EUTF 2025 | % Change |  |  |  |  |  |  |
|----------------------------|-----------|-----------|----------|--|--|--|--|--|--|
| PMPM                       | \$48.71   | \$52.24   | 7.3%     |  |  |  |  |  |  |
| Services per 1,000         | 13,606    | 14,671    | 7.8%     |  |  |  |  |  |  |
| Average Cost               | \$42.96   | \$42.73   | -0.5%    |  |  |  |  |  |  |

# Misc./Other - Retiree

| All EUTF Retirees  | CY 2021  | CY 2022  | CY 2023  | CY 2024  | CY 2025  | YoY   | CAGR<br>(4-Year) |
|--------------------|----------|----------|----------|----------|----------|-------|------------------|
| PMPM               | \$106.95 | \$109.87 | \$125.74 | \$141.05 | \$158.74 | 12.5% | 10.4%            |
| Services per 1,000 | 7,723    | 7,687    | 7,858    | 8,622    | 9,276    | 7.6%  | 4.7%             |
| Average Cost       | \$166.18 | \$171.51 | \$192.02 | \$196.32 | \$205.36 | 4.6%  | 5.4%             |

| EUTF Medicare Retirees | EUTF 2024 | EUTF 2025 | % Change |  |
|------------------------|-----------|-----------|----------|--|
| PMPM                   | \$158.72  | \$176.02  | 10.9%    |  |
| Services per 1,000     | 9,593     | 10,140    | 5.7%     |  |
| Average Cost           | \$198.54  | \$208.32  | 4.9%     |  |

| EUTF Non-Medicare Retirees | EUTF 2024 | EUTF 2025 | % Change |  |
|----------------------------|-----------|-----------|----------|--|
| PMPM                       | \$56.54   | \$73.24   | 29.5%    |  |
| Services per 1,000         | 3,975     | 5,003     | 25.9%    |  |
| Average Cost               | \$170.69  | \$175.68  | 2.9%     |  |

# Specialty Drug - Retiree

| All EUTF Retirees  | CY 2021    | CY 2022    | CY 2023    | CY 2024    | CY 2025    | YoY   | CAGR<br>(4-Year) |
|--------------------|------------|------------|------------|------------|------------|-------|------------------|
| PMPM               | \$53.05    | \$61.91    | \$67.72    | \$87.96    | \$106.75   | 21.4% | 19.1%            |
| Services per 1,000 | 456.4      | 470.0      | 473.6      | 555.1      | 576.0      | 3.8%  | 6.0%             |
| Average Cost       | \$1,394.91 | \$1,580.67 | \$1,715.78 | \$1,901.64 | \$2,223.96 | 16.9% | 12.4%            |

| EUTF Medicare Retirees | EUTF 2024 | EUTF 2025 | % Change |  |
|------------------------|-----------|-----------|----------|--|
| PMPM                   | \$95.88   | \$112.04  | 16.9%    |  |
| Services per 1,000     | 598.2     | 605.1     | 1.1%     |  |
| Average Cost           | \$1,923   | \$2,222   | 15.5%    |  |

| EUTF Non-Medicare Retirees | EUTF 2024 | EUTF 2025 | % Change |  |
|----------------------------|-----------|-----------|----------|--|
| PMPM                       | \$50.08   | \$80.55   | 60.8%    |  |
| Services per 1,000         | 348.8     | 432.1     | 23.9%    |  |
| Average Cost               | \$1,723   | \$2,237   | 29.8%    |  |

# Proportion of Total Visits Handled Virtually

|                      | 2020              | 2021              | 2022              | 2023              | 2024              | 2025              |
|----------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| <b>EUTF Actives</b>  | 27.1%             | 27.6%             | 27.0%             | 23.6%             | 23.3%             | 25.5%             |
| <b>EUTF Retirees</b> | 22.3%             | 19.0%             | 18.2%             | 15.3%             | 16.1%             | 15.6%             |
| <b>[REDACTED]</b>    | <b>[REDACTED]</b> | <b>[REDACTED]</b> | <b>[REDACTED]</b> | <b>[REDACTED]</b> | <b>[REDACTED]</b> | <b>[REDACTED]</b> |
| <b>[REDACTED]</b>    | <b>[REDACTED]</b> | <b>[REDACTED]</b> | <b>[REDACTED]</b> | <b>[REDACTED]</b> | <b>[REDACTED]</b> | <b>[REDACTED]</b> |

- Total Visits is the sum of Virtual and In-Person Visits
- Virtual Visits include HMSA Online Care
- In-Person Visits limited to the following criteria:
  - Trend Category: Medical and Professional Psychiatric
  - AND
  - Service Line Top Codes: Office/Other Outpatient Services, Psychiatric Services, Consultations, Preventive Medicine Services, and Disease Management/Education
  - AND
  - Place of Service: 11 - Office, 20 - Urgent Care Facility

# Network Utilization

Non-Par spend is generally decreasing over time.

| Proportion of Spend Non-Par | CY 2023 | CY 2024 | CY 2025 |
|-----------------------------|---------|---------|---------|
| EUTF Non-Medicare Retiree   | 1.2%    | 0.6%    | 0.7%    |
| ██████████                  | ████    | ████    | ████    |
| EUTF Medicare Retiree       | 0.2%    | 0.3%    | 0.3%    |
| ██████████                  | ████    | ████    | ████    |

| Top Inpatient Facilities                             | Reimbursement | Admits |
|------------------------------------------------------|---------------|--------|
| QUEEN'S MEDICAL CENTER                               | \$ 53,006,923 | 2,244  |
| STRAUB BENIOFF MEDICAL CENTER                        | \$ 22,836,908 | 889    |
| PALI MOMI MEDICAL CENTER                             | \$ 15,962,387 | 778    |
| HILO BENIOFF MEDICAL CENTER                          | \$ 14,475,188 | 703    |
| MAUI HEALTH SYSTEM A KAISER FOUNDATION HOSPITALS LLC | \$ 10,681,317 | 379    |

| Top Outpatient Facilities     | Reimbursement | Visits |
|-------------------------------|---------------|--------|
| QUEEN'S MEDICAL CENTER        | \$ 15,220,553 | 6,351  |
| PALI MOMI MEDICAL CENTER      | \$ 6,010,071  | 3,401  |
| STRAUB BENIOFF MEDICAL CENTER | \$ 5,738,291  | 2,581  |
| HILO BENIOFF MEDICAL CENTER   | \$ 4,948,438  | 2,590  |
| ADVENTIST HEALTH CASTLE       | \$ 4,041,772  | 2,726  |

# Behavioral Health Utilization

Behavioral Health spend as a proportion of total spend relatively flat.

| NM Retirees          | 2023           | 2024           | 2025           | % Chg        |  |
|----------------------|----------------|----------------|----------------|--------------|--|
| Inpatient            | \$3.74         | \$1.95         | \$1.63         | -16.4%       |  |
| Outpatient           | \$0.78         | \$0.43         | \$0.33         | -22.8%       |  |
| Professional         | \$14.33        | \$14.58        | \$19.36        | 32.8%        |  |
| <b>Total</b>         | <b>\$18.86</b> | <b>\$16.96</b> | <b>\$21.33</b> | <b>25.7%</b> |  |
| % of Spend           | 4.0%           | 3.0%           | 3.3%           | 7.0%         |  |
| Inpatient Admits/1k  | 2.6            | 2.8            | 1.4            | -48.9%       |  |
| Outpatient Visits/1k | 6.0            | 4.1            | 2.4            | -42.6%       |  |

| MC Retirees          | 2023           | 2024           | 2025           | % Chg        |  |
|----------------------|----------------|----------------|----------------|--------------|--|
| Inpatient            | \$4.92         | \$4.23         | \$3.98         | -6.0%        |  |
| Outpatient           | \$0.83         | \$1.17         | \$1.16         | -1.2%        |  |
| Professional         | \$26.08        | \$27.64        | \$32.71        | 18.3%        |  |
| <b>Total</b>         | <b>\$31.82</b> | <b>\$33.05</b> | <b>\$37.84</b> | <b>14.5%</b> |  |
| % of Spend           | 0.7%           | 0.7%           | 0.7%           | 6.4%         |  |
| Inpatient Admits/1k  | 0.8            | 0.7            | 0.8            | 16.3%        |  |
| Outpatient Visits/1k | 2.6            | 2.4            | 2.9            | 23.4%        |  |



April 30, 2026

To: Board of Trustees  
Hawaii Employer-Union Health Benefits Trust Fund

From: Gabe Hellinger, Senior Account Executive  
Humana

Subject: 2025 Plan Compass Report-Hawaii EUTF

|                          | 2024 | 2025            | Change | Peer <sup>1</sup> |
|--------------------------|------|-----------------|--------|-------------------|
| <b>Enrollment</b>        |      |                 |        |                   |
| Average members          | 77   | 101             | 31.2%  | --                |
| Average age              | 74.6 | 74.3            | -0.4%  | 77.5              |
| Distribution by location |      |                 |        |                   |
| Hawaii                   | 46   | 56              | 21.7%  | --                |
| Mainland                 | 31   | 45 <sup>2</sup> | 45.2%  | --                |

<sup>1</sup> The peer is Humana's PPO Group Medicare Book of Business, excluding your group.

<sup>2</sup> Membership on the mainland is dispersed with Nevada and Texas each having 8 EUTF retirees.

EUTF has approximately 100 lives enrolled with Humana. They are community-rated with year-over-year performance subject to volatility. EUTF saw a 31.2% membership increase from 2024 to 2025 which impacts overall utilization.

|                                     | 2024     | 2025     | Change       | Peer <sup>1</sup> |
|-------------------------------------|----------|----------|--------------|-------------------|
| <b>PMPM Trend</b>                   |          |          |              |                   |
| Medical net paid PMPM               | \$622.25 | \$767.79 | 23.4%        | --                |
| Pharmacy net paid PMPM <sup>2</sup> | \$8.73   | \$10.36  | 18.7%        | 14.1%             |
| Total net paid PMPM                 | \$630.98 | \$778.15 | <b>23.3%</b> | --                |

<sup>1</sup> The peer is Humana's PPO Group Medicare Book of Business, excluding your group.

<sup>2</sup> Limited to only Part B pharmacy claims processed by Humana.

Compared to Humana's BoB, EUTF's pharmacy PMPM paid increase is in line with what we are seeing for other clients. Medical PMPM trend is attributable to increased Inpatient admits/1,000 (+129.9%) and Ambulatory surgery center visits/1,000 (+666.5%). This type of volatility is expected in small groups where a few claimants can skew metrics.

Additional cost drivers impacting our groups and the industry as a whole include:

- Medical inflation and unit pricing trends
- Increased utilization of high-cost therapies
- Regulatory changes such as those under the Inflation Reduction Act

It is not unusual to have 100% of members with an endocrine diagnosis given their age. Most Medicare-eligible members see an endocrinologist or have been diagnosed with pre-diabetes or diabetes. Other common conditions include thyroid disorders, bone health and adrenal issues.

Humana has a “Star Rating” of 3.5. A Medicare Star Rating is based on a 1 to 5 scale and used to measure the quality and performance of Medicare Advantage and Part D plans. This helps beneficiaries compare plans and access special enrollment opportunities.

As part of Humana Communications with all of our members; EUTF members may receive information from us promoting such topics as In-Home Wellness Assessments (IHWA), gaps in care messaging, etc.

In-Home Wellness Assessments is a yearly detailed health review conducted in the comfort of a members home, providing an extra set of eyes and ears for their doctor so they can feel more in control of their own health and well-being.

Members may receive a call from one of our IHWA vendors, Signify Health or Matrix Medical Network, to schedule their assessment. If members have questions, they may ask when they call or contact Humana at the phone number listed on the back of their member ID card.

### **Attachments**

1. Utilization Scorecard (page 13)
2. Prevalence Summary (page 15)



## Utilization Scorecard - HAWAII EUTF (320121)

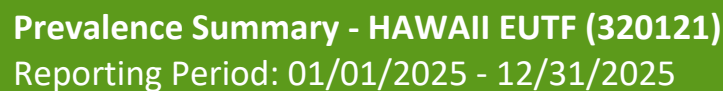
Reporting Period: 01/01/2025 - 12/31/2025

Monitoring plan utilization allows the plan sponsor to be aware of adverse trends and overall cost of care on the plan. Generally, rising Primary Care utilization is favorable. Additionally, we encourage greater use of ambulatory surgical centers and urgent care facilities, based on the severity of the conditions.

|                                             | Group Utilization |       | % Change | Peer    | % In-Network |
|---------------------------------------------|-------------------|-------|----------|---------|--------------|
|                                             | Current           | Prior |          | Current | Current      |
| Office Visits                               |                   |       |          |         | 89%          |
| Primary Care Visits per 1,000               | 2,693             | 2,790 | -3.5%    | 4,323   |              |
| Specialist Care Visits per 1,000            | 7,158             | 5,399 | 32.6%    | 9,538   |              |
| Inpatient Care                              |                   |       |          |         | 90%          |
| Acute Hospital Admits per 1,000             | 149               | 65    | 129.9%   | 222     |              |
| Acute Hospital Days per 1,000               | 772               | 517   | 49.5%    | 1,204   |              |
| Case Mix Index                              | 2.33              | 2.75  | -15.2%   | ---     |              |
| Long Term Acute Care Admits per 1,000       | ---               | ---   | ---      | 0.40    |              |
| Outpatient Care                             |                   |       |          |         | 94%          |
| Ambulatory Surgical Center Visits per 1,000 | 99                | 13    | 666.5%   | 135     |              |
| Other Outpatient Procedures per 1,000       | 3,059             | 2,002 | 52.8%    | 6,095   |              |
| Outpatient Hospital Surgeries per 1,000     | 198               | 168   | 17.9%    | 515     |              |
| Emergency Room                              |                   |       |          |         | 94%          |
| Visits per 1,000                            | 168               | 245   | -31.4%   | 414     |              |
| % of Repeat ER Visits                       | ---               | 14%   | -14.3%   | ---     |              |
| % of Inappropriate ER Visits                | 18%               | 16%   | 1.9%     | ---     |              |
| Urgent Care                                 |                   |       |          |         | 76%          |
| Visits per 1,000                            | 376               | 439   | -14.3%   | 222     |              |
| Urgent Care to ER                           | 30                | 26    | 15.0%    | ---     |              |
| Ancillary Services*                         |                   |       |          |         |              |
| Ancillary Visits per 1,000                  | 5,059             | 6,601 | -23.3%   | 6,324   |              |
| Other Services**                            | 7,257             | 7,182 | 1.1%     | 11,081  |              |
| Pharmacy                                    |                   |       |          |         |              |
| Prescriptions per 1,000                     | 871               | 814   | 7.1%     | 774     |              |

\*Ancillary Services include ambulance, behavioral health, chiropractic services, durable medical equipment (DME), and home health services.

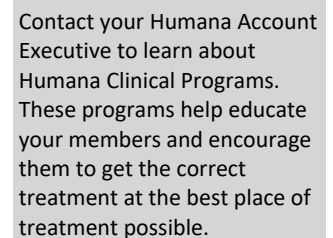
\*\*Other Services includes paid amounts for facility based physicians, freestanding labs, skilled nursing facilities, inpatient rehabilitation facilities, and inpatient/outpatient physician services.



### Top 10 Medical Condition Categories - by Prevalence

### Top 3 Medical Condition Categories - by Spend

|                                  | Current | Prior | Change |
|----------------------------------|---------|-------|--------|
| # of Members Diagnosed           | 73      | 56    |        |
| Medical % of Spend               | 11.1%   | 6.7%  | 4.4%   |
| Large Claimant Impact on Spend % | 0.0%    | 0.0%  | 0.0%   |



PUBLIC

Redacted for the public



EUTF BENEFITS COMMITTEE MEETING  
May 19, 2026

# EUTF & HSTA VB Retirees Annual Utilization Report

January - December 2025

PRESENTED BY

ANALYST

Stacia Baek  
Strategic Account Executive

Lawrence Lau  
Sr. Pricing & Underwriting Analyst



[HAWAIIIDENTALSERVICE.COM/EUTF](https://hawaiidental.service.com/eutf)



# Key Terms and Background

POPULATION

EUTF Retirees | HSTA VB Retirees

REPORTING PERIOD  
CURRENT:

Incurred from January – December 2025,  
Paid through March 2026

*Historical claims data has been updated to reflect claims paid through March 2026.*

BENCHMARK/PEERS



DIAGNOSTIC AND PREVENTIVE  
BASIC CARE  
MAJOR CARE

Routine exams, x-rays, cleanings, fluoride, etc.  
Fillings, root canals, oral surgeries, gum/bone surgeries and maintenance, etc.  
Crowns, bridges, dentures, implants, etc.



# Key Insights

EUTF Retirees utilization has increased steadily over recent years. The latest 12-month period ending 12/31/2025 shows an **increase in claim cost of 5.8% over the prior period**. The increase was largely driven by a 20.8% increase in basic services due to the plan cost share enhancement from 60% to 80% effective 2025.

**Enrollment:** Retiree subscribers increased 0.5% from last year, while overall members increased 1.8% influenced by the July 1, 2025, dependent age change. Enrollment remains steady with gradual increases over time.

**Claims Distribution:** Diagnostic & Preventive utilization continues to be the largest percentage of total claims cost at 41.7%. Retirees continue to receive routine care at higher rates than HDS' Book of Business and National Peers.

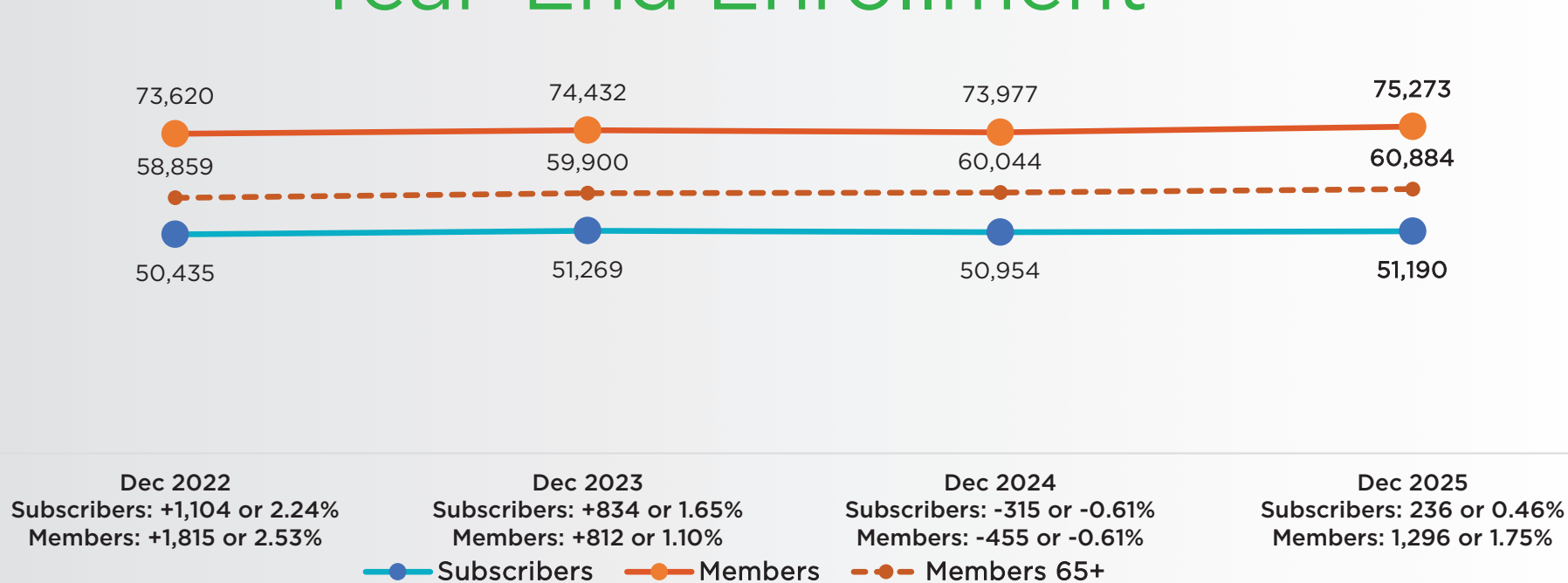
**Plan Maximum:** 5.0% of members met their \$2,000 Annual Plan Maximum, while 35.6% of members only received Diagnostic & Preventive services and 24.7% of members had no visits (no claims).

**Network:** Nearly 98% of members who visited a dentist saw an HDS In-Network Dentist. [REDACTED]



E U T F & H S T A V B R E T I R E E S

# Year-End Enrollment



## Highlights

- While subscribers increased, total membership increased even more.
- Even with the subscriber growth, it remains below 2023's peak.
- The dependent age change, effective July 1, 2025, contributed to an additional 631 children or 0.85% in total membership.
- The average member age decreased from 72.6 to 72.4 years.

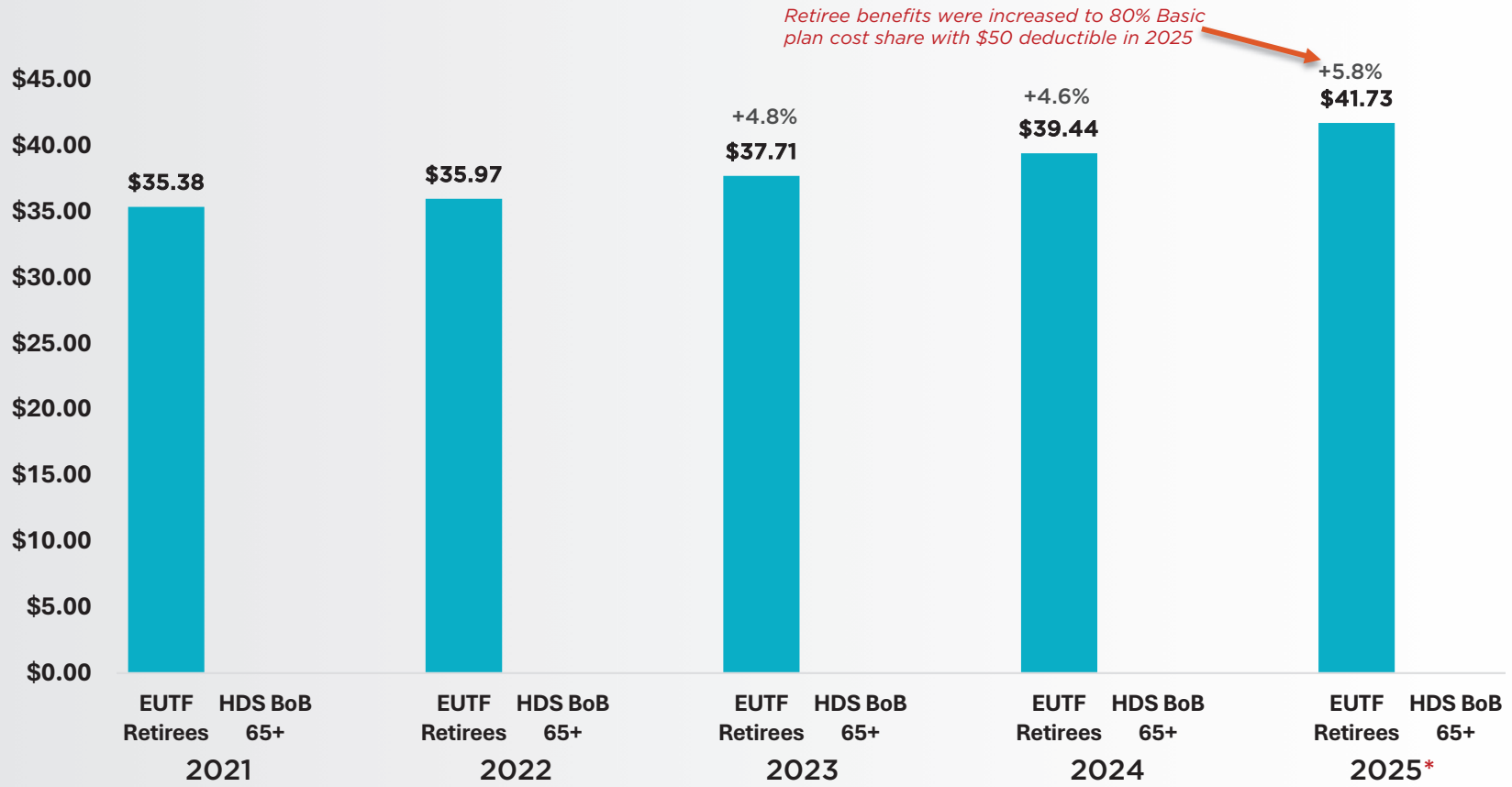


# EUTF & HSTA VB RETIREES

## Total Claims Per Member Per Month

### Highlights

- Claims PMPM is higher than HDS BoB 65+ due to EUTF's richer plan design (i.e., higher reimbursement of major & basic services and higher annual maximum benefit) and greater utilization of D&P services.
- Utilization continues to steadily increase year-over-year at a 4.2% annualized growth rate for the EUTF & HSTA VB Retirees
- The dependent age expansion had minimal impact on overall claims due to children accounting for less than 2.5% of total claims.



Retiree benefits were increased to 80% Basic plan cost share with \$50 deductible in 2025

\*Preliminary claims PMPM with claims paid through March 2026 and subject to additional claims run-offs. Redacted for the public | 5

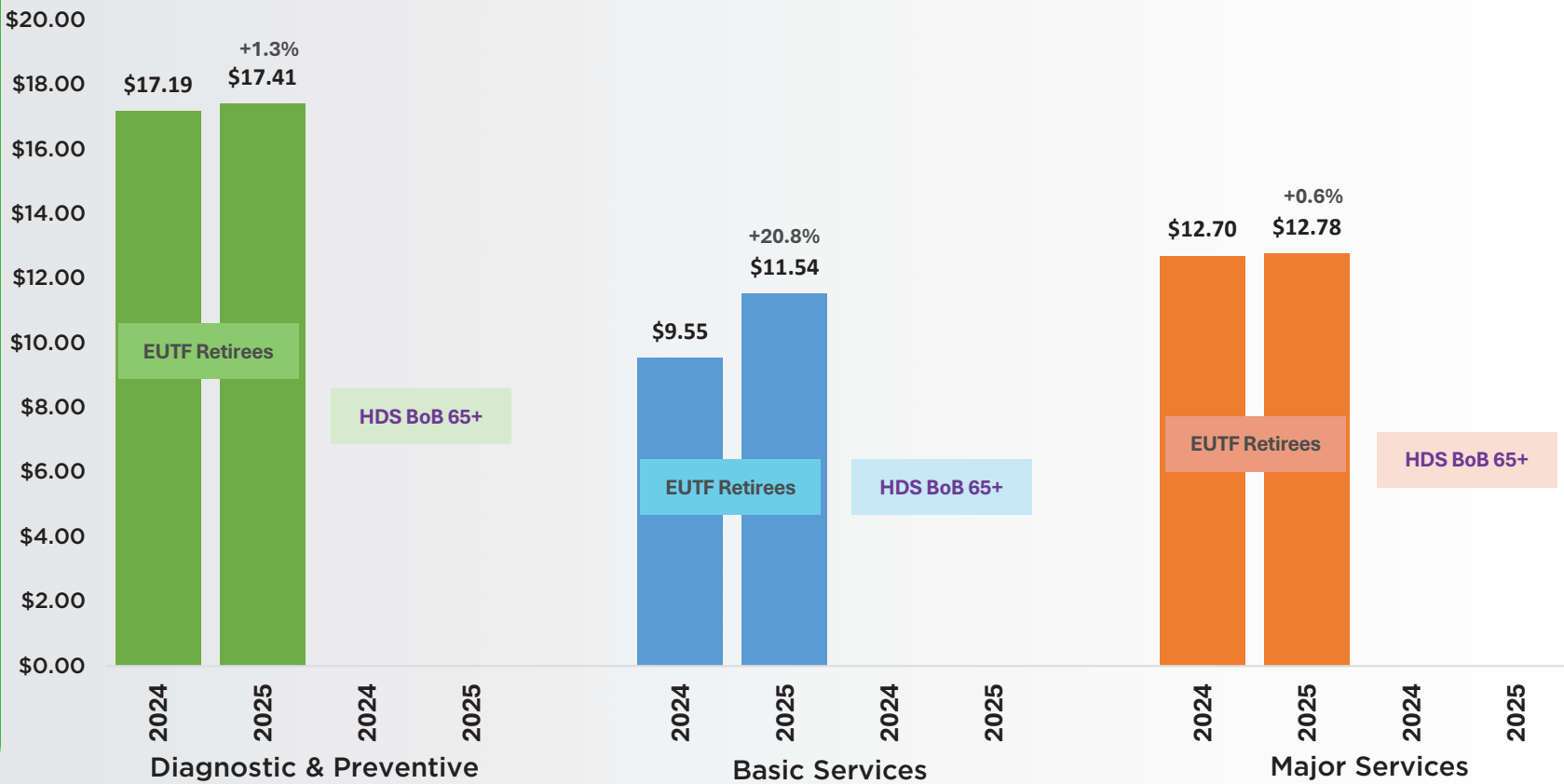


EUTF & HSTA VB RETIREES

# Claims Per Member Per Month By Category

## Highlights

- The Basic services saw a large increase in 2025 due to the 80% Basic plan cost share benefit enhancement (up from 60% in 2024).
- The Basic services benefit enhancement contributed to more than half of its trend. The Basic services claims PMPM without the enhancement would have been \$10.45, representing a 9.4% increase.
- With the addition of posterior composites (white fillings on back teeth) in 2026, Basic services is likely to continue to rise.
- D&P utilization for EUTF & HSTA VB Retirees rose slightly and continues to exceed the HDS BoB as EUTF Retiree members visit their dentists at higher rates.



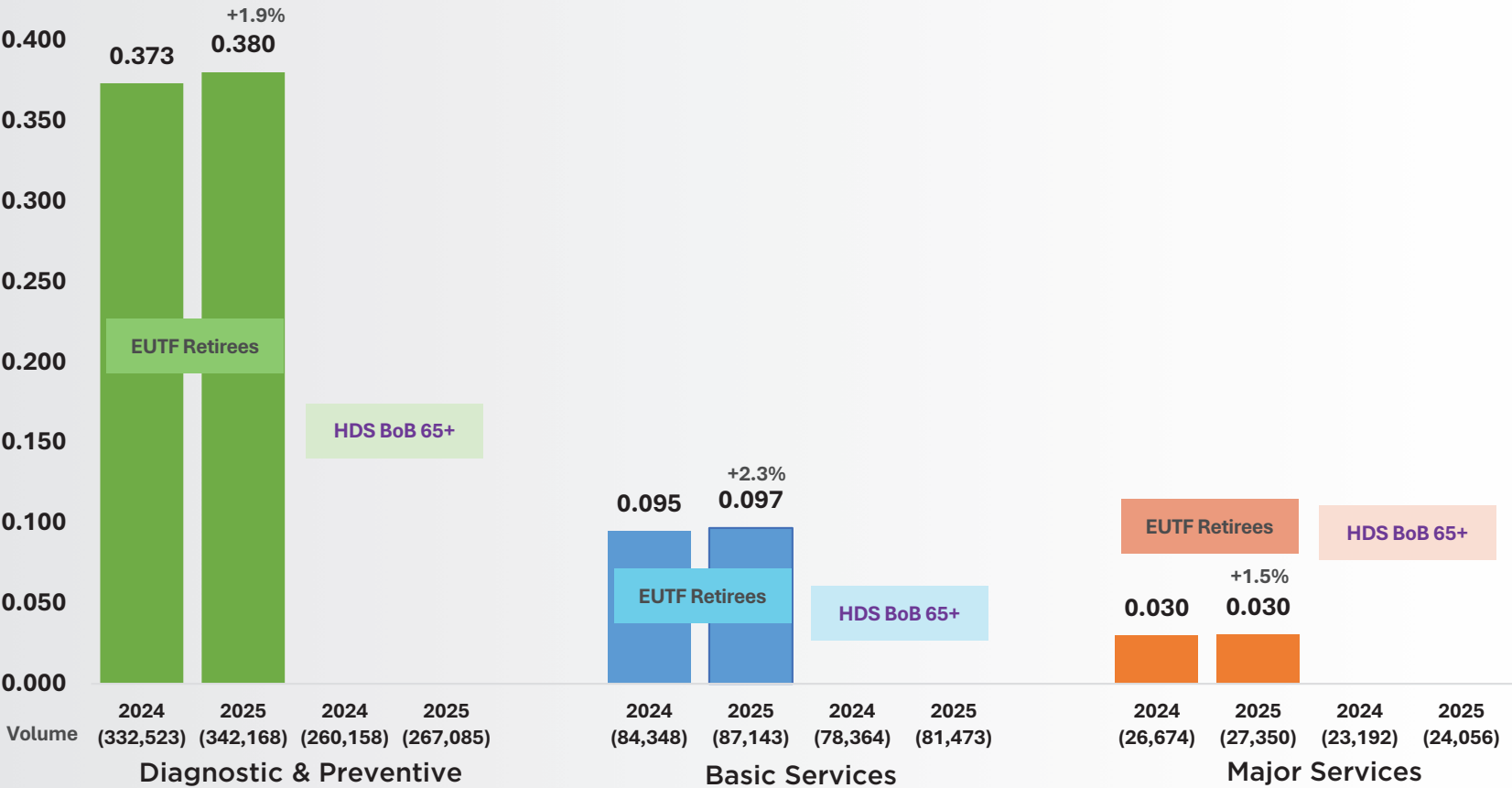


EUTF & HSTA VB RETIREES

Frequency of Services Per Member Per Month

Highlights

- Procedure volume has been increasing over time as well as the procedures per member per month.
- The increase in the procedures PMPM and benefit changes are the main factors for increased claims costs.
- The procedures PMPM are influenced by both members doing more services and more members going to the dentist (lower no visits).

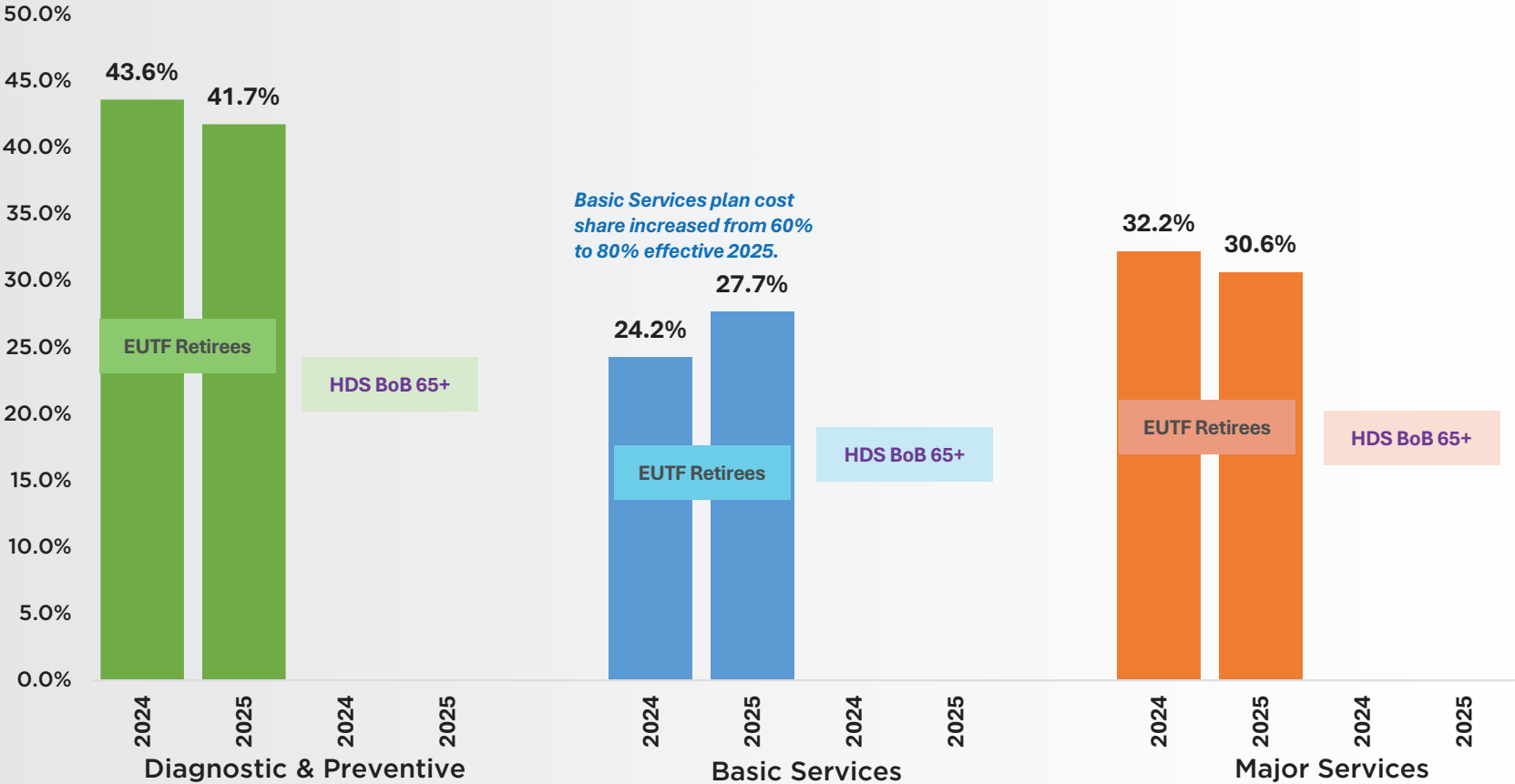




# Claims Distribution by Service Category

## Highlights

- The distribution of services shifted more to Basic services in 2025 due to the plan cost share increase from 60% to 80% resulting in Basic claims taking a larger percentage of total claims cost.
- Despite the shift to Basic services due to the benefit change, the EUTF Retirees' D&P percentages of claims are still higher than HDS' BoB 65+.





EUTF & HSTA VB RETIREES

# Oral Exams & Cleanings 2024 and 2025

## Highlights

- EUTF and HDS' continued promotion of D&P services appears to be contributing to the year-over-year decline in No Visits.
- Retirees have higher oral exam rates and cleanings compared to the HDS BoB and National Peers.
- D&P visits allow dentists to catch issues early on and avoid more costly and extensive dental work in the future to retain more of the members' natural teeth and smile.

|                   | EUTF & HSTA VB Retirees |       |
|-------------------|-------------------------|-------|
|                   | 2024                    | 2025  |
| No Visits         | 22.3%                   | 22.1% |
| Oral Examinations | 71.4%                   | 71.6% |
| Cleanings         | 67.7%                   | 67.1% |

Based on members continuously enrolled for 12 months in the plan.

E U T F   &   H S T A   V B   R E T I R E E S



# Preventive Care 2024 and 2025

## Highlights

- Percentages reflecting routine care, continuity of care, and ongoing care for gum disease were consistent between 2024 and 2025.
- EUTF & HSTA VB Retirees consistently outperform the HDS BoB and their National peers on measures for services that help to reduce the risk of preventable oral disease or recurrence of disease. This shows increased member awareness of the importance of oral health.
- It pays to see a dentist. EUTF Retirees have a lower rate of members with no prior visits than the HDS Book of Business and National Peers. Members with no prior visits incur \$29 to \$255 more dental costs than those with prior dental visits.

|                                                        | EUTF & HSTA VB Retirees |       |
|--------------------------------------------------------|-------------------------|-------|
|                                                        | 2024                    | 2025  |
| At Least One Routine Visit*                            | 74.2%                   | 74.2% |
| Routine Exam Two Years in a Row                        | 64.5%                   | 64.4% |
| Gum Disease Members with at Least Two Follow-up Visits | 74.3%                   | 74.4% |

Based on members continuously enrolled for 12 months in the plan.  
\*Routine care includes preventive and diagnostic services (routine exams, cleanings, perio maintenance, fluoride treatments, and sealants)



# HDS SMILEWell

Resource  
Library flyers:  
Vaping, Find a  
Dentist, From Mind  
to Mouth. Schedule  
a Dentist  
Appointment

January

Webinar:  
Glow Goals -  
Your Smile  
Journey Starts  
Today

June

Mailer:  
Sweepstakes  
Announcement  
and Schedule a  
Dental Check-  
in

October

Webinar:  
Heartfelt Smiles  
The vital  
connections  
between Oral  
Health & Heart  
Disease.

November

2025

March

Well  
Aware &  
Holomua  
Newsletter:  
Take Care  
of Your  
Smile

July

Mailer:  
Good  
Health  
Starts with  
Your Smile

October/November

Sweepstakes  
Activity: Smile,  
Steady,  
Adventure Ready!  
(Visit dentist &  
sign into HDS  
online account)

Redacted for the public | 11

[HAWAIIIDENTALSERVICE.COM/EUTF](https://HAWAIIIDENTALSERVICE.COM/EUTF)



E U T F   &   H S T A   V B   R E T I R E E S

# Annual Plan Maximum

| % of Members                                | EUTF & HSTA VB Retirees |              |
|---------------------------------------------|-------------------------|--------------|
|                                             | 2024                    | 2025         |
| \$2,000 Plan Maximum                        |                         |              |
| No Visits                                   | 25.1%                   | 24.7%        |
| Diagnostic & Preventive (D&P) Services Only | 35.3%                   | 35.6%        |
| Less than \$1,000                           | 25.6%                   | 24.2%        |
| \$1,000 to \$1,999                          | 10.0%                   | 10.5%        |
| Maximum Met \$2,000                         | 4.0% (3,060)            | 5.0% (3,926) |

*Based on members who are enrolled at any point in time in the plan.*

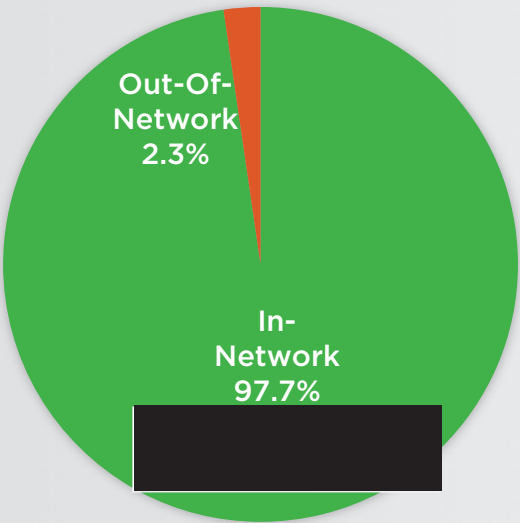
## Highlights

- 5.0% or 3,926 members reached their \$2,000 plan maximum, of which an average of \$1,173 were paid for Major Care services. The Basic Care plan cost share increase to 80% starting in 2025 caused more members to reach the plan maximum.
  - If the retiree members were not bound by their \$2,000 annual plan maximum, claims would have been \$913 over the plan maximum, on average, based on claim submissions.
- 
- The “No Visits” improved by 0.4% from 25.1% in 2024 to 24.7% in 2025.
  - The percent of members with D&P services only improved slightly from 35.3% to 35.6%.
  - About 84.5% of EUTF & HSTA members required less than \$1,000 in services.

# Network Utilization & Provider Discounts

## January 2025 -December 2025

Percentage of Member Visits



| CATEGORY                                         | IN-NETWORK   |       | OUT-OF-NETWORK |       | TOTAL        |       |  |
|--------------------------------------------------|--------------|-------|----------------|-------|--------------|-------|--|
|                                                  |              |       |                |       |              |       |  |
| Plan Pays                                        | \$36,879,400 | 39.5% | \$649,799      | 17.4% | \$37,529,198 | 38.6% |  |
| Patient Pays                                     | \$27,520,913 | 29.4% | \$3,059,293    | 81.7% | \$30,580,206 | 31.5% |  |
|                                                  |              |       |                |       |              |       |  |
| Submitted Less Provider Discount & Other Savings | \$64,400,312 |       | \$3,709,092    |       | \$68,109,404 |       |  |
| Patient Pays                                     | \$27,520,913 | 42.7% | \$3,059,293    | 82.5% | \$30,580,206 | 44.9% |  |

### Highlights

- 95% of Hawaii’s practicing dentists participate with HDS. EUTF & HSTA VB members also have access to thousands of dentists across the U.S. mainland through the Delta Dental network.
  - Out of all the members who visited a dentist, nearly 98% visited an In-Network Dentist.
-



# Mahalo for your time!

For more information, visit  
[HawaiiDentalService.com/EUTF](https://HawaiiDentalService.com/EUTF).



[HAWAIIIDENTALSERVICE.COM/EUTF](https://HAWAIIIDENTALSERVICE.COM/EUTF)



# EUTF & HSTA VB Retiree Utilization

Plan Year Ending  
12/31/2025

Presented by Monica Kim 05/19/2026

**PUBLIC**

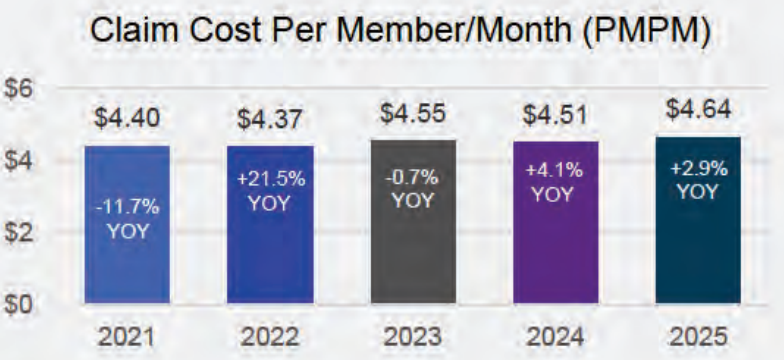
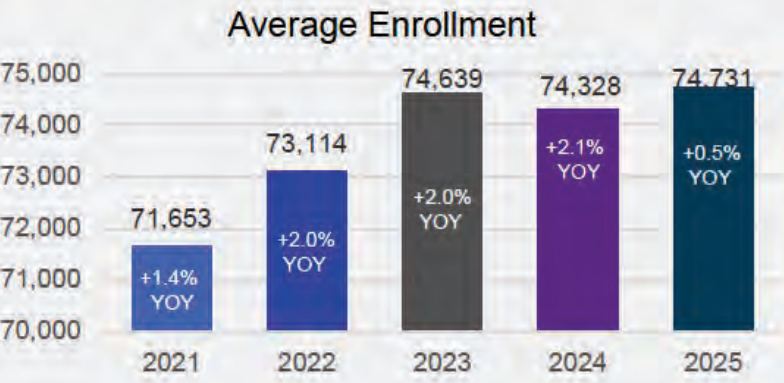


## Executive Summary

- **Average Enrollment** in 2025 increased by 0.5% over the prior year.
- **Number of Claims** in 2025 increased by 7.8% over 2024.
- **PMPM Claims Costs** in 2025 were up 2.9% or \$0.13, and Overall Claims Cost rose by 3.4%.
- **Eye Exams** continue to be the most frequently used service, reflected in a 30% utilization rate for 2025, and factors into the rise of PMPM Claims Cost in 2025.
- EUTF Retirees **preferred glasses over contacts** 70% to 30%, aligning with the plan's older demographic.
  - Progressive Lenses remain the most popular non-covered lens enhancement.
- **In-Network utilization** remains consistent at 93%, matching or exceeding Hawaii & National benchmarks.
  - Retirees predominantly utilize private practice doctors, reflecting a preference for continuity of care & local access.
- VSP's negotiated **provider discounts** on Usual & Customary charges for exams, lenses, non-covered lens enhancements and frames saved the EUTF Retiree Plan Costs and Retirees' Member Out-of-Pocket Costs over \$25M combined in 2025.

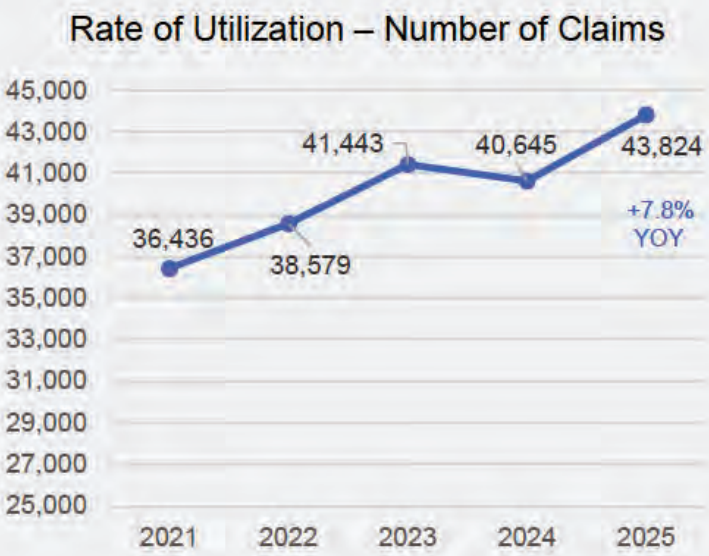


# EUTF Retirees - Utilization Review



VSP National BoB  
PMPM Claim Cost  
YoY Trend %

|          |  |
|----------|--|
| CY 2021: |  |
| CY 2022: |  |
| CY 2023: |  |
| CY 2024: |  |
| CY 2025: |  |

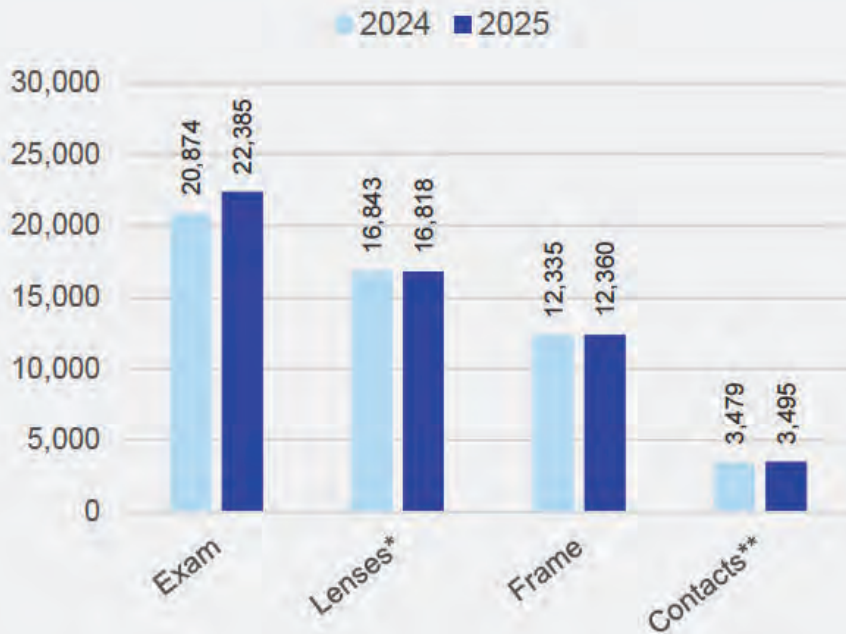


### Claims \$ by Plan Year

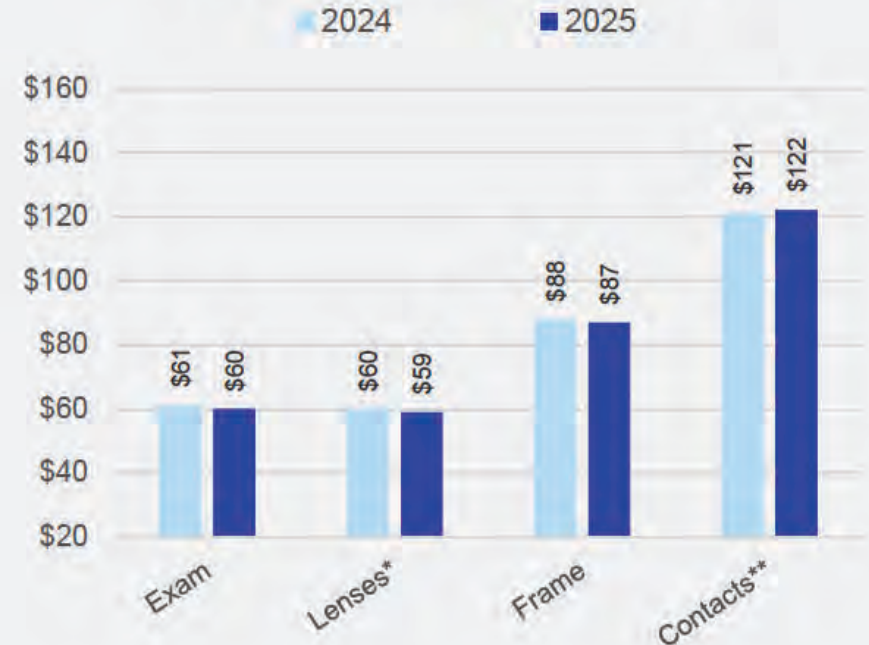
| Plan Year | Total Claims | YoY% Change |
|-----------|--------------|-------------|
| 2021      | \$3,781,934  | +23.90%     |
| 2022      | \$3,836,100  | +1.43%      |
| 2023      | \$4,079,651  | +6.34%      |
| 2024      | \$4,022,551  | -1.39%      |
| 2025      | \$4,160,914  | +3.44%      |

# EUTF Retirees – Vision Plan Usage & Cost by Type of Service

Number of Services



Average Claim Cost Paid by VSP



\*Lenses category considers Single Vision, Bifocal and Trifocal combined

\*\*Average Claim Cost for Contacts applies to Elective Contacts only.



## EUTF Retirees Plan Design Today

|                      | Service Frequency                                     | Copays                                           | Frame Allowance | Contact Lenses | Covered Lens Enhancements | Essential Medical Eye Care |
|----------------------|-------------------------------------------------------|--------------------------------------------------|-----------------|----------------|---------------------------|----------------------------|
| <b>VSP Signature</b> | Exam 12 months<br>Lenses 12 months<br>Frame 24 months | \$10 Exam<br>\$25 Glasses<br>(Lenses &/or Frame) | \$150           | \$130          | UV Protection             | \$20                       |

## Historical Plan Changes

**2019**

Added Walmart & Sam's Club  
to Network

**2020**

Added  
Standard Progressives

**2021**

Increased Frame Allowance to \$150  
Increased Contact Lens Allowance to \$130  
Separated Contact Exam & Lenses  
Maximum \$60 copay for Contacts Exam



## Eye Exam Benchmarking

|                                                                                             | 2021 | 2022 | 2023 | 2024 | 2025 |
|---------------------------------------------------------------------------------------------|------|------|------|------|------|
| Eye Exams – comparison of EUTF Retirees is against a broad, non-retiree specific population |      |      |      |      |      |
| EUTF Retirees                                                                               | 26%  | 27%  | 28%  | 28%  | 30%  |
| vs. VSP Hawaii BoB                                                                          | ■    | ■    | ■    | ■    | ■    |
| vs. VSP National BoB                                                                        | ■    | ■    | ■    | ■    | ■    |

### Ongoing Member Outreach

- VSP Diabetic Exam Reminder Letters – VSP sends monthly to members who haven't received an eye exam in the 14 months prior
- Annual EUTF Retiree Exam Reminder Mailings (every August)
- WellAware Articles promoting eye health topics (2025: Q1 and Q4)
- EUTF Sweepstakes promoting annual eye exams and vsp.com accounts (May)

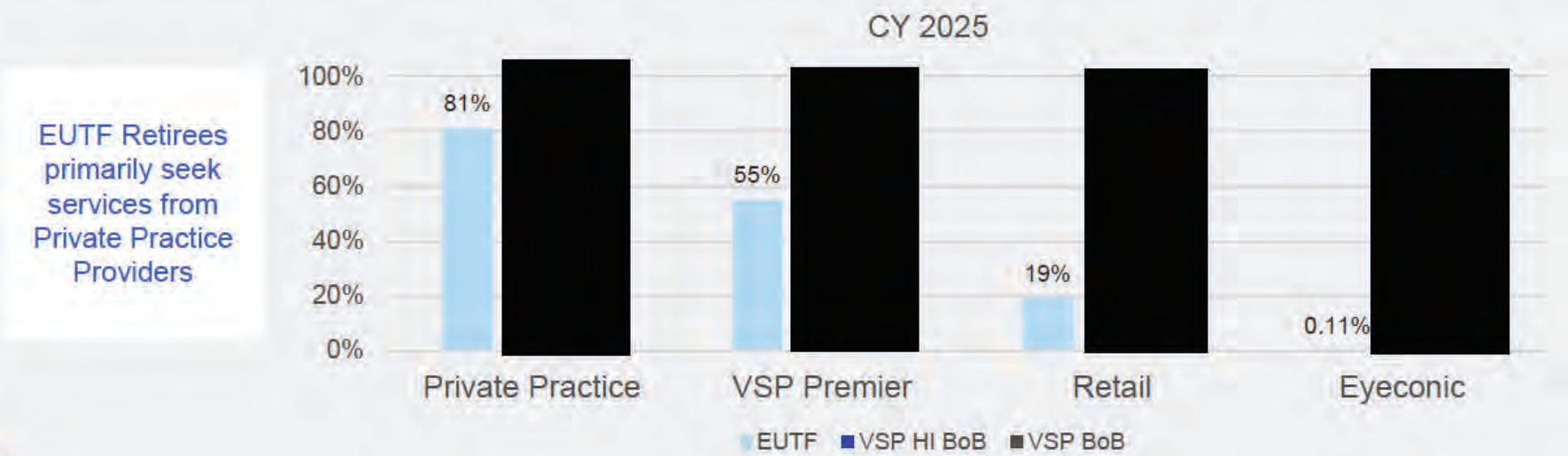
14,298

Diabetic  
Eye Exam Reminders  
sent to  
EUTF Retirees  
in 2025



# EUTF Retirees – Network Utilization

| In-Network         | 2021        | 2022        | 2023        | 2024        | 2025        |
|--------------------|-------------|-------------|-------------|-------------|-------------|
| EUTF Retirees      | 90%         | 91%         | 92%         | 93%         | 93%         |
| vs. Hawaii VSP BoB | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> |
| vs. VSP BoB        | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> |



# Eyewear At-A-Glance – Calendar Year 2025

|                                                                                                                                        |                                |                               |                               |
|----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|-------------------------------|-------------------------------|
| Member usage by percentage (%) between glasses or contacts and most popular lens enhancements selected for glasses                     |                                |                               |                               |
|                                                                                                                                        | <b>EUTF Retirees</b>           | <b>VSP Hawaii BoB</b>         | <b>VSP National BoB</b>       |
|                                                                                                                                        | Traditionalists (ages 80+) 27% | Traditionalists (ages 80+) 1% | Traditionalists (ages 80+) 1% |
|                                                                                                                                        | Baby Boomer (ages 61-79) 61%   | Baby Boomer (ages 61-79) 14%  | Baby Boomer (ages 61-79) 14%  |
|                                                                                                                                        | Generation X (ages 45-60) 7%   | Generation X (ages 45-60) 29% | Generation X (ages 45-60) 25% |
|                                                                                                                                        | 70%                            |                               |                               |
| <b>Contacts</b>                                                                                                                        | 30%                            |                               |                               |
| <b>Lens Enhancements</b>                                                                                                               | 61%                            |                               |                               |
| Listed in order of popularity                                                                                                          | Progressives*                  |                               |                               |
|                                                                                                                                        | —                              |                               |                               |
|                                                                                                                                        | 58%                            |                               |                               |
|                                                                                                                                        | Anti-Glare                     |                               |                               |
|                                                                                                                                        | —                              |                               |                               |
| <b>Members save an Average 40% off VSP Private Practice Providers' Usual &amp; Customary Charges for Non-Covered Lens Enhancements</b> | 56%                            |                               |                               |
|                                                                                                                                        | Polycarbonate                  |                               |                               |
|                                                                                                                                        | —                              |                               |                               |
|                                                                                                                                        | 41%                            |                               |                               |
|                                                                                                                                        | UV Protection                  |                               |                               |

\*Premium & Custom Progressives are not covered by EUTF, but member copay is between \$80-\$160 due to VSP's negotiated discounts off U&C at VSP In-Network Providers.



## VSP Value for EUTF Retirees

>\$13M

EUTF Retiree Plan  
Savings on  
Usual & Customary Charges

>\$12M

Retirees' Member  
Out-of-Pocket Savings on  
Usual & Customary Charges



## EUTF Retirees – Spend Less on Frames

### 2025 CY Benefits

#### Frame Allowance

\$150

#### Covered-In-Full Frames

24%

#### Average Out-of-Pocket

\$65

### Average Out-of-Pocket Spend by Retirees

**2021** \$41

**2022** \$46

**2023** \$53

**2024** \$60

YTD 2026 – 24% covered in full frames, Average OOP - \$65



# Thank You.

## Our Focus – Partners Like You.



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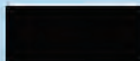
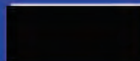
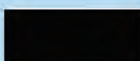
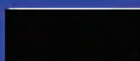
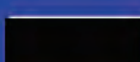
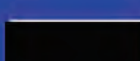
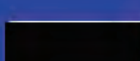
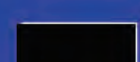
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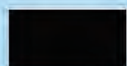
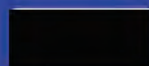
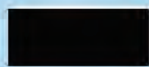
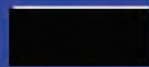
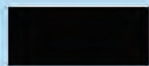
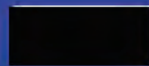
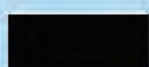
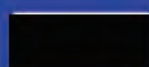
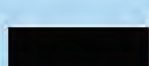
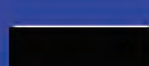
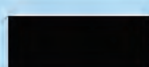
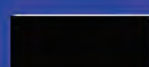
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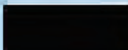
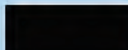
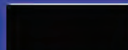
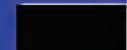
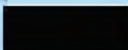
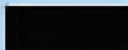
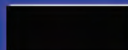
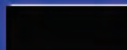
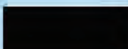
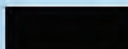
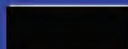
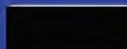
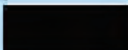
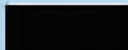
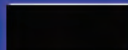
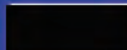
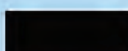
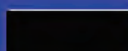
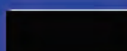
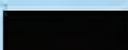
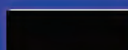
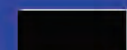
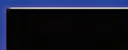
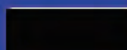
## Membership by Generation – EUTF Retirees v. VSP Hawaii BoB & VSP BoB

|                                    |                                                                                     | EUTF Retirees | VSP Hawaii BoB                                                                        | VSP BoB                                                                               |
|------------------------------------|-------------------------------------------------------------------------------------|---------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| Alpha Generation<br>2013 – Present |    | 0.41%         |    |    |
| Generation Z<br>1997 – 2012        |    | 3.49%         |    |    |
| Millennial<br>1981 – 1996          |    | 0.55%         |    |    |
| Generation X<br>1965 – 1980        |    | 7.30%         |    |    |
| Baby Boomer<br>1946 – 1964         |   | 61.07%        |  |  |
| Traditionalists<br>1922 – 1945     |  | 27.18%        |  |  |

## Eye Exams by Generation – EUTF Retirees v. VSP Hawaii BoB & VSP BoB

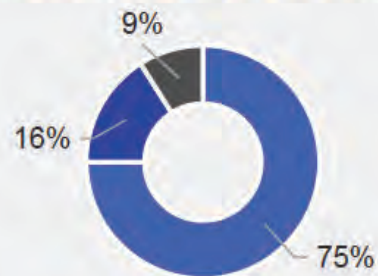
|                                                                                                                      | EUTF Retirees | VSP Hawaii BoB                                                                        | VSP BoB                                                                               |
|----------------------------------------------------------------------------------------------------------------------|---------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| Alpha Generation<br>2013 – Present  | 14.01%        |    |    |
| Generation Z<br>1997 – 2012         | 22.02%        |    |    |
| Millennial<br>1981 – 1996           | 15.11%        |    |    |
| Generation X<br>1965 – 1980         | 31.39%        |    |    |
| Baby Boomer<br>1946 – 1964          | 32.68%        |    |    |
| Traditionalists<br>1922 – 1945    | 23.65%        |  |  |
| Overall Population                                                                                                   | 29.59%        |  |  |

## Eyewear by Generation – EUTF Retirees v. VSP Hawaii BoB & VSP BoB

|                                                                                                                      | EUTF Retirees |          | VSP Hawaii BoB                                                                        |                                                                                       | VSP BoB                                                                               |                                                                                       |
|----------------------------------------------------------------------------------------------------------------------|---------------|----------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
|                                                                                                                      | Glasses       | Contacts | Glasses                                                                               | Contacts                                                                              | Glasses                                                                               | Contacts                                                                              |
| Alpha Generation<br>2013 – Present  | 84.00%        | 16.00%   |    |    |    |    |
| Generation Z<br>1997 – 2012         | 36.77%        | 63.23%   |    |    |    |    |
| Millennial<br>1981 – 1996           | 52.05%        | 47.95%   |    |    |    |    |
| Generation X<br>1965 – 1980         | 48.74%        | 51.26%   |    |    |    |    |
| Baby Boomer<br>1946 – 1964         | 68.48%        | 31.52%   |   |   |   |   |
| Traditionalists<br>1922 – 1945    | 92.06%        | 7.94%    |  |  |  |  |
| Overall Population                                                                                                   | 69.95%        | 30.05%   |  |  |  |  |

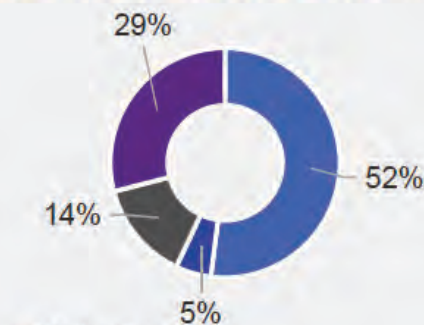
# EUTF Retirees – Eye Health Management / Healthy Innovations

EUTF Retiree Data  
Diabetes & Eye Disease



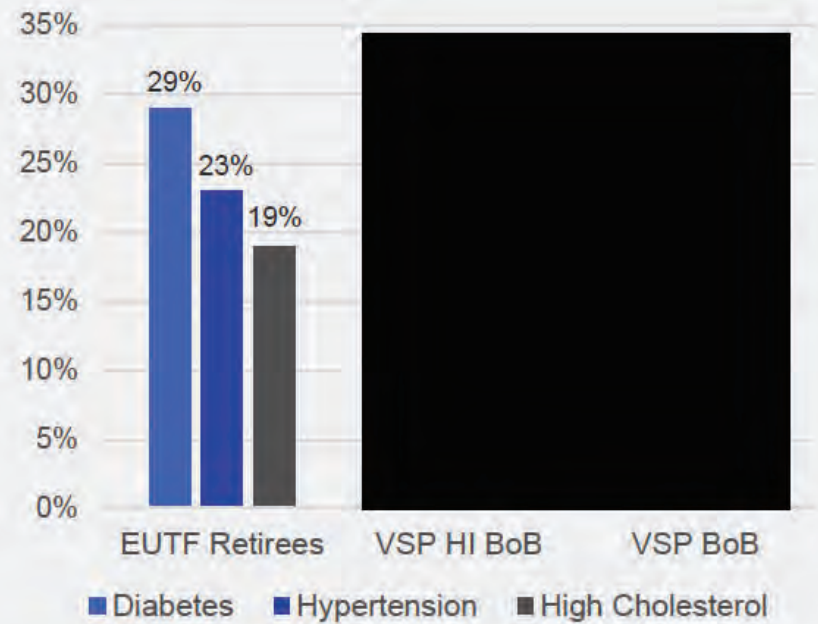
- Diabetes w/No Eye Disease
- Diabetes w/Other Conditions
- Diabetes & Retinopathy

EUTF Retiree Data  
Diabetes & Chronic Conditions



- Diabetes Only
- Diabetes & High Cholesterol
- Diabetes & Hypertension
- Diabetes w/High Cholesterol & Hypertension

Member Health  
EUTF Retiree v. VSP HI BoB & VSP BoB



Data above is only available as “point in time,” run on April 16, 2026.

# Memorandum

To: The Board of Trustees  
Hawaii Employer-Union Health Benefits Trust Fund  
From: Troy Tomita, Kaiser Permanente   
Date: May 19, 2026  
Re: 2027 Benefit Changes

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## **Non-Emergency Medical Transportation (NEMT)**

Kaiser Permanente Hawaii is adding coverage for non-emergency medical transportation (NEMT) in a licensed gurney van or wheelchair van.

This service is for members with mobility issues who are not safe for transportation in a privately-owned vehicle from an acute or post-acute setting. NEMT differs from ground ambulance service in that it does not include basic life support, advanced life support, or critical care transport services. NEMT is not used in emergency situations; emergencies require ambulance services. This is an enterprise-wide change and will impact both EUTF Retiree and Active members.

### **Current Benefit:**

NEMT is not a covered benefit, however as a courtesy to our members we are currently coordinating NEMT services and absorbing the cost for our members as this ensures patient safety, eases the transition between different levels of care and optimizes hospital resources.

### **Proposed Benefit:**

Upon EUTF's 2027 contract renewal, we are proposing to add post-discharge coverage for a licensed stretcher/gurney van or wheelchair van for medically necessary, non-emergency transportation to home or skilled nursing facility (SNF) immediately following an inpatient hospitalization, emergency department (ED), ambulatory care center (ACC), Clinical Decision Unit (CDU), Advanced Urgent Care (AUC), or SNF encounter when ordered by a network provider.

Post-discharge NEMT requires medical necessity and may only be ordered by an attending physician or network provider. This benefit is not self-service for members. Kaiser Permanente physicians will request NEMT for patients that are ready to discharge and not physically or mentally able to use a sedan for transportation to home or a lower or higher level of care facility. The post-discharge NEMT coverage will be a \$0 copay for the member.

### **Reason:**

We are proposing this enterprise-wide plan change so that coverage of this service is accurately reflected in the plan design and claims utilization data.

### **Rate impact:**



  
**Plans Impacted:**

- EUTF KPSA and non-Medicare retiree plans effective 1/1/27
- HSTA VB KPSA and non-Medicare retiree plans effective 1/1/27
- EUTF active comprehensive and standard plans effective 7/1/27
- HSTA VB active plan effective 7/1/27

**Segal Recommendation:**

Coverage for NEMT among EUTF's peers is more prominent in the Medicare plans. About half of the active and non-Medicare retiree programs cover this. HMSA's non-EUTF MA programs currently cover NEMT and HMSA is expected to expand the benefit to their commercial plans to meet Prepaid requirements. EUTF is exempt from that requirement.

We would expect utilization of this benefit to be low and not have a meaningful cost impact to the EUTF plans.

Based on the favorable impact to support members that may need to be transported between facilities or home with low cost impact, Segal recommends implementing the coverage for non-emergency medical transport.

**100-Day Prescription Supply****Current Benefit:**

Currently Medicare members are allowed to receive up to a 90-day supply of maintenance medications. The copay is three times the 30-day copay at retail and two times the 30-day copay at mail. Members are generally allowed to refill their maintenance medication once 80% of their medication is used. This is tracked through our kp.org app where members are allowed to order their prescriptions 72 days from their last refill.

**Proposed Benefit:**

Effective 1/1/27, Kaiser Permanente Medicare plans will allow members to receive up to a 100-day supply of most maintenance medications. This is an enterprise-wide change for all Medicare members. The copay for a 100-day supply will be the same as it was for a 90-day supply.

**Reason:**

We are making this change to enhance the overall Medicare member experience by reducing the number of pharmacy visits needed for maintenance medications, supporting medication adherence for chronic conditions, and providing greater convenience.

**Rate impact:**  
**Plans Impacted:**

- EUTF KPSA retiree plan effective 1/1/27
- HSTA VB KPSA retiree plan effective 1/1/27

**Segal Recommendation:**

The increase from 90-day to 100-day supply for maintenance medications is not a Medicare-wide rule, however many Medicare Advantage (MA) programs have started to offer this enhancement, including HMSA's Akamai Advantage program and the majority of EUTF's State peers' MA plans.

Although there is a cost impact for a member to receive 40 additional days of medication (4 fills per year), this plan is community rated, so utilization does not directly impact EUTFs rates.

Based on the favorable impact of reducing pharmacy visits needed for maintenance medications in your Medicare population, along with no significant cost impact to EUTF, Segal recommends implementing the 100-day prescription supply benefit.

**PUBLIC**

# **HMSA Primary Care Payment Model Changes**

## **EUTF Benefits Committee**

May 19, 2026

Presenter: Mark Nishimura, VP Actuarial & Underwriting



An Independent Licensee of the Blue Cross and Blue Shield Association

# For today

Sharing an update on the  
HMSA primary care payment  
model changes

- **Primary Care Payment Model Reset Summary**
- **Current Model vs. Fee for Service (FFS) Reset**
- **Primary Care Physician Costs**
- **Provider Quality Scores**
- **EUTF Financial Impact**
- **Key Risks & Mitigation Considerations**
- **What to Expect Next**

# Primary Care Payment Model Reset Summary

Why action is needed, what is changing, and how HMSA is positioning for the future



## WHAT WAS WORKING

*Pre-Pandemic*

### Primary Care Payment Model (PCPM)

- Introduced as a pilot in 2016 and expanded across the primary care network by 2018
- Designed to strengthen the Primary Care Provider (PCP)-member relationship and improve care coordination
- Delivered measurable quality improvements
- Enabled non-visit-based care (phone, email, text, virtual)

***The outcome was a strong foundation for quality and engagement***



## WHAT CHANGED

*Post-Pandemic Reality*

### Care delivery patterns shifted following COVID-19

- Patients delayed care, urgent care and emergency room visits increased
- Members experienced challenges scheduling PCP visits
- Due to lower PCP visit volume, PMPM model is less effective
- Sufficient time has passed to confirm this reflects a sustained shift rather than a temporary rebound.

***The existing model no longer fully reflects today's access and utilization dynamics***



## WHAT HMSA IS DOING NOW

*Reset & Path Forward*

### Primary Care Payment Model Reset

- Medicare Advantage transitioned to FFS in Sep. 2025.
- Transitioning commercial and QUEST PCPs to fee-for-service (FFS) reimbursement.
- This reset establishes a current, accurate baseline of utilization & cost
- Improves data integrity to inform future value-based models that can span beyond primary care to include specialty care, facility, and ancillary services.

***Aligns incentives with access, outcomes, and long-term system sustainability***

**This reset is a deliberate, stabilizing step that preserves quality gains and positions HMSA to design the next generation of payment models based on today's care landscape.**

# Current Model vs. Fee for Service (FFS) Reset

This transition is necessary to establish a baseline and ensure our data accurately reflects today’s health landscape, enabling development of future payment models.

HMSA will reset and adjust the Primary Care Payment Model (PCPM) program. As a result, HMSA will pay Fee for Service (FFS) reimbursement for participating primary care providers (PCPs) instead of a per member, per month (PMPM) payment.

Additionally, quality performance measures will be streamlined to focus on areas with the greatest impact on member outcomes while simultaneously reducing administrative burden on providers:

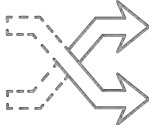
**Adult Quality Measures**

- Controlling Blood Pressure
- Glycemic Status for Patients With Diabetes (Glycemic Status < 8)
- Screening for Depression and Follow-up Plan

**Pediatric Quality Measures**

- Child and Adolescent Well-Care Visits
- Well-child Visits in the First 30 Months of Life
- Well-child Visits in the First 15 Months of Life
- Childhood Immunization Status
- Screening for Depression and Follow-up Plan

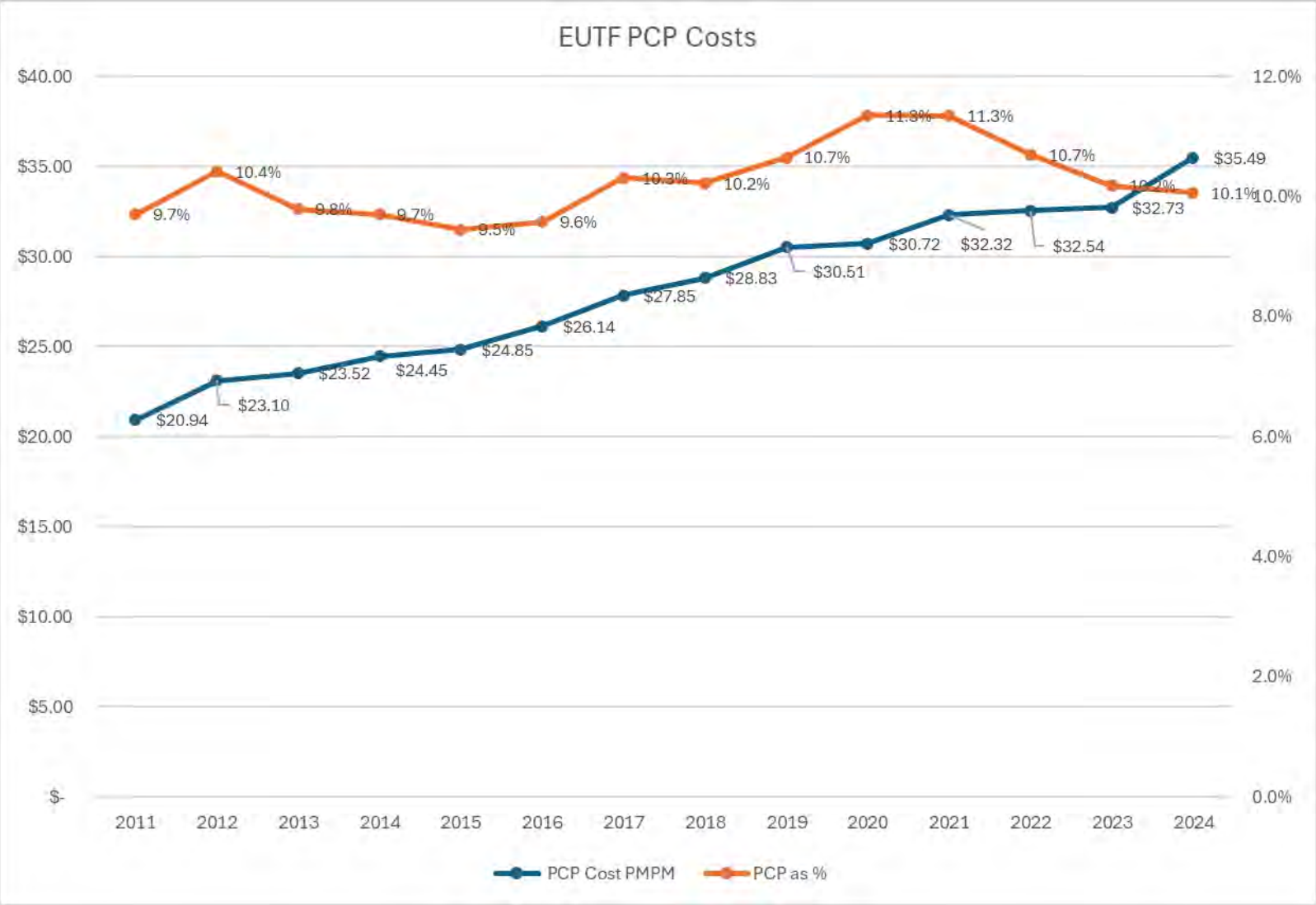
| CURRENT STATE                                                                         |                           | FFS RESET                                                                                          |
|---------------------------------------------------------------------------------------|---------------------------|----------------------------------------------------------------------------------------------------|
| PCPs are reimbursed with a <b>PMPM</b> (i.e., monthly fee for each attributed member) | <b>PCP REIMBURSEMENT</b>  | PCPs will be paid <b>FFS*</b> through claims (i.e., fee per eligible service provided and billed). |
| <b>10 adult</b> quality measures<br><b>6 pediatric</b> quality measures               | <b>QUALITY MEASURES</b>   | <b>3 adult</b> quality measures<br><b>5 pediatric</b> quality measures                             |
| PMPMs paid based on <b>attestation-based</b> attribution panel                        | <b>ATTRIBUTION</b>        | Quality PMPM paid on <b>claims-based</b> attribution                                               |
| <b>Advanced</b> payments                                                              | <b>TIMING OF PAYMENTS</b> | <b>Retrospective</b> payments                                                                      |



**TRANSITION & OPERATIONAL READINESS**

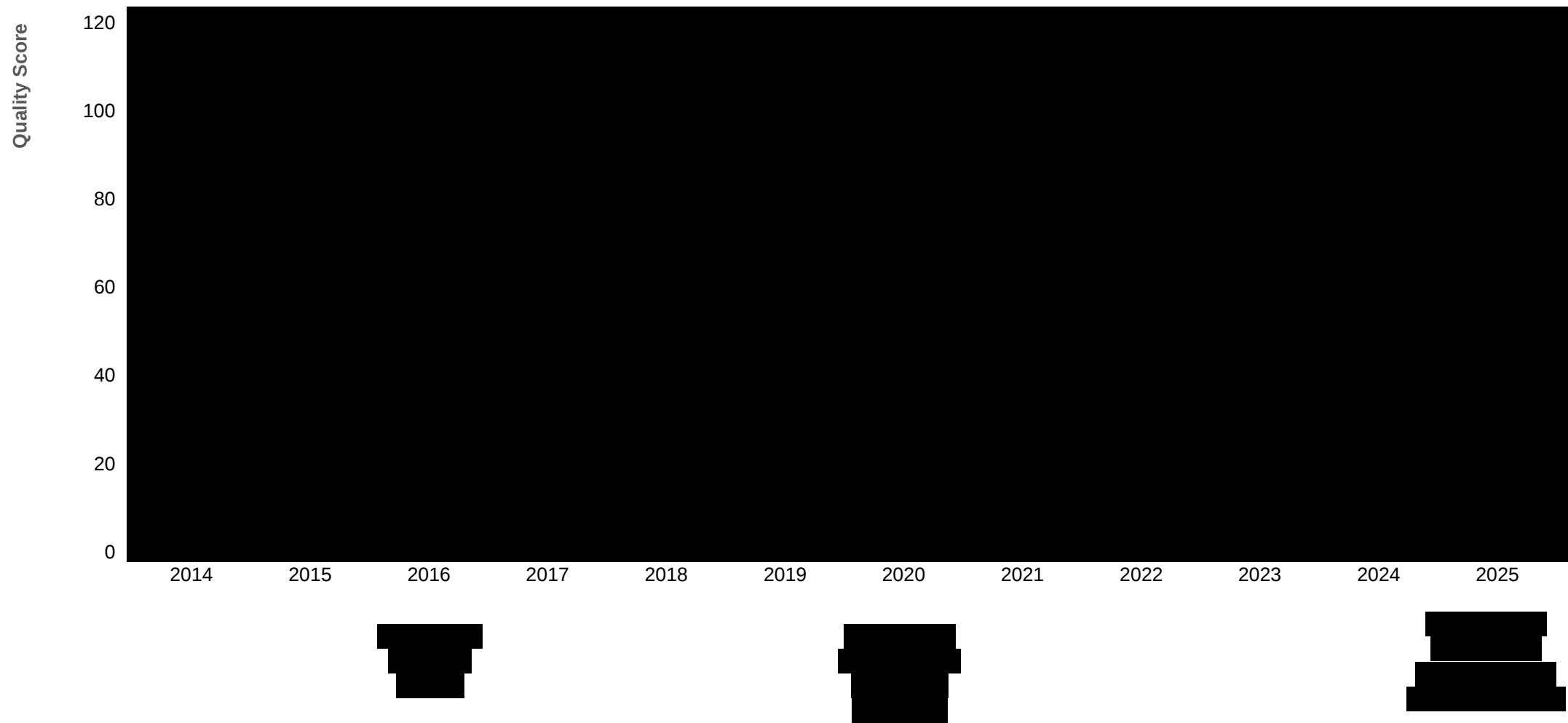
- Implementation of the changes is scheduled to be effective **July 1, 2026**.
- HMSA has initiated discussions with provider organizations (POs) to inform and provide proposed changes; formal notification was delivered on **May 1, 2026**.
- HMSA will monitor operational and utilization impacts during the transition and coordinate with provider organizations to support PCPs as implementation proceeds.

# Primary Care Physician Costs



Our Medicare primary care payment model switched to fee for service in September 2025. [REDACTED]  
[REDACTED] As the model stabilizes and other lines of business move to fee for service, further changes to utilization are still uncertain.

# Provider Quality Scores



# EUTF Financial Impact

While near-term financial impact is uncertain, HMSA will monitor utilization and cost experience as the transition progresses.



## EXPECTED FINANCIAL SIGNALS

- The financial impact cannot be determined at this time as utilization patterns evolve during the transition
- Primary care reimbursement will shift from per member per month (PMPM) to FFS, resulting in lower unit payments, with overall impact dependent on utilization response



## MONITORING AND OVERSIGHT

- Finance and analytics teams are evaluating multiple scenarios and monitoring utilization and spend trends on an ongoing basis
- Ongoing monitoring throughout the transition and updates to be provided as patterns stabilize



## QUALITY PERFORMANCE ALIGNMENT

- Quality measures have been streamlined and aligned with EUTF priorities and performance guarantees
- Provider performance continues to be measured against defined quality standards, with financial incentives contingent on demonstrated results.

# Key Risks & Mitigation Considerations

| Risk Area                                        | Risk                                                                                                                                                                                                                                                                                                                                        | How HMSA is Managing It                                                                                                                                                                                                                                                              |
|--------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Provider Readiness &amp; Financial Impact</b> | <ul style="list-style-type: none"> <li>Some PCPs may experience changes in payment timing or revenue under FFS, depending on practice patterns and utilization response.</li> </ul>                                                                                                                                                         | <ul style="list-style-type: none"> <li>Advance provider notification and engagement through POs</li> <li>Monitoring provider experience during Q3-Q4 2026 to support PCPs during the transition</li> <li>Transition support program to ensure network adequacy and access</li> </ul> |
| <b>Financial Impact &amp; Cost Volatility</b>    | <ul style="list-style-type: none"> <li>Near-term financial impact is uncertain as utilization patterns adjust following implementation.</li> </ul>                                                                                                                                                                                          | <ul style="list-style-type: none"> <li>Finance and analytics teams modeling multiple scenarios</li> <li>Active monitoring of utilization and spend trends as experience stabilizes</li> </ul>                                                                                        |
| <b>Member Impact &amp; Access</b>                | <ul style="list-style-type: none"> <li>Risks of providers dissatisfaction with payment model changes</li> <li>Risk of short-term disruption or confusion during transition, if not well managed.</li> <li>Members will experience an increase in the amount of their coinsurance on outer islands due to fee schedule increases.</li> </ul> | <ul style="list-style-type: none"> <li>Actively monitor PCP access and share escalation process for hardship to ensure access</li> <li>Monitor primary care visits, urgent care, and ER utilization</li> </ul>                                                                       |
| <b>Quality, Performance &amp; Data Integrity</b> | <ul style="list-style-type: none"> <li>Streamlined measures may cause other previously included measure performance to decline.</li> </ul>                                                                                                                                                                                                  | <ul style="list-style-type: none"> <li>Close monitoring of all provider quality performance measures.</li> <li>Quality measures remain in place and aligned to EUTF priorities</li> </ul>                                                                                            |

# What to Expect Next



## Provider & Stakeholder Communications

- Provider notification was sent out on May 1, 2026, outlining upcoming payment model changes
- Outreach has been coordinated with provider organizations to support consistent, clear messaging
- Internal readiness activities aligned across operations, finance, and analytics



## Implementation

- Payment model changes are effective July 1, 2026 for applicable providers
- Transition supported through established operational and provider support processes



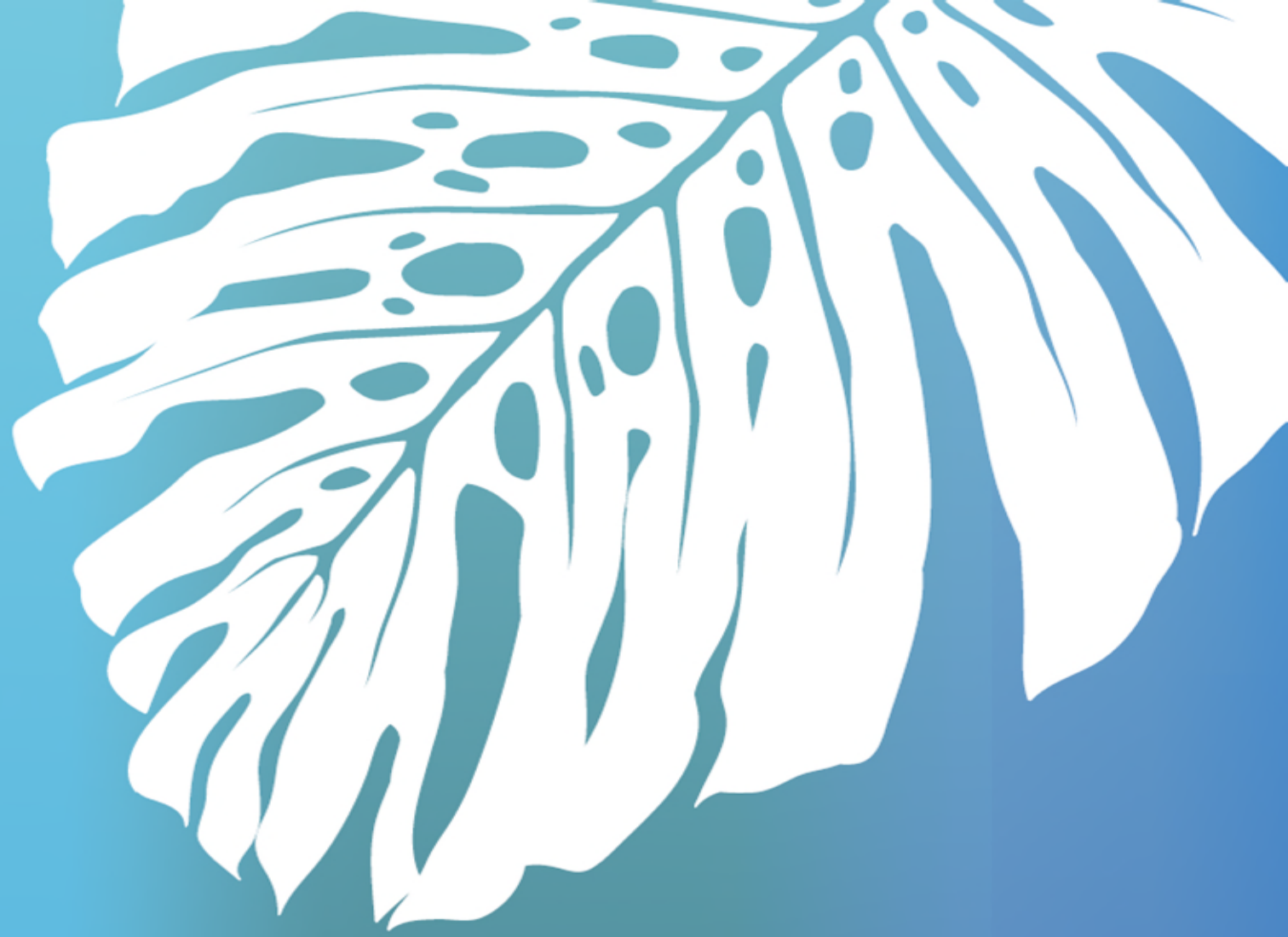
## Monitoring & Stabilization (Q3-Q4 2026)

- Ongoing monitoring of:
  - Primary care, urgent care, emergency department utilization, and other key metrics
  - Operational impacts and provider experience
- Early experience will help identify where further attention may be needed during the transition



## Evaluation & Assessment (2027)

- Continued evaluation of utilization patterns, quality performance, and financial experience
- Re-baselined data will be used to inform future payment model design across the continuum of care



*Mahalo*



State of Hawaii:  
Employer-Union Health Benefits Trust Fund

# Annual Retiree Report

May 19, 2026

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**PUBLIC**



# Agenda

**Executive Summary**

**Cost, Premium and Membership**

**Condition and Risk Distribution**

**Categories of Focus**

**Looking Ahead**

*Summary of Non-Medicare and Medicare Retiree experience to help understand current performance and identify where focused attention may most effectively improve the plan.*

*Medical and pharmacy claims and enrollment benchmarks are from Segal's Health Analysis of Plan Experience (SHAPE) data warehouse based on all Non-Medicare and Medicare populations with credible experience for the comparison periods. Capitation is excluded.*

*Current claim period: January 1, 2025 – December 31, 2025*

# Executive Summary



**Trend - Non-Medicare plans** are beneath the benchmark which reflects EUTF's lower disease burden. HMSA Medicare is higher than the benchmark due primarily to a greater disease burden and incident rate of comorbidities.



**Membership** - As the Non-Medicare population is expected to decrease relative to the overall retiree population, there will be net lower cost to EUTF as Medicare picks up a larger portion of the overall Retiree program claims cost.



**Condition Prevalence** - EUTF continues to have a higher prevalence rate of diabetes relative to the SHAPE benchmark. EUTF is in line, both in carrier program management and participation, with other peer state retiree plans.



**Comorbidity Distribution** - There has been stability in the overall breakdown of comorbidity distribution over the last two years, indicating no sharp increases in disease progression due to gains in preventing disease.



**Claims Distribution**- Have HMSA confirm that any changes to HMSA's Care Management model continues to be able to address senior specific needs.

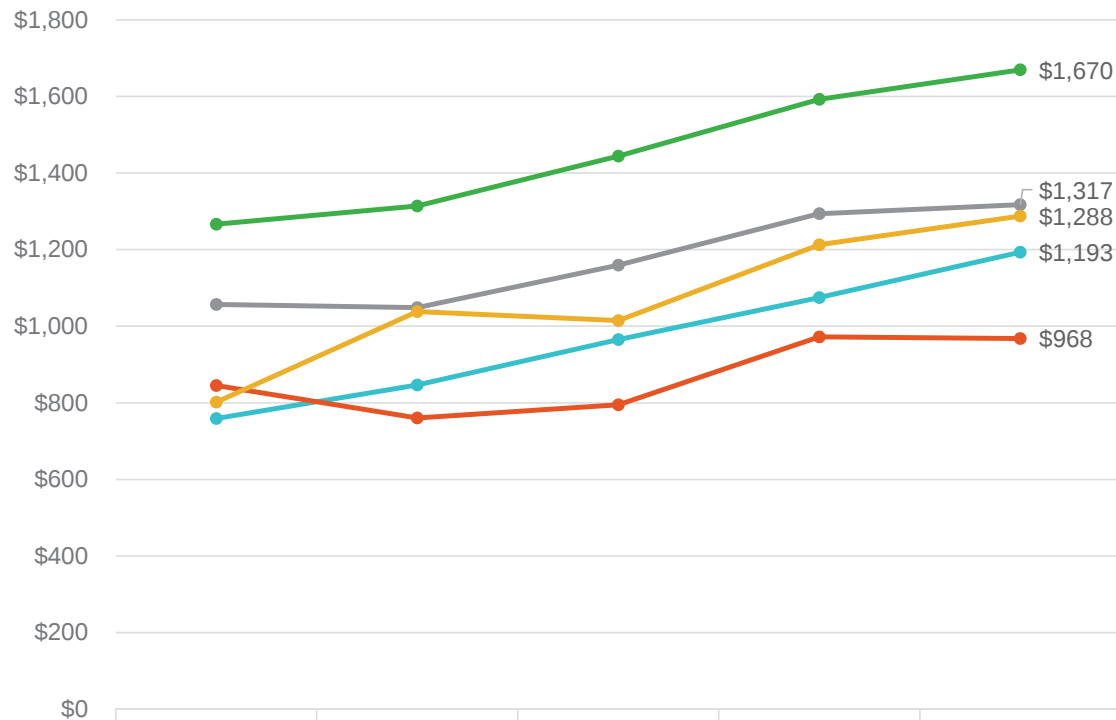


**Medical Specialty** - EUTF inpatient site of service spend for medical pharmacy claims is a higher proportion of overall site of service cost versus benchmark. Have HMSA validate they are directing members to the optimal site of service.

# | Cost, Premium and Membership

# Allowed Per Member Per Month Cost

## Medical and Pharmacy



- Allowed cost is total cost of care including plan paid, member paid, and third party (e.g., Medicare) paid.
- Kaiser and Humana do not provide financial data for Medicare Advantage plans.
- Dollars shown are not adjusted for Medicare payments.
- **Insight:** The Non-Medicare plans are beneath the benchmark which reflects EUTF's lower disease burden.
- **Insight:** EUTF's HMSA Medicare plan has a higher disease burden and incident rate of comorbidities than the benchmark, which drives the difference. The plan also has more generous coverage because of the plan's coordination with Medicare.

|                        | CY21    | CY22    | CY23    | CY24    | CY25    | YoY Trend (24/25) | Annualized Growth Rate |
|------------------------|---------|---------|---------|---------|---------|-------------------|------------------------|
| Non-Medicare HMSA      | \$759   | \$846   | \$965   | \$1,075 | \$1,193 | 11.0%             | 12.0%                  |
| Non-Medicare Kaiser    | \$845   | \$760   | \$795   | \$972   | \$968   | -0.5%             | 3.4%                   |
| Non-Medicare Benchmark | \$1,057 | \$1,049 | \$1,160 | \$1,294 | \$1,317 | 1.8%              | 5.7%                   |
| Medicare HMSA          | \$1,267 | \$1,314 | \$1,444 | \$1,593 | \$1,670 | 4.8%              | 7.1%                   |
| Medicare Benchmark     | \$802   | \$1,038 | \$1,015 | \$1,213 | \$1,288 | 6.2%              | 12.6%                  |

# Premiums

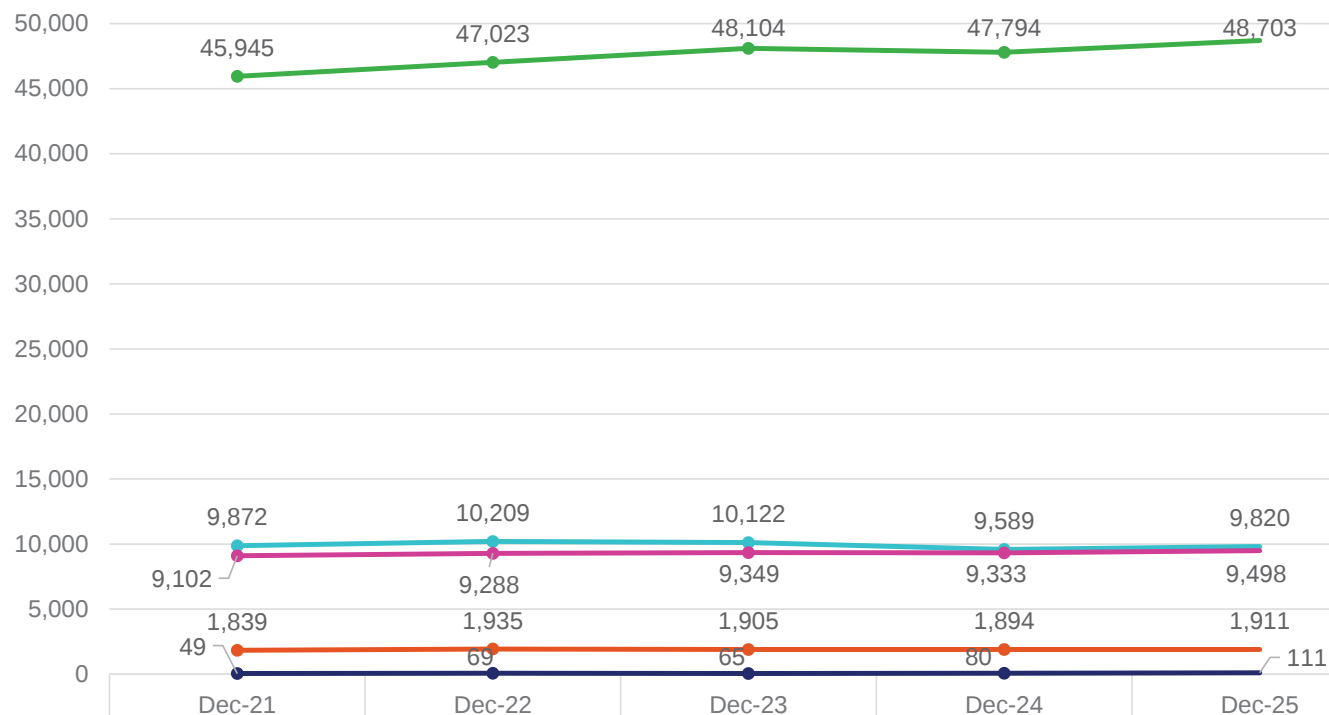
## Medical and Pharmacy Single Retiree Premiums



- Despite the total allowed cost for the HMSA Medicare plan being approximately 40% higher than the non-Medicare plan, the premium is approximately half.
- **Insight:** The Medicare plans have lower cost and more moderate pricing increases compared to the commercial plans because of coordination with Medicare and enhanced subsidies in the EGWP.

|                         | CY22  | CY23  | CY24  | CY25  | CY26  | YoY Trend (25/26) | Annualized Growth Rate |
|-------------------------|-------|-------|-------|-------|-------|-------------------|------------------------|
| HMSA + CVS Non-Medicare | \$804 | \$760 | \$826 | \$924 | \$987 | 6.8%              | 5.3%                   |
| Kaiser Non-Medicare     | \$774 | \$728 | \$763 | \$789 | \$816 | 3.5%              | 1.3%                   |
| HMSA + SSI Medicare     | \$481 | \$473 | \$487 | \$473 | \$464 | -1.9%             | -0.9%                  |
| Kaiser Medicare         | \$469 | \$441 | \$466 | \$481 | \$498 | 3.5%              | 1.5%                   |
| Humana + SSI Medicare   | \$267 | \$283 | \$287 | \$240 | \$210 | -12.7%            | -5.9%                  |

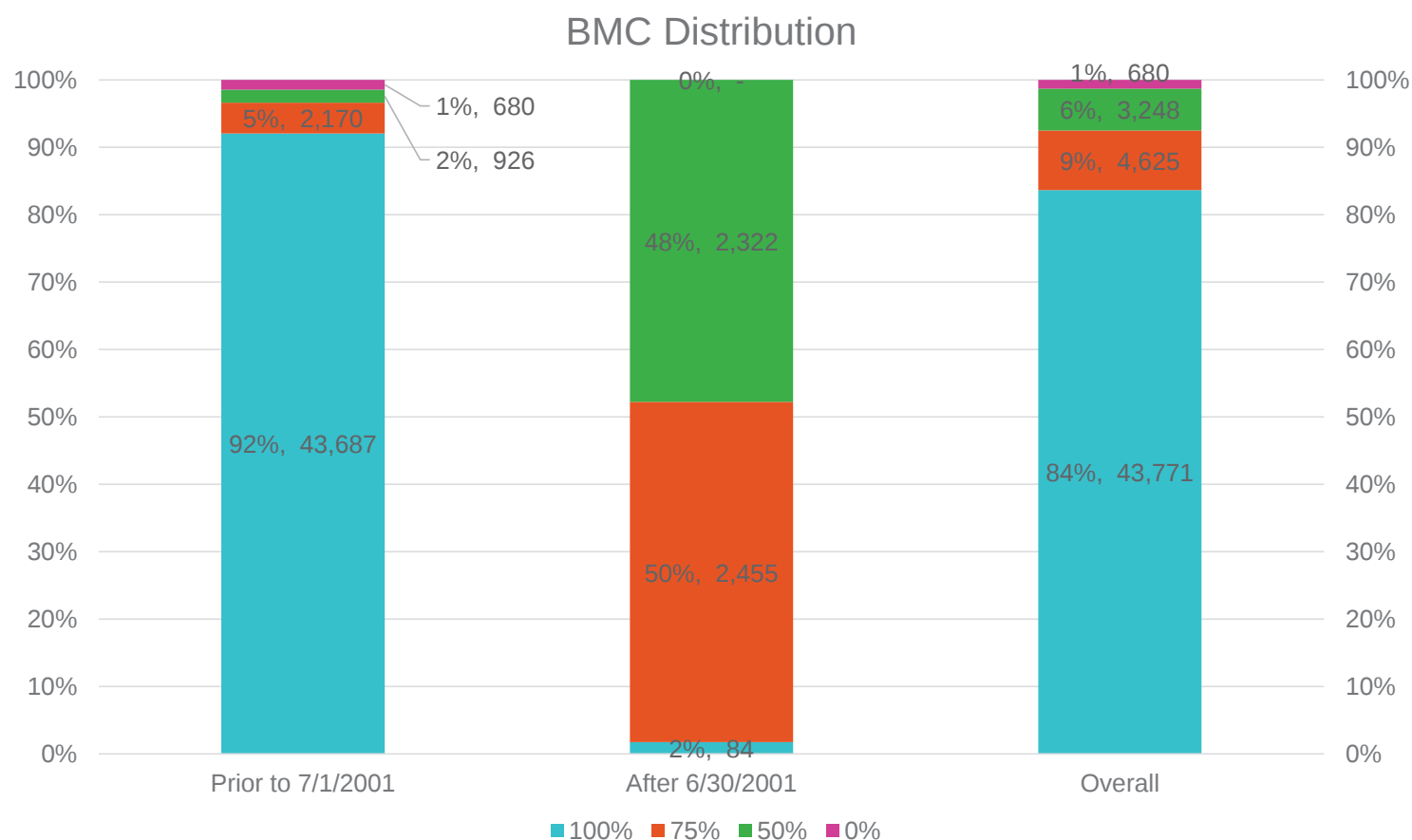
# Medical Membership



- Enrollment is measured as of December of the reference year.
- There continues to be a drop in the total Non-Medicare population relative to the overall population.
- Members with Medicare status will result in lower net cost to the plan overall.
- **Insight:** Most retirees do not have a premium cost share, so there is no pricing sensitivity shown among the population.

|                     | Dec-21 | Dec-22 | Dec-23 | Dec-24 | Dec-25 | YoY Trend (24/25) | Annualized Growth Rate |
|---------------------|--------|--------|--------|--------|--------|-------------------|------------------------|
| Non-Medicare HMSA   | 9,872  | 10,209 | 10,122 | 9,589  | 9,820  | 2.4%              | -0.1%                  |
| Non-Medicare Kaiser | 1,839  | 1,935  | 1,905  | 1,894  | 1,911  | 0.9%              | 1.0%                   |
| Medicare HMSA       | 45,945 | 47,023 | 48,104 | 47,794 | 48,703 | 1.9%              | 1.5%                   |
| Medicare Kaiser     | 9,102  | 9,288  | 9,349  | 9,333  | 9,498  | 1.8%              | 1.1%                   |
| Medicare Humana     | 49     | 69     | 65     | 80     | 111    | 38.8%             | 22.7%                  |

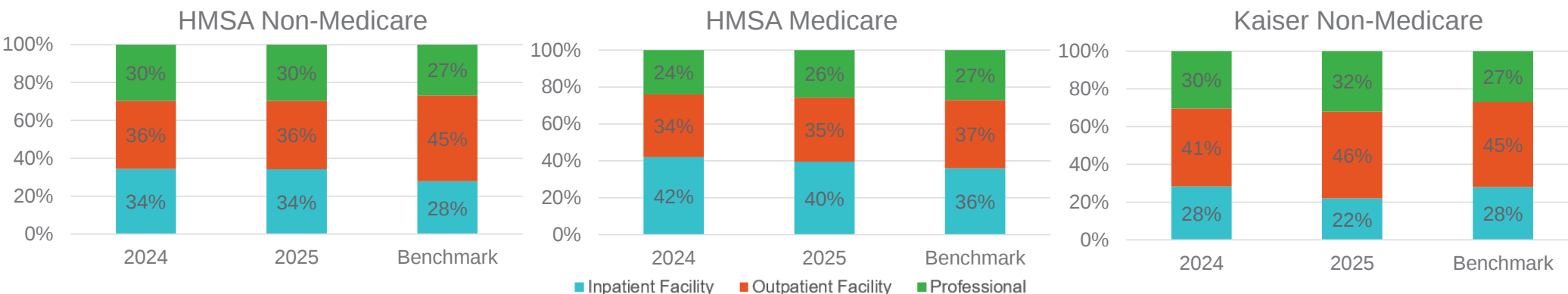
# Retiree Subsidy Distribution



- The current BMC distribution of retirees is consistent between non-Medicare and Medicare enrollment.
- **Insight:** The majority, including 75% BMC, do not pay premiums for retiree healthcare.
- **Future consideration:** Most current active employees will receive benefits based on self BMC. The transition to the self BMC benefit will occur over the next 25-30 years.

# | Condition and Risk Distribution

# Site of Care Cost Distribution

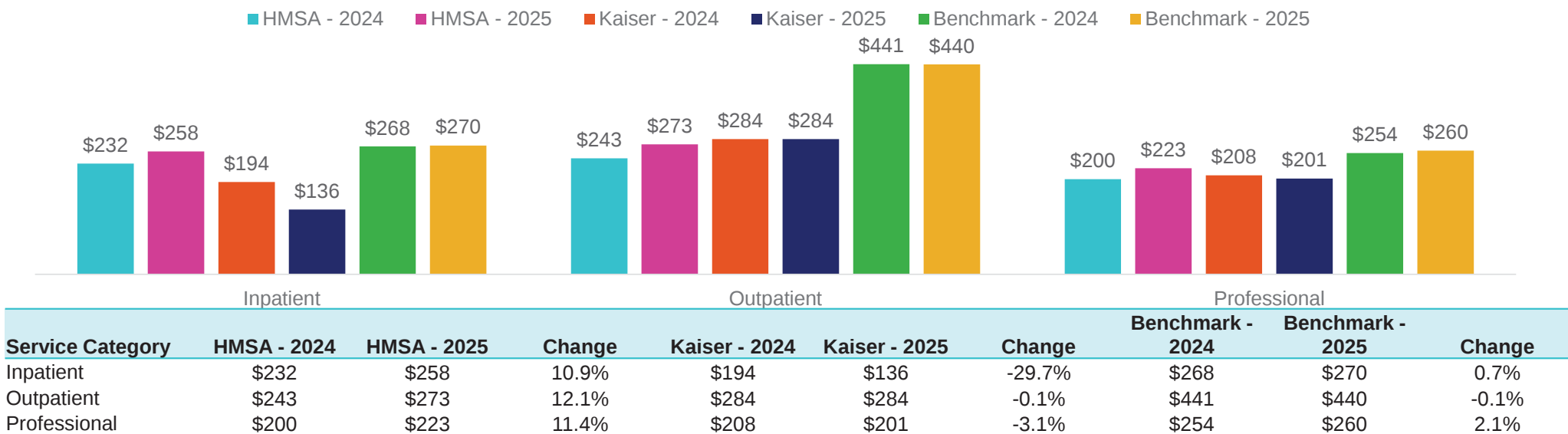


- HMSA has had a stable distribution of cost over the last two years.
- HMSA has a higher spend in inpatient facility relative to the benchmark.
  - Continued efforts can be made to ensure managed members are receiving care at proper facility settings by requesting supplemental reporting from HMSA on inpatient cost drivers.
  - Ensure HMSA is identifying geographical areas where there is a lack of outpatient facilities that is resulting in higher inpatient facility utilization so the EUTF can identify if additional action is warranted.
- Kaiser has had variation in mixture over the last two years, which can be attributable in part to the smaller population size.
- Kaiser has a higher percentage of spend in the professional category relative to the benchmark which aligns with their member management style.

# Site of Care Cost Distribution

## Non-Medicare Retirees – PMPM

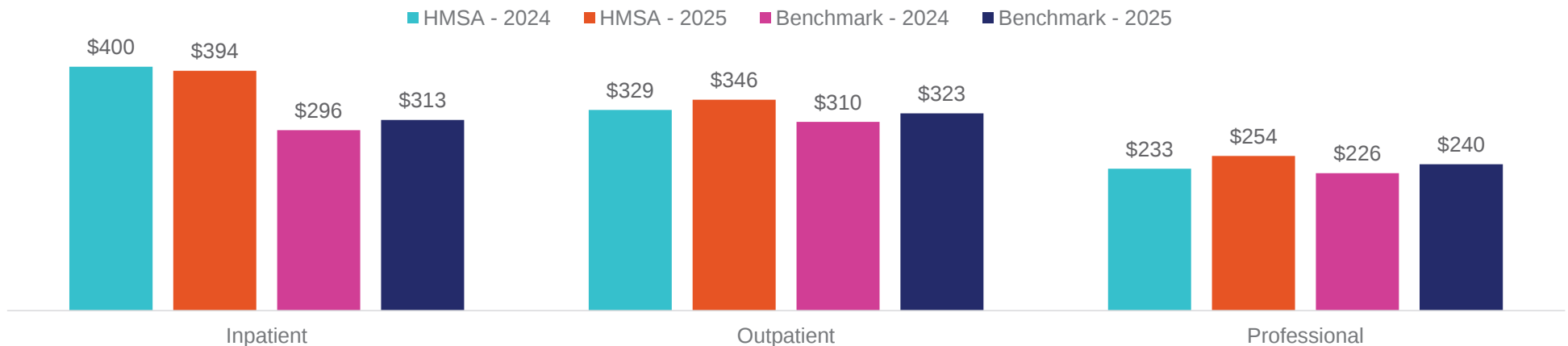
HMSA and Kaiser Non-Medicare Retirees



- EUTF’s medical cost distribution is shown by service category on a PMPM basis and then compared with the benchmark.
- For HMSA non-Medicare enrollees, cost increases were similar between inpatient facility, outpatient facility, and professional costs.

# Site of Care Cost Distribution Medicare Retirees – PMPM

## HMSA Medicare Retirees



| Service Category | HMSA - 2024 | HMSA - 2025 | Change | Benchmark - 2024 | Benchmark - 2025 | Change |
|------------------|-------------|-------------|--------|------------------|------------------|--------|
| Inpatient        | \$400       | \$394       | -1.6%  | \$296            | \$313            | 5.7%   |
| Outpatient       | \$329       | \$346       | 5.1%   | \$310            | \$323            | 4.5%   |
| Professional     | \$233       | \$254       | 9.1%   | \$226            | \$240            | 6.4%   |

- EUTF's medical cost distribution is shown by service category on a PMPM basis and then compared with the benchmark.
- HMSA Medicare enrollees saw a slight reduction in inpatient PMPM costs, which are nonetheless still above benchmark. There was a similar reduction in inpatient costs on the Kaiser non-Medicare side, with PMPM costs regularly below the benchmark and lower than non-Medicare retirees in HMSA plans.

# Major Conditions—Prevalence and Cost (Medicare)

| HMSA Chronic Condition <sup>2</sup> | Members | % of Total | SHAPE Norm <sup>1</sup> | Medical Claims <sup>2</sup> | % of Total | PMPY     | PMPY Comparison <sup>3</sup> | % Change Prevalence | % Chg. PMPY |
|-------------------------------------|---------|------------|-------------------------|-----------------------------|------------|----------|------------------------------|---------------------|-------------|
| Diabetes                            | 14,605  | 30.2%      | 21.1%                   | \$221,491,829               | 34.0%      | \$15,165 | 113%                         | 1.0%                | 1.1%        |
| CAD                                 | 6,806   | 14.1%      | 24.4%                   | \$157,438,857               | 24.2%      | \$23,132 | 172%                         | 0.8%                | -0.2%       |
| Asthma                              | 5,121   | 10.6%      | 8.1%                    | \$67,995,227                | 10.4%      | \$13,278 | 99%                          | 0.6%                | 0.4%        |
| COPD                                | 2,121   | 4.4%       | 7.6%                    | \$50,922,801                | 7.8%       | \$24,009 | 179%                         | -0.1%               | -0.9%       |
| Hypertension                        | 33,282  | 68.7%      | 69.8%                   | \$445,119,970               | 68.4%      | \$13,374 | 99%                          | 0.2%                | 3.2%        |
| Mental Health                       | 11,693  | 24.1%      | 35.6%                   | \$188,692,071               | 29.0%      | \$16,137 | 120%                         | 2.0%                | 0.3%        |
| Substance Abuse <sup>4</sup>        | 660     | 1.4%       | 3.8%                    | \$11,228,569                | 1.7%       | \$17,013 | 127%                         | 0.2%                | 5.0%        |
| CHF                                 | 2,733   | 5.6%       | 6.6%                    | \$98,927,197                | 15.2%      | \$36,197 | 269%                         | 0.3%                | -4.7%       |
| TOTALS (unique)                     | 40,138  | 82.9%      |                         | \$517,349,599               | 79.5%      | \$12,889 | 96%                          | 1.1%                | 1.5%        |

| Kaiser Chronic Condition <sup>2</sup> | Members | % of Total | SHAPE Norm <sup>1</sup> | Medical Claims <sup>2</sup> | % of Total | PMPY | PMPY Comparison <sup>3</sup> | % Change Prevalence | % Chg. PMPY |
|---------------------------------------|---------|------------|-------------------------|-----------------------------|------------|------|------------------------------|---------------------|-------------|
| Diabetes                              | 2,957   | 32.4%      | 21.4%                   | NA                          | NA         | NA   | NA                           | 0.7%                | NA          |
| CAD                                   | 2,082   | 22.8%      | 25.0%                   | NA                          | NA         | NA   | NA                           | 1.3%                | NA          |
| Asthma                                | 122     | 1.3%       | 7.9%                    | NA                          | NA         | NA   | NA                           | 0.3%                | NA          |
| COPD                                  | 327     | 3.6%       | 7.7%                    | NA                          | NA         | NA   | NA                           | 0.0%                | NA          |
| Hypertension                          | 6,650   | 72.8%      | 71.2%                   | NA                          | NA         | NA   | NA                           | 0.2%                | NA          |
| Mental Health                         | 3,306   | 36.2%      | 34.7%                   | NA                          | NA         | NA   | NA                           | 1.3%                | NA          |
| Substance Abuse                       | 345     | 3.8%       | 3.6%                    | NA                          | NA         | NA   | NA                           | 0.3%                | NA          |
| CHF                                   | 547     | 6.0%       | 6.8%                    | NA                          | NA         | NA   | NA                           | 0.3%                | NA          |
| TOTALS (unique)                       | 7,750   | 84.8%      |                         | NA                          | NA         | NA   | NA                           | 0.5%                | NA          |

- EUTF's Medicare disease burden is lower than SHAPE norms for most conditions. This is reflective of EUTF's offerings of onsite health screenings, education and condition specific disease management being comparable to State peers.
- For both HMSA and Kaiser populations, EUTF's diabetes prevalence is greater than SHAPE's norm. Promoting diabetes programs while members are part of the Active and Non-Medicare populations will help as they reach Medicare status.
- Like the Non-Medicare population, there is a higher increase in the prevalence rate of mental health conditions. The Medicare population has unique considerations and ensuring vendors are connecting Medicare members with appropriate providers is an opportunity to keep cost of care steady.

<sup>1</sup> SHAPE Medicare BOB norms are not census-adjusted for age and gender.

<sup>2</sup> Members with co-morbidities and their corresponding claims are combined in each applicable category.

<sup>3</sup> Reflects the ratio of PMPY costs of members with the chronic condition to the total enrolled population. Chronic condition membership is based on members present at the end of the period.

<sup>4</sup> Substance use disorder (SUD) excludes tobacco use.

# Major Conditions—Prevalence and Cost (Non-Medicare)

| HMSA Chronic Condition <sup>2</sup> | Members | % of Total | SHAPE Norm <sup>1</sup> | Medical Claims <sup>2</sup> | % of Total | PMPY     | PMPY Comparison <sup>3</sup> | % Change Prevalence | % Chg. PMPY |
|-------------------------------------|---------|------------|-------------------------|-----------------------------|------------|----------|------------------------------|---------------------|-------------|
| Diabetes                            | 2,014   | 20.6%      | 15.8%                   | \$31,088,357                | 33.6%      | \$15,436 | 163%                         | 0.3%                | 3.4%        |
| CAD                                 | 545     | 5.6%       | 7.9%                    | \$16,873,836                | 18.3%      | \$30,961 | 327%                         | 0.4%                | 8.4%        |
| Asthma                              | 1,080   | 11.1%      | 9.4%                    | \$13,850,736                | 15.0%      | \$12,825 | 136%                         | 0.6%                | 22.2%       |
| COPD                                | 86      | 0.9%       | 1.6%                    | \$3,180,203                 | 3.4%       | \$36,979 | 391%                         | 0.0%                | -37.2%      |
| Hypertension                        | 4,179   | 42.8%      | 42.6%                   | \$56,791,074                | 61.4%      | \$13,590 | 144%                         | -0.4%               | 10.4%       |
| Mental Health                       | 2,664   | 27.3%      | 36.9%                   | \$29,742,712                | 32.2%      | \$11,165 | 118%                         | 2.7%                | -0.6%       |
| Substance Abuse <sup>4</sup>        | 167     | 1.7%       | 3.9%                    | \$3,159,244                 | 3.4%       | \$18,918 | 200%                         | 0.1%                | -1.6%       |
| CHF                                 | 135     | 1.4%       | 1.1%                    | \$7,539,323                 | 8.2%       | \$55,847 | 591%                         | 0.1%                | -17.5%      |
| TOTALS (unique)                     | 6,398   | 65.5%      |                         | \$75,844,199                | 82.1%      | \$11,854 | 125%                         | 2.3%                | 5.6%        |

| Kaiser Chronic Condition <sup>2</sup> | Members | % of Total | SHAPE Norm <sup>1</sup> | Medical Claims <sup>2</sup> | % of Total | PMPY     | PMPY Comparison <sup>3</sup> | % Change Prevalence | % Chg. PMPY |
|---------------------------------------|---------|------------|-------------------------|-----------------------------|------------|----------|------------------------------|---------------------|-------------|
| Diabetes                              | 569     | 23.5%      | 15.9%                   | \$10,684,828                | 44.1%      | \$18,778 | 187%                         | 1.7%                | 26.4%       |
| CAD                                   | 121     | 5.0%       | 8.0%                    | \$5,426,425                 | 22.4%      | \$48,923 | 488%                         | 1.1%                | -13.9%      |
| Asthma                                | 153     | 6.3%       | 9.7%                    | \$1,966,456                 | 8.1%       | \$14,021 | 140%                         | 1.2%                | 11.0%       |
| COPD                                  | 22      | 0.9%       | 1.7%                    | \$466,559                   | 1.9%       | \$23,135 | 231%                         | 0.1%                | -54.3%      |
| Hypertension                          | 983     | 40.6%      | 43.2%                   | \$14,595,479                | 60.2%      | \$16,198 | 162%                         | 3.7%                | 0.6%        |
| Mental Health                         | 740     | 30.6%      | 37.4%                   | \$8,635,415                 | 35.6%      | \$12,730 | 127%                         | 4.8%                | -15.8%      |
| Substance Abuse                       | 98      | 4.1%       | 3.8%                    | \$1,656,862                 | 6.8%       | \$18,444 | 184%                         | 0.1%                | -48.5%      |
| CHF                                   | 45      | 1.9%       | 1.2%                    | \$3,194,271                 | 13.2%      | \$77,437 | 773%                         | 0.3%                | -13.8%      |
| TOTALS (unique)                       | 1,550   | 64.1%      |                         | \$18,566,586                | 76.6%      | \$13,067 | 130%                         | 6.1%                | -9.6%       |

- Generally, EUTF's Non-Medicare disease burden is comparable to SHAPE's norms for most conditions.
- For both populations, EUTF's diabetes prevalence is greater than SHAPE's norms. Although EUTF's suite of wellness and disease prevention programming are comparable with State peers, EUTF pre-diabetes program with HMSA is less utilized. Kaiser does have a program in place, but EUTF program specific data has not been provided. EUTF should continue to work with both vendors to increase engagement in diabetes programs by promoting and referring during health screening events, continuing to explore using wellness credit dollars as prizes to incent participation, and monitoring the efficacy of these programs.
- Mental health prevalence increased at a higher rate for both populations. Increase in professional services can be a favorable sign that individuals are seeking necessary care earlier. Continue to promote vendor care access programs.

<sup>1</sup> SHAPE BOB norms adjusted for age/gender based on HMSA's or Kaiser's individual census.

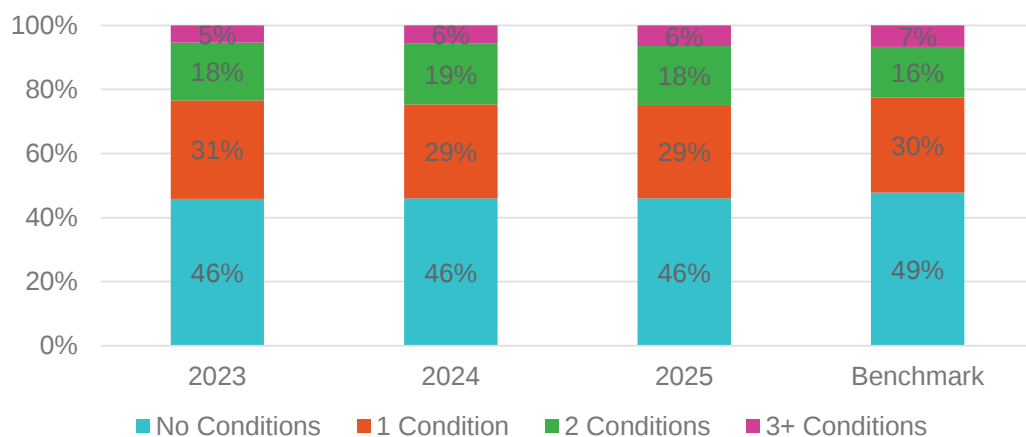
<sup>2</sup> Members with co-morbidities and their corresponding claims are combined in each applicable category.

<sup>3</sup> Reflects the ratio of PMPY costs of members with the chronic condition to the total enrolled population. Chronic condition membership is based on members present at the end of the period.

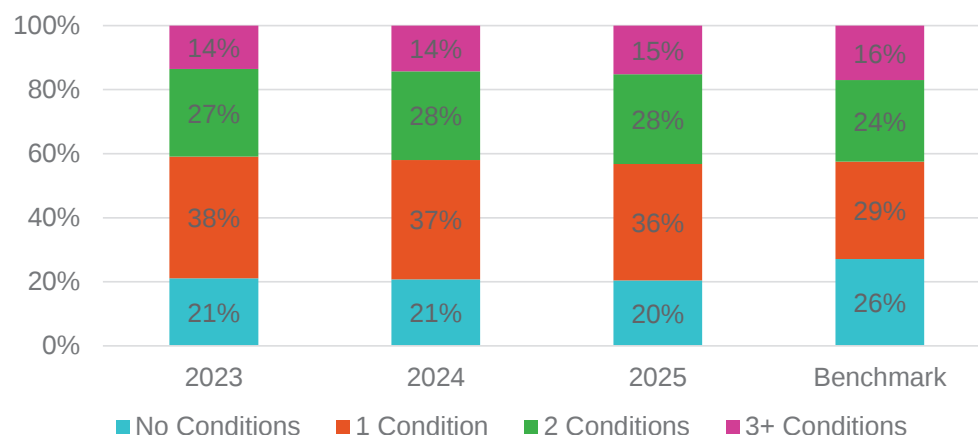
<sup>4</sup> Substance use disorder (SUD) excludes tobacco use.

# Risk & Morbidity Context - HMSA

## Non-Medicare Physical Comorbidities



## Medicare Physical Comorbidities

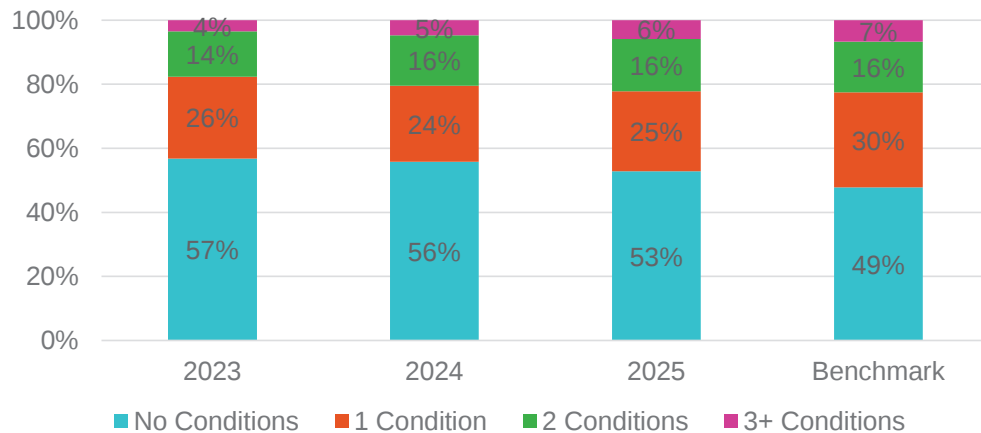


- The mix in the number of individuals with comorbidities has stayed steady from year-to-year. This indicates that members are not rapidly progressing from having one condition to multiple conditions.
- The Non-Medicare population is in-line with the benchmark. The Medicare population has more conditions than the benchmark, which is reflected in part with the overall cost and diseases burden.
- However, the Medicare population is inline with the benchmark for members with 3+ conditions indicating that the current membership with one condition are either generally controlling them or are not significantly aggravating them.

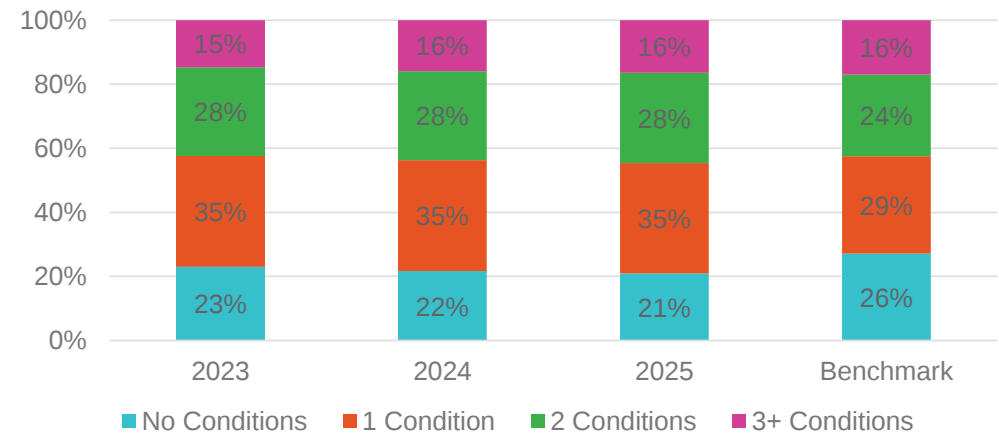
Reflects proportion of members with at least one of the following underlying conditions: Diabetes, Coronary Artery Disease, Asthma, Chronic Obstructive Pulmonary Disease, Hypertension, and/or Congestive Heart Failure.

# Risk & Morbidity Context - Kaiser

## Non-Medicare Physical Comorbidities



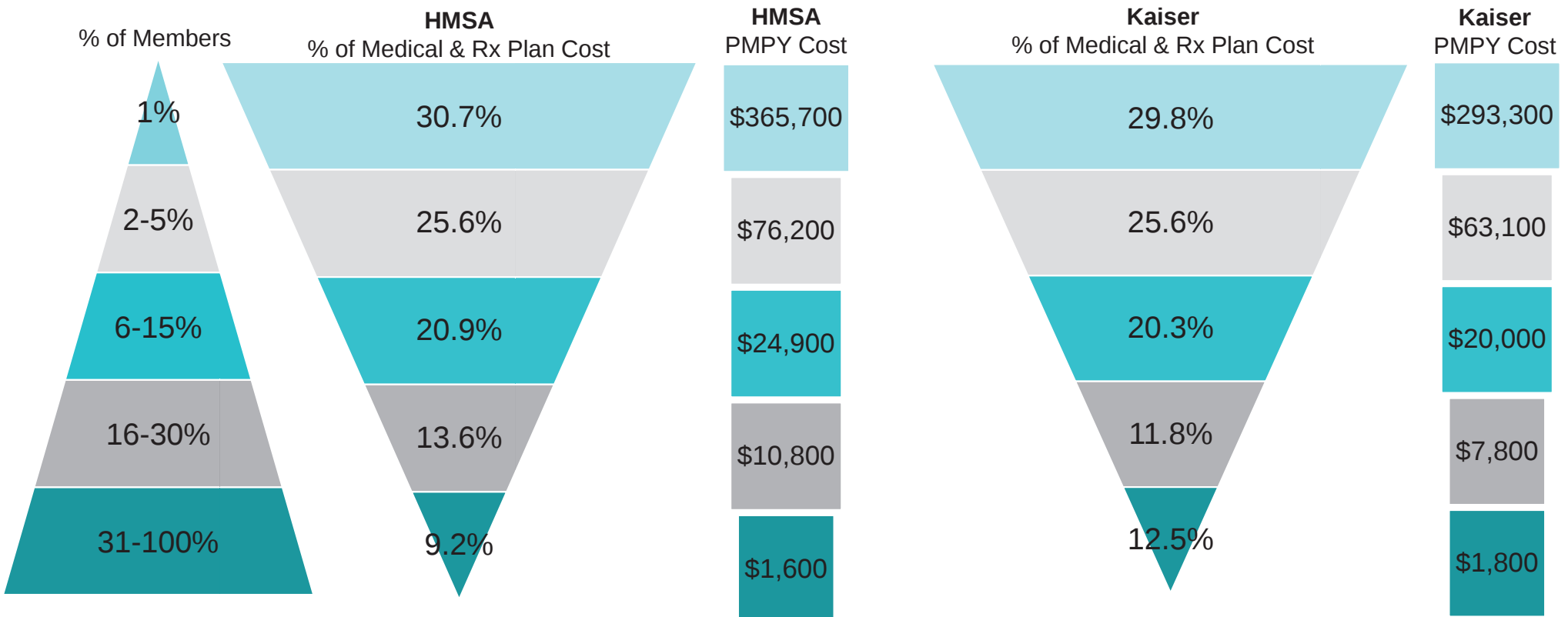
## Medicare Physical Comorbidities



- The Non-Medicare population is better than the benchmark, though it has been slipping over the past few years. A contributing factor may be the continued reduction of the total membership.
- The Medicare population has more conditions than the benchmark and has been steady over time. The Medicare population is inline with the benchmark for members with 3+ conditions indicating that the current membership with one condition are either generally controlling them or are not significantly aggravating them.

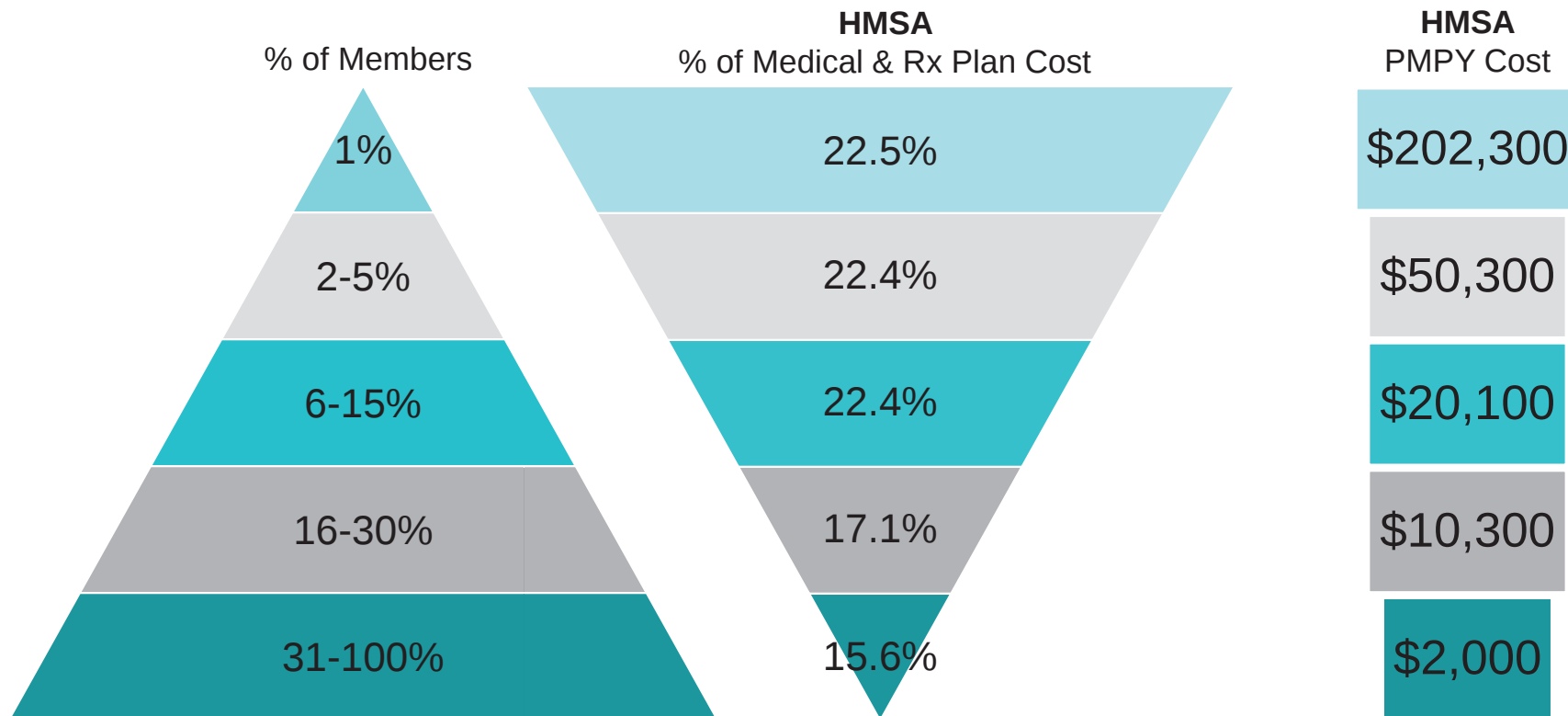
Reflects proportion of members with at least one of the following underlying conditions: Diabetes, Coronary Artery Disease, Asthma, Chronic Obstructive Pulmonary Disease, Hypertension, and/or Congestive Heart Failure.

# Non-Medicare Claims Distribution Analysis – CY25



- Only 1% of members account for just over 30% of the total HMSA medical and pharmacy plan cost. Pharmacy spend is less impactful for high-cost acute cases which are mainly facility and professional cost driven.
- Only 1% of members account for nearly 30% of the total Kaiser medical and pharmacy plan cost. Kaiser's cost model along with pharmacy purchasing mitigates the impact of pharmacy on total costs

# Medicare Claims Distribution Analysis – CY25



- 1% of members account for about 22% of the total medical and pharmacy plan cost for HMSA. Medicare assumes most of the medical expense and results in pharmacy being a key driver for the top 1%.
- Kaiser does not provide financial data for the Medicare plan.

# Program Changes - HMSA

HMSA has been actively updating its program offerings over the prior year and going into the future. Below is a summary of the programs that were in effect through 2025 and the new programs in 2026

## Effective in Review Period



### Virta Diabetes

Targets members with diabetes, designed to reduce cost by lowering A1C levels through nutrition and weight loss.



### Model of Care

Targets members with chronic conditions and high-cost claimants (HCCs). The program is meant to engage a broad swath of the population based on the number of folks with 2+ conditions.



### Payment Transformation

This program provided capitated payments to providers to help them manage total member care rather than focus on a fee-for-service approach.



## Effective in Future Period

### CVS Weight Management (Eff 7/26)

Targets members who are overweight and looks to help curb anti-obesity medication spend.



### Virta Diabetes

Targets members with diabetes, designed to reduce cost by lowering A1C levels through nutrition and weight loss.



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# Medical Pharmacy – Top Five Drug Classes

## *HMSA Non-Medicare Retirees*

| Drug Class     | EUTF PMPM | Benchmark PMPM | EUTF Encounters per 1,000 | Benchmark Encounters per 1,000 | EUTF Ave Cost per Encounter | Benchmark Ave Cost per Encounter |
|----------------|-----------|----------------|---------------------------|--------------------------------|-----------------------------|----------------------------------|
| Oncology       | \$43.34   | \$46.72        | 75.1                      | 72.4                           | \$6,924.60                  | \$3,658.80                       |
| Gout           | \$7.49    | \$1.87         | 2.5                       | 1.0                            | \$36,609.96                 | \$13,102.22                      |
| Osteoporosis   | \$5.96    | \$1.92         | 25.8                      | 17.5                           | \$2,773.45                  | \$871.79                         |
| Glaucoma       | \$4.46    | \$2.65         | 17.4                      | 15.0                           | \$3,076.97                  | \$846.20                         |
| Rare Disorders | \$2.24    | \$4.39         | 8.1                       | 4.7                            | \$3,318.13                  | \$3,393.02                       |

- Here, EUTF's top five drug-under-medical classes are compared to the average result for clients in Segal's book of business.
- EUTF's PMPM results are higher than benchmark for gout, osteoporosis, and rare disorders. Given that these are conditions with smaller populations, costs are more volatile, and treatment options may be limited.
  - EUTF is at the 96<sup>th</sup> percentile of SHAPE's book of business for gout costs and 94<sup>th</sup> percentile for encounters.
  - For rare disorders, EUTF is at the 81<sup>st</sup> percentile in terms of PMPM costs and 84% in terms of encounters. The rare disorders metrics are highly dependent on which conditions in particular are being treated in the population.

# Medical Pharmacy – Top Five Drug Classes

## *HMSA Medicare Retirees*

| Drug Class         | EUTF PMPM | Benchmark PMPM | EUTF Encounters per 1,000 | Benchmark Encounters per 1,000 | EUTF Ave Cost per Encounter | Benchmark Ave Cost per Encounter |
|--------------------|-----------|----------------|---------------------------|--------------------------------|-----------------------------|----------------------------------|
| Oncology           | \$56.91   | \$54.50        | 119.6                     | 81.9                           | \$5,708.22                  | \$3,773.27                       |
| Osteoporosis       | \$15.39   | \$4.36         | 103.9                     | 37.6                           | \$1,777.10                  | \$1,389.78                       |
| Glaucoma           | \$9.12    | \$10.93        | 52.5                      | 68.1                           | \$2,085.22                  | \$2,171.77                       |
| Blood Disorders    | \$6.16    | \$9.76         | 405.9                     | 93.1                           | \$182.07                    | \$855.99                         |
| Autoimmune Disease | \$5.86    | \$5.46         | 30.3                      | 20.3                           | \$2,317.84                  | \$2,117.51                       |

- Here, EUTF's top five drug-under-medical classes are compared to the average result for clients in Segal's book of business.
- EUTF's PMPM cost for oncology (\$56.91) is slightly higher than the benchmark average (\$54.50). The difference is driven both by more encounters and a costlier drug mix.
- EUTF has higher osteoporosis PMPM spend than any other client included in SHAPE's BOB. Average cost/encounter is only slightly higher, indicating utilization as the source of the cost disparity.

# | Categories of Focus

# Categories of Focus

| Category                          | Observations                                                                                                                                                                                                                                                                                                                                                            |
|-----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| High Cost Claimants               | Four additional High-Cost Claimants over \$1M in current year vs prior. Additional cost associated with cancers and end stage renal disease (ESRD). Ensure HMSA is providing site of care location analysis during the PA or CM process of dispensing oncology drugs and in-network dialysis facilities.                                                                |
| Diabetes & Circulatory Conditions | Higher prevalence of diabetes – Get more people engaged with Virta earlier to manage comorbidities (i.e. Hypertension) and stop progression to other diseases (i.e. ESRD). Circulatory conditions still a top contributor for inpatient spend, where there are increased costs to treat members with Hypertension and CAD (likely due to acute events such as strokes). |
| Inpatient Spend                   | While decreasing, in-patient spend is still a higher proportion of place of service cost versus benchmark. HMSA should ensure there is adequate access to office or home infusion services.                                                                                                                                                                             |
| Specialty Pharmacy                | Pharmacy cost through both HMSA and CVS continued to be a major driver for the Medicare population. Specialty cost trend through HMSA is being driven by cancer and through CVS is being driven by skin, eye and autoimmune disease states. A continued focus on managing disease progression and early detection will help to slow trend.                              |

# Categories of Focus – HMSA Specialty Policy

- In 2013, EUTF introduced a specialty pharmacy carve-out based on dispensing site, requiring specialty medications administered in a physician's office to be covered under the CVS drug plan. Over time, this approach fell outside standard practice and caused disruption for EUTF members and prescribers.
- Effective July 1, 2023, the Board approved to allow coverage of specialty medications administered in a physician's office (including ambulatory infusion suite and home IV/infusion site) under the HMSA medical plans.
- When implementing this plan change, HMSA created a policy dependent on site of care and excluded specialty drug coverage when dispensed from a pharmacy.
- Although this was not the intent of the plan change, Segal does not recommend making any changes to this policy because there is less than 1% of duplicate claims billed and because HMSA and CVS vendor policy is similar (new to market drug requests must go through PA/medical exception review).
  - Unless there appears to be systemic issues, Segal does not suggest making changes due to individual cases.
- Double digit trend should not be interpreted as a misalignment between the drugs dispensed under the medical benefit through HMSA as opposed to the pharmacy benefit through CVS.
  - However, there should continue to be a focus on where drugs are being administered to ensure there are not additional cost that are not supported by a clinical rationale.

# HMSA Top Specialty Drugs Review

- There is no concerning overlap in the top specialty drugs covered by HMSA versus CVS.
  - Segal does not note any issues to be addressed regarding which channel is being utilized to dispense specialty drugs.
  - Most of the dispensing is done through HMSA for their top specialty drugs.
  - Top drugs are based on 2025 incurred claims.

| Non-Medicare<br>Retiree Drugs | HMSA<br>(Plan Paid, Plan Paid/ Claim) | CVS<br>(Plan Paid, Plan Paid/ Claim) | Medicare<br>Retiree Drugs | HMSA<br>(Plan Paid, Plan Paid/ Claim) | CVS<br>(Plan Paid, Plan Paid/ Claim) |
|-------------------------------|---------------------------------------|--------------------------------------|---------------------------|---------------------------------------|--------------------------------------|
| Krystexxa                     | \$1.6M, \$33K                         | \$0, \$0                             | Keytruda                  | \$9.1M, \$14K                         | \$0.2M, \$15K                        |
| Keytruda                      | \$1.4M, \$13K                         | \$49K, \$12K                         | Prolia                    | \$6.9M, \$2K                          | \$6.7M, \$2K                         |
| Abecma                        | \$0.8M, \$771K                        | \$0, \$0                             | Opdivo                    | \$4.4M, \$11K                         | \$0, \$0                             |
| Blinicyto                     | \$0.7M, \$85K                         | \$0, \$0                             | Darzalex                  | \$3.7M, \$10K                         | \$0.1M, \$41K                        |
| Perjeta                       | \$0.5M, \$10K                         | \$0, \$0                             | Vabysmo                   | \$2.4M, \$2K                          | <\$0.1M, \$5K                        |

# Benchmarking – Dental Summary

| Dental Benefits - Retirees | EUTF Members – HDS                                                 | State of CA – Delta Dental PPO                                           | State of OR – Delta Dental of Oregon                 | State of WA – Uniform Dental Plan                  | HDS – HDS Deluxe                                                     |
|----------------------------|--------------------------------------------------------------------|--------------------------------------------------------------------------|------------------------------------------------------|----------------------------------------------------|----------------------------------------------------------------------|
| CY 26 Self Only Premium    | \$51                                                               | \$45                                                                     | \$73                                                 | \$52                                               | ████                                                                 |
| Plan Maximum               | \$2,000                                                            | \$2,000                                                                  | \$1,750                                              | \$1,750                                            | ██████                                                               |
| Major Care                 | 40%                                                                | 20% for crowns; 40% for bridges; 50% for implants                        | 50% (12 month waiting period)                        | 50%                                                | ████                                                                 |
| Porcelain/White Crowns     | Base benefit is metallic, additional member cost for white crowns. | Not referenced within the SPD                                            | 50% (12 month waiting period, metallic base benefit) | 50% (stainless steel and prefabricated)            | ████████████████████<br>████████████████████<br>████████████████████ |
| Orthodontics               | 50% (\$1,000 lifetime max for adults and children)                 | 50% (\$1,000 lifetime max for adults, \$1,500 lifetime max for children) | Not Covered                                          | 50% (\$1,750 lifetime max for adults and children) | ████████████████████<br>████████████████████                         |

## Major Care

- EUTF's program generally provides richer major care benefits (crowns, fixed bridges and dentures, and implants) compared to the HDS prevalent plan and most peers.
- EUTF members pay a lower coinsurance and have similar or shorter frequency limitations for major care benefits. This peer analysis was based on publicly available benefit summaries which did not specifically reference benefit waiting periods for major care services, however, these summaries include caveats (i.e., limitations or waiting periods may apply for some benefits; some services may be excluded from your plan), which implies benefit waiting periods could apply.
- Compared to mainland states like California, Oregon, and Washington, EUTF's plan is comparable or less costly to the participant.
- In response to member concerns about the cost of white crowns, EUTF began a multiyear plan to move towards white crowns by implementing posterior composite fillings effective January 1, 2026. Based on retiree benchmarks EUTF may wish to extend the timeline on determining whether to implement a full white crown benefit.

## Orthodontics

- EUTF may wish to consider increasing the lifetime maximum for orthodontic services.

# Benchmarking – Vision Summary

| Vision Benefits - Retirees | EUTF Members – VSP Signature | State of CA – VSP Basic | State of OR – Provided within the medical plan | State of WA – EyeMed |
|----------------------------|------------------------------|-------------------------|------------------------------------------------|----------------------|
| CY 26 Self Only Premium    | \$4                          | \$6                     | N/A                                            | \$7                  |
| Frame Allowance            | \$150                        | \$150                   | \$200 / 2 years                                | \$200                |
| Contact Lenses Allowance   | \$130                        | \$110                   | \$200 / 2 years                                | \$200                |

- EUTF's vision plans are cheaper than other state comparators and offer similar benefits to that of their peers.
- EUTF may consider increasing the frame / contact lenses, however the current benefit is comparable to the State of CA.

# Questions?



# | Appendix

# Key Health Performance Metrics – HMSA

## Non-Medicare Retiree Members 2025

### Claims Summary<sup>1</sup>

| Place of Service        | Prior Period<br>Total Allowed<br>Amount | Prior Period<br>Total Allowed<br>PMPM | Prior<br>Period<br>% of Total | Current Period<br>Total Allowed<br>Amount | Current Period<br>Total Allowed<br>PMPM | Current<br>Period<br>% of Total | % Change<br>in PMPM |
|-------------------------|-----------------------------------------|---------------------------------------|-------------------------------|-------------------------------------------|-----------------------------------------|---------------------------------|---------------------|
| Outpatient Hospital     | \$25,141,909                            | \$209.49                              | 19.5%                         | \$26,150,062                              | \$222.98                                | 18.7%                           | 6.4%                |
| Inpatient Hospital      | \$23,433,872                            | \$195.26                              | 18.2%                         | \$25,582,221                              | \$218.14                                | 18.3%                           | 11.7%               |
| Professional            | \$20,878,031                            | \$173.96                              | 16.2%                         | \$21,850,130                              | \$186.32                                | 15.6%                           | 7.1%                |
| Emergency Room          | \$4,220,158                             | \$35.16                               | 3.3%                          | \$3,917,871                               | \$33.41                                 | 2.8%                            | -5.0%               |
| Urgent Care             | \$814,365                               | \$6.79                                | 0.6%                          | \$843,870                                 | \$7.20                                  | 0.6%                            | 6.0%                |
| Drugs Under Medical     | \$8,246,757                             | \$68.71                               | 6.4%                          | \$11,292,846                              | \$96.29                                 | 8.1%                            | 40.1%               |
| All Others <sup>1</sup> | \$2,994,237                             | \$24.95                               | 2.3%                          | \$2,781,976                               | \$23.72                                 | 2.0%                            | -4.9%               |
| <b>Total Medical</b>    | <b>\$85,729,329</b>                     | <b>\$714.32</b>                       | <b>66.5%</b>                  | <b>\$92,418,977</b>                       | <b>\$788.06</b>                         | <b>66.0%</b>                    | <b>10.3%</b>        |
| Paid By Plan            | \$65,189,419                            | \$543.18                              | 50.5%                         | \$72,857,368                              | \$621.26                                | 52.1%                           | 14.4%               |
| Paid By Member          | \$20,539,910                            | \$171.14                              | 15.9%                         | \$19,561,608                              | \$166.80                                | 14.0%                           | -2.5%               |
| <b>Total Rx</b>         | <b>\$43,260,620</b>                     | <b>\$360.46</b>                       | <b>33.5%</b>                  | <b>\$47,526,381</b>                       | <b>\$405.26</b>                         | <b>34.0%</b>                    | <b>12.4%</b>        |
| Paid By Plan            | \$41,542,968                            | \$346.15                              | 32.2%                         | \$45,856,226                              | \$391.02                                | 32.8%                           | 13.0%               |
| Paid By Member          | \$1,717,653                             | \$14.31                               | 1.3%                          | \$1,670,155                               | \$14.24                                 | 1.2%                            | -0.5%               |
| <b>Total Paid</b>       | <b>\$128,989,949</b>                    | <b>\$1,074.78</b>                     | <b>100.0%</b>                 | <b>\$139,945,358</b>                      | <b>\$1,193.32</b>                       | <b>100.0%</b>                   | <b>11.0%</b>        |

### Utilization Metrics

| Category                              | Prior Period | Current<br>Period | Change | SHAPE<br>Norm <sup>1</sup> | Comparison<br>to Norm |
|---------------------------------------|--------------|-------------------|--------|----------------------------|-----------------------|
| Avg Membership Per Month <sup>2</sup> | 10,001       | 9,773             | -2.3%  | n/a                        | n/a                   |
| Office Visits per 1,000               | 7,001        | 7,000             | 0.0%   | 6,636                      | 5.5%                  |
| Inpatient Admissions Per 1,000        | 42           | 43                | 2.3%   | 51                         | -15.1%                |
| Inpatient Days per 1,000              | 211          | 268               | 27.1%  | 313                        | -14.3%                |
| Average Inpatient Day Cost            | \$10,542     | \$9,650           | -8.5%  | \$7,367                    | 31.0%                 |
| Average Cost per Admission            | \$52,684     | \$59,909          | 13.7%  | \$45,300                   | 32.3%                 |
| ER Visits per 1,000                   | 227          | 220               | -3.2%  | 229                        | -4.0%                 |
| Urgent Care Visits per 1,000          | 460          | 469               | 1.9%   | 274                        | 71.1%                 |
| Rx Scripts per 1,000                  | 13,649       | 13,686            | 0.3%   | 19,727                     | -30.6%                |

<sup>1</sup> All amounts represent total claim cost; i.e., member and plan paid amounts to remove impact of plan design. Hospital costs include facility and corresponding professional charges.

<sup>2</sup> "All Others" includes Ancillary type services such as Home Health, Ambulance, and DME.

<sup>3</sup> Pharmacy costs do not reflect rebates.

<sup>4</sup> Readmissions reflect all subsequent admissions; does not account for planned readmissions or step-down units within the same facility.

<sup>5</sup> Reflects the Segal data warehouse public sector book of business, 2023 data, age/gender adjusted, no geographic adjustment.

# Key Health Performance Metrics – HMSA

## Medicare Retiree Members 2025

### Claims Summary<sup>1</sup>

| Place of Service        | Prior Period<br>Total Allowed<br>Amount | Prior Period<br>Total Allowed<br>PMPM | Prior<br>Period<br>% of Total | Current Period<br>Total Allowed<br>Amount | Current Period<br>Total Allowed<br>PMPM | Current<br>Period<br>% of Total | % Change<br>in PMPM |
|-------------------------|-----------------------------------------|---------------------------------------|-------------------------------|-------------------------------------------|-----------------------------------------|---------------------------------|---------------------|
| Outpatient Hospital     | \$131,125,643                           | \$228.31                              | 14.3%                         | \$137,640,195                             | \$236.88                                | 14.2%                           | 3.8%                |
| Inpatient Hospital      | \$233,614,019                           | \$406.75                              | 25.5%                         | \$229,763,014                             | \$395.42                                | 23.7%                           | -2.8%               |
| Professional            | \$113,764,272                           | \$198.08                              | 12.4%                         | \$118,123,905                             | \$203.29                                | 12.2%                           | 2.6%                |
| Emergency Room          | \$21,554,234                            | \$37.53                               | 2.4%                          | \$23,136,516                              | \$39.82                                 | 2.4%                            | 6.1%                |
| Urgent Care             | \$2,204,007                             | \$3.84                                | 0.2%                          | \$2,425,953                               | \$4.18                                  | 0.3%                            | 8.8%                |
| Drugs Under Medical     | \$59,662,855                            | \$103.88                              | 6.5%                          | \$73,346,291                              | \$126.23                                | 7.6%                            | 21.5%               |
| All Others <sup>1</sup> | \$65,525,508                            | \$114.09                              | 7.2%                          | \$66,717,403                              | \$114.82                                | 6.9%                            | 0.6%                |
| <b>Total Medical</b>    | <b>\$627,450,537</b>                    | <b>\$1,092.46</b>                     | <b>68.6%</b>                  | <b>\$651,153,278</b>                      | <b>\$1,120.64</b>                       | <b>67.1%</b>                    | <b>2.6%</b>         |
| Paid By Plan            | \$115,222,673                           | \$200.62                              | 12.6%                         | \$119,960,360                             | \$206.45                                | 12.4%                           | 2.9%                |
| Paid By Member          | \$512,227,864                           | \$891.85                              | 56.0%                         | \$531,192,918                             | \$914.19                                | 54.8%                           | 2.5%                |
| <b>Total Rx</b>         | <b>\$287,262,555</b>                    | <b>\$500.16</b>                       | <b>31.4%</b>                  | <b>\$318,950,568</b>                      | <b>\$548.92</b>                         | <b>32.9%</b>                    | <b>9.7%</b>         |
| Paid By Plan            | \$277,771,978                           | \$483.63                              | 30.4%                         | \$311,679,295                             | \$536.40                                | 32.1%                           | 10.9%               |
| Paid By Member          | \$9,490,577                             | \$16.52                               | 1.0%                          | \$7,271,273                               | \$12.51                                 | 0.7%                            | -24.3%              |
| <b>Total Paid</b>       | <b>\$914,713,092</b>                    | <b>\$1,592.62</b>                     | <b>100.0%</b>                 | <b>\$970,103,846</b>                      | <b>\$1,669.56</b>                       | <b>100.0%</b>                   | <b>4.8%</b>         |

### Utilization Metrics

| Category                              | Prior Period | Current<br>Period | Change | SHAPE<br>Norm <sup>1</sup> | Comparison<br>to Norm |
|---------------------------------------|--------------|-------------------|--------|----------------------------|-----------------------|
| Avg Membership Per Month <sup>2</sup> | 47,862       | 48,421            | 1.2%   | n/a                        | n/a                   |
| Office Visits per 1,000               | 8,855        | 9,057             | 2.3%   | 8,667                      | 4.5%                  |
| Inpatient Admissions Per 1,000        | 145          | 142               | -2.3%  | 161                        | -11.8%                |
| Inpatient Days per 1,000              | 874          | 935               | 6.9%   | 899                        | 4.0%                  |
| Average Inpatient Day Cost            | \$4,897      | \$4,462           | -8.9%  | n/a                        | n/a                   |
| Average Cost per Admission            | \$29,529     | \$29,435          | -0.3%  | n/a                        | n/a                   |
| ER Visits per 1,000                   | 467          | 482               | 3.2%   | 491                        | -1.9%                 |
| Urgent Care Visits per 1,000          | 471          | 528               | 12.1%  | 225                        | 134.6%                |
| Rx Scripts per 1,000                  | 21,366       | 21,751            | 1.8%   | 34,368                     | -36.7%                |

<sup>1</sup> All amounts represent total claim cost; i.e., member and plan paid amounts to remove impact of plan design. Hospital costs include facility and corresponding professional charges.

<sup>2</sup> "All Others" includes Ancillary type services such as Home Health, Ambulance, and DME.

<sup>3</sup> Pharmacy costs do not reflect rebates.

<sup>4</sup> Readmissions reflect all subsequent admissions; does not account for planned readmissions or step-down units within the same facility.

<sup>5</sup> Reflects the Segal data warehouse public sector book of business, 2023 data, age/gender adjusted, no geographic adjustment.

# Key Health Performance Metrics – Kaiser Non-Medicare Retiree Members 2025

## Claims Summary<sup>1</sup>

| Place of Service        | Prior Period<br>Total Allowed<br>Amount | Prior Period<br>Total Allowed<br>PMPM | Prior Period<br>% of Total | Current Period<br>Total Allowed<br>Amount | Current Period<br>Total Allowed<br>PMPM | Current Period<br>% of Total | % Change<br>in PMPM |
|-------------------------|-----------------------------------------|---------------------------------------|----------------------------|-------------------------------------------|-----------------------------------------|------------------------------|---------------------|
| Outpatient Hospital     | \$5,490,197                             | \$202.01                              | 20.8%                      | \$6,596,002                               | \$227.24                                | 23.5%                        | 12.5%               |
| Inpatient Hospital      | \$5,539,141                             | \$203.81                              | 21.0%                      | \$4,550,725                               | \$156.78                                | 16.2%                        | -23.1%              |
| Professional            | \$4,115,407                             | \$151.42                              | 15.6%                      | \$4,388,870                               | \$151.20                                | 15.6%                        | -0.1%               |
| Emergency Room          | \$1,729,607                             | \$63.64                               | 6.5%                       | \$2,017,013                               | \$69.49                                 | 7.2%                         | 9.2%                |
| Urgent Care             | \$213,616                               | \$7.86                                | 0.8%                       | \$231,458                                 | \$7.97                                  | 0.8%                         | 1.5%                |
| Drugs Under Medical     | \$1,783,723                             | \$65.63                               | 6.8%                       | \$2,090,762                               | \$72.03                                 | 7.4%                         | 9.7%                |
| All Others <sup>1</sup> | \$4,192,757                             | \$154.27                              | 15.9%                      | \$4,356,449                               | \$150.08                                | 15.5%                        | -2.7%               |
| Total Medical           | \$23,064,448                            | \$848.64                              | 87.3%                      | \$24,231,279                              | \$834.78                                | 86.3%                        | -1.6%               |
| Paid By Plan            | \$21,636,244                            | \$796.09                              | 81.9%                      | \$21,594,890                              | \$743.96                                | 76.9%                        | -6.5%               |
| Paid By Member          | \$1,428,205                             | \$52.55                               | 5.4%                       | \$2,636,389                               | \$90.83                                 | 9.4%                         | 72.8%               |
|                         |                                         |                                       | 0.0%                       |                                           |                                         |                              |                     |
| Total Rx                | \$3,359,320                             | \$123.60                              | 12.7%                      | \$3,860,492                               | \$133.00                                | 13.7%                        | 7.6%                |
| Paid By Plan            | \$3,014,828                             | \$110.93                              | 11.4%                      | \$3,486,027                               | \$120.10                                | 12.4%                        | 8.3%                |
| Paid By Member          | \$344,492                               | \$12.68                               | 1.3%                       | \$374,465                                 | \$12.90                                 | 1.3%                         | 1.8%                |
| Total Paid              | \$26,423,769                            | \$972.25                              | 100.0%                     | \$28,091,771                              | \$967.78                                | 100.0%                       | -0.5%               |

## Utilization Metrics

| Category                              | Prior Period | Current Period | Change | SHAPE Norm <sup>1</sup> | Comparison to Norm |
|---------------------------------------|--------------|----------------|--------|-------------------------|--------------------|
| Avg Membership Per Month <sup>2</sup> | 2,265        | 2,419          | 6.8%   | n/a                     | n/a                |
| Office Visits per 1,000               | 6,842        | 7,178          | 4.9%   | 6,798                   | 5.6%               |
| Inpatient Admissions Per 1,000        | 54           | 43             | -21.6% | 53                      | -19.8%             |
| Inpatient Days per 1,000              | 308          | 239            | -22.3% | 333                     | -28.2%             |
| Average Inpatient Day Cost            | \$6,115      | \$7,646        | 25.0%  | \$7,196                 | 6.3%               |
| Average Cost per Admission            | \$34,702     | \$42,980       | 23.9%  | \$45,170                | -4.8%              |
| ER Visits per 1,000                   | 222          | 263            | 18.2%  | 234                     | 12.2%              |
| Urgent Care Visits per 1,000          | 618          | 622            | 0.7%   | 276                     | 125.8%             |
| Rx Scripts per 1,000                  | 10,565       | 10,892         | 3.1%   | 20,208                  | -46.1%             |

<sup>1</sup> All amounts represent total claim cost; i.e., member and plan paid amounts to remove impact of plan design. Hospital costs include facility and corresponding professional charges.

<sup>2</sup> "All Others" includes Ancillary type services such as Home Health, Ambulance, and DME.

<sup>3</sup> Pharmacy costs do not reflect rebates.

<sup>4</sup> Readmissions reflect all subsequent admissions; does not account for planned readmissions or step-down units within the same facility.

<sup>5</sup> Reflects the Segal data warehouse public sector book of business, 2023 data, age/gender adjusted, no geographic adjustment.

# Key Health Performance Metrics – Kaiser *Medicare Retiree Members 2025*

## Utilization Metrics

| Category                              | Prior Period | Current Period | Change | SHAPE Norm <sup>1</sup> | Comparison to Norm |
|---------------------------------------|--------------|----------------|--------|-------------------------|--------------------|
| Avg Membership Per Month <sup>2</sup> | 9,077        | 9,137          | 0.7%   | n/a                     | n/a                |
| Office Visits per 1,000               | 10,600       | 10,522         | -0.7%  | 8,737                   | 20.4%              |
| Inpatient Admissions Per 1,000        | 162          | 154            | -4.9%  | 163                     | -5.4%              |
| Inpatient Days per 1,000              | 916          | 852            | -7.0%  | 911                     | -6.4%              |
| Average Inpatient Day Cost            | n/a          | n/a            | n/a    | n/a                     | n/a                |
| Average Cost per Admission            | n/a          | n/a            | n/a    | n/a                     | n/a                |
| ER Visits per 1,000                   | 415          | 439            | 5.7%   | 494                     | -11.3%             |
| Urgent Care Visits per 1,000          | 676          | 644            | -4.6%  | 222                     | 190.2%             |
| Rx Scripts per 1,000                  | 19,747       | 20,117         | 1.9%   | 34,387                  | -41.5%             |

<sup>1</sup> All amounts represent total claim cost; i.e., member and plan paid amounts to remove impact of plan design. Hospital costs include facility and corresponding professional charges.

<sup>2</sup> "All Others" includes Ancillary type services such as Home Health, Ambulance, and DME.

<sup>3</sup> Pharmacy costs do not reflect rebates.

<sup>4</sup> Readmissions reflect all subsequent admissions; does not account for planned readmissions or step-down units within the same facility.

<sup>5</sup> Reflects the Segal data warehouse public sector book of business, 2023 data, age/gender adjusted, no geographic adjustment.

# Clinical Quality Performance Comparison

| Chronic Conditions   | Clinical Quality Metrics                                                              | HMSA<br>Non-Medicare | HMSA<br>Medicare | Kaiser<br>Non-Medicare | Kaiser<br>Medicare | SHAPE <sup>1</sup><br>Non-Medicare | SHAPE <sup>1</sup><br>Medicare |
|----------------------|---------------------------------------------------------------------------------------|----------------------|------------------|------------------------|--------------------|------------------------------------|--------------------------------|
| Diabetes             | At least 1 hemoglobin A1C tests in last 12 months                                     | 90.0%                | 85.0%            | 83.3%                  | 95.8%              | 87.9%                              | 69.7%                          |
|                      | Annual screening for diabetic nephropathy                                             | 77.1%                | 75.7%            | 71.5%                  | 87.1%              | 67.4%                              | 59.3%                          |
|                      | Annual screening for diabetic retinopathy                                             | 53.9%                | 64.5%            | 41.8%                  | 60.0%              | 37.4%                              | 57.3%                          |
| CAD                  | Patients currently taking an ACE-Inhibitor or ARB Drug                                | 41.7%                | 48.1%            | 51.2%                  | 54.1%              | 35.0%                              | 45.2%                          |
|                      | Patients currently taking a statin                                                    | 85.0%                | 85.2%            | 71.1%                  | 81.1%              | 63.9%                              | 79.0%                          |
| Hyperlipidemia       | Total cholesterol testing in last 12 months                                           | 86.0%                | 80.7%            | 70.5%                  | 82.3%              | 77.6%                              | 55.7%                          |
| COPD                 | Spirometry testing in last 12 months                                                  | 17.4%                | 16.6%            | 13.6%                  | 14.7%              | 31.2%                              | 30.4%                          |
| Asthma               | Patients with inhaled corticosteroids or leukotriene inhibitors in the last 12 months | 78.3%                | 82.6%            | 88.2%                  | 83.6%              | 83.1%                              | 88.4%                          |
| Preventive Screening | Cervical cancer                                                                       | 40.8%                | 26.4%            | 23.5%                  | 14.8%              | 53.3%                              | 40.1%                          |
|                      | Breast cancer                                                                         | 57.6%                | 49.7%            | 43.0%                  | 49.7%              | 71.6%                              | 63.4%                          |
|                      | Colorectal cancer                                                                     | 35.4%                | 37.0%            | 55.0%                  | 64.5%              | 52.5%                              | 52.0%                          |
|                      | Prostate cancer                                                                       | 51.4%                | 54.0%            | 51.7%                  | 57.7%              | 52.1%                              | 39.0%                          |

<sup>1</sup> Reflects the Segal data warehouse public sector book of business, 2023 data, age/gender adjusted, no geographic adjustment.

# Pharmacy Analysis – CVS

## *Non-Medicare Retiree Members 2025*

| Class                            | Prior Rank | Prior Period Total Scripts | Prior Period Total Cost | Prior Period Generic Fill Rate | Prior Period PMPM | Current Period Total Scripts | Current Period Total Cost | Current Period Generic Fill Rate | Current Period PMPM | % Change Total Scripts | % Change Total Cost | % Change PMPM |
|----------------------------------|------------|----------------------------|-------------------------|--------------------------------|-------------------|------------------------------|---------------------------|----------------------------------|---------------------|------------------------|---------------------|---------------|
| 1. Diabetes                      | 1          | 14,774                     | \$14,087,506            | 35.4%                          | \$117.38          | 14,642                       | \$15,104,254              | 33.0%                            | \$128.79            | -0.9%                  | 7.2%                | 9.7%          |
| 2. Oncology                      | 2          | 1,140                      | \$4,657,468             | 75.3%                          | \$38.81           | 1,135                        | \$5,161,608               | 73.2%                            | \$44.01             | -0.4%                  | 10.8%               | 13.4%         |
| 3. Autoimmune Disease            | 3          | 925                        | \$3,786,527             | 19.9%                          | \$31.55           | 832                          | \$3,794,971               | 20.0%                            | \$32.36             | -10.1%                 | 0.2%                | 2.6%          |
| 4. Psoriasis                     | 4          | 293                        | \$2,480,288             | 19.5%                          | \$20.67           | 270                          | \$3,093,478               | 19.6%                            | \$26.38             | -7.8%                  | 24.7%               | 27.6%         |
| 5. Skin Disorders                | 6          | 4,247                      | \$2,025,583             | 84.2%                          | \$16.88           | 4,443                        | \$2,815,551               | 80.9%                            | \$24.01             | 4.6%                   | 39.0%               | 42.2%         |
| 6. Obesity Management            | 9          | 813                        | \$1,131,998             | 0.5%                           | \$9.43            | 2,003                        | \$2,530,936               | 0.8%                             | \$21.58             | 146.4%                 | 123.6%              | 128.8%        |
| 7. Blood Disorders               | 5          | 1,730                      | \$2,173,687             | 35.1%                          | \$18.11           | 1,576                        | \$2,046,486               | 41.4%                            | \$17.45             | -8.9%                  | -5.9%               | -3.7%         |
| 8. Asthma/COPD                   | 7          | 5,502                      | \$1,916,523             | 77.8%                          | \$15.97           | 5,131                        | \$1,876,854               | 78.2%                            | \$16.00             | -6.7%                  | -2.1%               | 0.2%          |
| 9. Lipid / Cholesterol Disorders | 8          | 14,780                     | \$1,133,738             | 96.4%                          | \$9.45            | 14,474                       | \$954,290                 | 96.5%                            | \$8.14              | -2.1%                  | -15.8%              | -13.9%        |
| 10. Migraine                     | 15         | 853                        | \$497,765               | 57.2%                          | \$4.15            | 920                          | \$670,746                 | 52.8%                            | \$5.72              | 7.9%                   | 34.8%               | 37.9%         |
| <b>Total</b>                     |            | <b>45,057</b>              | <b>\$33,891,084</b>     | <b>65.6%</b>                   | <b>\$282.39</b>   | <b>45,426</b>                | <b>\$38,049,172</b>       | <b>63.0%</b>                     | <b>\$324.45</b>     | <b>0.8%</b>            | <b>12.3%</b>        | <b>14.9%</b>  |

# Pharmacy Analysis – CVS

## Medicare Retiree Members 2025

| Class                             | Prior Rank | Prior Period Total Scripts | Prior Period Total Cost | Prior Period Generic Fill Rate | Prior Period PMPM | Current Period Total Scripts | Current Period Total Cost | Current Period Generic Fill Rate | Current Period PMPM | % Change Total Scripts | % Change Total Cost | % Change PMPM |
|-----------------------------------|------------|----------------------------|-------------------------|--------------------------------|-------------------|------------------------------|---------------------------|----------------------------------|---------------------|------------------------|---------------------|---------------|
| 1. Diabetes                       | 1          | 88,030                     | \$73,106,483            | 39.5%                          | \$127.29          | 92,222                       | \$80,325,862              | 38.2%                            | \$138.24            | 4.8%                   | 9.9%                | 8.6%          |
| 2. Oncology                       | 2          | 9,534                      | \$49,958,639            | 67.1%                          | \$86.98           | 10,412                       | \$57,637,550              | 63.5%                            | \$99.19             | 9.2%                   | 15.4%               | 14.0%         |
| 3. Blood Disorders                | 3          | 26,662                     | \$23,822,768            | 29.7%                          | \$41.48           | 28,023                       | \$27,241,349              | 30.8%                            | \$46.88             | 5.1%                   | 14.4%               | 13.0%         |
| 4. Cardiovascular / Heart Disease | 4          | 11,963                     | \$14,693,970            | 67.6%                          | \$25.58           | 12,888                       | \$16,656,391              | 73.8%                            | \$28.67             | 7.7%                   | 13.4%               | 12.0%         |
| 5. Asthma/COPD                    | 5          | 36,584                     | \$12,401,165            | 71.2%                          | \$21.59           | 38,672                       | \$13,788,959              | 71.8%                            | \$23.73             | 5.7%                   | 11.2%               | 9.9%          |
| 6. Autoimmune Disease             | 7          | 3,057                      | \$8,812,651             | 53.0%                          | \$15.34           | 3,481                        | \$11,735,978              | 46.6%                            | \$20.20             | 13.9%                  | 33.2%               | 31.6%         |
| 7. Lipid / Cholesterol Disorders  | 6          | 119,112                    | \$10,808,502            | 96.1%                          | \$18.82           | 124,408                      | \$10,700,984              | 96.1%                            | \$18.42             | 4.4%                   | -1.0%               | -2.1%         |
| 8. Skin Disorders                 | 11         | 24,483                     | \$6,811,477             | 92.0%                          | \$11.86           | 25,230                       | \$10,693,463              | 88.4%                            | \$18.40             | 3.1%                   | 57.0%               | 55.2%         |
| 9. Osteoporosis                   | 8          | 17,574                     | \$8,370,496             | 76.6%                          | \$14.57           | 18,177                       | \$9,554,482               | 75.4%                            | \$16.44             | 3.4%                   | 14.1%               | 12.8%         |
| 10. Psoriasis                     | 14         | 775                        | \$4,662,199             | 37.5%                          | \$8.12            | 932                          | \$7,457,715               | 28.8%                            | \$12.83             | 20.3%                  | 60.0%               | 58.1%         |
| <b>Total</b>                      |            | <b>337,774</b>             | <b>\$213,448,348</b>    | <b>69.7%</b>                   | <b>\$371.64</b>   | <b>354,445</b>               | <b>\$245,792,733</b>      | <b>69.2%</b>                     | <b>\$423.01</b>     | <b>4.9%</b>            | <b>15.2%</b>        | <b>13.8%</b>  |

# Pharmacy Analysis – Kaiser

## *Non-Medicare Retiree Members 2025*

| Class                        | Prior Rank | Prior Period Total Scripts | Prior Period Total Cost | Prior Period Generic Fill Rate | Prior Period PMPM | Current Period Total Scripts | Current Period Total Cost | Current Period Generic Fill Rate | Current Period PMPM | % Change Total Scripts | % Change Total Cost | % Change PMPM |
|------------------------------|------------|----------------------------|-------------------------|--------------------------------|-------------------|------------------------------|---------------------------|----------------------------------|---------------------|------------------------|---------------------|---------------|
| 1. Diabetes                  | 1          | 3,298                      | \$835,161               | 64.4%                          | \$30.73           | 3,794                        | \$951,961                 | 64.6%                            | \$32.80             | 15.0%                  | 14.0%               | 6.7%          |
| 2. Skin Disorders            | 11         | 815                        | \$476,933               | 84.8%                          | \$17.55           | 900                          | \$676,832                 | 81.3%                            | \$23.32             | 10.4%                  | 41.9%               | 32.9%         |
| 3. Blood Disorders           | 3          | 369                        | \$425,247               | 74.0%                          | \$15.65           | 430                          | \$477,846                 | 72.3%                            | \$16.46             | 16.5%                  | 12.4%               | 5.2%          |
| 4. Oncology                  | 2          | 215                        | \$685,595               | 84.7%                          | \$25.23           | 226                          | \$365,190                 | 89.8%                            | \$12.58             | 5.1%                   | -46.7%              | -50.1%        |
| 5. Autoimmune Disease        | 7          | 85                         | \$162,764               | 30.6%                          | \$5.99            | 112                          | \$232,307                 | 17.0%                            | \$8.00              | 31.8%                  | 42.7%               | 33.6%         |
| 6. Viral Infections/HIV/AIDS | 26         | 8                          | \$43,630                | 50.0%                          | \$1.61            | 36                           | \$165,234                 | 41.7%                            | \$5.69              | 350.0%                 | 278.7%              | 254.6%        |
| 7. Asthma/COPD               | 5          | 1,077                      | \$124,444               | 78.3%                          | \$4.58            | 1,090                        | \$136,135                 | 81.0%                            | \$4.69              | 1.2%                   | 9.4%                | 2.4%          |
| 8. Psoriasis                 | 14         | 24                         | \$24,129                | 91.7%                          | \$0.89            | 59                           | \$101,875                 | 52.5%                            | \$3.51              | 145.8%                 | 322.2%              | 295.3%        |
| 9. Lung Disease              | 20         | n/a                        | n/a                     | n/a                            | n/a               | 7                            | \$90,026                  | 0.0%                             | \$3.10              | 100.0%                 | 100.0%              | 100.0%        |
| 10. Anti-Infectives          | 17         | 1,813                      | \$34,401                | 99.8%                          | \$1.27            | 1,983                        | \$66,443                  | 99.5%                            | \$2.29              | 9.4%                   | 93.1%               | 80.8%         |
| <b>Total</b>                 |            | <b>7,704</b>               | <b>\$2,812,302</b>      | <b>77.6%</b>                   | <b>\$103.48</b>   | <b>8,637</b>                 | <b>\$3,263,849</b>        | <b>76.6%</b>                     | <b>\$112.44</b>     | <b>12.1%</b>           | <b>16.1%</b>        | <b>8.7%</b>   |

# Chiropractic Coverage

- HMSA asked if the EUTF would consider adding chiropractic coverage for retirees.
- Based on EUTF's historic chiropractic benefits utilization (9.2% to 10.4%), Segal believes the estimated annual costs (\$500,000 for non-Medicare retirees and \$2.85M for Medicare retirees) of adding an ASH chiropractic rider to the retiree plans could be a financial burden to retirees receiving less than the full premium subsidy.
- For this reason, we do not believe it is advisable to add chiropractic coverage to the NM or MC retiree plans currently, despite the inconsistency with your peer plans.

| EUTF Non-Medicare Retirees        | HMSA<br>Subscriber<br>Enrollment | HMSA<br>Est. PRPM | KP<br>Subscriber<br>Enrollment | KP<br>Est. PRPM |
|-----------------------------------|----------------------------------|-------------------|--------------------------------|-----------------|
| Single                            | 1,904                            | \$4.30            | 433                            | \$3.20          |
| 2-Party                           | 2,023                            | \$8.62            | 432                            | \$6.48          |
| Family                            | 1,100                            | \$9.10            | 173                            | \$9.56          |
| Estimated additional annual cost: |                                  | \$430,000         |                                | \$70,000        |

| EUTF Medicare Retirees            | HMSA<br>Subscriber<br>Enrollment | HMSA<br>Est. PRPM | KP<br>Subscriber<br>Enrollment | KP<br>Est. PRPM |
|-----------------------------------|----------------------------------|-------------------|--------------------------------|-----------------|
| Single                            | 22,099                           | \$4.30            | 4,765                          | \$3.20          |
| 2-Party                           | 12,465                           | \$8.62            | 2,240                          | \$6.48          |
| Family                            | 517                              | \$9.10            | 79                             | \$9.56          |
| Estimated additional annual cost: |                                  | \$2,490,000       |                                | \$370,000       |